

REDACTED - CONFIDENTIAL PER WAC 480-07-160

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2018

<010> Study Area Code	522446
<015> Study Area Name	TENINO TELEPHONE CO
<020> Program Year	2021
<030> Contact Name: Person USAC should contact with questions about this data	Rick Vitzthum
<035> Contact Telephone Number: Number of the person identified in data line <030>	3602642915 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	rick@scattercreek.net
Form Type	54.313 and 54.422

(200) Service Outage Reporting (Voice) Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<010>	Study Area Code	522446
<015>	Study Area Name	TENINO TELEPHONE CO
<020>	Program Year	2021
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<039>	Contact Email Address - Email Address of person identified in data line <030>	rick@scattercreek.net

<210> For the prior calendar year, were there any reportable voice service outages? _____

<220>

<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures

(400) Number of Complaints per 1,000 customers Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<010>	Study Area Code	522446
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<039>	Contact Email Address - Email Address of person identified in data line <030>	rick@scattercreek.net
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice	

**(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form**

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<039>	Contact Email Address - Email Address of person identified in data line <030>	rick@scattercreek.net
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<039> Contact Email Address - Email Address of person identified in data line <030>	rick@scattercreek.net
<600> Certify compliance regarding ability to function in emergency situations	Yes
<610> Descriptive document for Functionality in Emergency Situations	522446wa610.pdf

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<039> Contact Email Address - Email Address of person identified in data line <030>	rick@scattercreek.net

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(5) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

(1000) Voice and Broadband Service Rate Comparability Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<039>	Contact Email Address - Email Address of person identified in data line <030>	rick@scattercreek.net

<1000>	Voice services rate comparability certification	Yes
<1010>	Attach detailed description for voice services rate comparability compliance	522446wa1010.pdf
		Name of Attached Document
<1020>	Broadband comparability certification	Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau
<1030>	Attach detailed description for broadband comparability compliance	522446wa1030.pdf
		Name of Attached Document

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<1140> Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan.

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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<1210> Terms & Conditions of Voice Telephony Lifeline Plans	<div style="border: 1px solid black; padding: 5px; min-height: 80px;"> 522446wa1221.pdf, 522446wa1222.pdf, 522446wa1223.pdf </div> <p style="text-align: center; margin-top: 5px;">Name of Attached Document</p>
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<1220> Link to Public Website	HTTP
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“Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

(2005) Price Cap Carrier Additional Documentation Data Collection Form <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2018.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

	Name of Attached Document Listing Required Information	
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<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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(3007) Does this filing retain a Cost Consultant and/or Firm, or other Third Party to prepare financial and operations data disclosures submitted to the National Exchange Carrier Association (NECA), USAC, or the Administrator? No

(3007a)	(3007b)
Name of Consultant	Name of Consultant Firm/Third Party

CAF BLS Reporting

(3008A)	Please indicate whether new locations were deployed during the prior calendar year.	(Yes/No)	Yes
(3008B)	Please enter the number of newly deployed locations in the prior calendar year associated with each of the following speed tiers.		
(3008B1)	Number of newly deployed locations with access to broadband speeds of at least 10/1 Mbps but less than 25/3 Mbps.		31
(3008B2)	Number of newly deployed locations with access to broadband speeds of 25/3 Mbps or higher.		101
(3008C)	Please provide the percentage of deployment across the entire study area.		99

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Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
			Yes - Attach Certification	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}			522446wa3010a.pdf
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information		
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors		
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information		
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>	
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:			
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>	
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information		
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>	
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>	
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		<input type="checkbox"/>	
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input checked="" type="checkbox"/>	
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input checked="" type="checkbox"/>	
(3024)	Underlying information subjected to an officer certification.		<input checked="" type="checkbox"/>	
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>	
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information		522446wa3022.pdf, 522446wa3024.pdf

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

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Financial Data Summary

- (3027) Revenue
- (3028) Operating Expenses
- (3029) Net Income
- (3030) Telephone Plant In Service(TPIS)
- (3031) Total Assets
- (3032) Total Debt
- (3033) Total Equity
- (3034) Dividends

0

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information

(5005) Alaska Plan Participants Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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5005 Alaska Plan

- (5011) Please indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas previously served exclusively by performance-limiting satellite backhaul. (Yes/No)
-
- (5012) If the filing carrier identified in its approved performance plans that it relies exclusively on satellite backhaul for a certain portion of the population in its service area, indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas that were previously served exclusively by satellite backhaul. (Yes/No)

	<a>		<c>
<5013>	Description Of Backhaul Technology	Date Backhaul Available	Newly Served Locations or Population

(6005) Phase II Auction Reporting Data Collection	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 April 2020
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<039>	Contact Email Address - Email Address of person identified in data line <030>	rick@scattercreek.net

<6010> Total amount of Phase II auction support, if any, the phase II Auction recipient carrier used for capital expenditures in the previous calendar year

<6011> Phase II Auction recipient performance requirements certification (Yes/No)

(7005) Phase-Down Support Reporting
Data Collection

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
April 2020

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<7010> Price Cap Carrier and Fixed Competitive Eligible Telecommunications Carrier Phase-Down support requirement certification (Yes/No)

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	TENINO TELEPHONE CO
Signature of Authorized Officer:	CERTIFIED ONLINE Date 06/18/2020
Printed name of Authorized Officer:	Rick Vitzthum
Title or position of Authorized Officer:	Chief Financial Officer
Telephone number of Authorized Officer:	3602642915 ext.
Study Area Code of Reporting Carrier:	522446 Filing Due Date for this form: 07/01/2020
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
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TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

**Tenino Telephone Company
FCC Form 481 (July 2020), Line 610
Statement Describing Ability to Function
in Emergency Situations Per Instructions
for Completing FCC Form 481**

At line 600 of FCC Form 481, Tenino Telephone Company (the “Company”) certified that it is able to function in emergency situations as set forth in 47 C.F.R § 54.202(a)(2). This means that the Company has a reasonable amount of back-up power to ensure functionality without an external source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. This statement describes how the Company is prepared to provide continued service in an emergency situation.

The Company has back-up batteries that provide service for its central office during a commercial power outage, with the capacity to function for at least eight hours. In addition, there is a diesel-powered generator available. The generator automatically starts during any power outage or spike in the commercial power that powers the central office and business office. Further, the Company has propane generators installed at all its remote sites. In addition, there are also portable generators that can be deployed to the Central Office or any remote if an onsite generator fails.

The Company has route redundancy and diversity for interexchange access service, E-911 trunking and SS7 signaling circuits.

The Company’s outside plant is primarily buried and, thus, protected from most weather events. The Company’s central office switch capacity is engineered to accommodate traffic spikes, and its interexchange facilities also have the capacity to provide additional circuits for interexchange carriers should the need arise.

In the case of isolated groups of customers that may suffer damage due to a cable cut, the Company maintains sufficient staff and other resources to be able to put customers back in service in a very short amount of time. The Company’s emergency service equipment is located within its exchange and requires very little time to dispatch.

**Tenino Telephone Company
FCC Form 481 (July 2020), Line 1010
Voice Services Comparability Report
for Completing FCC Form 481**

Pursuant to 47 C.F.R. § 54.313 (a) (10) Tenino Telephone Company (Tenino) is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$54.67 as specified in Public Notice DA 19-1237 issued on December 5, 2019. Tenino's current total local end-user rate¹ of \$18.00 (which includes a local fee of \$18.00, no mandated state fees and no mandatory extended area service charges) is not above the standard deviation as specified in the USF/ICC Transformation Order.²

¹ Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

² USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

**Tenino Telephone Company
FCC Form 481 (July 2020), Line 1030
Broadband Comparability Certification Report
for Completing FCC Form 481**

Pursuant to 47 C.F.R. § 54.313 (a) (12) Tenino Telephone Company (Tenino) certifies that it is in compliance with the requirement that Tenino's broadband service offering for 10 Mbps download and 1 Mbps upload is less than the national average for such service. The national average for 10 Mbps download and 1 Mbps upload with unlimited usage allowance as specified in Public Notice DA 19-1237 issued on December 5, 2019 is \$83.13 per month. Tenino's current broadband service rate that meets or exceeds the 10 Mbps download and 1 Mbps upload with unlimited usage requirement is \$59.95.

Furthermore, pursuant to 47 C.F.R. § 54.313 (a) (12) Tenino certifies that it is in compliance with the requirement that Tenino's broadband service offering for 25 Mbps download and 3 Mbps upload is less than the national average for such service. The national average for 25 Mbps download and 3 Mbps upload with unlimited usage allowance as specified in Public Notice DA 19-1237 issued on December 5, 2019 is \$88.83 per month. Tenino's current broadband service rate that meets or exceeds the 25 Mbps download and 3 Mbps upload with unlimited usage requirement is \$65.95.

W.D.P.U. No. 1

SIXTH REVISION OF SHEET NO.70
CANCELING FIFTH REVISION OF SHEET NO. 70

TENINO TELEPHONE COMPANY

SCHEDULE 49

TELEPHONE ASSISTANCE PROGRAM

(T)

(D)

(D)

The Company participates in the Lifeline program. Subscribers may be eligible for the Lifeline service offering (“Lifeline service”) under Subpart E of Part 54 of Title 47, Code of Federal Regulations (“CFR”). Within the service areas for which the Company is designated as an “eligible telecommunications carrier” pursuant to Subpart C of Part 54 of Title 47 CFR, the Company offers Lifeline service to qualifying low-income consumers.

(T)

Lifeline service is a non-transferable retail local service offering that is available only to qualifying low-income consumers and for which qualifying low-income consumers pay charges that have been reduced in accordance with Subpart E of Part 54 of Title 47 CFR. In addition, for an “eligible resident of Tribal lands,” as defined in § 54.400 of Subpart E of Part 54 of Title 47 CFR, the Company's Lifeline service charges are further reduced in accordance with Subpart E of Part 54 of Title 47 CFR.

