



Qwest Corporation
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Mark S. Reynolds
Senior Director – Regulatory
Policy and Law

April 26, 2010

David Danner, Secretary & Executive Director
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Dr. SW
Olympia, Washington 98504-7250

Attention: Kristen Russell
Re: Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625

Dear Mr. Danner:

Enclosed are the March 2010 service quality performance reports required of Qwest Corporation in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625 and WAC 480-120-438 – 480-120-440.

The following reports are enclosed:

- 1) Summary Report,
- 2) Orders Summary,
- 3) Trouble Report,
- 4) Trunk Blocking Report

Pursuant to WAC 480-07-160(3), Qwest requests that the portions of these reports be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

By Ron L. Trullinger
Ron L. Trullinger for
Mark Reynolds

Enclosures

cc: Lisa Anderl

2010 APR 27 AM 11:31
COMMUNICATIONS
DIVISION

Washington Service Quality Summary Report - MARCH 2010

| METRIC DESCRIPTION | JANUARY 2010 | | | FEBRUARY 2010 | | | MARCH 2010 | | |
|---|--------------|-------|--------------|---------------|-------|--------------|------------|-------|--------------|
| | NUM | DENOM | RESULT | NUM | DENOM | RESULT | NUM | DENOM | RESULT |
| OOS Tickets Cleared Within 48 Hrs | 8486 | 9311 | 91.14% | 6655 | 6756 | 98.51% | 6859 | 6918 | 99.15% |
| OOS Tickets Not Cleared Within 48 Hrs | 825 | 1 | 825 | 101 | 1 | 101 | 59 | 1 | 59 |
| Number of OOS Exemptions | 218 | 1 | 218 | 99 | 1 | 99 | 99 | 1 | 99 |
| All Other Repairs Cleared LT < 72 Hrs | 2971 | 3120 | 95.22% | 2372 | 2386 | 99.41% | 2368 | 2376 | 99.66% |
| All Other Troubles Cleared GTR > 72 Hrs | 149 | 1 | 149 | 14 | 1 | 14 | 8 | 1 | 8 |
| All Other Troubles Cleared GTR > 72 Hrs - Force Majeure | 3 | 1 | 3 | 0 | 1 | 0 | 1 | 1 | 1 |
| Physically Obstructed All Other Troubles Cleared > 72 Hrs | 38 | 1 | 38 | 16 | 1 | 16 | 16 | 1 | 16 |
| Repair Force Majeure Exclusions | 53 | 1 | 53 | 24 | 1 | 24 | 46 | 1 | 46 |
| Repair Physically Obstructed Exclusions | 46 | 1 | 46 | 45 | 1 | 45 | 34 | 1 | 34 |
| Installation Appointments Met | 7039 | 7542 | 93.33% | 6811 | 7191 | 94.72% | 7586 | 7976 | 95.11% |
| Repair Appointments Met | 3196 | 3796 | 84.19% | 3029 | 3456 | 87.64% | 3102 | 3492 | 88.83% |
| Provisioning Missed for Company Reasons | 187 | 1 | 187 | 131 | 1 | 131 | 146 | 1 | 146 |
| Provisioning Missed for Customer Reasons | 908 | 1 | 908 | 817 | 1 | 817 | 1006 | 1 | 1006 |
| % of Switches Delivering Dial Tone Within 3 seconds | | | Met Standard | | | Met Standard | | | Met Standard |

Blanks in the report indicate no activity for the measure.

Washington Orders Summary - MARCH 2010
from RSOR and OP15A

| EXCHANGE | WIRECENTER | TOTAL INWARD ORDERS | TOTAL PENDING INWARD ORDERS | AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS) | INWARD ORDS NOT COMPLETED WITHIN 5 DAYS | PCT INWARD ORDS COMPLETED WITHIN 5 DAYS | INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE | PCT INWARD ORDS COMPLETED WITHIN 90 DAYS | INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE |
|-----------------------|----------------------|---------------------------|--------------------------------------|---|--|---|---|--|--|
| STANDARD | | | | | | 90.00% | | 99.00% | |
| ABERDEEN-HOQUIAM | | 121 | 3 | 68.33 | 2 | 98.35% | 0 | 100.00% | |
| AUBURN | | 245 | 1 | 35.00 | 3 | 98.78% | 0 | 100.00% | |
| BAINBRIDGE ISLAND | | 62 | 1 | 31.00 | 2 | 96.77% | 0 | 100.00% | |
| BATTLEGROUND | | 92 | 2 | 7.00 | 0 | 100.00% | 0 | 100.00% | |
| BELFAIR | | 61 | 0 | | 1 | 98.36% | 0 | 100.00% | |
| BELLEVUE | | 304 | 4 | 33.50 | 2 | 99.34% | 0 | 100.00% | |
| | BELLEVUE GLENCOURT | 126 | 1 | 10.00 | 1 | 99.21% | 0 | 100.00% | |
| | BELLEVUE-SHERWOOD | 178 | 3 | 41.33 | 1 | 99.44% | 0 | 100.00% | |
| BELLINGHAM | | 316 | 7 | 31.57 | 6 | 98.10% | 0 | 100.00% | |
| | BELLINGHAM LUMMI | 18 | 1 | 19.00 | 0 | 100.00% | 0 | 100.00% | |
| | BELLINGHAM REGENT | 298 | 6 | 33.67 | 6 | 97.99% | 0 | 100.00% | |
| BLACK DIAMOND | | 25 | 2 | 32.00 | 1 | 96.00% | 0 | 100.00% | |
| BREMERTON | | 276 | 4 | 59.00 | 2 | 99.28% | 0 | 100.00% | |
| | BREMERTON CROSBY | 16 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| | BREMERTON ESSEX | 254 | 3 | 68.67 | 2 | 99.21% | 0 | 100.00% | |
| | BREMERTON SUNNYSLOPE | 6 | 1 | 30.00 | 0 | 100.00% | 0 | 100.00% | |
| BUCKLEY | | 28 | 0 | | 1 | 96.43% | 0 | 100.00% | |
| CASTLE ROCK | | 30 | 1 | 65.00 | 0 | 100.00% | 0 | 100.00% | |
| CENTRALIA | | 118 | 1 | 59.00 | 0 | 100.00% | 0 | 100.00% | |
| CHEHALIS | | 104 | 1 | 0.00 | 0 | 100.00% | 0 | 100.00% | |
| | CHEHALIS | 87 | 1 | 0.00 | 0 | 100.00% | 0 | 100.00% | |
| | CHEHALIS NAPAVINE | 17 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| CLE-ELUM | | 19 | 1 | 0.00 | 0 | 100.00% | 0 | 100.00% | |
| COLFAX | | 18 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| COLVILLE | | 71 | 0 | | 1 | 98.59% | 0 | 100.00% | |
| COPALIS(OCEAN SHORES) | | 30 | 0 | | 0 | 100.00% | 0 | 100.00% | |

