

**EXHIBIT BJJ-40 TO THE
DIRECT TESTIMONY OF
BONNIE J. JOHNSON
ON BEHALF OF
INTEGRA TELECOM**



May 20, 2011

Kim Isaacs
 Advanced Telcom Inc.
 6160 Golden Hills Drive
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 kdisaacs@integratelecom.com

TO:Kim Isaacs

Announcement Date: May 20, 2011
Effective Date: December 12, 2011
Notification Number: SYST.MEDI.05.20.11.F.09159.Followup_Resp_Commmts_MTG
Notification Category: Systems Notification
Target Audience: CLECs, Resellers
Subject: CMP -- Qwest Follow-up Response to Additional CLEC
 comment cycle on Maintenance Ticketing Gateway (MTG) 1.0 -
 New Application to Application Interface Preliminary Systems
 Release Information
**Associated CR # or
 System Name and
 Number:** MTG Release 1.0 Qwest CR# SCR121608-02

On May 20, 2011, Qwest is providing additional information associated with the second CLEC comment cycle on the Maintenance Ticketing Gateway (MTG) 1.0 Preliminary Release information. The second comment period was announced via System Notification SYST.MEDI.01.20.11.F.08765.AddlCmmntsCycleMTG_Intrfc distributed on January 20, 2011. The previous Qwest response to comments was distributed on March 10, 2011 via notice SYST.MEDI.03.10.11.F.08921.Resp_Addl_Commmts_MTG. This follow-up response will also be posted to the Wholesale Document Review Archive site at http://www.qwest.com/wholesale/cmp/review_archivesystem.html associated with the January 20, 2011 notification.

The initial functionality of the Maintenance Ticketing Gateway (MTG) includes:

- Providing an effective mechanism to automate communication and the processing of trouble ticket information
- Implementing electronic trouble ticketing capabilities with Qwest for the exchange of Trouble Ticket information for various Qwest products and services purchased by the customer
- Providing an electronic bonding facility that enables Qwest customers to use their own repair/ticketing system to manage troubles on their Qwest products and services.

The benefit of this new application will allow Qwest and Wholesale customers to use a more advanced type of technical communication based on internet standard protocols, web services, and telecommunications industry standard markup languages.

NOTE: The MTG timeline provided below has been updated to reflect the revised timeline shared in the March 16, 2011 CMP Monthly Systems meeting. Information associated with that meeting is available at <http://wholesalecalendar.qwestapps.com/detail/289/2011-03-16>.

A phased implementation is planned.

file://C:\Users\bonnie_j.INTEGRA.006\AppData\Local\Microsoft\Windows\Temporary In... 6/22/2011

JC000308

Supporting Material:

Change Request SCR121608-02 is contained in the Systems Interactive Report posted to the Qwest Web site at <http://www.qwest.com/wholesale/cmp/changerequest.html>.

Timeline:

Preliminary Systems Release Notification Provided	See notification number SYST.MEDI.12.17.10.F.08642.MTG_IntrfceNewApptoApp.	December 17, 2010
CLEC Comment Cycle began		December 17, 2010
CLEC Comment Cycle ended		January 6, 2011 5:00 p.m. MT
Qwest Response to CLEC Comments		January 13, 2011
Qwest/CLEC Preliminary Implementation Plan Review Meeting	Review meeting to provide an informational overview and answer CLEC questions on the Preliminary Implementation Plan. All relevant Qwest SMEs will be in attendance and CLEC SMEs are encouraged to participate.	HELD January 19, 2011 1:00 - 2:00 p.m. MT BY TELECONFERENCE ONLY: 1 866-789-8819 Conference ID 6273158#
Additional CLEC Comment Cycle began	See notification number SYST.MEDI.01.20.11.F.08765.AddCmmntsCycleMTG_Intrfc.	January 19, 2011
Additional CLEC Comment Cycle ended		February 2, 2011 5:00 p.m. MT
Additional Qwest Response to CLEC Comments	NOTE: The response to additional CLEC comments was originally planned for February 9, 2011 however, on that date, Qwest issued a delayed response to comments. See notification SYST.MEDI.02.09.11.F.08824.DelaydRespCommntsMTG_Rel1.	March 10, 2011
Draft Interface Technical Specifications Issued		August 12, 2011
Comment cycle starts		August 12, 2011
Qwest/CLEC Walk Through	Specific time and call in information to be provided with the Draft Technical Specifications	August 24, 2011