(T)

(T)

The Company's offering of Lifeline service includes “toll limitation” only in the form of “toll blocking” (and not “toll control”), as those terms are defined in Subpart E of Part 54 of Title 47 CFR. “Toll blocking” is available with respect to Company-provided Lifeline service at no Company charge to the Company's subscriber to such Lifeline service.

On the issue date of this tariff sheet, “toll blocking” is defined in § 54.400 of Subpart E of Part 54 of Title 47 CFR, as “a service provided by an eligible telecommunications carrier that lets subscribers elect not to allow the completion of outgoing toll calls from their telecommunications channel.” “Toll blocking” does not necessarily result in the blocking of collect calls to the subscriber's telephone line or the blocking of calls billed from another location to the subscriber's telephone line.

W.D.P.U. No. 1

SECOND REVISION OF SHEET NO. 70.1
CANCELING FIRST REVISION OF SHEET NO. 70.1

TENINO TELEPHONE COMPANY

SCHEDULE 49 (Continued)

TELEPHONE ASSISTANCE PROGRAM (Continued)

(T)

If the service areas for which the Company is designated as an “eligible telecommunications carrier” pursuant to Subpart C of Part 54 of Title 47 CFR includes any “Tribal lands,” as that term is used in § 54.413 of Subpart E of Part 54 of Title 47 CFR, then, with respect to such “Tribal lands,” the Company also offers “Tribal Link Up,” as defined in § 54.413 of Subpart E of Part 54 of Title 47 CFR to each “eligible resident of Tribal lands,” as defined in § 54.400 of Subpart E of Part 54 of Title 47 CFR. Tribal Link Up provides, under certain circumstances, (i) a reduction of the customary charge for commencing telecommunications service and (ii) other benefits pertaining to such charge and to interest charges, if any, that may apply thereto, all as specified more fully in Subpart E of Part 54 of Title 47 CFR.

(T)

The availability of the telephone assistance programs described in this schedule, or any of them, to any otherwise eligible subscriber or applicant may be subject to such subscriber or applicant granting his or her written consent to disclosure and/or transmission by the Company of certain information pertaining to that subscriber or applicant, including, but not necessarily limited to, his or her name, other subscriber- or applicant-identifying information, the service address to which the relevant telephone assistance program service is being applied for and/or is being furnished, the specific assistance program in which the subscriber or applicant participates or has applied to participate, and the date or dates of such participation or requested participation, all in accordance with Subpart E of Part 54 of Title 47 CFR.

(T)

Tenino Telephone Company
 FCC Form 481 (July 2020), Line 1210 and
 FCC Form 481 (July 2020), Line 1221
 Description of Terms & Conditions of Voice
 Telephony Lifeline Plans and Description of
 Information describing the terms and
 conditions of any voice telephony service
 plans offered to Lifeline subscribers
 Per Instructions for Completing FCC Form 481

4

TELEPHONE INFORMATION

Doing Business With Us

❖ Eligible Telecommunications Carrier

Tenino Telephone Company has been the local telephone company serving the Tenino and Bucoda areas since approximately 1905. During the intervening years, we have worked hard to build a telephone system that would provide high quality telecommunications service to the communities we serve. We have done this, notwithstanding the higher cost of serving areas in the State of Washington and when few, if any, other telephone companies are interested in serving our communities.

We have served and intend to continue to serve both residential and business customers in our service area with high quality telecommunications services at attractive and affordable rates.

In addition to our basic telephone services, we offer throughout our service area advance telecommunications service including Internet access, high speed data services, special calling features and voice mail.

The basic services offered by Tenino Telephone are comprised of several components. At a minimum, these include:

Services offered

Single party, voice grade access to the public switched network, including an unlimited amount of local usage (basic grade of service)

Monthly Charge
 Residence \$18.00 Business \$21.00

Dual tone multi-frequency signaling or its functional equivalent (i.e., tone dialing)
 No additional charge.

Access to emergency 911 services

There is no additional charge by Tenino Telephone Company to end user customers for the ability to access emergency 911 services. ****

Access to operator service

There is no additional charge by Tenino Telephone Company for the ability to call the operator. However, the call may involve a charge depending on the service requested and the rates of the company whose operator handles the call.

Access to inter-exchange (long distance) services

There is no additional charge by Tenino Telephone Company to end-user customers for the ability to place and receive calls through long distance networks of inter-exchange carriers that offer service through our network. However, the call may involve a charge from the inter-exchange (long distance) carrier depending on the type of the call.

Access to directory assistance

There is no additional charge by Tenino Telephone Company to end user customers for the ability to call Directory Assistance. However, the call may involve a Directory Assistance charge, the amount of which depends on the area called and the rates of the company whose operators accessed.

Toll limitations service for qualifying low-income customers

There is no additional charge by Tenino Telephone Company to qualifying low income consumers for toll blocking service. Qualifying low-income customers are generally those participating in the Lifeline program.

Lifeline Program

Tenino Telephone Company participates in the federal Lifeline program. Under this program, Tenino Telephone Company offers to qualifying low-income customers a discount off of the monthly rate for basic residential exchange service. For service on non-tribal reservation lands, Tenino Telephone Company current discounted monthly rate for Lifeline residential service is \$13.25. Additional discounts may apply for service to qualifying low-income customers on tribal property.

*The charges set forth are subject to change, and in some instances are subject to change without notice. Certain non-recurring charges may also apply to installation or change of service. **Applicable Federal, State, County and municipal taxes and surcharges, including a federally-mandated end user surcharge per line are in addition to these amounts. *** Discounts off of this rate are available to qualifying low-income customers. ****State and County taxes apply per line to fund the provisions of this capability.

These services are available to all qualifying subscribers of Tenino Telephone Company. The charges for these services are reflected each month on our normal telephone bill and may be accompanied by charges for services provided by Tenino Telephone Company. The services listed above are those that Tenino Telephone Company offers and must advertise in order to be eligible for federal support funds that are used to help offset the high cost of serving rural areas and bringing affordable telephone service to residents and businesses in rural areas. Other services are available by contacting Tenino Telephone Company's business office at 264-2915.

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**Tenino Telephone Company
FCC Form 481 (July 2020), Line 1222
Description of Details on the number of minutes
provided as part of the plan Per Instructions
for Completing FCC Form 481**

Tenino Telephone Company only provides its lifeline customers a flat rate local service which includes unlimited local and extended area service (EAS) calling.

**Tenino Telephone Company
FCC Form 481 (July 2020), Line 1223
Description of Additional charges for toll calls,
and rates for each such plan Per Instructions
for Completing FCC Form 481**

Tenino Telephone Company does not provide toll services directly to subscribers. Tenino Telephone Company does provide its subscribers with access to toll providers (long distance carriers). A lifeline subscriber may choose their own toll provider and are subject to the rates of the selected toll provider.

**Tenino Telephone Company
FCC Form 481 (July 2020), Line 3010a
Certification of Public Interest Obligations
for Completing FCC Form 481**

In compliance with the filing requirements associated with FCC Form 481 due July 1, 2020, and in compliance with Section 53.313(f)(1) of the Commission's rules, Tenino Telephone Company (Study Area 522446) hereby certifies that it is taking reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 25 Mbps downstream/3 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas as determined in an annual survey, and that requests for such service are met within a reasonable amount of time.

TENINO TELEPHONE COMPANY

(A Wholly-Owned Subsidiary of
Scatter Creek, Ltd.)

Reviewed Financial Statements

December 31, 2019 and 2018

TENINO TELEPHONE COMPANY
(A Wholly-Owned Subsidiary of Scatter Creek, Ltd.)

