



May 2, 2012

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Mr. Dave Danner
Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 47250
Olympia, WA 98504-7250

Subject: WAC 480-120-439 – March 2012 Service Quality Report – Revised Summary Sheet

Dear Mr. Danner:

Enclosed is a revised Service Quality Report Summary Sheet for March 2012 for Frontier Communications Northwest Inc. The number of out of service trouble reports not cleared in 48 hours was inaccurate and has been revised to reflect the correct number.

The revisions have been bolded for identification. No other data was revised. The Company respectfully requests that the Commission replace the Summary Sheet previously filed with the enclosed revised report.

If you have any questions concerning this report, please call me at 972-908-4415.

Sincerely,

A handwritten signature in black ink that reads "Kim Douglass" with a long horizontal flourish extending to the right.

Kim Douglass
Manager - Regulatory Affairs

Enclosure