

TARIFF NO. 1

Cancels

TARIFF No.

of

Company Name: HHR Shuttle Service, LLC

Certificate Number: C070993

For the transportation of passengers in the following territory:
Yakima County and Franklin County Washington State

Issued by:

Name: Steven Fewkes
Address: 5501 W. Whatcom Ave
City/Zip/Code: Yakima 98903
Telephone No.: 509-268-1942
Fax No.
Email: HHRshuttle@gmail.com

Issued Date: October 12, 2023

Effective Date: October 15, 2023

For Official Use Only

Company Name: HHR Shuttle Service, LLC

PASSENGER RULES

ANIMALS: Small to medium sized dogs and cats will be allowed on the shuttle in pet carriers. There will be a \$5.00 charge for transporting an animal each direction.

Service animals, as defined by the Americans with Disabilities Act, will be carried free of charge. Service animals may not occupy passenger seats unless it is necessary to assist an individual with a disability. Otherwise, they may lie or stand at the feet of the passenger.

BAGGAGE AND CHARGES:

Baggage/Luggage Allowances: Passengers are allowed two standard size suitcases and one carry-on per passenger. There is a \$5.00 charge for each piece of luggage over two. All baggage is subject to inspection for the safety and comfort of all passengers. Materials not allowed on the shuttle for transportation are: Firearms (unless locked and stored in the back), packages that are leaking, articles that have foul or obnoxious odors, or items that cause annoyance or harm. HHR Shuttle Service, LLC. is not responsible for lost, damaged, stolen, or switched luggage or property. It is transported at your own risk.

Baggage Liability – [Required – this is the standard minimum amount of liability. If providing more than the minimum, please correct.] As provided by Washington State law (RCW 81.29.050 and WAC 480-30-476), unless a higher value is declared prior to transportation and paying an additional amount agreed to in writing by HHR Shuttle Service, LLC, the following minimum property liability will apply:

Per Fare: \$250.00

The maximum value per bag or item checked will be \$250.00. Content with a value more than \$250.00 declared amount may not exceed the actual value of the baggage and its contents. If a customer declares luggage in excess of \$250.00+ a fee of \$50.00 will be applied.

Baggage Limits – [2]

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Carry-On Luggage – [1]

Excess and Oversized Baggage – \$5.00

Lost Items - Items left by guests that are recovered will be retained for 30 days. Please contact the office at (509)268-1412 to reclaim them.

Alcohol Policy- HHR Shuttle Service provides no alcohol whatsoever. However, HHR Shuttle Service may provide water and or other non-alcoholic beverages.

Food Policy- We allow food and drink to be carefully consumed on the shuttle.

Schedule Maintenance- Carrier will not be liable for delays caused by accidents, breakdowns, bad road conditions, snow storms or other conditions beyond the control of the carrier and does not guarantee arrival at, or departure from, any point at any specific time. The time schedules provided are schedules the carrier endeavors to maintain, but does not guarantee to be able to do so at all times due to conditions listed above.

Fares- All fares are pre-determined and the same price based by category. Please refer to the rate schedules.

CANCELLATIONS/CONFIRMATIONS:

Changes, Cancellations: After completing the purchase of your HHR Shuttle ticket, the following applies:

If you cancel prior to your scheduled departure, ***you can turn the ticket into an “open ticket” and use it at a later date at no additional charge.*** An “account credit” is valid for 12 calendar months from the date of purchase. ***Or, you may request a refund which will be accommodated with \$5 processing fee.*** Post departure the ticket is non-refundable. Cancellations are not allowed after the scheduled departure time of the reservation, unless its due to a flight delay or other extenuating circumstance, in which case passengers will be rebooked onto later shuttles as available. Customers who fail to show up by the scheduled departure time of their reservation at the designated pick-up point or who have not called to cancel or change their reservation prior to shuttle departure time are NOT eligible for a refund or a ‘coupon’ and forfeit their ticket. Refunds will be made if the cancellation or change was caused by an airline delay or cancellation, minus the \$5.00 processing fee per person. The company does not over book shuttles, therefore if a

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passenger reserves a seat, and does not show up to use it, it has blocked that seat so other passengers could not reserve it; which causes loss to the company, making this cancellation policy firm.

CHARGE CARDS:

CHILDREN:

Children 12 years of age and under must be accompanied by an adult. Children less than 8 years old must be restrained in child restraint systems, unless the child is four feet nine inches or taller. A child who is 8 years old or older, or four feet nine inches or taller, must be properly restrained either with the motor vehicle's safety belt or an appropriately fitting child restraint system. When a child restraint system is required, the supervising adult must provide and install their own car or booster seat, for safety. It is required by our insurance that all occupants, including children, must wear seat belts at all times while the shuttle is in motion.

COMMUTER FARES: [Required, if provided.]

DISCOUNTS:

Employee Discount -

Frequent-User Fares –

Group/Convention/Corporate Program/Wholesale Discounts -

Military Discount -

Online Discount -

Promotional Discount -

Senior Discount –

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Student Discount

FARES: All fares are not all the same price. Please refer to the rate schedules.

Adult Fares – [Required - Indicate passenger age and the charge.]