Reviewed Financial Statements

December 31, 2019 and 2018

INDEPENDENT ACCOUNTANT'S REVIEW REPORT 1

REVIEWED FINANCIAL STATEMENTS

Balance Sheets 2-3

Statements of Operations and Retained Earnings 4

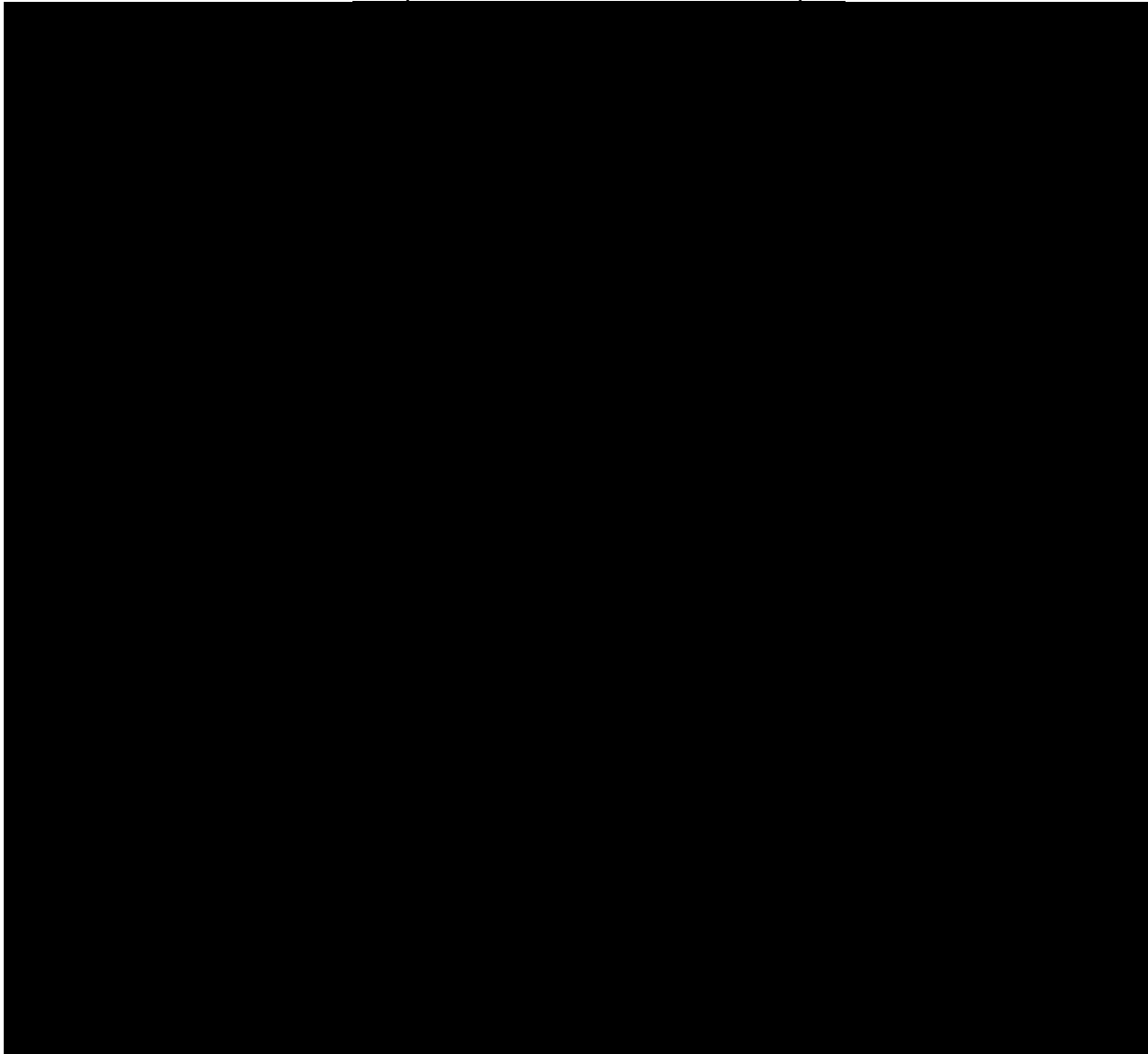
Statements of Cash Flows 5-6

Notes to Financial Statements 7-15



1501 Regents Blvd., Suite 100
Fircrest, WA 98466-6060

Independent Accountant's Review Report



Johnson, Stone & Pagano, P.S.

JOHNSON, STONE & PAGANO, P.S.

February 18, 2020

REVIEWED FINANCIAL STATEMENTS

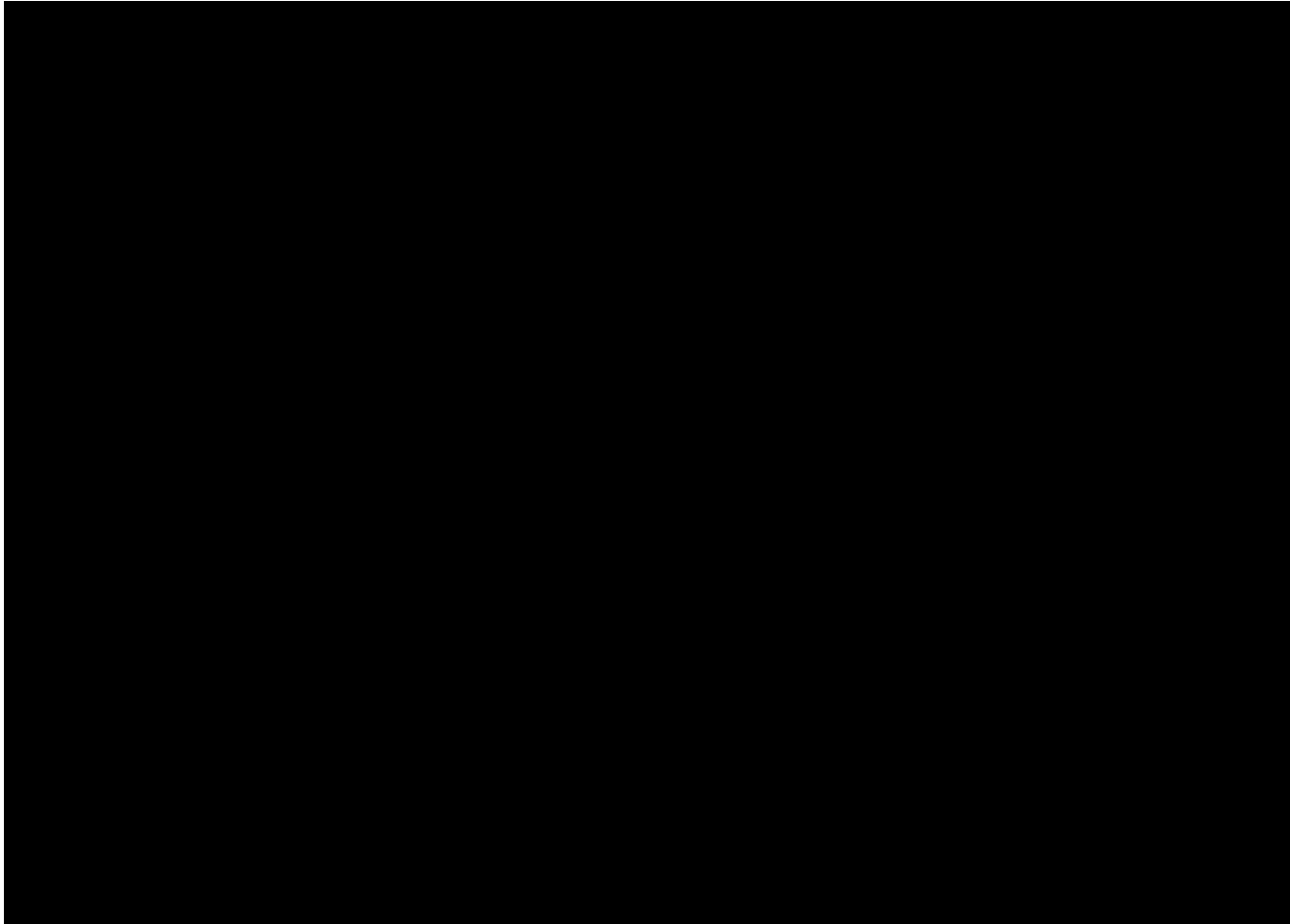
TENINO TELEPHONE COMPANY
(A Wholly-Owned Subsidiary of Scatter Creek, Ltd.)

BALANCE SHEETS

December 31, 2019 and 2018

2019

2018



See independent accountant's review report and accompanying notes to financial statements.

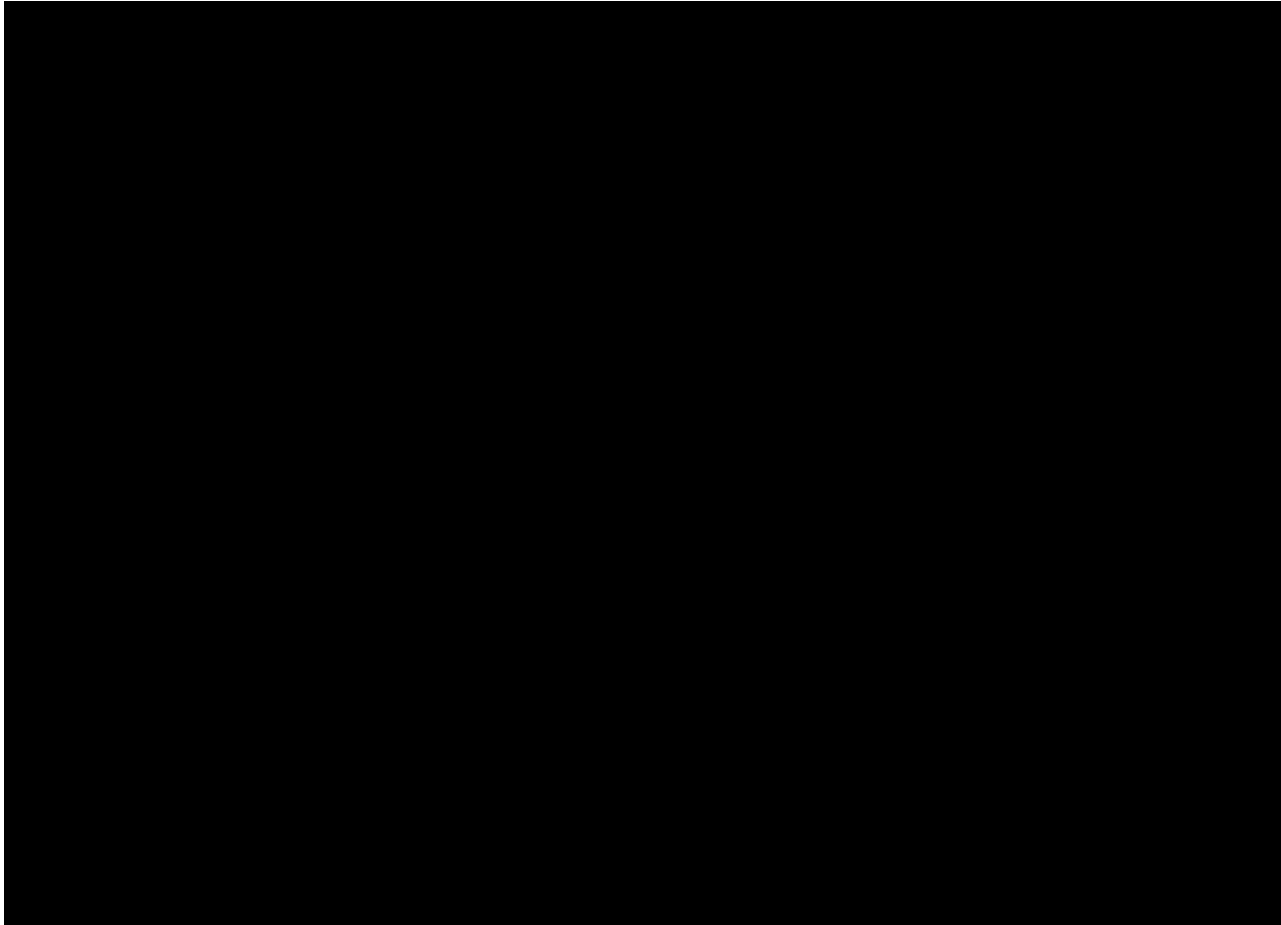
TENINO TELEPHONE COMPANY
(A Wholly-Owned Subsidiary of Scatter Creek, Ltd.)