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
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Washington Orders Summary - MARCH 2010
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|----------------|------------------------|---------------------|-----------------------------|---|---|---|---|--|--|
| STANDARD | | | | | | 90.00% | | 99.00% | |
| COULEE DAM | | 24 | 3 | 46.67 | 1 | 95.83% | 0 | 100.00% | |
| CRYSTAL MTN. | | 4 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| DAYTON | | 21 | 1 | 98.00 | 0 | 100.00% | 0 | 100.00% | |
| DEER PARK | | 45 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| DES MOINES | | 350 | 1 | 1.00 | 1 | 99.71% | 0 | 100.00% | |
| | DES MOINES | 126 | 1 | 1.00 | 1 | 99.21% | 0 | 100.00% | |
| | DES MOINES FEDERAL WAY | 224 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| EASTON | | 6 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| ELK | | 26 | 2 | 17.00 | 0 | 100.00% | 0 | 100.00% | |
| ENUMCLAW | | 59 | 1 | 7.00 | 1 | 98.31% | 0 | 100.00% | |
| EPHRATA | | 35 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| GRAHAM | | 144 | 2 | 1.00 | 2 | 98.61% | 0 | 100.00% | |
| GREEN BLUFF | | 25 | 1 | 34.00 | 1 | 96.00% | 0 | 100.00% | |
| HOODSPORT | | 12 | 0 | | 1 | 91.67% | 0 | 100.00% | |
| ISSAQUAH | | 152 | 2 | 38.50 | 1 | 99.34% | 0 | 100.00% | |
| KENT | | 511 | 6 | 23.67 | 1 | 99.80% | 0 | 100.00% | |
| | KENT MERIDIAN | 113 | 2 | 20.50 | 0 | 100.00% | 0 | 100.00% | |
| | KENT O BRIEN | 61 | 1 | 16.00 | 0 | 100.00% | 0 | 100.00% | |
| | KENT ULRICH | 337 | 3 | 28.33 | 1 | 99.70% | 0 | 100.00% | |
| LIBERTY LAKE | | 2 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| LONGVIEW-KELSO | | 315 | 3 | 25.33 | 4 | 98.73% | 0 | 100.00% | |
| LOON LAKE | | 19 | 0 | | 1 | 94.74% | 0 | 100.00% | |
| MAPLE VALLEY | | 55 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| MOSES LAKE | | 220 | 1 | 122.00 | 3 | 98.64% | 0 | 100.00% | |
| | MOSES LAKE AFB | 52 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| | MOSES LAKE ALDER | 168 | 1 | 122.00 | 3 | 98.21% | 0 | 100.00% | |

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180 day data from OP15A pending orders
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|---------------|--------------------|---------------------|-----------------------------|---|---|---|---|--|--|
| STANDARD | | | | | | 90.00% | | 99.00% | |
| NEWMAN LAKE | | 11 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| NORTHPORT | | 13 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| OLYMPIA | | 466 | 7 | 58.71 | 7 | 98.50% | 0 | 100.00% | 1 |
| | OLYMPIA EVERGREEN | 47 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| | OLYMPIA LACEY | 205 | 2 | 164.50 | 3 | 98.54% | 0 | 100.00% | 1 |
| | OLYMPIA WHITEHALL | 214 | 5 | 16.40 | 4 | 98.13% | 0 | 100.00% | |
| OMAK-OKANOGAN | | 82 | 2 | 19.50 | 2 | 97.56% | 0 | 100.00% | |
| OROVILLE | | 25 | 2 | 56.50 | 1 | 96.00% | 0 | 100.00% | |
| OTHELLO | | 58 | 5 | 30.80 | 0 | 100.00% | 0 | 100.00% | |
| PASCO | | 309 | 8 | 18.38 | 6 | 98.06% | 0 | 100.00% | |
| PATEROS | | 14 | 1 | 42.00 | 1 | 92.86% | 0 | 100.00% | |
| POMEROY | | 11 | 0 | | 1 | 90.91% | 0 | 100.00% | |
| PT. ANGELES | | 102 | 3 | 18.00 | 2 | 98.04% | 0 | 100.00% | |
| | PT ANGELES JOYCE | 11 | 2 | 26.00 | 0 | 100.00% | 0 | 100.00% | |
| | PT. ANGELES | 91 | 1 | 2.00 | 2 | 97.80% | 0 | 100.00% | |
| PT. LUDLOW | | 18 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| PT. ORCHARD | | 136 | 1 | 10.00 | 2 | 98.53% | 0 | 100.00% | |
| | PORT ORCHARD COLBY | 45 | 0 | | 1 | 97.78% | 0 | 100.00% | |
| | PT. ORCHARD | 91 | 1 | 10.00 | 1 | 98.90% | 0 | 100.00% | |
| PT. TOWNSEND | | 96 | 0 | | 1 | 98.96% | 0 | 100.00% | |
| PUYALLAP | | 236 | 2 | 43.50 | 2 | 99.15% | 0 | 100.00% | |
| RENTON | | 453 | 4 | 33.00 | 3 | 99.34% | 0 | 100.00% | |
| RIDGEFIELD | | 32 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| ROCHESTER | | 54 | 2 | 60.00 | 3 | 94.44% | 0 | 100.00% | |
| ROY | | 16 | 1 | 38.00 | 0 | 100.00% | 0 | 100.00% | |
| SEATTLE | | 2400 | 31 | 31.06 | 21 | 99.13% | 0 | 100.00% | 1 |