Comment cycle ends		August 30, 2011
Final Technical Specifications Issued	Includes response to CLEC comments, if applicable	September 2, 2011
Initial GUI Release Notice Issued		October 28, 2011
Application to Application Testing Available		November 5, 2011
Draft GUI Release Notes Issued		November 14, 2011
GUI Comment Cycle Starts		November 14, 2011
GUI Overview Conducted		November 15, 2011
GUI Comment Cycle Ends		November 17, 2011
Final GUI Release Notes Issued	Includes response to CLEC comments, if applicable	November 21, 2011
Targeted Production Date		December 12, 2011

If you have any questions on this subject, please submit comments though the following link:
<http://www.qwest.com/wholesale/cmp/comment.html>.

Sincerely,

Qwest Corporation

Note: In cases of conflict between the changes implemented through this notification and any CLEC interconnection agreement, the rates, terms and conditions of such interconnection agreement shall prevail as between Qwest and the CLEC party to such interconnection agreement.

The Qwest Wholesale Web Site provides a comprehensive catalog of detailed information on Qwest products and services including specific descriptions on doing business with Qwest. All information provided on the site describes current activities and process. Prior to any modifications to existing activities or processes described on the web site, wholesale customers will receive written notification announcing the upcoming change.

To view your Qwest Wholesale notifications online, please log into our ANR (Accessible Notices Repository) at : <http://notices.qwestapps.com>.

If you would like to subscribe, unsubscribe or change your current profile to Qwest Wholesale mailouts please go to the 'Subscribe/Unsubscribe' web site and follow the subscription instructions. The site is located at:

<http://www.qwest.com/wholesale/notices/cnla/maillist.html>

Announcement Date:

Page 4 of 4

cc: Stephanie Smith

Maryann Wiborg or Rita Urevig

Qwest Communications, 120 Lenora St, 11th Floor, Seattle WA 98121

**QWEST 05-20-11 RESPONSE TO QUESTIONS FROM INTEGRA ON PROPOSAL TO
RETIRE MEDIACC/CEMR AND REPLACE WITH MTG**

NOTE: This matrix only includes a partial list of the questions received from Integra on 2/2/11. The full matrix including the Qwest 3/10/11 Response and the Integra 3/18/11 Reply is available on the Document Review Archive site at http://www.qwest.com/wholesale/cmp/review_archivesystemjan11.html associated with Notification Number SYST.MEDI.01.20.11.F.08765.AddlCmmtsCycleMTG_Intlrc.

CONTENT OF EMAIL RECEIVED FROM INTEGRA ON SYSTEM NOTICE: SYST.MEDI.03.10.11.F.08921.RESP_ADDL_COMMENTS_MTG

Enclosed is Integra's reply to Qwest's delayed response dated March 10, 2011. Integra is one of the CLECs that submitted comments in February in CMP. Later, Integra also summarized its questions for Qwest and provided them to Qwest and CenturyLink executives on February 20, 2011. As part of Qwest's March 10, 2011 CMP response, Qwest included Integra's February 20, 2011 questions and Qwest's responses to them. This is Integra's first opportunity, therefore, to review and respond in CMP to Qwest's March 10, 2011 information provided in response to those Integra questions. Please ensure that Integra's enclosed reply is posted to the website in CMP as part of the CR Detail for this CR.

I am also providing Integra's Reply to you, Rita. If there is any comment or question that Qwest believes is outside the scope of CMP, please ensure that the appropriate personnel at Qwest receive and respond to the enclosed document.

1. Retirement at this Time. Why retire CEMR/MEDIACC now (as opposed to after two years, if at all)? We need a detailed understanding of the current systems and Qwest's reasons for proposing replacement.