BALANCE SHEETS (Continued)

December 31, 2019 and 2018

2019

2018



See independent accountant's review report and accompanying notes to financial statements.

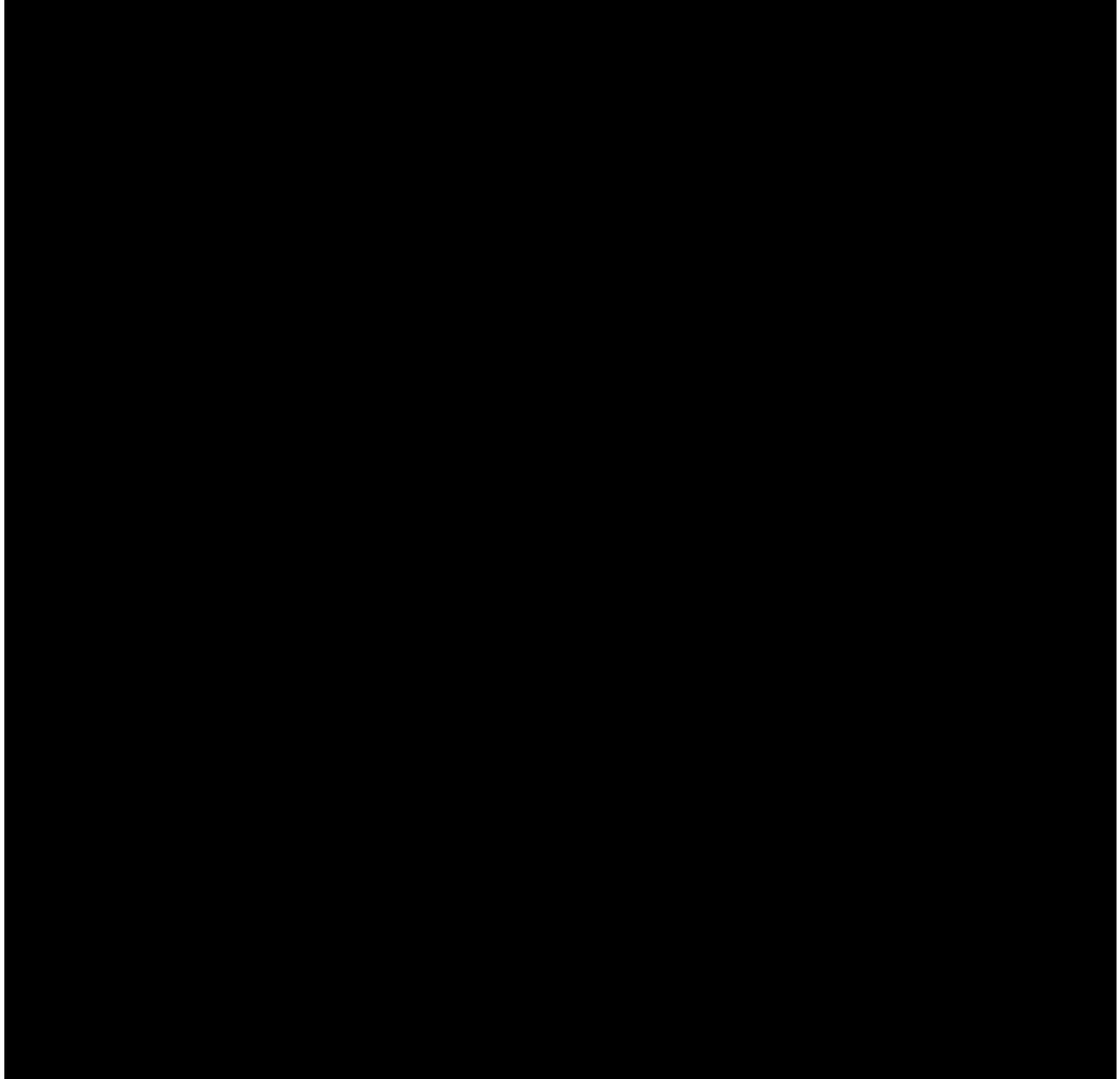
TENINO TELEPHONE COMPANY
(A Wholly-Owned Subsidiary of Scatter Creek, Ltd.)

STATEMENTS OF OPERATIONS AND RETAINED EARNINGS

Years Ended December 31, 2019 and 2018

2019

2018



See independent accountant's review report and accompanying notes to financial statements.

TENINO TELEPHONE COMPANY

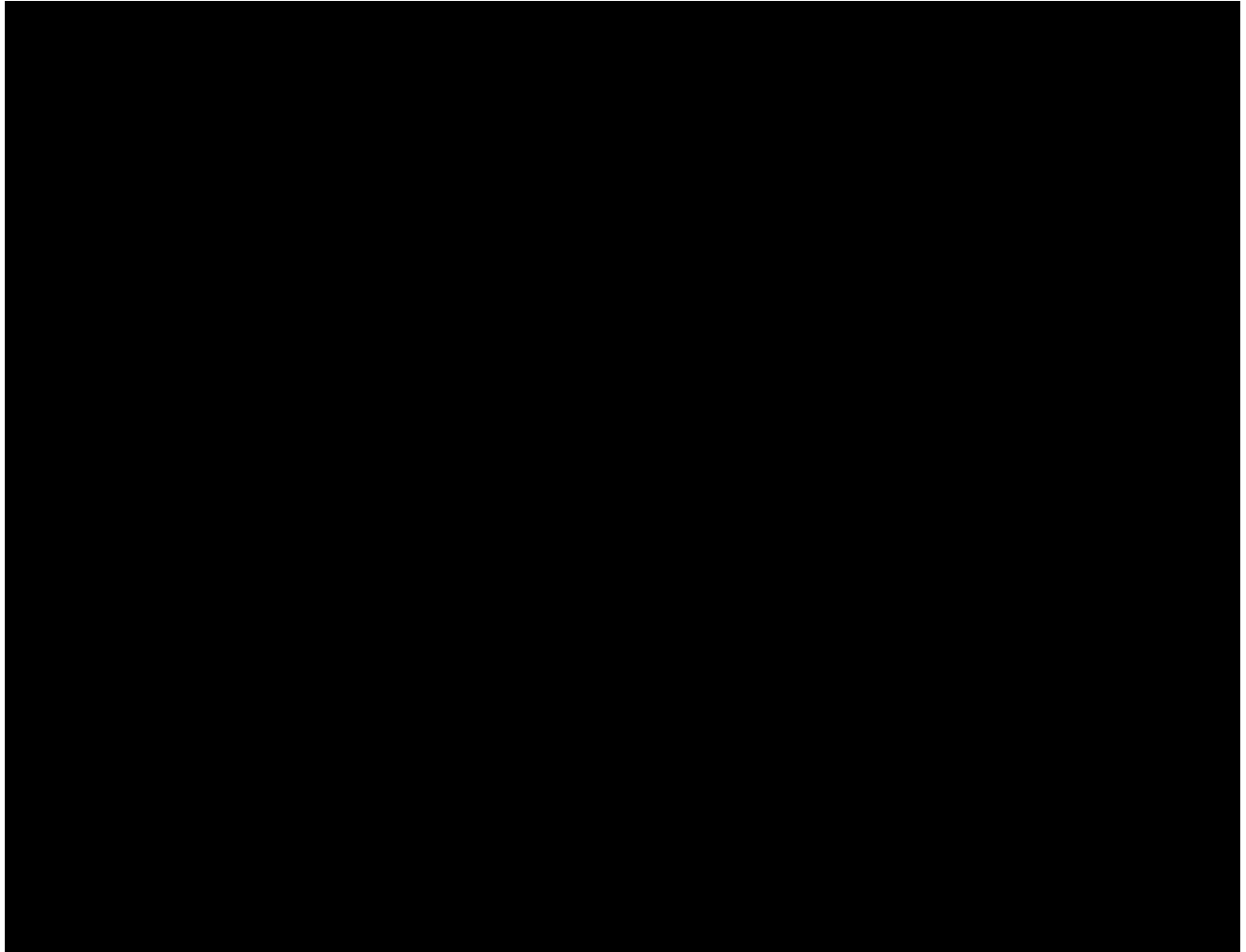
(A Wholly-Owned Subsidiary of Scatter Creek, Ltd.)

STATEMENTS OF CASH FLOWS

Years Ended December 31, 2019 and 2018

2019

2018



See independent accountant's review report and accompanying notes to financial statements.

