

**From:** [Loriann Reynolds](#)  
**To:** [UTC DL Records Center](#)  
**Subject:** Docket No. TC-160821  
**Date:** Wednesday, July 20, 2016 8:19:47 AM

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To whom this may concern,

I'm writing in reference to Docket No TC- 160821 (The Friday Harbor Jolly Trolley).

As a long time visitor to Friday Harbor, WA, I have come to love and just simply adore the quaint shore town of Friday Harbor. Most recently, I was fortunate enough to have come across the Jolly Trolley while making my way off the ferry.

In my opinion, the trolley offers a unique service that San Juan needs and was extremely overdue.

I am unclear as to why the Shuttle bus service seems to be bullying the Trolley, when in actuality, doesn't each new business deserve a fighting chance? Competition is a good thing. It drives businesses to be better. How can we not support that? For that very reason, I for one, will not step foot onto one of the shuttle buses.

As a teacher, I try to instill in my students the values of being kind, generous, and most importantly, that bullying is unacceptable regardless of the severity.

Thank you for taking the time to read my letter, and please consider my letter and allow the Friday Harbor Jolly Trolley to acquire their licensure for forbearance to rate regulations.

Thank you,,  
Lori Reynolds

Sent from my iPad