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|------------|-------------------------------|---------------------------|--------------------------------------|---|--|---|---|--|--|
| STANDARD | | | | | | 90.00% | | 99.00% | |
| | SEATTLE ATWATER | 123 | 1 | 3.00 | 0 | 100.00% | 0 | 100.00% | |
| | SEATTLE CAMPUS | 80 | 1 | 13.00 | 0 | 100.00% | 0 | 100.00% | |
| | SEATTLE CHERRY | 380 | 6 | 49.33 | 1 | 99.74% | 0 | 100.00% | |
| | SEATTLE DUWAMISH | 144 | 3 | 41.67 | 3 | 97.92% | 0 | 100.00% | |
| | SEATTLE EAST | 266 | 5 | 14.40 | 4 | 98.50% | 0 | 100.00% | |
| | SEATTLE ELLIOT | 79 | 1 | 3.00 | 1 | 98.73% | 0 | 100.00% | |
| | SEATTLE EMERSON | 263 | 2 | 38.00 | 1 | 99.62% | 0 | 100.00% | |
| | SEATTLE LAKEVIEW | 195 | 1 | 29.00 | 2 | 98.97% | 0 | 100.00% | |
| | SEATTLE MAIN | 312 | 3 | 12.33 | 5 | 98.40% | 0 | 100.00% | |
| | SEATTLE MERCER ISLAND (ADAMS) | 58 | 1 | 22.00 | 0 | 100.00% | 0 | 100.00% | |
| | SEATTLE PARKWAY | 230 | 3 | 15.33 | 1 | 99.57% | 0 | 100.00% | |
| | SEATTLE SUNSET | 116 | 2 | 6.50 | 1 | 99.14% | 0 | 100.00% | |
| | SEATTLE WEST | 154 | 2 | 114.00 | 2 | 98.70% | 0 | 100.00% | 1 |
| SEQUIM | | 138 | 2 | 66.50 | 1 | 99.28% | 0 | 100.00% | |
| SHELTON | | 155 | 3 | 85.67 | 1 | 99.35% | 0 | 100.00% | 1 |
| SILVERDALE | | 109 | 0 | | 2 | 98.17% | 0 | 100.00% | |
| SPOKANE | | 1335 | 10 | 66.10 | 9 | 99.33% | 0 | 100.00% | 1 |
| | SPOKANE CHESTNUT | 39 | 1 | 167.00 | 0 | 100.00% | 0 | 100.00% | 1 |
| | SPOKANE FAIRFAX | 204 | 1 | 20.00 | 3 | 98.53% | 0 | 100.00% | |
| | SPOKANE HUDSON | 210 | 1 | 77.00 | 0 | 100.00% | 0 | 100.00% | |
| | SPOKANE KEYSTONE | 128 | 0 | | 4 | 96.88% | 0 | 100.00% | |
| | SPOKANE MORAN | 60 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| | SPOKANE RIVERSIDE | 198 | 1 | 74.00 | 1 | 99.49% | 0 | 100.00% | |
| | SPOKANE WALNUT | 355 | 5 | 63.00 | 1 | 99.72% | 0 | 100.00% | |
| | SPOKANE WHITWORTH | 141 | 1 | 8.00 | 0 | 100.00% | 0 | 100.00% | |
| SPRINGDALE | | 16 | 1 | 25.00 | 0 | 100.00% | 0 | 100.00% | |

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|---------------------------------|-----------------------------|---------------------------|--------------------------------------|---|--|---|---|--|--|
| STANDARD | | | | | | 90.00% | | 99.00% | |
| SUMNER (BONNEYLAKE) | | 129 | 2 | 67.50 | 1 | 99.22% | 0 | 100.00% | |
| TACOMA | | 1601 | 16 | 25.69 | 13 | 99.19% | 0 | 100.00% | 1 |
| | TACOMA FORT LEWIS | 49 | 0 | | 2 | 95.92% | 0 | 100.00% | |
| | TACOMA GREENFIELD | 266 | 4 | 20.00 | 3 | 98.87% | 0 | 100.00% | |
| | TACOMA JUNIPER | 269 | 3 | 16.00 | 1 | 99.63% | 0 | 100.00% | |
| | TACOMA LENNOX | 300 | 3 | 23.00 | 1 | 99.67% | 0 | 100.00% | |
| | TACOMA LOGAN | 108 | 0 | | 1 | 99.07% | 0 | 100.00% | |
| | TACOMA MARKET (FAWCETT) | 210 | 2 | 10.50 | 2 | 99.05% | 0 | 100.00% | |
| | TACOMA SKYLINE | 107 | 1 | 3.00 | 2 | 98.13% | 0 | 100.00% | |
| | TACOMA WAVERLY-2 | 52 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| | TACOMA WAVERLY-7 | 240 | 3 | 63.33 | 1 | 99.58% | 0 | 100.00% | 1 |
| VANCOUVER | | 870 | 11 | 30.09 | 5 | 99.43% | 0 | 100.00% | |
| | VANCOUVER ORCHARDS | 405 | 3 | 48.67 | 1 | 99.75% | 0 | 100.00% | |
| | VANCOUVER OXFORD | 334 | 7 | 19.71 | 3 | 99.10% | 0 | 100.00% | |
| | VANCOUVER SALMON CRK(NORTH) | 131 | 1 | 47.00 | 1 | 99.24% | 0 | 100.00% | |
| WAITSBURG | | 1 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| WALLA WALLA (INCL TOUCHET) | | 165 | 2 | 29.00 | 1 | 99.39% | 0 | 100.00% | |
| WARDEN | | 26 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| WINLOCK | | 19 | 0 | | 0 | 100.00% | 0 | 100.00% | |
| YAKIMA | | 613 | 5 | 26.00 | 0 | 100.00% | 0 | 100.00% | |
| | YAKIMA CHESTNUT | 461 | 3 | 27.00 | 0 | 100.00% | 0 | 100.00% | |
| | YAKIMA WEST | 152 | 2 | 24.50 | 0 | 100.00% | 0 | 100.00% | |
| Exchanges in Neighboring States | | | | | | | | | |
| CLARKSTON | | 56 | 0 | | 2 | 96.43% | 0 | 100.00% | |

Source: 5 and 90 day data from RSOR completed orders
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|--|------------|---------------------|-----------------------------|---|---|---|---|--|--|
| STANDARD | | | | | | 90.00% | | 99.00% | |
| TOTALS | | 13710 | 172 | 36.33 | 125 | 99.09% | 0 | 100.00% | 5 |
| Olympia-Lacey, Seattle-West, Shelton, Spokane-Chestnut and Tacoma-Waverly orders not completed > 180 days all due to customer reasons. | | | | | | | | | |

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WASHINGTON TROUBLE REPORT RATE - MARCH 2010