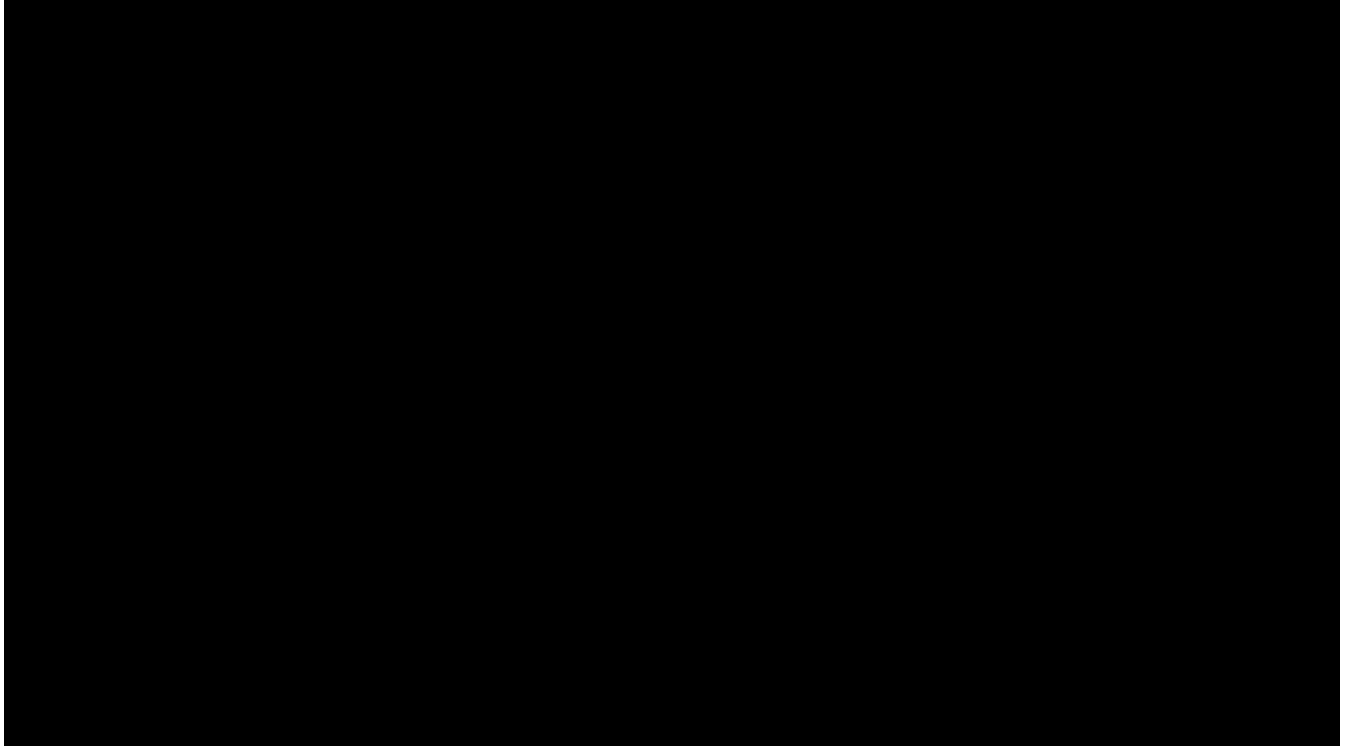
TENINO TELEPHONE COMPANY
(A Wholly-Owned Subsidiary of Scatter Creek, Ltd.)

STATEMENTS OF CASH FLOWS (Continued)

Years Ended December 31, 2019 and 2018

2019

2018

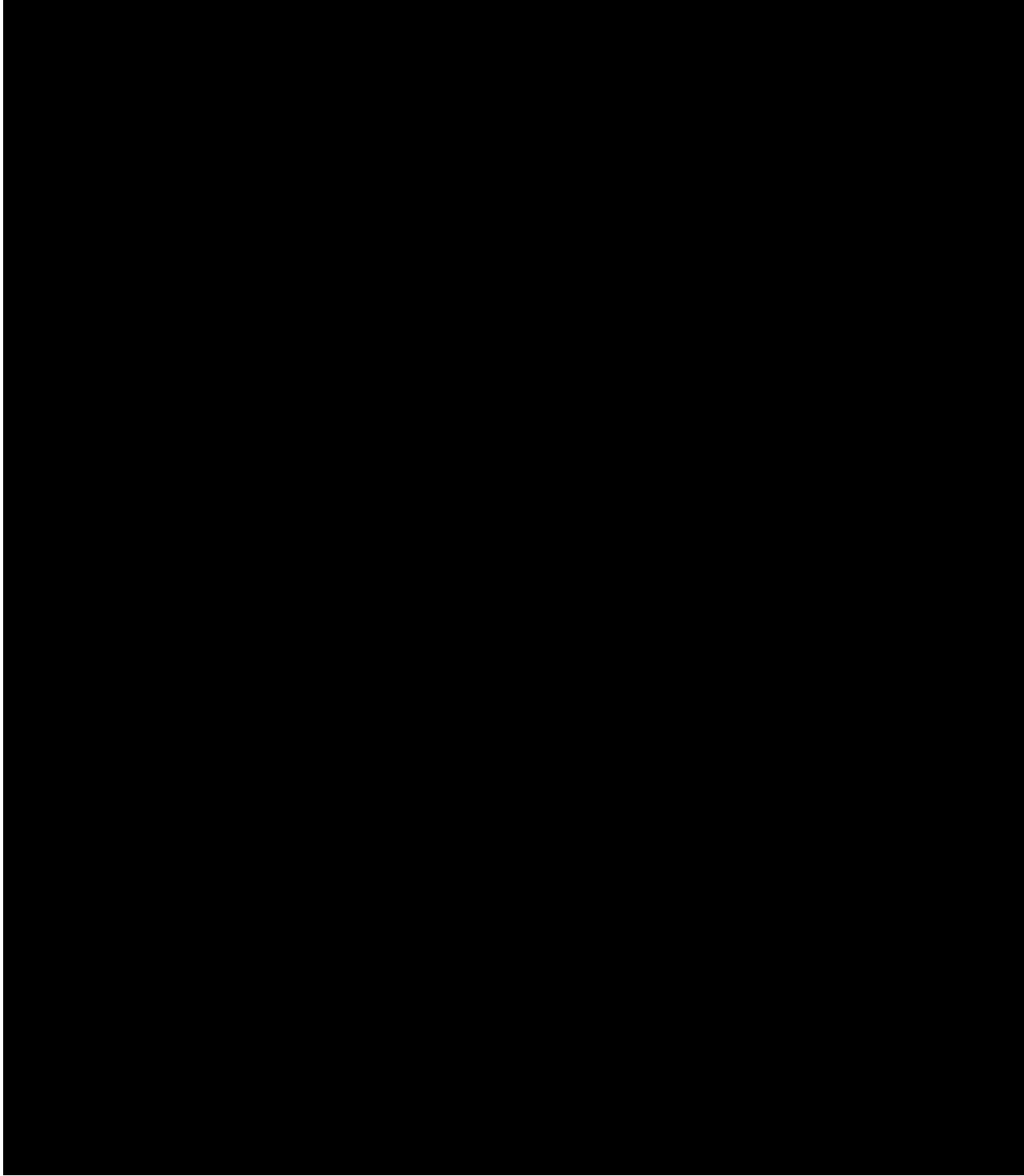


See independent accountant's review report and accompanying notes to financial statements.

TENINO TELEPHONE COMPANY
(A Wholly-Owned Subsidiary of Scatter Creek, Ltd.)

NOTES TO FINANCIAL STATEMENTS

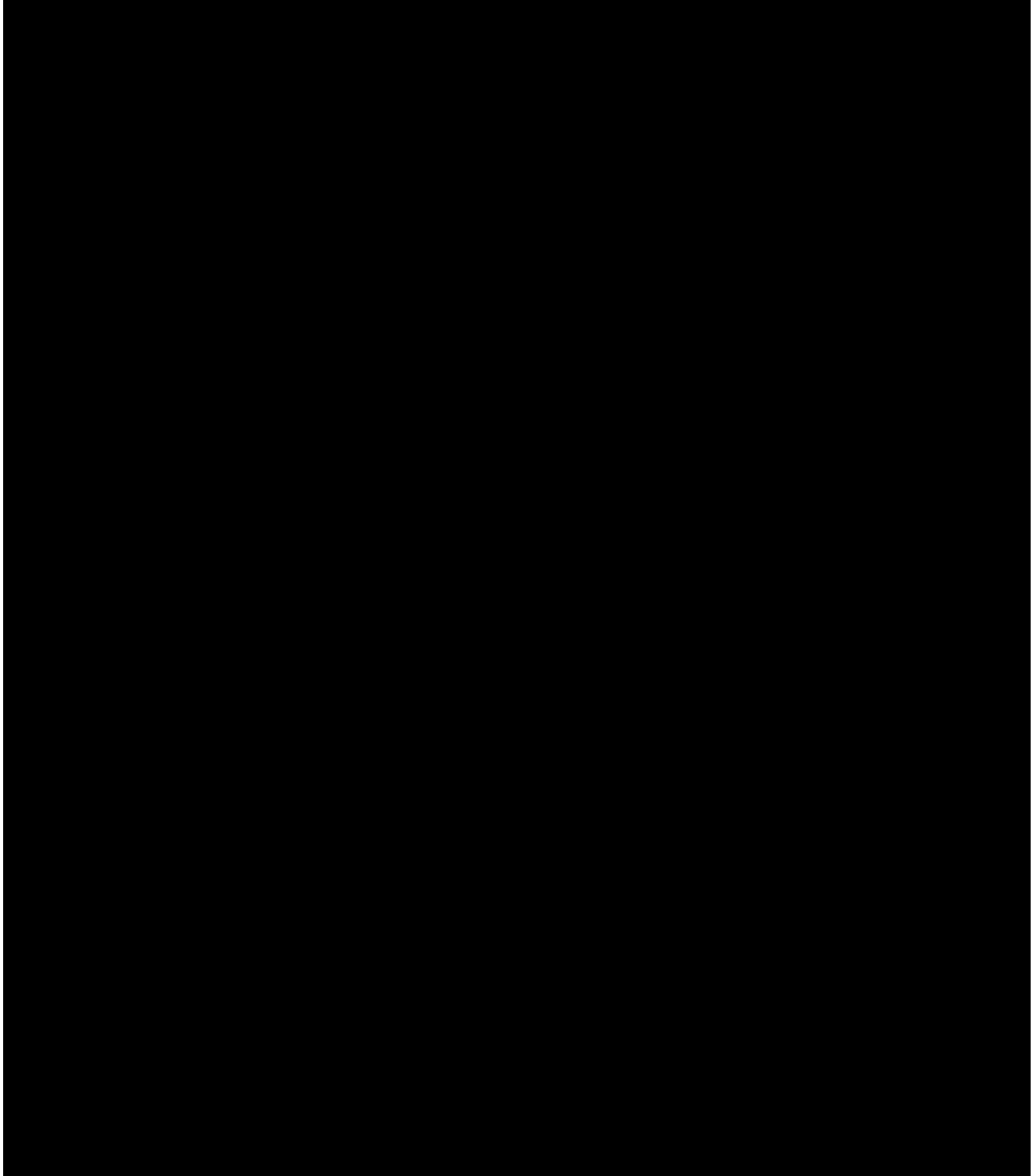
December 31, 2019 and 2018



TENINO TELEPHONE COMPANY
(A Wholly-Owned Subsidiary of Scatter Creek, Ltd.)

