

CenturyLink
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Lisa A. Anderl
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Regulatory Law Department

September 26, 2014

Via E-mail and Overnight Mail

Mr. Steven King, Executive Director and Secretary
Washington Utilities & Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 47250
Olympia, WA 98504-7250

Re: Docket No. UT-130701

Dear Mr. King:

In October 2103 the Commission granted CenturyLink's petition for exemption from the requirement of WAC 480-120-161(2) to provide its Direct Payment Option customers 15 days' notice before their bills are due. A condition of this partial waiver was that CenturyLink report in writing to the Commission on or before October 10, 2014, on the extent to which customers find a five-day notice period insufficient, including but not necessarily limited to identifying any consumer complaints.

Pursuant to that requirement, CenturyLink hereby reports to the Commission that CenturyLink has received no complaints from customers concerning the 5-day interval between the bill date and the payment date. In addition, CenturyLink advises the Commission that in May of this year the interval was modified from five days to 18 days. Thus, CenturyLink currently meets the requirements of the rule and the exemption is no longer required.

Sincerely,

A handwritten signature in black ink, appearing to read "Lisa A. Anderl".

Lisa A. Anderl

LAA/jga

cc: Sharon Wallace (via email)