Total Comments: 5 In Favor: 4 Opposed: 0 Undecided: 1

Filing Support	Commenter	Source	Comments
Undecided			
	Ginger Ott	Mail	***See attached letter for comment***
Yes			
	Brad Hill	E-mail	The only thing i would say is "we don't even know if we've been over- charged". There are hardly no accountability measures in place on this kind of stuff"
	David Smith	E-mail	There was a story on KHQ news here in Spokane stating that the Attorney General said that Avista had overcharged customers \$41 million from Jan. 2016 to Feb. 2018.
			The story said that, if I was affected, I should contact you. Since I was overcharged for over two years, I think the company should give me a credit in the amount that I was overcharged.

Public Comments by Case

Total Comments: 5 In Favor: 4	
Opposed: 0 Undecided: 1	

Filing Support	Commenter	Source	Comments
	Bill Elixman	Web	To Whom It May Concern,
			In Response to AG Ferguson's announcement regarding Avista Utilities overcharging customers: my small business has been directly affected by overcharging.
			I have been paying on average \$5000 a month in electrical during the periods 2014-2016. I am requesting not just a refund, but a reduction in rates.
			Thank you for your consideration.
			Regards,
			Bill Elixman Owner - NuGreen
	Joyce Tasker	E-mail	Avista's electric customers should be refunded and Avista's new request for rate increases also should be denied.