INTEGRA 2/2/011	QWEST 3/10/11	INTEGRA REPLY 3/18/11	QWEST 05/20/11
a. Identify the manufacturers and the vendors that support the operating system, database, software, and hardware; and provide the specification of each that CEMR/MEDIACC is currently residing on. If Qwest is the	<ul style="list-style-type: none"> • MEDIACC Operating system is HP-UX 10.20, which is not supported by the vendor. • MEDIACC hardware is HPK460 which is supported by the vendor at a best effort level. 	Regarding Qwest's assertion that certain vendors do not provide support, Integra requested documentation to support Qwest's claim. Qwest did not post a document with some vendor information to its website until March 15 or March 16, 2011.	See Qwest 3/10/11 column for manufacturer and vendor information. During the March 16, 2011 CMP meeting, Qwest provided a document titled "MTG Vendor

<p>INTEGRA 2/2/011</p> <p>owner/developer/manufacturer, identify Qwest.</p>	<p>QWEST 3/10/11</p> <ul style="list-style-type: none"> The database used by MEDIACC is Sybase 11.5.1, which is not supported by the vendor. The Sybase database runs on HPK460 servers which are supported by the vendor at a best effort level. The Sybase database runs on Operating system HP-UX-10.20, which is not supported by the vendor. The database used by CEMR is Oracle 10.2.0.4, which is not supported by the vendor. The operating system for the Oracle DBMS is Redhat AS 3, which is not supported by the vendor. The hardware for the Oracle DBMS is an IBM Blade HS20 type 8842 Model 11u, which is supported by the vendor. The CEMR Operating system is Redhat 5.5, which is supported by the vendor. The CEMR hardware is IBM LADE HS21 type 8853 Model L5U, which is supported by the vendor, and HP Blade BL640C G1 which is supported by the vendor. 	<p>INTEGRA REPLY 3/18/11</p> <p>Qwest provided no explanatory information with the document. A preliminary review of that document suggests that, to the extent a problem with CEMR/MEDIAACC exists, any alleged problem may be of Qwest's own making. Qwest appears to have had options available to it to avoid the situation it claims exists today. Qwest developed the CEMR and MEDIAACC applications, and Qwest has not shown whether it explored all options to maintain and upgrade them as needed and, if not, why not. Choices on Qwest's part should not result in a shifting of expenses to CLECs to move systems when a move may not be or have been necessary.</p> <p>In any event, before CEMR/MEDIAACC may be replaced, the company must adhere to the requirements of the merger settlement agreements, including paragraph 12 and subparts of the Integra agreement. This is true regardless of the reason for the replacement and regardless of whether any or all CLECs have migrated to a different system. See, e.g., Row 2(f) & §4.</p>	<p>QWEST 05/20/11</p> <p>Support Information 031511" in an effort to document that support does not exist. Some of that information is repeated below however the full Vendor documents titled "HP-UX 11i Support Matrix" and the "ORACLE INFORMATION-DRIVEN SUPPORT" are in PDF format are not repeated here. Those documents will continue to be available on the Wholesale Calendar at http://wholesalecalendar.qwestaps.com/detail/289/2011-03-16.</p> <p>In regard to Sybase database support, the following link http://www.sybase.com/detail?id=1008925 provides the "End of Support Notification for Enterprise Solutions Enterprise Solutions Division products on the eleven series of Sybase Adaptive Server IQ" from June 2000.</p> <p>NOTE: Qwest is prepared to provide a brief review of this technical information with customer technical personnel at the beginning of the Ad hoc</p>
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INTEGRA 2/2/011	QWEST 3/10/11	INTEGRA REPLY 3/18/11	QWEST 05/20/11
	<ul style="list-style-type: none"> The software used by both systems is CMIP Toolkit: Vertel 2.1.1, which is not supported by the vendor, which is no longer in business. Both CEMR and MEDIACC are Qwest developed applications, running on the hardware and operating systems specified above, using the databases specified above, and using the CMIP Toolkit specified above. 		<p>conference call scheduled for June 8, 2011. See notification number CMPR.MEET.05.20.11.F.09163.MTG_MultipleAdHocMeetings for further details.</p>
<p>b. Provide documentation from each vendor/manufacturer, in the form of public information (posted to its website for example) or communication the vendor has provided to Qwest, indicating that there are problems with CEMR/MEDIACC or that they will not be supported (or support will be on a best effort basis). Also provide documentation to indicate when this change took place. (When did the vendor/manufacturer take this position? How long has Qwest known of this situation?)</p>	<p>Qwest is continuing to work with appropriate vendors to gather this information.</p>	<p>Qwest did not post a document with some vendor information to its website until March 15 or March 16, 2011. Qwest provided no explanatory information with the document. Integra continues to review it. The document does not adequately support that the alleged situation exists or was unavoidable. See Row 1(a). For example, the Qwest document states that HP-UX10.20 Operating System support ended in June of 2003. Qwest does not explain why, if that is the case, it has taken Qwest more than <i>seven years</i> to do something about it. See also Row 2(1).</p>	<p>See Qwest Response to Row 1.a above.</p>
<p>c. Provide documentation from each vendor/manufacturer, in</p>	<p>Qwest is continuing to work with appropriate vendors to</p>	<p>Qwest did not post a document with some vendor information to</p>	<p>See Qwest Response to Row 1.a above.</p>