| WIRECENTER | STD EXD CNT | LINES | RPTS | RATE MAR-10 | RATE FEB-10 | RATE JAN-10 | RATE DEC-09 | RATE NOV-09 | RATE OCT-09 | RATE SEP-09 | RATE AUG-09 | RATE JUL-09 | RATE JUN-09 | RATE MAY-09 | RATE APR-09 | | |
|-----------------------|-------------------|------------------------|------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|------|------|
| STANDARD | | | | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | | |
| ABERDEEN-HOQUIAM | 0 | 10291 | 82 | 0.80 | 0.84 | 1.24 | 1.12 | 1.94 | 1.14 | 0.85 | 0.69 | 0.73 | 0.92 | 1.15 | 0.86 | | |
| AUBURN | 0 | 18490 | 146 | 0.79 | 0.82 | 1.18 | 0.94 | 0.99 | 0.91 | 0.77 | 1.06 | 0.72 | 1.06 | 0.73 | 0.74 | | |
| BAINBRIDGE ISLAND | 0 | 9790 | 102 | 1.04 | 0.88 | 1.32 | 1.07 | 1.30 | 0.96 | 0.56 | 0.92 | 0.79 | 0.75 | 1.30 | 0.63 | | |
| BATTLEGROUND | 0 | 8763 | 53 | 0.60 | 0.76 | 0.96 | 0.76 | 1.26 | 0.64 | 0.86 | 0.74 | 0.98 | 0.87 | 0.60 | 0.72 | | |
| BELFAIR | 0 | 6224 | 66 | 1.06 | 0.62 | 1.16 | 1.72 | 1.00 | 1.16 | 1.22 | 1.27 | 1.87 | 1.38 | 1.09 | 1.29 | | |
| BELLEVUE | 0 | 37932 | 257 | 0.68 | 0.57 | 0.64 | 0.67 | 0.74 | 0.83 | 0.64 | 0.64 | 0.67 | 0.53 | 0.57 | 0.56 | | |
| | | BELLEVUE GLENCOURT | 0 | 15752 | 84 | 0.53 | 0.54 | 0.49 | 0.48 | 0.69 | 0.71 | 0.48 | 0.41 | 0.42 | 0.49 | 0.39 | 0.48 |
| | | BELLEVUE-SHERWOOD | 0 | 22180 | 173 | 0.78 | 0.59 | 0.75 | 0.81 | 0.78 | 0.90 | 0.75 | 0.79 | 0.84 | 0.55 | 0.69 | 0.61 |
| BELLINGHAM | 0 | 26222 | 127 | 0.48 | 0.35 | 0.44 | 0.49 | 0.66 | 0.47 | 0.39 | 0.40 | 0.46 | 0.44 | 0.38 | 0.49 | | |
| | | BELLINGHAM LUMMI | 0 | 1255 | 6 | 0.48 | 0.48 | 0.39 | 1.18 | 1.34 | 0.47 | 0.69 | 0.70 | 0.69 | 0.45 | 0.76 | 0.97 |
| | | BELLINGHAM REGENT | 0 | 24967 | 121 | 0.48 | 0.34 | 0.44 | 0.46 | 0.62 | 0.47 | 0.37 | 0.38 | 0.44 | 0.44 | 0.36 | 0.47 |
| BLACK DIAMOND | 0 | 2380 | 31 | 1.30 | 1.59 | 1.74 | 0.98 | 1.86 | 2.09 | 1.20 | 1.23 | 0.90 | 1.08 | 0.77 | 0.80 | | |
| BREMERTON | 0 | 29912 | 157 | 0.52 | 0.67 | 0.73 | 0.65 | 0.74 | 0.61 | 0.50 | 0.65 | 0.54 | 0.49 | 0.52 | 0.53 | | |
| | | BREMERTON CROSBY | 0 | 2932 | 35 | 1.19 | 2.24 | 2.10 | 1.68 | 1.31 | 1.20 | 1.27 | 1.80 | 0.83 | 1.19 | 1.48 | 0.95 |
| | | BREMERTON ESSEX | 0 | 26334 | 119 | 0.45 | 0.47 | 0.58 | 0.52 | 0.67 | 0.54 | 0.42 | 0.51 | 0.48 | 0.40 | 0.41 | 0.48 |
| | | BREMERTON SUNNYSLOPE | 0 | 646 | 3 | 0.46 | 1.39 | 0.46 | 1.23 | 1.24 | 0.77 | 0.30 | 1.35 | 1.80 | 1.19 | 0.74 | 0.60 |
| BUCKLEY | 0 | 1984 | 23 | 1.16 | 1.51 | 2.00 | 1.38 | 2.00 | 1.51 | 2.06 | 1.35 | 1.51 | 1.40 | 1.16 | 1.71 | | |
| CASTLE ROCK | 0 | 3537 | 47 | 1.33 | 3.88 | 3.09 | 1.87 | 2.89 | 1.82 | 1.07 | 1.19 | 1.50 | 1.42 | 0.93 | 1.43 | | |
| CENTRALIA | 0 | 6648 | 51 | 0.77 | 1.01 | 1.30 | 1.13 | 1.11 | 1.38 | 1.03 | 0.79 | 0.90 | 0.99 | 0.97 | 0.95 | | |
| CHEHALIS | 0 | 8511 | 91 | 1.07 | 1.18 | 1.60 | 1.38 | 1.21 | 1.08 | 1.82 | 0.73 | 1.05 | 1.46 | 1.04 | 0.84 | | |
| | | CHEHALIS | 0 | 6143 | 60 | 0.98 | 1.21 | 1.18 | 0.92 | 1.18 | 1.14 | 1.95 | 0.65 | 1.10 | 1.78 | 0.88 | 0.78 |
| | | CHEHALIS NAPAVINE | 0 | 2368 | 31 | 1.31 | 1.09 | 2.71 | 2.57 | 1.29 | 0.91 | 1.47 | 0.94 | 0.93 | 0.60 | 1.48 | 1.00 |
| CLE-ELUM | 0 | 2669 | 18 | 0.67 | 0.48 | 0.85 | 0.70 | 1.02 | 0.58 | 0.86 | 0.85 | 0.78 | 1.61 | 0.69 | 0.71 | | |
| COLFAX | 0 | 2172 | 18 | 0.83 | 1.15 | 1.05 | 1.18 | 1.54 | 1.49 | 0.76 | 2.01 | 1.34 | 1.42 | 0.31 | 1.19 | | |
| COLVILLE | 0 | 6509 | 42 | 0.65 | 0.78 | 1.03 | 0.69 | 0.52 | 0.82 | 0.80 | 0.98 | 1.52 | 1.56 | 0.70 | 0.92 | | |
| COPALIS(OCEAN SHORES) | 0 | 3289 | 34 | 1.03 | 1.21 | 1.38 | 1.79 | 3.08 | 2.02 | 0.96 | 1.99 | 1.49 | 1.62 | 0.94 | 0.74 | | |
| COULEE DAM | 1 | 2005 | 100 | 4.99 | 1.35 | 2.19 | 1.24 | 1.63 | 2.07 | 1.02 | 0.88 | 1.11 | 1.10 | 1.01 | 2.33 | | |
| CRYSTAL MTN. | 0 | 590 | 3 | 0.51 | 0.34 | 1.00 | 1.66 | 0.50 | 1.67 | 2.16 | 0.16 | 0.33 | 1.98 | 0.83 | 1.32 | | |
| DAYTON | 0 | 1737 | 12 | 0.69 | 1.10 | 0.69 | 1.26 | 1.37 | 1.26 | 2.06 | 2.23 | 0.75 | 0.46 | 0.97 | 1.93 | | |
| DEER PARK | 0 | 5792 | 57 | 0.98 | 0.74 | 0.68 | 1.02 | 0.64 | 0.88 | 0.96 | 2.99 | 1.60 | 1.09 | 1.02 | 2.31 | | |
| DES MOINES | 0 | 19099 | 180 | 0.94 | 0.93 | 0.98 | 0.86 | 1.08 | 0.97 | 0.72 | 0.83 | 0.67 | 0.97 | 0.80 | 0.81 | | |
| | | DES MOINES | 0 | 7406 | 56 | 0.76 | 0.78 | 0.86 | 0.96 | 1.15 | 0.87 | 0.68 | 1.01 | 0.78 | 1.07 | 0.94 | 1.00 |
| | | DES MOINES FEDERAL WAY | 0 | 11693 | 124 | 1.06 | 1.03 | 1.06 | 0.80 | 1.04 | 1.03 | 0.74 | 0.72 | 0.60 | 0.91 | 0.72 | 0.69 |

