

**EXHIBIT BJJ-43 TO THE
DIRECT TESTIMONY OF
BONNIE J. JOHNSON
ON BEHALF OF
INTEGRA TELECOM**

From: Isaacs, Kimberly D. [mailto:kdisaacs@integratelecom.com]
Sent: Thursday, May 26, 2011 3:41 PM
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Subject: Integra's Questions: SYST:MEDI: Follow-up Response to Additional Comment Cycle Maintenance Ticketing Gateway: Eff 12-12-11

On the CMP call, Qwest committed to provide additional information to CLECs by the end of the day yesterday. That information is not yet posted on the Qwest website. Does Qwest still intend to provide it and, if so, when? Or, has Qwest's plan changed and, if so, how does Qwest intend to proceed?

Also, before the merger, Qwest had directed certain questions to CenturyLink. Now that the merger is completed, we anticipate that you will respond in CMP, perhaps when you respond to the remainder of the matrix, if not earlier; for example:

Matrix, Row 2(l): "Integra understands that Embarq's repair system (WebRSS) cannot be used after the billing integration and that CenturyLink's other entities basically use manual processes (calling in repairs by phone). Please confirm if that understanding is incorrect, and if incorrect, please let us know what repair systems are used by the merging entities."

Regarding the information that Qwest provided on Friday via CMP notice, which referenced an updated partial matrix, please address the following questions regarding that information:

- The Letter for Sybase which seems to be Qwest's basis for claiming a potential system failure is dated June of 2000 – more than ten years ago. If this is a problem, why did Qwest decide to wait 11 years to make a change? What about a ten-year-old problem makes this urgent now? Or, is this not the basis for Qwest's request for early implementation? Is the cause of the proposed timeline the Merged Company's plans to use MTG?
- In the Oracle information provided, we don't find support for Qwest's request. Please point more specifically to it, if there is something we missed. In any event, the information provided seems to suggest that Qwest is covered until at least 2013. If that is not the case, where in the information provided does it show something different?
- The HP OS document (to which Qwest provided a link) does not discuss the version you are running. We do not find where it says that there is not sufficient support for Qwest's current version. If you believe it says that, please point more specifically to where it indicates that.

- A review of the information provided to date does not show any real difference in status from at least four years ago. Other than Qwest's merger with CenturyLink and the company's plan to use MTG, what has changed?

Thanks,



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