INTEGRA 2/2/011	QWEST 3/10/11	INTEGRA REPLY 3/18/11	QWEST 05/20/11
<p>the form of public information (posted to its website for example) or communication the vendor has provided to Qwest, indicating that replacement parts are no longer available and parts must be cannibalized from used equipment purchased from dealers [Power Point (PP) presentation, p. 2.] How long has this been the case?</p>	<p>gather this information.</p>	<p>its website until March 15 or March 16, 2011. Qwest provided no explanatory information with the document. Integra continues to review it. The document does not adequately support that the alleged situation exists or was unavoidable. See Row 1(a). For example, the Qwest document states that HP-UX10.20 Operating System support ended in June of 2003. Qwest does not explain why, if that is the case, it has taken Qwest more than <i>seven years</i> to do something about it. See also Row 2(1).</p>	<p>As stated above, Qwest is prepared to provide a brief review of this technical information with customer technical personnel at the beginning of the Ad hoc conference call scheduled for June 8, 2011.</p>
<p>d. Qwest provides a chart in its Power Point presentation that shows an "E" on the graph that presumably denotes the "END." Provide any documentation that shows that CEMR and MEDIACC are at or close too this cycle in the chart. (PP, p. 3.)</p>	<p>The fact that hardware used to support MEDIACC is over 12 years old supports that the hardware is at end of life (see above).</p>	<p>Qwest provided no documentation in response to this Integra request for documentation. Qwest relies on the fact that CEMR/MEDIACC are 12 years old for its position. Are there any other OSS at Qwest that are approximately that old or older? (For example, IMA is at least 12 years old, correct?) Is Qwest claiming any of them are at the end of their life?</p>	<p>See Qwest Response to Row 1.a above.</p>
<p>e. Qwest said in CMP that CEMR/MEDIACC is not a "high availability system with fail over." Is that an accurate description? Is this a new development? If not, and this has been true for some time,</p>	<p>The CEMR/MEDIACC applications are targeted at a 99.5% overall availability; however, fail-over requires manual processes, and failure results in outages.</p>	<p>Qwest does not answer all of the questions, and does not answer any question fully. Integra's questions are ongoing. Qwest admitted in CMP that there were fewer outages last year than there have been in any other year since</p>	<p>See March 10, 2011 response. The MTG developers are currently reviewing and determining how the availability will be addressed as part of the overall design process to help</p>

