

CenturyLink
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Lisa A. Anderl
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November 18, 2011

*Via E-mail and
Overnight Delivery*

Mr. David Danner, Executive Director and Secretary
Washington Utilities & Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 47250
Olympia, WA 98504-7250

Re: Docket No. UT-100820 – CenturyLink’s Supplement to the September 28, 2011
Service Quality Plan and Report Pursuant to Order 14, Paragraph 263

Dear Mr. Danner:

Enclosed are the original and twelve (12) copies of CenturyLink’s Supplement to the September 28, 2011 Service Quality Plan and Report Pursuant to Order 14, Paragraph 263.

The electronic copy is being provided by email.

Sincerely,

A handwritten signature in cursive script, appearing to read "Lisa A. Anderl".

Lisa A. Anderl

LAA/ldj
Enclosures
cc: Jennifer Cameron-Rulkowski
Simon ffitc