

**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Petition of

PUGET SOUND ENERGY

For Penalty Mitigation Associated with  
Service Quality Index No. 11-Electric  
Safety Response Time Annual  
Performance for Period Ending  
December 31, 2021

DOCKET UE-220216

NOTICE OF PREHEARING  
CONFERENCE  
**(Set for June 21, 2022,  
at 1:30 p.m.)**

- 1 On March 29, 2022, Puget Sound Energy (PSE or Company) filed with the Washington Utilities and Transportation Commission (Commission) a Petition for Penalty Mitigation (Petition). The Petition requested that the Commission enter an order waiving the \$613,636 penalty associated with PSE's Service Quality Index No. 11-Electric Safety Response Time. The penalty resulted from PSE's failure to meet the 55-minute average benchmark for the arrival of an electric first responder following a customer service call.
- 2 **STATUTORY AUTHORITY:** The Commission has jurisdiction over this matter under Title 80 RCW, and has legal authority to regulate electric companies. The statutes that apply to this matter include Chapters 80.01 RCW, and 80.04 RCW, including but not limited to RCW 80.01.040, and RCW 80.04.020. The rules that apply to this matter include those within Chapters 480-100 WAC, relating to electric companies.
- 3 The Commission will hear this matter under the Administrative Procedure Act (APA), particularly Part IV of Chapter 34.05 RCW relating to adjudications. The provisions of the APA that relate to this proceeding include, but are not limited to RCW 34.05.413, RCW 34.05.422, RCW 34.05.431, RCW 34.05.440, RCW 34.05.449, and RCW 34.05.452. The Commission will also follow its procedural rules in WAC 480-07 in this proceeding.
- 4 **THE COMMISSION GIVES NOTICE That it will hold a virtual prehearing conference in this matter at 1:30 p.m., on June 21, 2022. To attend by phone, call (253) 215-8782 and enter the Meeting ID: 823 1611 2410# and Passcode: 096593#. To participate via Zoom, [click here to join meeting](#).**

5 The purpose of the prehearing conference is to consider requests for intervention, resolve scheduling matters including establishing dates for distributing evidence, to identify the issues in the proceeding, and determine other matters to assist the Commission in resolving the matter, as listed in WAC 480-07-430.

6 **INTERVENTION:** Persons seeking to intervene in the proceeding must file written petitions to intervene at least three business days before the date of the prehearing conference. *See* WAC 480-07-355(a). Party representatives must file a notice of appearance with the Commission no later than the business day before the conference. *See* WAC 480-07-345(2). Any party or witness in need of an interpreter or other assistance should fill out the form attached to this Notice and return it to the Commission. The Commission will set the time and place for the evidentiary hearings at the prehearing conference or by later written notice.

7 **THE COMMISSION GIVES NOTICE That any party who fails to attend or participate in the prehearing conference set by this Notice, or any other stage of this proceeding, may be held in default under RCW 34.05.440 and WAC 480-07-450.**

8 The names and mailing addresses of all known parties and their known representatives are as follows:

Puget Sound Energy: Jon Piliaris  
Director, Regulatory Affairs  
355 110<sup>th</sup> Ave. NE  
Bellevue, WA 98004  
(425) 456-2142  
[jon.piliaris@pse.com](mailto:jon.piliaris@pse.com)

Representative: Donna L. Barnett  
Perkins Coie LLP  
10885 NE Fourth St.  
Bellevue, WA 98004-5579  
(425) 635-1419  
[dbarnett@perkinscoie.com](mailto:dbarnett@perkinscoie.com)

Commission: Washington Utilities and Transportation  
Commission  
P.O. Box 47250  
Olympia, WA 98504-7250

Representative: Jeff Roberson  
Office of the Attorney General  
Utilities and Transportation Division  
P.O. Box 40128  
Olympia, WA 98504-0128  
(360) 664-1188  
[jeff.roberson@utc.wa.gov](mailto:jeff.roberson@utc.wa.gov)

Public Counsel: Nina M. Suetake  
Ann N.H. Paisner  
Lisa W. Gafken  
Assistant Attorneys General  
Washington Attorney General's Office  
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800 Fifth Avenue, Suite 2000  
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9 Administrative Law Judge Andrew J. O'Connell, from the Commission's Administrative Law Division, will preside during this proceeding.<sup>1</sup>

10 The Attorney General has designated Nina M. Suetake, Ann N.H. Paisner, and Lisa W. Gafken from the Public Counsel Unit of the Washington Attorney General's Office (Public Counsel) to represent the public. You may use the Commission's address, shown below, for contacting Public Counsel, or you may contact Public Counsel directly by writing or calling the address or telephone number listed below.

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<sup>1</sup> Judge O'Connell can be reached at (360) 664-1285 or [andrew.j.oconnell@utc.wa.gov](mailto:andrew.j.oconnell@utc.wa.gov).

11 The Commission will give parties notice of any other procedural phase of the proceeding in writing or on the record, as appropriate during this proceeding.

DATED at Lacey, Washington, and effective June 1, 2022.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

AMANDA MAXWELL  
Executive Director and Secretary

Inquiries may be addressed to:

Executive Director and Secretary  
Washington State Utilities and  
Transportation Commission  
P.O. Box 47250  
Olympia, WA 98504-7250  
(360) 664-1160

- or - Public Counsel Unit  
Office of the Attorney General  
800 Fifth Avenue, Suite 2000  
Seattle, WA 98104-3188  
(206) 464-7744

**NOTICE**

Hearings are accessible to persons with disabilities and persons who do not speak English as a first language. If limited English-speaking or hearing-impaired parties or witnesses are involved in a hearing and need an interpreter, a qualified interpreter will be appointed at no cost to the party or witness.

If you need an interpreter, or have other special needs, please provide the information requested below via email to Paige Doyle, paralegal, at [paige.doyle@utc.wa.gov](mailto:paige.doyle@utc.wa.gov):

(PLEASE SUPPLY ALL REQUESTED INFORMATION)

Docket: \_\_\_\_\_

Case Name: \_\_\_\_\_

Hearing Date: \_\_\_\_\_ Hearing Location: \_\_\_\_\_

Primary Language: \_\_\_\_\_

Hearing Impaired: (Yes) \_\_\_\_\_ (No) \_\_\_\_\_

Do you need a certified sign language interpreter:

Visual \_\_\_\_\_ Tactile \_\_\_\_\_

Other type of assistance needed: \_\_\_\_\_