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| WIRECENTER | STD EXD CNT | LINES | RPTS | RATE MAR-10 | RATE FEB-10 | RATE JAN-10 | RATE DEC-09 | RATE NOV-09 | RATE OCT-09 | RATE SEP-09 | RATE AUG-09 | RATE JUL-09 | RATE JUN-09 | RATE MAY-09 | RATE APR-09 | | |
|----------------|-------------------|-------------------|------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|------|------|
| STANDARD | | | | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | | |
| EASTON | 0 | 569 | 1 | 0.18 | 1.06 | 1.06 | 1.22 | 0.52 | 3.45 | 1.54 | 1.36 | 1.35 | 1.00 | 0.99 | 0.32 | | |
| ELK | 0 | 2449 | 39 | 1.59 | 1.14 | 1.29 | 1.68 | 1.44 | 1.52 | 1.07 | 2.53 | 1.85 | 2.66 | 1.56 | 1.24 | | |
| ENUMCLAW | 0 | 6048 | 66 | 1.09 | 0.82 | 1.17 | 1.14 | 1.29 | 0.99 | 1.53 | 1.19 | 0.92 | 1.44 | 0.88 | 1.10 | | |
| EPHRATA | 0 | 2853 | 47 | 1.65 | 1.01 | 1.17 | 0.69 | 0.99 | 0.99 | 0.98 | 0.88 | 0.67 | 0.91 | 0.33 | 0.56 | | |
| GRAHAM | 0 | 10999 | 112 | 1.02 | 1.12 | 1.58 | 1.21 | 0.85 | 1.16 | 1.26 | 0.78 | 1.13 | 1.08 | 0.67 | 0.74 | | |
| GREEN BLUFF | 0 | 2399 | 12 | 0.50 | 0.46 | 0.87 | 0.66 | 0.74 | 0.69 | 1.05 | 1.53 | 1.23 | 0.90 | 0.71 | 0.86 | | |
| HOODSPORT | 0 | 1963 | 11 | 0.56 | 0.71 | 1.55 | 0.90 | 0.99 | 0.93 | 0.78 | 1.50 | 2.29 | 0.95 | 0.94 | 1.55 | | |
| ISSAQUAH | 0 | 15970 | 91 | 0.57 | 0.43 | 1.15 | 0.62 | 0.75 | 0.87 | 0.68 | 0.60 | 0.55 | 0.81 | 0.85 | 0.62 | | |
| KENT | 0 | 35095 | 223 | 0.64 | 0.66 | 0.87 | 0.75 | 0.75 | 0.84 | 0.61 | 0.70 | 0.69 | 0.69 | 0.62 | 0.59 | | |
| | | KENT MERIDIAN | 0 | 12000 | 95 | 0.79 | 0.78 | 1.09 | 0.91 | 0.88 | 1.14 | 0.76 | 0.85 | 0.93 | 0.84 | 0.87 | 0.79 |
| | | KENT O BRIEN | 0 | 7447 | 20 | 0.27 | 0.22 | 0.28 | 0.38 | 0.23 | 0.29 | 0.17 | 0.21 | 0.33 | 0.34 | 0.25 | 0.16 |
| | | KENT ULRICH | 0 | 15648 | 108 | 0.69 | 0.79 | 0.97 | 0.80 | 0.90 | 0.86 | 0.71 | 0.81 | 0.67 | 0.75 | 0.59 | 0.64 |
| LIBERTY LAKE | 0 | 886 | 3 | 0.34 | 0.34 | 0.33 | 0.44 | 0.42 | 0.11 | 0.21 | 0.61 | 1.10 | 0.56 | 0.36 | 1.36 | | |
| LONGVIEW-KELSO | 0 | 20984 | 205 | 0.98 | 1.05 | 1.67 | 1.18 | 1.22 | 1.02 | 1.14 | 1.29 | 1.13 | 1.03 | 0.90 | 1.04 | | |
| LOON LAKE | 0 | 1141 | 8 | 0.70 | 0.44 | 0.69 | 1.47 | 0.43 | 0.68 | 0.58 | 0.66 | 1.14 | 1.71 | 1.07 | 0.91 | | |
| MAPLE VALLEY | 0 | 7774 | 38 | 0.49 | 0.62 | 0.76 | 0.89 | 0.88 | 0.85 | 0.72 | 0.85 | 0.63 | 0.71 | 0.62 | 0.84 | | |
| MOSES LAKE | 0 | 11711 | 143 | 1.22 | 0.75 | 1.25 | 0.96 | 0.93 | 1.19 | 1.01 | 1.15 | 0.94 | 0.98 | 0.80 | 1.02 | | |
| | | MOSES LAKE AFB | 0 | 1921 | 20 | 1.04 | 0.57 | 0.98 | 0.87 | 0.82 | 0.92 | 1.05 | 1.49 | 0.89 | 0.83 | 0.93 | 0.73 |
| | | MOSES LAKE ALDER | 0 | 9790 | 123 | 1.26 | 0.78 | 1.30 | 0.97 | 0.95 | 1.24 | 1.00 | 1.08 | 0.95 | 1.01 | 0.77 | 1.08 |
| NEWMAN LAKE | 0 | 1536 | 4 | 0.26 | 0.39 | 0.45 | 0.95 | 0.32 | 1.01 | 1.06 | 0.99 | 0.98 | 1.09 | 1.25 | 0.65 | | |
| NORTHPORT | 0 | 997 | 8 | 0.80 | 0.80 | 1.60 | 0.89 | 3.16 | 0.88 | 1.46 | 1.45 | 1.66 | 2.33 | 1.56 | 1.37 | | |
| OLYMPIA | 0 | 53946 | 301 | 0.56 | 0.59 | 0.96 | 0.71 | 0.76 | 0.68 | 0.60 | 0.76 | 0.71 | 0.58 | 0.66 | 0.58 | | |
| | | OLYMPIA EVERGREEN | 0 | 4219 | 38 | 0.90 | 1.01 | 1.31 | 1.11 | 1.19 | 0.91 | 0.65 | 2.57 | 1.31 | 0.96 | 0.88 | 0.89 |
| | | OLYMPIA LACEY | 0 | 23605 | 119 | 0.50 | 0.57 | 0.87 | 0.66 | 0.68 | 0.57 | 0.56 | 0.73 | 0.70 | 0.59 | 0.55 | 0.65 |
| | | OLYMPIA WHITEHALL | 0 | 26122 | 144 | 0.55 | 0.54 | 0.99 | 0.69 | 0.77 | 0.76 | 0.63 | 0.50 | 0.62 | 0.52 | 0.71 | 0.46 |
| OMAK-OKANOGAN | 0 | 6771 | 102 | 1.51 | 1.71 | 2.46 | 1.05 | 1.05 | 1.49 | 1.33 | 2.12 | 1.97 | 1.77 | 1.18 | 0.91 | | |
| OROVILLE | 0 | 1734 | 13 | 0.75 | 1.44 | 2.41 | 1.78 | 2.62 | 2.12 | 1.93 | 2.44 | 1.75 | 1.91 | 2.23 | 1.46 | | |
| OTHELLO | 0 | 4042 | 86 | 2.13 | 2.60 | 2.17 | 1.47 | 1.24 | 1.70 | 2.32 | 2.31 | 1.76 | 1.36 | 1.91 | 1.11 | | |
| PASCO | 0 | 14983 | 119 | 0.79 | 0.93 | 1.33 | 0.77 | 0.57 | 0.81 | 0.60 | 0.80 | 0.95 | 0.95 | 0.91 | 1.24 | | |
| PATEROS | 0 | 732 | 3 | 0.41 | 1.24 | 1.23 | 1.92 | 1.36 | 1.60 | 1.20 | 0.53 | 2.11 | 1.58 | 1.84 | 1.45 | | |
| POMEROY | 0 | 1238 | 25 | 2.02 | 0.97 | 2.48 | 1.44 | 2.07 | 1.67 | 0.94 | 1.57 | 1.72 | 1.24 | 1.16 | 3.34 | | |
| PT. ANGELES | 0 | 14391 | 115 | 0.80 | 0.68 | 1.20 | 1.13 | 1.29 | 0.94 | 0.67 | 0.74 | 1.20 | 1.16 | 0.58 | 0.61 | | |
| | | PT ANGELES JOYCE | 0 | 1064 | 11 | 1.03 | 1.50 | 0.93 | 1.94 | 3.04 | 1.84 | 1.92 | 1.45 | 1.45 | 6.21 | 1.89 | 0.81 |

