

METRO ONE

RECEIVED ENHANCED TELECOM SERVICES

DEC 12 2003

WASH. UT. & TP. COMM.

December 9, 2003

RECEIVED
RECORDS MANAGEMENT
03 DEC 12 AM 8:00
STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION

Executive Secretary
Washington Utilities and Transportation Commission
Attn: David Dittmore
Re: UT-031755
P.O. Box 47250
Olympia, WA 98504-7250

Re: Rulemaking on Emergency Information
Docket # UT-031755
Metro One Telecommunications, Inc. (UT-000666)

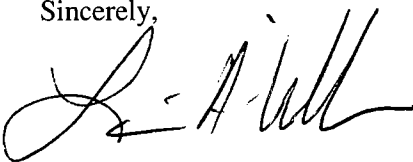
Dear Mr. Dittmore:

Metro One Telecommunications submits the attached information in response to the Commission's request under Docket # UT-031755.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose.

If you have questions regarding this filing please contact me at (503) 524-1270. Thank you.

Sincerely,



Laurie A. Wiliman
Assistant Vice President
Regulatory Manager

Enclosure

Rulemaking on Emergency Information
Docket No. UT-031755

WAC 480-120-414 Emergency operation.

(1) All companies must maintain, revise, and provide to the commission the following:

- (a) The titles and telephone numbers of the company's disaster services coordinator and alternates; and
- | | |
|--------------------------------|--------------|
| Vice President/General Manager | 206-423-2797 |
| Assistant General Manager | 206-369-0794 |

- (b) Upon request of the commission, the company's current plans for emergency operation, including current plans for recovery of service to governmental disaster recovery response agencies within the state of Washington.
- Will provide upon request

(2) For coordination of disaster response and recovery operations, each company must maintain on file with the Washington state emergency management division the titles and telephone numbers of the managers of the company's:

- (a) Local network operating center;
- | | |
|-----|--|
| n/a | |
|-----|--|
- (b) Regional network operations center; or
- | | |
|--------------------------------|--------------|
| Vice President Technical Ops | 503-524-1617 |
| Network Operations Ctr Manager | 503-524-1507 |
- (c) Emergency operations center.
- | | |
|---------------|--|
| Same as above | |
|---------------|--|


Laurie Willman, Regulatory Manager

12-9-03
Date