NOTES TO FINANCIAL STATEMENTS

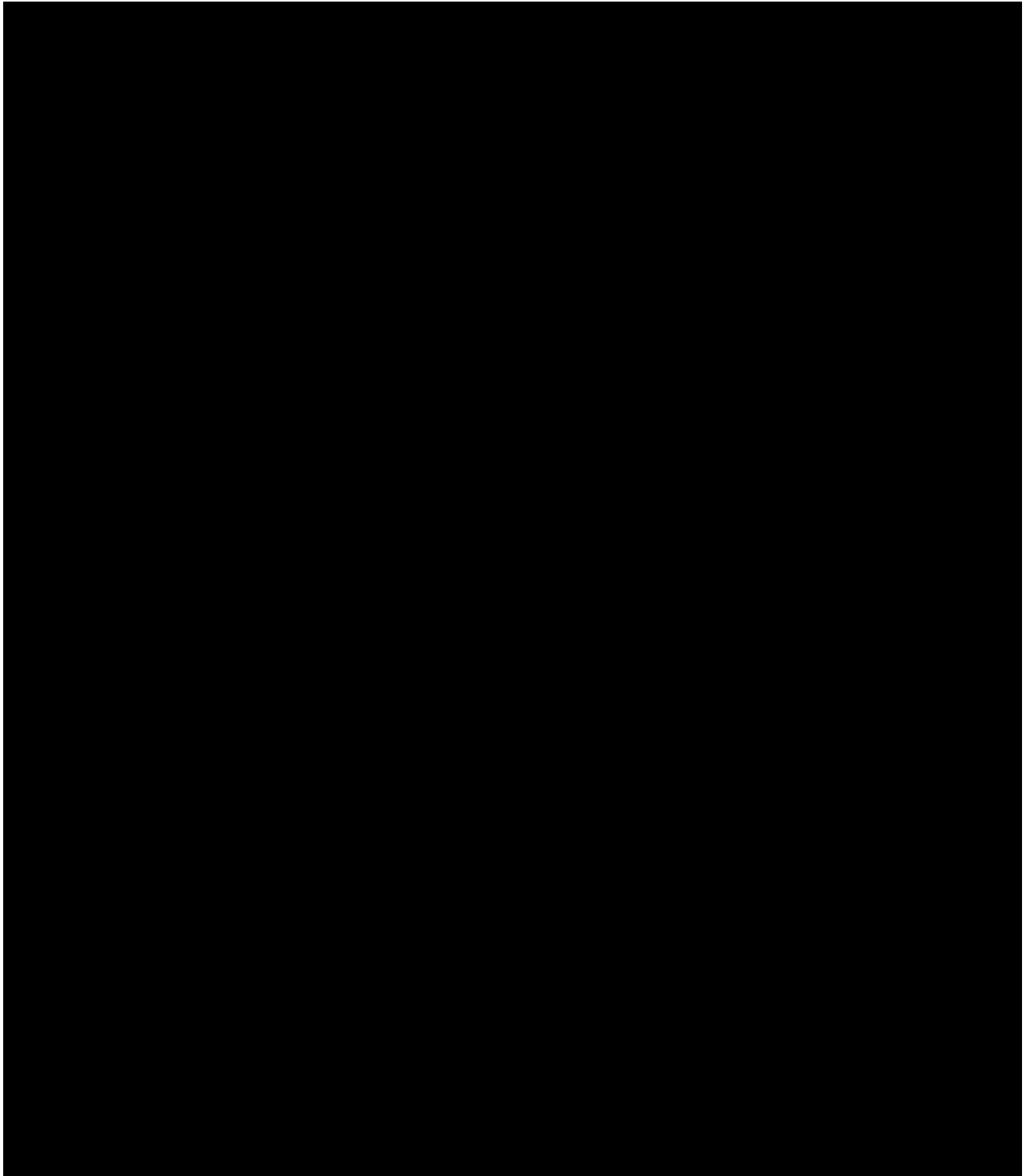
December 31, 2019 and 2018



TENINO TELEPHONE COMPANY
(A Wholly-Owned Subsidiary of Scatter Creek, Ltd.)

NOTES TO FINANCIAL STATEMENTS

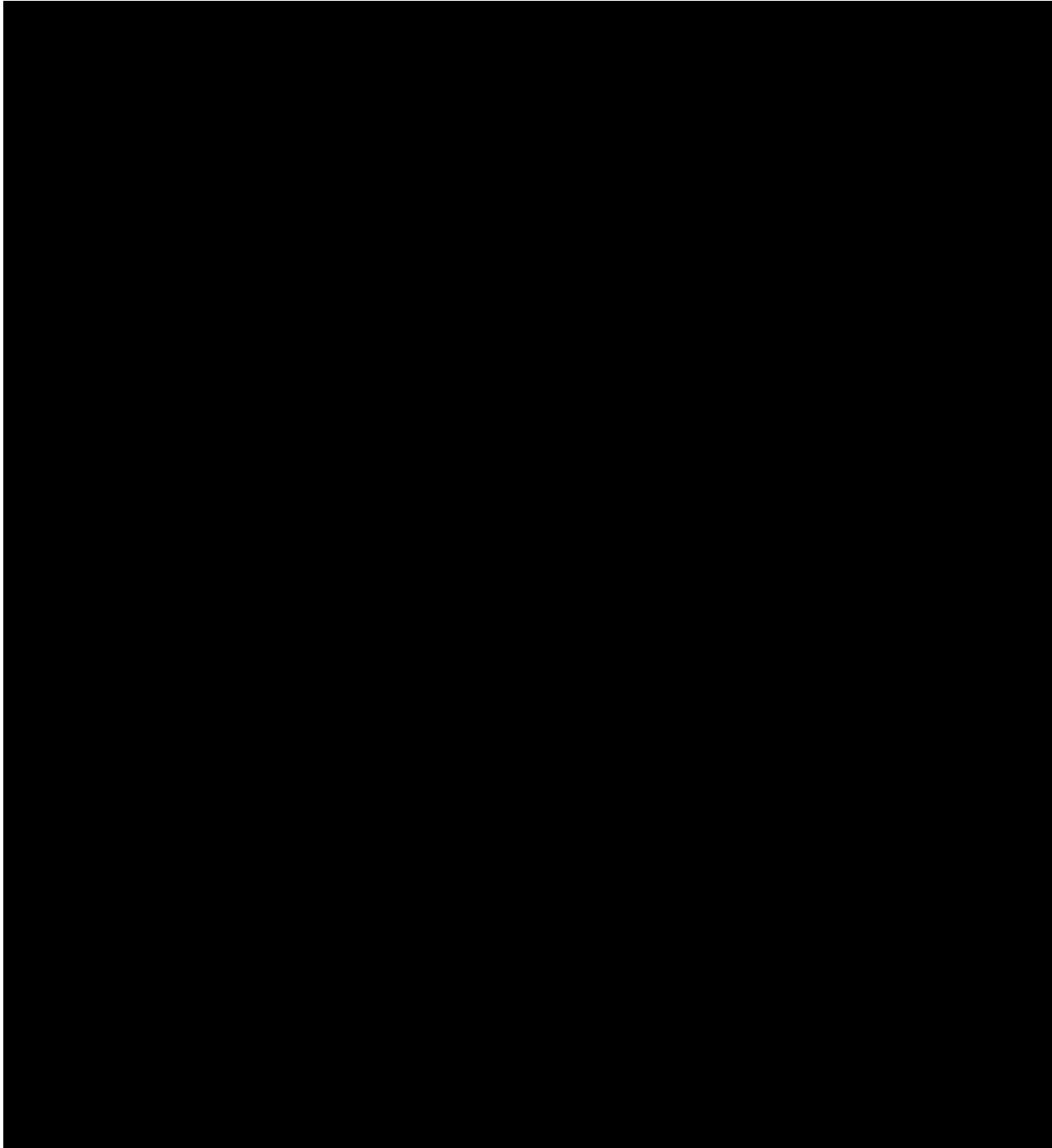
December 31, 2019 and 2018



TENINO TELEPHONE COMPANY
(A Wholly-Owned Subsidiary of Scatter Creek, Ltd.)