INTEGRA 2/2/011	QWEST 3/10/11	INTEGRA REPLY 3/18/11	QWEST 05/20/11
<p>why retire the system now and not after two years? Will the planned changes result in a high availability system with fail over?</p> <p>f. Qwest said it may defer retirement of CEMR/MEDIACC but did not provide specifics. Integra asked Qwest to instead withdraw its retirement Change Request. Will Qwest withdraw its retirement Change Request in CMP? If not, will Qwest defer it? If Qwest will defer it, we need to know the length of time it will be deferred. Will Qwest commit to defer it for at least two years? If not, for what time period does Qwest plan to defer it?</p>	<ul style="list-style-type: none"> As stated in the February CMP call, Qwest does agree to place the MEDIACC retirement CR in a Deferred status until after the implementation of MTG, at which point Qwest will evaluate the transition of customers to MTG and working with the CLECs will determine next steps for retirement of both CEMR and MEDIACC. The deferment of the CEMR/MEDIACC CR occurred the week of February 28. To clarify: by deferring the MEDIACC CR until post implementation, the timeline for CEMR/MEDIACC retirements based on CMP requirements would be over 450 days from today. In addition to the 450 days, Qwest will work with each 	<p>2003.</p> <p><i>First bullet:</i> Qwest over-states Qwest's statements on the February CMP call. As reflected in the Qwest-prepared meeting minutes from that call, Qwest said it "may" place the MEDIACC CR in a Deferred status, and Qwest did not commit on the call to any time period for the length of the deferment. A deferment occurs when Qwest changes the status in the CR Detail on its website, and that did not occur until March.</p> <p><i>Second bullet (except last sentence):</i> Deferring the MEDIACC CR as described by Qwest is not fully documented and does not satisfy the terms of the Qwest-CenturyLink-CLEC merger settlement agreements. Qwest appears to be creating its own process and own timeline (potential "additional 12 months"), but Qwest is required to adhere to the processes outlined in the settlement agreements. If CLECs cannot</p>	<p>insure failure does not result in an outage.</p> <p>The MEDIACC CR was placed in Withdrawn status in the May 18, 2011 monthly CMP meeting.</p> <p>As stated previously, questions regarding the Qwest-CenturyLink-CLEC merger settlement agreements are outside of the scope of CMP.</p>

INTEGRA 2/2/011	QWEST 3/10/11 CLEC to ensure a successful migration to the new interface, whether GUI or app-to-app, prior to any retirement, including an additional 12 months on top of the CMP requirement if necessary.	INTEGRA REPLY 3/18/11 rely upon the timeframes in the merger settlement agreements, how can CLECs rely on the 450-day or 12-month claim? (Regarding the "12 months," see Row 4c.) Additionally, does deferring the MEDIACC CR until post-implementation of a new system (MTG) cause the timeline changes that Qwest describes in its second bullet point, even if Qwest defers rather than withdraws its CR? An electronic search of the CMP Document shows there is no reference to "450," so presumably Qwest selected and added together other timeframes, if Qwest is using the CMP Document. Please provide citations to the sections of the CMP Document supporting the 450-day time period and show how Qwest has calculated it. CLECs do not know at this time how Qwest may later claim a deferment affects the timeline. Specifically state how Qwest calculated the start of the 450-day period and whether it takes into account any activity to date (given that Qwest is deferring a CR and not initiating a new CR, as requested). When Qwest states that it will work with CLECs, does this include, for example, a majority vote of participants in	QWEST 05/20/11
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INTEGRA 2/2/011	QWEST 3/10/11	QWEST 05/20/11
	<p>Qwest reserves the right under CMP requirements to request an earlier retirement of any application in the event all users have migrated off the old application.</p>	<p>INTEGRA REPLY 3/18/11</p> <p>CMP? It does not appear so, because Qwest refers to working with "each CLEC." Please address when a majority vote in CMP will occur before retirement/replacement of CEMR/MEDIACC. Paragraph 12(c)(i) of the approved Qwest-Integra merger settlement agreement provides (with emphasis added) that the "replacement or retirement of a Qwest OSS Interface <i>may not occur</i> without sufficient acceptance <i>of the replacement interface</i> by CLECs to help assure that the replacement interface provides the level of wholesale service quality provided by Qwest prior to the Closing Date." There is no exception such as if CLECs have migrated off of a particular system earlier. According to its statement in Row 2(l), Qwest has been reviewing this issue since 2008, but Qwest requested and received no exception to paragraph 12 before Qwest executed the merger settlement agreement. Per Paragraph 12, Qwest must continue to use and offer, and can never retire or replace, CEMR and MEDIACC if Qwest does not comply with the commission-approved merger</p>