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| WIRECENTER | | STD EXD CNT | LINES | RPTS | RATE MAR-10 | RATE FEB-10 | RATE JAN-10 | RATE DEC-09 | RATE NOV-09 | RATE OCT-09 | RATE SEP-09 | RATE AUG-09 | RATE JUL-09 | RATE JUN-09 | RATE MAY-09 | RATE APR-09 |
|--------------|-------------------------------|-------------------|--------|------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| STANDARD | | | | | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| | PT. ANGELES | 0 | 13327 | 104 | 0.78 | 0.61 | 1.22 | 1.06 | 1.15 | 0.87 | 0.57 | 0.69 | 1.18 | 0.76 | 0.48 | 0.59 |
| PT. LUDLOW | | 0 | 2388 | 14 | 0.59 | 0.50 | 1.25 | 0.87 | 0.83 | 0.37 | 0.65 | 0.89 | 0.56 | 1.12 | 1.03 | 0.78 |
| PT. ORCHARD | | 0 | 16275 | 150 | 0.92 | 0.84 | 1.26 | 1.22 | 1.16 | 1.05 | 0.93 | 0.94 | 1.02 | 1.00 | 0.78 | 0.63 |
| | PORT ORCHARD COLBY | 0 | 6106 | 50 | 0.82 | 0.86 | 1.14 | 0.97 | 1.12 | 1.04 | 1.14 | 0.95 | 0.95 | 0.98 | 0.80 | 0.45 |
| | PT. ORCHARD | 0 | 10169 | 100 | 0.98 | 0.83 | 1.33 | 1.37 | 1.19 | 1.06 | 0.80 | 0.93 | 1.07 | 1.02 | 0.76 | 0.74 |
| PT. TOWNSEND | | 0 | 10338 | 76 | 0.74 | 0.96 | 0.72 | 0.86 | 0.86 | 0.85 | 0.63 | 0.76 | 0.88 | 0.94 | 0.74 | 0.78 |
| PUYALLAP | | 0 | 20176 | 148 | 0.73 | 0.91 | 1.19 | 0.93 | 1.04 | 0.96 | 0.57 | 0.82 | 0.75 | 0.99 | 0.68 | 0.82 |
| RENTON | | 0 | 32117 | 266 | 0.83 | 0.70 | 0.95 | 0.86 | 1.05 | 0.93 | 0.78 | 0.95 | 0.97 | 0.78 | 0.91 | 0.88 |
| RIDGEFIELD | | 0 | 2979 | 16 | 0.54 | 0.96 | 1.79 | 1.41 | 0.88 | 1.03 | 0.80 | 2.03 | 1.10 | 1.71 | 1.95 | 1.53 |
| ROCHESTER | | 0 | 4255 | 40 | 0.94 | 1.49 | 1.79 | 1.95 | 2.67 | 1.33 | 1.35 | 0.82 | 1.69 | 1.18 | 1.09 | 1.50 |
| ROY | | 0 | 2138 | 52 | 2.43 | 1.07 | 2.00 | 0.51 | 1.34 | 1.42 | 0.73 | 1.80 | 1.03 | 1.16 | 0.75 | 0.80 |
| SEATTLE | | 0 | 234792 | 1376 | 0.59 | 0.53 | 0.72 | 0.62 | 0.83 | 0.67 | 0.52 | 0.58 | 0.54 | 0.58 | 0.65 | 0.62 |
| | SEATTLE ATWATER | 0 | 16758 | 89 | 0.53 | 0.43 | 0.71 | 0.59 | 0.68 | 0.59 | 0.30 | 0.40 | 0.41 | 0.35 | 0.47 | 0.65 |
| | SEATTLE CAMPUS | 0 | 8808 | 59 | 0.67 | 0.43 | 0.67 | 0.35 | 0.81 | 0.45 | 0.33 | 0.45 | 0.42 | 0.59 | 0.58 | 0.42 |
| | SEATTLE CHERRY | 0 | 26777 | 185 | 0.69 | 0.82 | 0.95 | 1.06 | 1.03 | 0.90 | 0.69 | 0.84 | 0.75 | 0.70 | 0.87 | 0.99 |
| | SEATTLE DUWAMISH | 0 | 11139 | 90 | 0.81 | 0.85 | 0.93 | 0.88 | 1.36 | 0.84 | 0.56 | 0.64 | 0.57 | 0.65 | 0.79 | 0.62 |
| | SEATTLE EAST | 0 | 25276 | 156 | 0.62 | 0.52 | 0.72 | 0.63 | 1.02 | 0.73 | 0.72 | 0.64 | 0.61 | 0.65 | 0.70 | 0.55 |
| | SEATTLE ELLIOT | 0 | 6640 | 13 | 0.20 | 0.31 | 0.28 | 0.28 | 0.46 | 0.27 | 0.21 | 0.19 | 0.20 | 0.21 | 0.22 | 0.30 |
| | SEATTLE EMERSON | 0 | 24652 | 133 | 0.54 | 0.57 | 0.68 | 0.70 | 0.84 | 0.76 | 0.57 | 0.69 | 0.57 | 0.77 | 0.84 | 0.60 |
| | SEATTLE LAKEVIEW | 0 | 21556 | 114 | 0.53 | 0.47 | 0.79 | 0.55 | 0.86 | 0.90 | 0.60 | 0.73 | 0.83 | 0.69 | 0.61 | 0.59 |
| | SEATTLE MAIN | 0 | 33952 | 57 | 0.17 | 0.16 | 0.17 | 0.21 | 0.16 | 0.17 | 0.16 | 0.15 | 0.16 | 0.24 | 0.19 | 0.13 |
| | SEATTLE MERCER ISLAND (ADAMS) | 0 | 7857 | 60 | 0.76 | 0.68 | 0.95 | 0.68 | 0.92 | 0.74 | 0.67 | 0.73 | 0.49 | 0.72 | 0.49 | 0.79 |
| | SEATTLE PARKWAY | 0 | 16109 | 205 | 1.27 | 1.16 | 1.33 | 0.95 | 1.19 | 0.97 | 0.84 | 0.85 | 0.76 | 0.97 | 0.84 | 1.05 |
| | SEATTLE SUNSET | 0 | 17999 | 109 | 0.61 | 0.40 | 0.79 | 0.52 | 0.99 | 0.63 | 0.49 | 0.51 | 0.49 | 0.47 | 0.71 | 0.59 |
| | SEATTLE WEST | 0 | 17269 | 106 | 0.61 | 0.41 | 0.76 | 0.58 | 0.85 | 0.69 | 0.56 | 0.68 | 0.58 | 0.52 | 0.98 | 0.85 |
| SEQUIM | | 0 | 12319 | 96 | 0.78 | 0.76 | 0.93 | 0.86 | 0.95 | 0.94 | 0.76 | 0.61 | 0.85 | 0.81 | 0.76 | 0.71 |
| SHELTON | | 0 | 12537 | 108 | 0.86 | 1.01 | 1.38 | 1.31 | 0.84 | 1.12 | 1.08 | 0.96 | 0.96 | 0.89 | 0.80 | 0.83 |
| SILVERDALE | | 0 | 11385 | 81 | 0.71 | 0.82 | 0.91 | 0.54 | 0.74 | 0.65 | 0.56 | 0.62 | 0.69 | 0.65 | 1.00 | 0.72 |
| SPOKANE | | 0 | 104492 | 786 | 0.75 | 0.87 | 1.06 | 1.01 | 0.73 | 1.06 | 0.77 | 0.89 | 0.93 | 0.96 | 0.83 | 0.85 |
| | SPOKANE CHESTNUT | 0 | 2349 | 36 | 1.53 | 1.35 | 2.43 | 3.63 | 1.03 | 0.90 | 1.13 | 1.53 | 1.00 | 1.23 | 1.06 | 0.86 |
| | SPOKANE FAIRFAX | 0 | 14783 | 124 | 0.84 | 1.29 | 1.53 | 1.13 | 0.91 | 1.36 | 0.90 | 0.87 | 1.05 | 1.20 | 1.58 | 1.12 |
| | SPOKANE HUDSON | 0 | 11573 | 123 | 1.06 | 1.20 | 1.20 | 1.07 | 0.85 | 1.05 | 0.82 | 0.93 | 0.77 | 0.96 | 0.75 | 0.78 |
| | SPOKANE KEYSTONE | 0 | 10358 | 59 | 0.57 | 0.78 | 0.95 | 1.18 | 0.73 | 1.27 | 0.74 | 0.85 | 0.89 | 0.95 | 0.79 | 0.81 |