NOTES TO FINANCIAL STATEMENTS

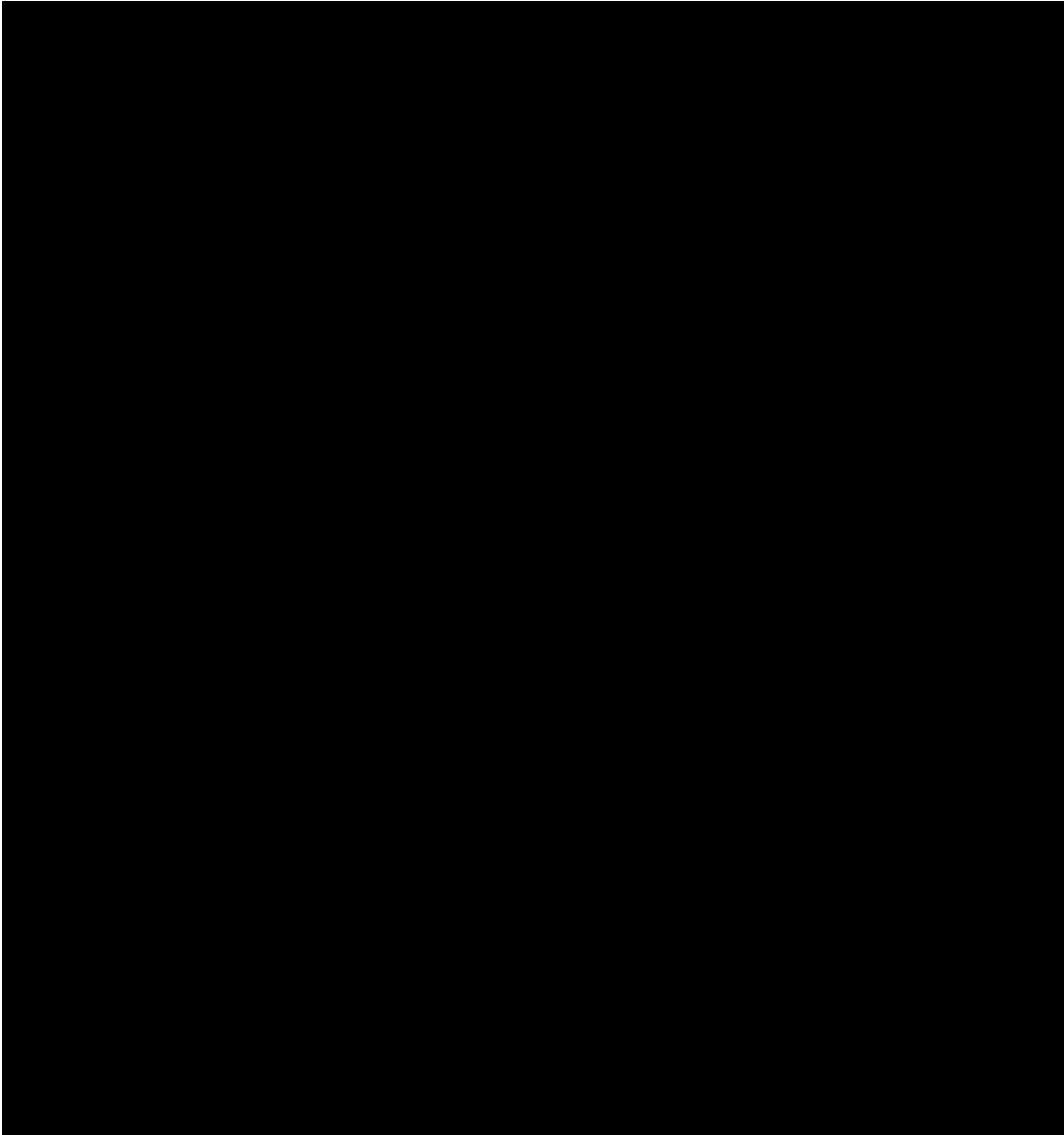
December 31, 2019 and 2018



TENINO TELEPHONE COMPANY
(A Wholly-Owned Subsidiary of Scatter Creek, Ltd.)

NOTES TO FINANCIAL STATEMENTS

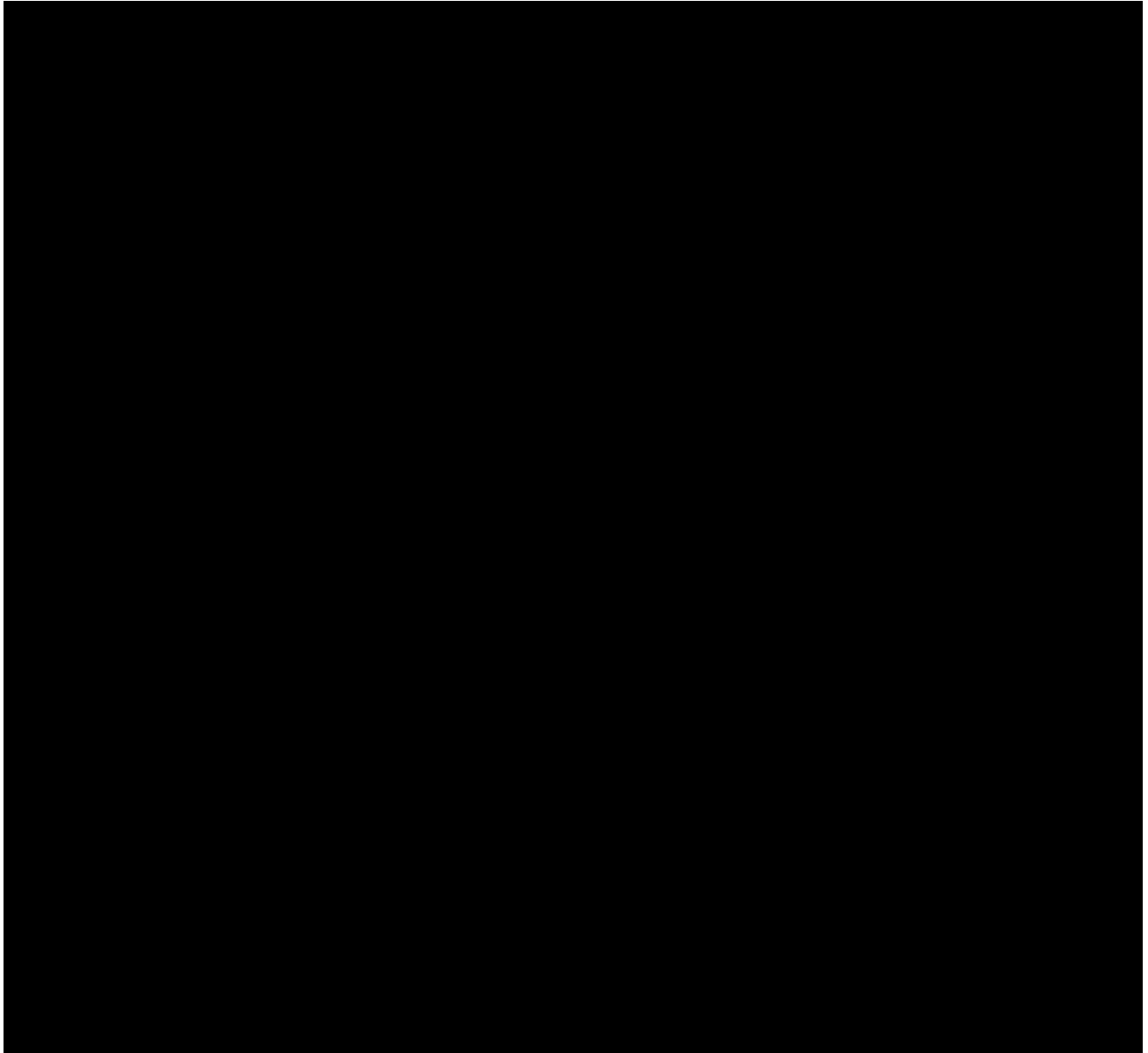
December 31, 2019 and 2018



TENINO TELEPHONE COMPANY
(A Wholly-Owned Subsidiary of Scatter Creek, Ltd.)

NOTES TO FINANCIAL STATEMENTS

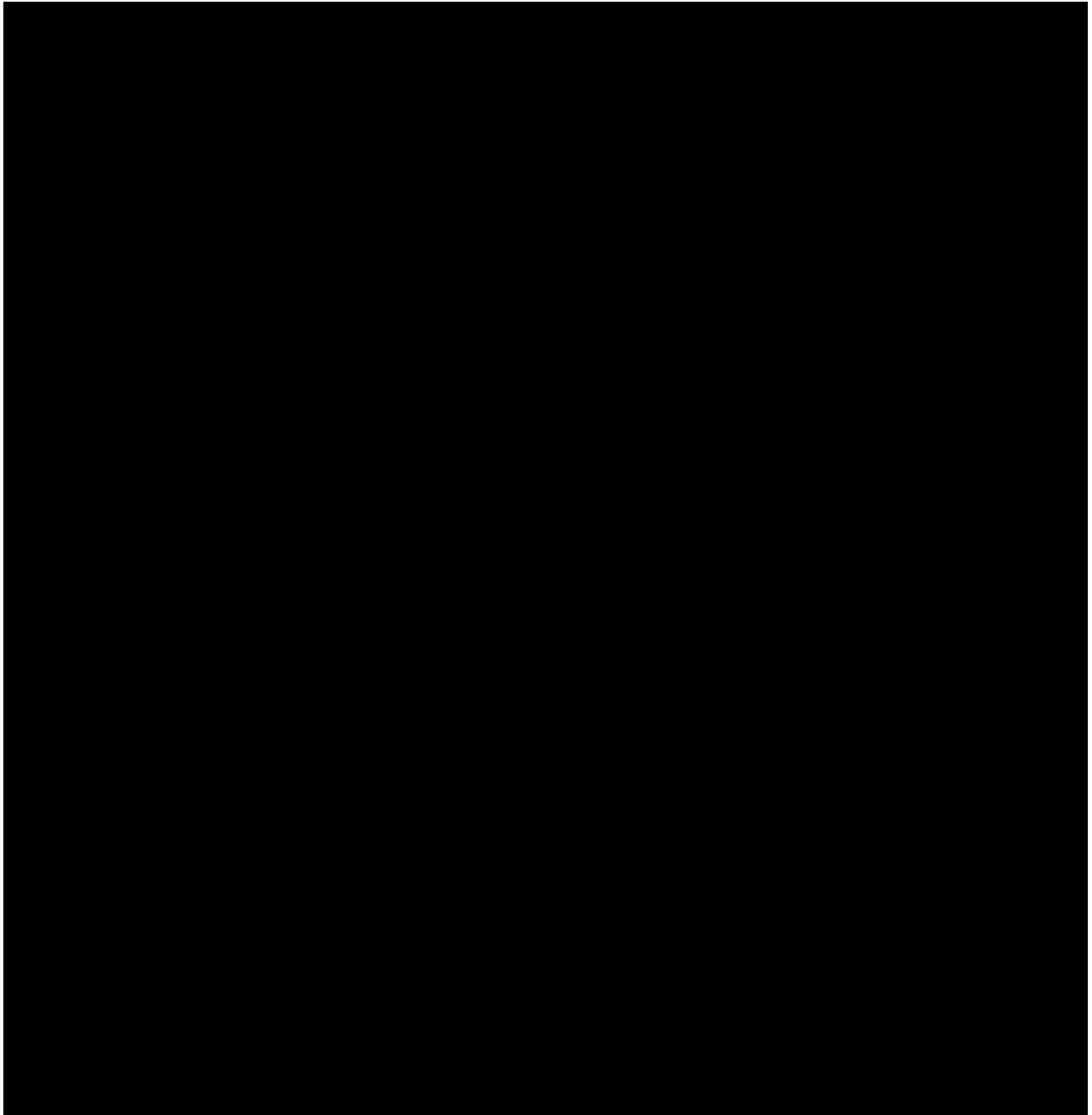
December 31, 2019 and 2018



TENINO TELEPHONE COMPANY
(A Wholly-Owned Subsidiary of Scatter Creek, Ltd.)