Base Fare –

Children’s Fares - [Required - Indicate passenger age and the charge.]

Employee’s Fares – N/A

Frequent-User Fares – N/A

Maximum Fare – N/A

Military Fares – N/A

Senior Fares – N/A

Stop-Over Fares – N/A

FLAG STOPS:

INFANTS: Age two (2) and under may sit on parent(s)’ laps and there is no charge. OR, must ride in car seat (provided by client) in accordance with state law. If utilizing a car seat, then full fare will be charged.

INTERMEDIATE APPLICATION:

LOST AND FOUND: Items left by guests that are recovered will be retained for 30 days. Please contact the office at (509)268-1412 to reclaim them.

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MAXIMUM FARE:

OBJECTIONABLE PASSENGERS: This company reserves the right to refuse to transport persons under the influence of drugs or alcohol, or who are incapable of taking care of themselves, or whose conduct or behavior may be objectionable to other passengers. The carrier also reserves the right to refuse carriage of any materials that the carrier considers unsafe and not in the best interest of the passengers.

OBSERVED HOLIDAYS:

New Year's Day	January 1
Memorial Day	(last Monday in May)
Independence Day	July 4
Labor Day	First Monday in September
Thanksgiving	Fourth Thursday in November
Christmas Day	December 25

OVERSIZE, OVERWEIGHT OR EXCESS LUGGAGE:

Passengers are allowed two standard size suitcases (measuring 27" x 21" x 14") and one carry-on per passenger. There is a \$5.00 charge for each piece of luggage over two. All baggage is subject to inspection for the safety and comfort of all passengers. Materials not allowed on the shuttle for transportation are: Firearms (unless locked and stored in the back), packages that are leaking, articles that have foul or obnoxious odors, or items that cause annoyance or harm. HHR Shuttle Service, LLC. is not responsible for lost, damaged, stolen, or switched luggage or property. It is transported at your own risk.

PAYMENTS:

PORT ACCESS:

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REFUND POLICY: Per WAC 480-30-356, “Subject to the exceptions of (d)(ii) and (iii) of this subsection unused tickets will be redeemed at the purchase price and unused portions of round-trip or commutation tickets will be redeemed by charging the regular fare or fares for the portion or portions used, and refunding the balance of the purchase price.”

(iii) A customer who has made a reservation but fails to cancel, reschedule, or appear at the designated pick-up point by the scheduled departure time is not eligible for a refund unless the failure was caused by an airline delay or cancellation.

REFUSAL OF SERVICE: This company reserves the right to refuse to transport persons under the influence of drugs or alcohol, or who are incapable of taking care of themselves, or whose conduct or behavior may be objectionable to other passengers. The carrier also reserves the right to refuse carriage of any materials that the carrier considers unsafe and not in the best interest of the passengers.

RESTRICTIONS OF SERVICE:

RESERVATIONS: May be made via website or phone.

ROUND TRIP FARES: \$85.00 per passenger/ \$80.00 per passenger group of three (3) or more on same reservation.

SAFETY AND LIABILITY:

SCHEDULE MAINTENANCE: Carrier will not be liable for delays caused by accidents, breakdowns, bad road conditions, snow storms or other conditions beyond the control of the carrier and does not guarantee arrival at, or departure from, any point at any specific time. The time schedules provided are schedules the carrier endeavors to maintain, but does not guarantee to be able to do so at all times due to conditions listed above.

SERVICE AREA: 2 E Valley Mall BLVD Union Gap to 3601 N 20thAve Pasco

SMOKING: Will not be allowed.

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STOPOVERS AND INTERMEDIATE STOPS: N/A

TICKET LIMITATIONS, CHANGES, CANCELLATIONS AND REFUNDS:

TICKET REDEMPTION: Unused tickets will be redeemed at the purchase price, minus the \$5.00 processing fee per person. Unused portions of round trip or commutation tickets will be redeemed by charging the regular fare or fares for the portion or portions used and refunding the balance of the purchase price, minus the processing fee.

TRAVEL AGENTS: N/A

WHEELCHAIR AND PERSONS WITH DISABILITIES: N/A

YOUTH: Youth under the age of 16 must travel with an adult.

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RATE SCHEDULE

<u>Service Location</u>	Base Fare- Regular		Maximum Fare- Regular		Base Child 2-11		Maximum Child 2-11	
<u>Yakima</u>	\$	45.00	\$	45.00	\$	45.00	\$	45.00
<u>Tri-Cities Airport</u>	\$	45.00	\$	45.00	\$	45.00	\$	45.00
	\$	0.00	\$	0.00	\$	0.00	\$	0.00
	\$	0.00	\$	0.00	\$	0.00	\$	0.00
	\$	0.00	\$	0.00	\$	0.00	\$	0.00
	\$	0.00	\$	0.00	\$	0.00	\$	0.00
	\$	0.00	\$	0.00	\$	0.00	\$	0.00
	\$	0.00	\$	0.00	\$	0.00	\$	0.00
	\$	0.00	\$	0.00	\$	0.00	\$	0.00
	\$	0.00	\$	0.00	\$	0.00	\$	0.00
	\$	0.00	\$	0.00	\$	0.00	\$	0.00

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