CERTIFICATE OF SERVICE

Docket No. UT-100820

CenturyLink's Supplement to the September 28, 2011 Service Quality Plan Pursuant to Order 14, Paragraph 263

I certify that I have caused to be served copies of CenturyLink's Supplement to the September 28, 2011 Service Quality Plan Pursuant to Order 14, Paragraph 263 by email and mail on the following parties:

Jennifer Cameron-Rulkowski Assistant Attorney General 1400 S Evergreen Park Dr SW P.O. Box 40128

Olympia, WA 98504-0128 Tel: (360) 664-1186

Email: jcameron@utc.wa.gov

Simon ffitch
Public Counsel Section
Office of the Attorney General
800 Fifth Avenue, Suite 2000

Seattle, WA 98104-3188

Tel: (206) 464-7744

Email: simonf@atg.wa.gov

DATED this 18th day of November, 2011.

Leslie D. Johnson