NOTES TO FINANCIAL STATEMENTS

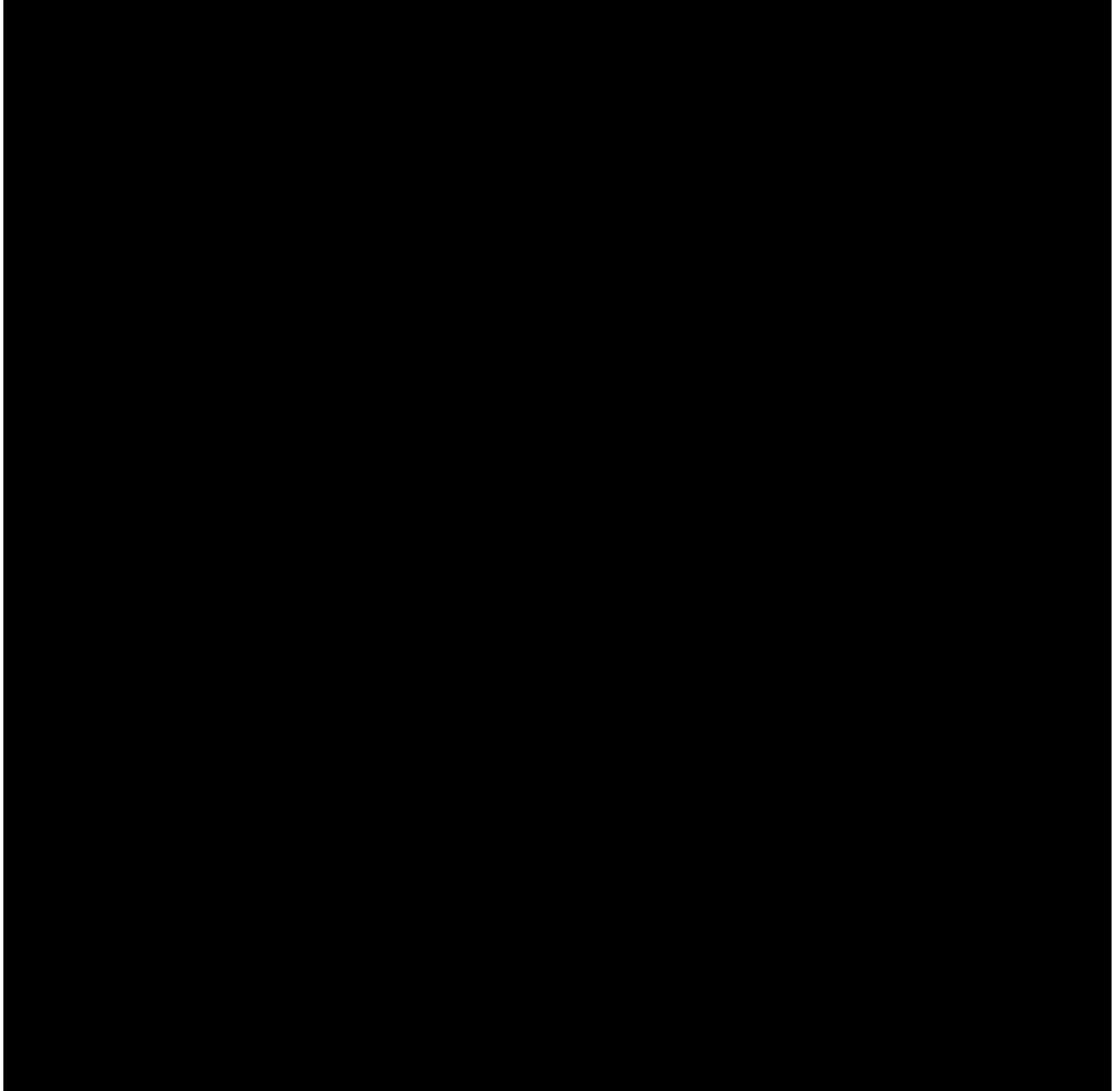
December 31, 2019 and 2018



TENINO TELEPHONE COMPANY
(A Wholly-Owned Subsidiary of Scatter Creek, Ltd.)

NOTES TO FINANCIAL STATEMENTS

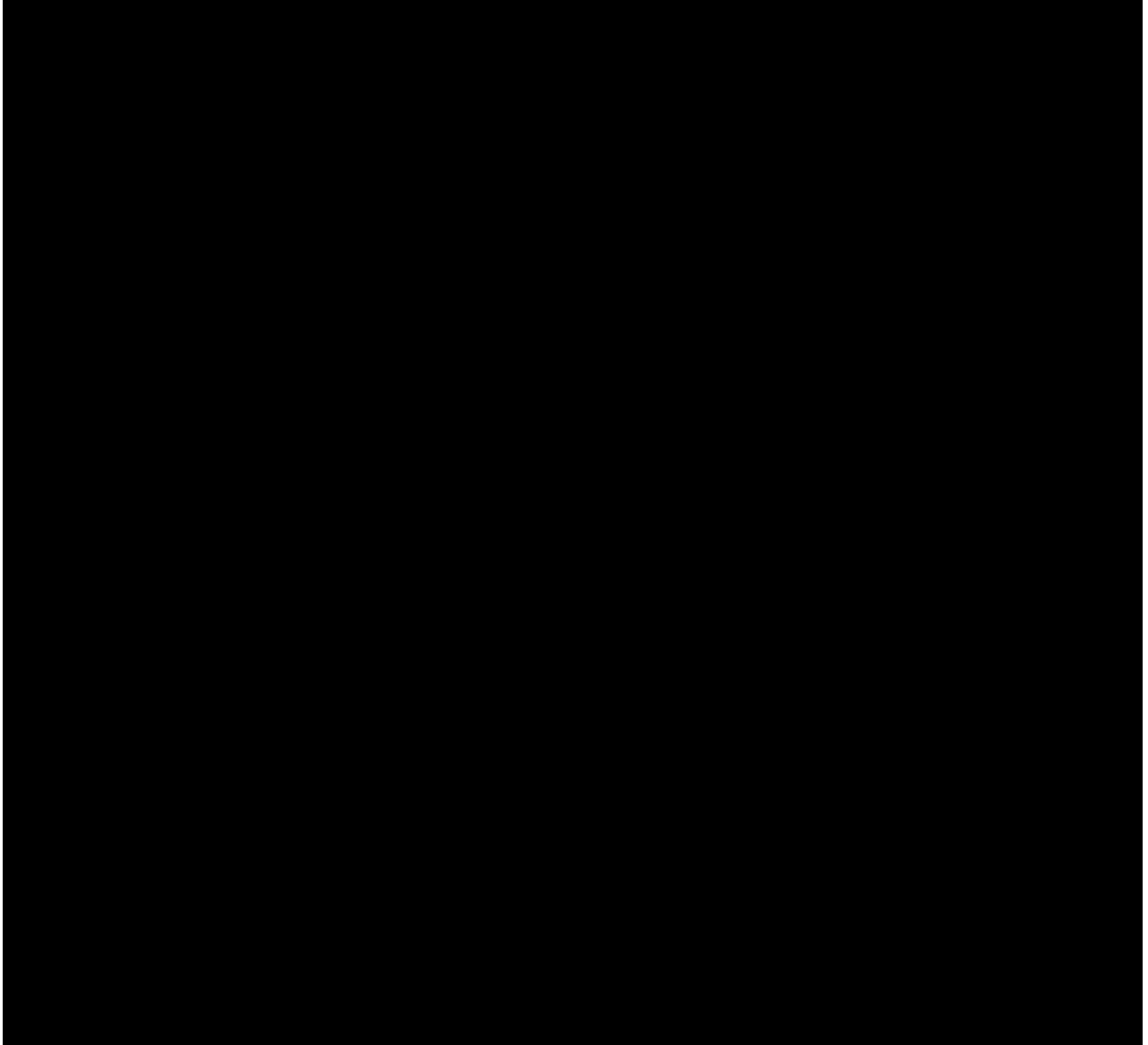
December 31, 2019 and 2018



TENINO TELEPHONE COMPANY
(A Wholly-Owned Subsidiary of Scatter Creek, Ltd.)

NOTES TO FINANCIAL STATEMENTS

December 31, 2019 and 2018



**Tenino Telephone Company
FCC Form 481 (July 2020), Line 3024
Certification of Underlying Information by a Company Officer
provided as part of the plan Per Instructions
for Completing FCC Form 481**

In compliance with the filing requirements associated with FCC Form 481 due July 1, 2020, and in compliance with Section 53.313(f)(2) of the Commission's rules, Tenino Telephone Company (Study Area 522426) hereby certifies that Tenino Telephone Company was not audited by independent certified public accountant in the ordinary course of business for the preceding fiscal year ending December 31, 2019; and that the data, as reported in the FCC Form 481, is accurate.



Steven D. Hanson
President