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## Docket UT-140597

Data Request CenturyLink Next Generation 911 System Outage August 6, 2014 Page **3** of **19** 

## **RS-55**

Please provide the results of your investigation to date into counties and exchanges affected by the 911 emergency services Washington state outage, including an update of CTL's investigation of possible exceptions in Skamania County and the Garfield exchange, as referenced in CTL's response to RS-9 on May 30, 2014.

## **RESPONSE:**

As stated in RS-9, all Washington counties were affected by the outage. The outage was based upon an inability to assign trunks for PSAP CAMA delivery. On 4/10/14, all PSAPs in Washington were still using a CAMA interface and had not yet converted to RFAI. As a result, all PSAPs in Washington had the potential to be impacted by the outage.

Respondent: Intrado