INTEGRA 2/2/011	QWEST 3/10/11	QWEST 05/20/11
	<p>Once the improved system becomes available and is proven in testing with CLECS to provide full functionality, Qwest will measure PID/PAP performance based upon the new improved system.</p>	<p>agreement procedures. Therefore, Qwest needs to answer Integra's repeated question as to the timing of when Qwest will take each step outlined in paragraph 12. Integra needs this information to plan for its own business needs.</p> <p><i>Second bullet (last sentence):</i> Qwest does not have the right it claims to be reserving. Qwest's commitments in the merger agreements include but also add to CMP requirements. There is a saying about seeking forgiveness rather than permission. That is not an acceptable approach here. These issues need to be dealt with in advance and not after the fact. In fact, CLECs believe they <i>have</i> been dealt with, via the merger settlement agreements, and Qwest still has not explained why it is acting as though that is not the case. (See Section 4.) Qwest also fails to explain how implementing a new, replacement system and migrating all CLECs to that system is anything other than retiring and replacing the old system, except as a matter of semantics to avoid certain obligations.</p> <p><i>Third bullet:</i> Qwest refers to an "improved" system, but Qwest</p>

INTEGRA 2/2/011	QWEST 3/10/11	INTEGRA REPLY 3/18/11	QWEST 05/20/11
<p>g. Provide any other reasons, with supporting documentation, for the need to replace CEMR/MEDIACC at this time (and not after two years).</p>	<p>As stated in the February CMP meeting, the hardware, Operating system, database and software are old and thus more likely to fail (see above). Qwest would like to replace the systems before failure becomes a chronic problem that significantly impacts not only Qwest but the CLECs. This is a proactive effort to prevent problems before they ramp up – given the age of the systems and the advice of our IT team,</p>	<p>has not yet demonstrated that the new system will be an improvement. Qwest refers to “testing.” Qwest should perform parallel testing (old versus new) and compare the two. That way, CLECs will not have to wait until it is too late to learn whether the system replacement adversely affects wholesale performance. Will the testing conform to the requirements of paragraph 12 and subparts of the Qwest-Integra merger settlement agreement, as well as any longer timeframes or additional requirements in other merger settlement agreements? What steps will Qwest take to ensure that use of a new system will not change how PID/PAD data is collected, calculated, etc.?</p>	<p>As stated previously, the MTG project is a proactive effort to develop a replacement system in an effort to prevent problems before they ramp up – given the age of the systems and the advice of our IT team.</p>

INTEGRA 2/2/011	QWEST 3/10/11	INTEGRA REPLY 3/18/11	QWEST 05/20/11
	<p>when problems do occur they could ramp up quickly and impact our business, as Qwest uses CEMR and MEDIACC just like the CLECs do.</p>	<p>those described in paragraph 12 and other settlement agreements, Qwest needs to work more collaboratively with CLECs to mutually agree upon a solution. To date, Qwest is announcing unilateral plans, rather than mutually developing them. Qwest's response indicates that issues could impact a CLEC's business, and impact it quickly, so CLECs need to be intimately involved. An alleged problem cannot become an excuse to provide less functionality or to ignore certain obligations without taking appropriate steps to have those obligations modified to meet the identified, specific need. (See Section 4.) As Qwest is relying on the age of the OSS as its reason for the alleged replacement need, Qwest in some respects cannot distinguish this situation from other OSS of the same or similar age. If Qwest sets a precedent in this situation of proceeding ahead of merger agreement timelines or without obtaining consent and approval for modifications of obligations, what precludes Qwest from doing so for any other OSS? Do Qwest and/or CenturyLink distinguish CEMR/MEDIACC and, if so, how?</p>	

HP		
Operating System/Hardware	Response	Supporting Documents
Operating system HP-UX10.20	Support Discontinued on June 30, 2003	See Attached Document Named: Public_hp-ux_systems_support
HP Hardware: HP 9000/889/K460 is supported at a "Best Effort Level."	HP Representative: HP will support hardware failures as quickly as possible but cannot guarantee that any replacement parts will be available locally and Qwest may have to wait extra time while a part is shipped to the Qwest location.	Document can also be found: http://h20338.www2.hp.com/hpux11/downloads/public_hp-ux_systems_support.pdf Also see above document.