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| WIRECENTER | STD EXD CNT | LINES | RPTS | RATE MAR-10 | RATE FEB-10 | RATE JAN-10 | RATE DEC-09 | RATE NOV-09 | RATE OCT-09 | RATE SEP-09 | RATE AUG-09 | RATE JUL-09 | RATE JUN-09 | RATE MAY-09 | RATE APR-09 |
|---------------------------------|-------------------|---------|------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| STANDARD | | | | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| | 0 | 6568 | 38 | 0.58 | 0.70 | 1.03 | 0.76 | 0.62 | 0.62 | 0.61 | 0.79 | 0.55 | 0.84 | 0.57 | 0.63 |
| | 0 | 14763 | 102 | 0.69 | 0.94 | 1.09 | 0.92 | 0.75 | 1.09 | 0.61 | 0.76 | 0.79 | 0.73 | 0.66 | 0.74 |
| | 0 | 28548 | 187 | 0.66 | 0.62 | 0.71 | 0.83 | 0.60 | 1.04 | 0.79 | 0.87 | 1.06 | 0.90 | 0.70 | 0.81 |
| | 0 | 15550 | 117 | 0.75 | 0.66 | 1.02 | 0.84 | 0.71 | 0.89 | 0.76 | 1.05 | 1.02 | 1.11 | 0.69 | 0.95 |
| SPRINGDALE | 2 | 1670 | 13 | 0.78 | 2.27 | 3.71 | 4.27 | 1.70 | 1.93 | 2.03 | 1.68 | 4.15 | 2.29 | 1.55 | 0.69 |
| SUMNER (BONNEYLAKE) | 0 | 12267 | 171 | 1.39 | 0.84 | 1.09 | 1.03 | 0.84 | 0.92 | 0.74 | 0.84 | 0.75 | 0.96 | 0.74 | 0.94 |
| TACOMA | 0 | 112693 | 873 | 0.77 | 0.72 | 1.04 | 0.82 | 0.95 | 0.86 | 0.77 | 0.83 | 0.79 | 0.72 | 0.72 | 0.68 |
| | 0 | 2532 | 17 | 0.67 | 0.94 | 0.50 | 0.53 | 0.83 | 0.46 | 0.52 | 0.72 | 1.04 | 0.36 | 0.53 | 0.55 |
| | 0 | 15439 | 143 | 0.93 | 0.80 | 1.33 | 1.04 | 1.23 | 0.99 | 0.95 | 0.94 | 0.70 | 0.64 | 0.73 | 0.74 |
| | 0 | 15348 | 108 | 0.70 | 0.88 | 1.11 | 0.93 | 0.89 | 1.04 | 0.78 | 1.03 | 1.19 | 0.79 | 0.68 | 0.69 |
| | 0 | 18613 | 184 | 0.99 | 0.77 | 1.17 | 0.79 | 1.14 | 1.07 | 1.07 | 1.07 | 0.84 | 0.96 | 0.94 | 0.82 |
| | 0 | 11223 | 107 | 0.95 | 0.65 | 1.05 | 0.81 | 0.90 | 0.80 | 0.83 | 0.66 | 0.65 | 0.73 | 1.04 | 0.78 |
| | 0 | 13335 | 76 | 0.57 | 0.50 | 0.63 | 0.62 | 0.86 | 0.69 | 0.46 | 0.57 | 0.51 | 0.59 | 0.52 | 0.53 |
| | 0 | 10898 | 71 | 0.65 | 0.69 | 0.86 | 0.58 | 1.01 | 0.65 | 0.63 | 0.65 | 0.78 | 0.65 | 0.79 | 0.62 |
| | 0 | 5041 | 36 | 0.71 | 0.90 | 1.36 | 1.92 | 0.86 | 1.00 | 0.70 | 0.79 | 0.85 | 0.65 | 0.59 | 0.77 |
| | 0 | 20264 | 131 | 0.65 | 0.64 | 1.02 | 0.60 | 0.70 | 0.70 | 0.65 | 0.74 | 0.70 | 0.70 | 0.54 | 0.59 |
| VANCOUVER | 0 | 63512 | 545 | 0.86 | 0.85 | 1.09 | 1.09 | 1.09 | 0.95 | 0.91 | 0.87 | 0.87 | 1.18 | 0.85 | 0.84 |
| | 0 | 31794 | 259 | 0.81 | 0.77 | 0.96 | 1.01 | 1.25 | 1.00 | 0.96 | 0.82 | 0.89 | 1.26 | 0.72 | 0.72 |
| | 0 | 18504 | 170 | 0.92 | 0.90 | 1.22 | 1.19 | 0.98 | 0.99 | 0.95 | 0.76 | 0.91 | 1.12 | 0.90 | 1.00 |
| | 0 | 13214 | 116 | 0.88 | 0.95 | 1.23 | 1.14 | 0.86 | 0.78 | 0.76 | 1.16 | 0.76 | 1.08 | 1.08 | 0.91 |
| WAITSBURG | 0 | 524 | 2 | 0.38 | 1.13 | 1.13 | 0.00 | 0.75 | 2.23 | 1.09 | 1.08 | 2.71 | 1.62 | 1.62 | 3.40 |
| WALLA WALLA (INCL TOUCHET) | 0 | 13799 | 140 | 1.01 | 0.70 | 1.26 | 0.71 | 0.75 | 0.92 | 0.59 | 1.14 | 1.06 | 0.71 | 0.89 | 0.58 |
| WARDEN | 0 | 1083 | 12 | 1.11 | 1.66 | 2.20 | 1.00 | 1.71 | 2.14 | 0.78 | 1.12 | 1.10 | 1.68 | 1.00 | 1.24 |
| WINLOCK | 0 | 1994 | 18 | 0.90 | 1.16 | 1.80 | 1.69 | 1.54 | 2.08 | 1.13 | 1.07 | 1.41 | 0.82 | 0.96 | 1.20 |
| YAKIMA | 0 | 37797 | 258 | 0.68 | 0.75 | 1.11 | 0.64 | 0.57 | 0.68 | 0.83 | 0.78 | 0.77 | 0.71 | 0.67 | 0.62 |
| | 0 | 25255 | 170 | 0.67 | 0.76 | 1.19 | 0.68 | 0.62 | 0.70 | 0.82 | 0.76 | 0.65 | 0.80 | 0.67 | 0.61 |
| | 0 | 12542 | 88 | 0.70 | 0.73 | 0.95 | 0.55 | 0.49 | 0.65 | 0.85 | 0.80 | 1.01 | 0.52 | 0.66 | 0.65 |
| Exchanges in Neighboring States | | | | | | | | | | | | | | | |
| CLARKSTON | 0 | 5846 | 45 | 0.77 | 0.71 | 1.39 | 0.87 | 0.84 | 1.00 | 1.02 | 1.20 | 1.18 | 1.22 | 0.99 | 0.91 |
| TOTALS | 0 | 1153133 | 8758 | 0.76 | 0.75 | 1.02 | 0.85 | 0.92 | 0.88 | 0.74 | 0.83 | 0.81 | 0.82 | 0.75 | 0.75 |

