

TO:

Suzanne Stillwell, Licensing Manager

FROM:

Tina Leipski Transportation Specialist 3

DATE:

November 14, 2014

SUBJECT:

Docket TV-120120, Application for Permanent Authority

On January 20, 2012, Richard D. Worrell, d/b/a A-AAA Rich's Reliable Movers, filed Docket TV-120120 requesting permanent household goods authority.

The Commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit THG-64537, since February 9, 2012.

Under WAC 480-15-305, the commission will grant or deny an application for permanent authority after conducting a complete review of the application filings, supporting statements, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator Alan Dickson completed a Safety Compliance Review, a Household Goods Technical Assistance and Records Review Checklist. Investigator Dickson found the company in general compliance and on August 30, 2013, he recommended the applicant be considered for permanent authority. Because of penalty assessments, permanent authority wasn't granted at that time.

The current provisional permit THG-64537 is in order as follows:

- o Records Center has a current annual report on file.
- o Financial Services reports the company has paid appropriate regulatory fees.
- o The commission does not have any outstanding penalty or other fines.
- o Compliance Investigations does not have a pending consumer complaint.
- o Transportation Safety does not have a pending compliance action.
- o Company attended mandatory HHG new entrant training on November 12, 2014.

I recommend the Commission grant TV-120120 without hearing and reissue permit HG-64537 to Richard D. Worrell, d/b/a A-AAA Rich's Reliable Movers, as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.

Approved by		Date