<table>
<thead>
<tr>
<th>Statutory Element</th>
<th>Joint Advocates’ Customer Benefit Indicators (CBI) *</th>
<th>Related PSE CBI **</th>
</tr>
</thead>
</table>
| **Energy Benefits**     | • Improved efficiency of housing stock in utility service territory, including low-income housing (increased funding, program participation, bill reductions, rental EE)  
                          • Low income and vulnerable communities have access to an increasing number of renewable or non-emitting distributed generation resources (increased Low-income renewable projects, community-owned projects, increased percent of DG) | Improved participation in clean energy programs from highly impacted communities and vulnerable populations |
| **Non-Energy Benefits** | • Increase community employment opportunities (apprenticeships and training, living wage jobs, contractor representation)  
                          • Improved Health and Community wellbeing (work and school absences, weatherization, home comfort w/HVAC, heat pumps, EVs, include NEBS in cost-effectiveness) | Improved participation in clean energy programs from highly impacted communities and vulnerable populations  
                                                                                                           Increase in quality and quantity of clean energy jobs  
                                                                                                           Improved home comfort  
                                                                                                           Improved community health |
| **Reduction of Burdens**| • Reduction in Number of Energy Burdened Households in target groups (HIC, VP, bill assistance, Known Low Income)  
                          • Reduced barriers for program participation (increased participation, translation services, EV charging cost equity) | Improved participation in clean energy programs from highly impacted communities and vulnerable populations  
                                                                                                           Increase in culturally- and linguistically-accessible program communications for named communities  
                                                                                                           Improved affordability of clean energy |
<table>
<thead>
<tr>
<th>Statutory Element</th>
<th>Joint Advocates’ Customer Benefit Indicators (CBI) *</th>
<th>Related PSE CBI **</th>
</tr>
</thead>
</table>
| **Public Health**     | • Improved Health Outcomes (hospital admissions, decreased wood burning, indoor and outdoor air quality, reduced health care costs) | Improved outdoor air quality  
Improved community health |
| **Environment**       | • Reduction of Greenhouse Gas Emissions (increased electrification)  
• Reduced Pollution Burden and Pollution Exposure (metrics detailed) | Reduced greenhouse gas emissions  
Reduction of climate change impacts |
| **Reduction in Cost** | • Expand Bill Assistance Programs (participation rates, penetration rates, program budgets)  
• Reductions in Number and Amount of Arrearages (90+ days, zip code analysis) | Improved participation in clean energy programs from highly impacted communities and vulnerable populations  
Improved affordability of clean energy |
| **Reduction in Risk** | • Fewer customers with low utility credit code scores & fewer customers sent to collections  
• Increased Neighborhood Safety (frequency and duration of outages, increased local disaster response capacity) | Improved access to reliable clean energy |
| **Energy Security**   | • Reduced Residential Disconnections (demographic analysis by zip code, AMP and PIPP participation)  
• Improved Access to Reliable Clean Energy (local storage/back up, increased local DG, improved distribution system planning) | Decrease frequency and duration of outages  
Improved access to reliable clean energy |
| **Resilience**        | • Reduction in Outage Frequency (SAIFI) and Duration (SAIDI) in Target Communities  
• Reduction in Energy and Capacity Need (demand response participation, increased EE savings, water savings) | Improved participation in clean energy programs from highly impacted communities and vulnerable populations  
Decrease frequency and duration of outages |

* The Joint Advocates’ comments filed July 30, 2021 provide further detail regarding specific metrics and components of proposed customer benefit indicators (CBIs). This Table is for summary purposes. ** Some CBIs in the PSE CEIP are listed multiple times if they pertain to more than one of the statutory elements or Joint Advocates’ CBIs.