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| WIRECENTER | STD EXD CNT | LINES | RPTS | RATE MAR-10 | RATE FEB-10 | RATE JAN-10 | RATE DEC-09 | RATE NOV-09 | RATE OCT-09 | RATE SEP-09 | RATE AUG-09 | RATE JUL-09 | RATE JUN-09 | RATE MAY-09 | RATE APR-09 |
|--|-------------------|-------|------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| STANDARD | | | | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 | 4.00 |
| Coulee Dam Report Rate caused by a pair gain repeater problem | | | | | | | | | | | | | | | |

WASHINGTON TRUNK BLOCKING SUMMARY - MARCH 2010

| TRUNK | # OF TRK GRPS | # OF TRK GRPS EXCEEDING STANDARD | % OF TRK GRPS BLOCKED | |
|-------|---------------|----------------------------------|-----------------------|--|
| E911 | 119 | 0 | 0.00% | |
| LOCAL | 360 | 1 | 0.28% | |
| TOLL | 371 | 2 | 0.54% | |

WASHINGTON TRUNK BLOCKING - MARCH 2010

| TRUNK GROUP ID | CIS | A LOCATION | Z LOCATION | TYPE OF CALLS CARRIED | DIRECTION | % BLOCK | DETAILS OF ACTION TAKEN TRUNK SERVICING RESPONSE |
|----------------|-----|------------|------------|-----------------------|-----------|---------|---|
| AP067275 | 48 | | | LOCAL | TWO_WAY | 1.46% | Blocked hour 8 week of 4/5/10 due to spikes in pc |
| AP072406 | 216 | | | TOLL | TWO_WAY | 0.51% | Blocked hour 19 week of 4/5/10 due to spikes in pc |
| AP074015 | 168 | | | TOLL | TWO_WAY | 2.96% | Carryover blocking hour 20 week of 3/22/10 sa iss'd |