

Tariff No. 5

8th Revised Page No. 3

Company Name: SEATAC SHUTTLE, LLC dba WHIDBEY-SEATAC SHUTTLE C-1077

Maximum fare: Are fares set initially at twenty-five percent above the company's base fare, as published in the company's effective tariff, except for tariff supplements. After a maximum fare has been published and become effective, the maximum fare will increase annually by five percent, however the first five percent increase will be permitted on May 1, 2014.

National security: (C) Passengers traveling to or from a federal reservation or military installation with security procedures in effect and SeaTac any other scheduled stop may incur a \$3.00(Base)/\$4.14(Maximum) reservation transaction fee..

Objectionable passengers: The company reserves the right to refuse to transport persons under the influence of drugs or alcohol, or who are incapable of taking care of themselves, or whose conduct or behavior may be objectionable to other passengers. Passengers who refuse to comply with the Driver's instructions, or who create a disturbance or are argumentative causing disruption to the safe and expeditious operation of the shuttle may also be refused service. (C) The carrier also reserves the right to refuse carriage of any materials that the carrier considers unsafe and not in the best interest of the passengers including animals except for ADA Service dogs.

Oversize, overweight or excess luggage: Each ticketed passenger may carry 1 full sized bag, one hand-carry and one personal item such as a purse, briefcase or laptop computer. Each full sized bag may not exceed 50 pounds and be no larger than 62 linear inches (length + width + height) and your hand-carry may not exceed 40 pounds and be no larger than 10" H x 17" W x 24" L. The first bag in excess of the allowance will result in a charge of \$5 per trip leg (each direction of travel) and additional bags will result in a charge of \$10 per bag per trip leg. Active duty military may have 2 checked bags at no additional charge. Bags in excess of the allowance and not declared at the time of booking may be denied. Luggage exceeding the size and weight allowance may be allowed for a charge of \$30 per item. No single piece of checked baggage may weigh more than 70 pounds or 80 linear inches (e.g.; surfboards, bicycles, scuba equipment) and will be carried on a space available basis. Passengers bringing allowed overweight baggage will be responsible for the loading and unloading of those bags. By prior arrangement, we may accept Cardboard or Plastic Boxes/Tubs for \$30 each. Smaller sized boxes no larger than 12" H x 12" W x 12" L may be substituted for your checked bag. We will not carry prohibited items as determined by TSA, even if they seem harmless if used in the home or workplace. All items brought onboard count toward your baggage limit except:

Assistive devices (cane, crutches, etc.), Infant/child restraint devices for ticketed children
Outer garments (coat, hat, umbrella, etc.), Beverage and reading material

Port Access: All customers are required to comply with all Port rules and regulations.

Refusal of service: The company may refuse service to a person when:

- (a) In the company's judgment, providing the service would be hazardous, unsafe, or dangerous to persons or property;
 - (b) In the company's judgment, driveways or roads are improperly constructed or maintained, do not have adequate turn-arounds, or have other unsafe conditions;
 - (c) The customer has an outstanding amount due to the company;
 - (d) The customer refuses to allow company personnel, drivers, agents, or representatives access to baggage or other materials prior to it being loaded in or on the vehicle;
 - (e) The customer appears to be under the influence of drugs or alcohol; or
 - (f) The customer attempts to bring on board the vehicle materials that would be detrimental to the safety or comfort of other passengers.
- (2) A company may refuse service to a person under other conditions that would be detrimental to the safety and comfort of passengers when those conditions are contained in the company's filed tariff and time schedule.
- (a) The customer fails to comply with company rules or Driver instructions.
- (N) (b)The customer fails to comply with company rules regarding the carriage or transportation of animals.

Round trip: A round trip is one that originates at point A and terminates at point B with a return trip from point B to point A. Does not apply to fares for service on Group Two and Three routes as published in Time Schedule.

(***) **Round trip Fares**

Issue Date: March 27, 2015

Effective Date: May 1, 2015

Issued By: John J. Solin, Member, SEATAC SHUTTLE, LLC

Tariff No. 5

10th Revised Page No. 4

Company Name: SEATAC SHUTTLE, LLC dba WHIDBEY-SEATAC SHUTTLE C-1077

(*) Round trip senior/military fares/Travel Agent & Industry fares**

(*) Round trip Youth**

Schedule maintenance: Carrier will not be liable for delays caused by accidents, breakdowns, road conditions or construction, ferry closures or delays, storms, traffic or other conditions beyond the control of the carrier and does not guarantee arrival at or departure from, any point at any specific time. The carrier endeavors to maintain the time schedules, but does not guarantee to be able to do so at all times.

Seniors: Seniors are passengers who have reached their 60th birthday by the date of travel. Does not apply on Group Two, Three and Four routes as published in Time Schedule.

Smoking: Smoking is prohibited on all shuttle vehicles per WAC 480-30-216. Smoking includes the burning or vaporization of tobacco, marijuana, oils or any other substances discharging any fumes, smoke or vapors including e-cigarettes.

Stopovers & intermediate stops: Stops will be allowed at any safe point as determined by the company on a case by case basis, on the route within the limit of the ticket, upon notice to the agent at the time of placing the reservation provided it does not interfere with the schedule or safety. (C) A \$2.00(Base)/\$2.76(Maximum) reservation transaction fee may be assessed for each reservation by the company for each intermediate stop reservation. Any such stops are at the discretion of the company must be by prior reservation.

Ticket limitations, changes, cancellations and refunds: One-way tickets will be good for 180 days from the date of sale. Round-trip tickets will be good for 180 days from the date of sale. (C) A single reservation transaction fee of \$10.00(Base)/\$13.79(Maximum) per person per leg may be charged when reservations are re-scheduled or cancelled. Changes are not allowed after the scheduled departure time of the reservation. (C) Reservations made less than 24 hours prior to departure may incur a \$2.00(Base)/\$2.76(Maximum) per person late booking transaction fee. (C) Passengers not utilizing the on-line booking facility and requiring the services of Customer Service Agent by phone may be assessed a \$1.00(Base)/\$1.38(Maximum) reservation transaction fee. Reservations may not be changed to a date more than 180 days from the date of the original reservation. Customers who fail to show up by the scheduled departure time of their reservation at the designated pick-up point or who have not canceled or changed their reservation at least 24 hours prior to that time are not eligible for a refund. Refunds will be made if requested in writing if the cancellation or change was caused by an airline delay or cancellation substantiated by the passenger. Refunds may be granted by the company due to other extenuating circumstances. Reservation requests made less than 24 hours prior to departure time for SEA or less than 48 hours for any other points serviced may not be processed at the company's discretion. It is the passenger's responsibility to adhere to the standard airline or cruise ship check in time requirements and to assess and allow the time required to clear TSA screening and/or customs.

Ticket redemption: Unused tickets will be redeemed at the purchase price. Unused portions of round trip or commutation tickets will be redeemed by charging the regular fare or fares for the portion or portions used and refunding the balance of the purchase price except as provided for in the Ticket Limitations section of these rules.

Travel Agents: Travel agents are persons who have a current and valid IATA number