

October 17, 2008

Re: Docket # TV-081675

Executive Directory and Secretary
Washington Utilities and Transportation Commission
Richard Hemstad Building
1300 S Evergreen Park Drive SW
PO Box 47250
Olympia, WA. 98504-7250

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WASH. UT. & TP. COMM

Dear Representative of Washington Utilities and Transportation Commission,

I am writing in reference to a notice of a hearing that was received in our office today. I will be out of town on business at our corporate office in Pompano Beach, Florida during the week of November 10th. Could you please inform me if this is a telephone hearing or if this hearing will require me to be in Olympia in person on November 12? Please also inform me of the process for requesting that the hearing be rescheduled if I do need to attend in person.

Also, on page 2 of this notice, it is mentioned that on May 2008, Staff received an informal complaint alleging improper advertising. Please send a full copy of that complaint so that we can see what the complaint specifically alleged.

Page 2 of the notice also mentions that on June 3, 2008, Staff found an online coupon on the Neighbors website offering "one month free storage". Please send a copy of the coupon that Staff is referring to and also send the correspondence log between Staff and Neighbors Moving & Storage, in reference to the web coupon.

Please note that the verbiage that is referenced in the notice of hearing has since been updated on the website to show the same change in verbiage that was made to Neighbors' print advertising.

Best Regards,

Joseph Tranisi
Owner
Neighbors Moving & Storage of Seattle, LLC
8629 S. 208th Street
Kent, WA. 98031

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CONSUMER AFFAIRS