BEFORE THE WASHINGTON UTILITIES & TRANSPORTATION COMMISSION

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GENERAL RATE APPLICATION

OF

NORTHWEST NATURAL GAS COMPANY

December 18, 2020

Direct Exhibit of Jim R. Downing

INFORMATION TECHONOLOGY & SERVICES

Exh. JRD-2C

REDACTED

NW Natural Washington General Rate Case Cost Detail of Horizon 1

Category	Amount	Description
Pre-Planning		Includes Scope Validation Costs
Prerequisities		Includes capital costs of projects to ensure NWN has the
		right foundation in place for Horizon 1. Key projects
		included are tools and automation related to identity
		governance and control, access provisioning, automation of
		change and release management.
Hardware		Purchase of mobile devices to support new mobility
		functions
Software/Cloud		Purchase of software licenses including first year of license
Subscriptions		maintenance costs, first year of cloud subscriptions costs
Implementation Services		Includes costs of System Implementor services as well as
		NWN internal labor needed to execute the project
Misc. Costs		Includes costs of facilities to house project team, any
		required equipment (computers, printers), costs of
		independent Program Manager with experience in
		implementing projects of this type
Contingency		Reasonable contingency estimate to reflect uncertainties
		inherent in the pre-planning process
Total without Overhead		
Overhead		Includes COH, AFUDC, Capitalized Property Tax and
		Allocation of SAP study completed in 2019
Total with Overhead	\$73,156,721	