Oracle		
Operating System/Hardware	Response	Supporting Documents
Oracle 10.2.0.4 not supported	10.2.0.4 continues to be supported as mentioned in the lifetime support matrix in https://www.oracle.com/us/support/library/lifetime-support-technology-069183.pdf Please note that it is a oracle lifetime support document	From the certification matrix and metalink support please see below : Support Information Oracle Database 10.2.0.4.0 <i>End of Premium Support - Jul 30, 2010</i>

	<p>End of Error Correction - Apr 29, 2011 End of Extended Support - Jul 30, 2013 End of Sustaining Support - Indefinite</p>	<p>New patches will stop being produced in 46 days for Oracle Database 10.2.0.4.0.</p>	
<p>Is Oracle 10.2.0.4 supported by Linux Redhat AS3?</p>	<p>**Document Attached: Oracle_Lifetime-support-technology-069183**</p>	<p>Oracle Database 10.2.0.4.0 is certified on Linux x86 Red Hat Enterprise Linux 3</p>	<p>Support Information Oracle Database 10.2.0.4.0 End of Premium Support - Jul 30, 2010 End of Error Correction - Apr 29, 2011 End of Extended Support - Jul 30, 2013 End of Sustaining Support - Indefinite</p>
<p>Qwest runs Red Hat Linux AS3 with 10.2.0.4 and wants to know if this OS version is old and whether its compatible with latest versions of Oracle DB.</p>	<p>**Document Attached: Oracle_Lifetime-support-technology-069183**</p>	<p>The following are the operating system requirements for Oracle Database 11g release 1: Asianux 2 SP2 Asianux 3 Oracle Linux 4 Oracle Linux 5 Red Hat Enterprise Linux 4 Red Hat Enterprise Linux 5 SUSE Enterprise Linux 10</p>	<p>New patches will stop being produced in 46 days for Oracle Database 10.2.0.4.0.</p>
<p>Qwest has to use 11g then it will need use Red Hat Enterprise Linux 4 or higher.</p>			

From: Isaacs, Kimberly D.
Sent: Monday, May 23, 2011 2:02 PM
To: 'cmpcr@qwest.com'
Cc: Johnson, Bonnie J.
Subject: FW: SYST:MEDI: Follow-up Response to Additional Comment Cycle Maintenance Ticketing Gateway: Eff 12-12-11

Susan and Mark:

Thank you for providing information on Friday via CMP notice which referenced an updated matrix. Although Qwest/CenturyLink appeared to populate the earlier matrix, the Company deleted large portions of the matrix without noting the deletions. Qwest's March 10, 2011 Matrix contained Sections 1-5 (with bullet points in each), and Integra's March 18, 2011 Responsive Matrix contained Sections 1(a)-(g), 2(a)-(l), 3(a)-(e), 4(a)-(c), and 5(a)-(c). The Company's partial response contains only Sections 1(a)-(g), and an initial review indicates that information provided even to that portion is relatively limited.

To date, the parties have exchanged information via the matrix. Deleting portions of the matrix without noting the deletions makes it more difficult to track the issues and may cause confusion. We ask that the Company include the entire matrix when providing responses to the matrix. For rows of the matrix that the Company does not address at the time, you may simply indicate the status or make another note, rather than deleting the row. During the last CMP call, you indicated that there were certain questions (primarily in Section 4) that would be answered by the Company's Legal personnel. As Bonnie indicated on the call, regardless of whether CMP or Legal provides the information, we expect that the Company will distribute the responses from Legal to CLECs. All CLECs need to know how the Company will comply with the merger agreements and orders. Since the monthly CMP meeting, we have also reiterated our requests and our objections to the current timeline and inconsistencies with the merger agreements and orders to the Company's legal personnel and executives, and await a response to CLECs.

We will continue to review the information provided to date, though it does not answer all of our questions. Our requests for the remaining information are ongoing.



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JC000324