

CenturyLink
1600 7th Avenue, Room 1506
Seattle, Washington 98191
Phone: (206) 345-1574
Facsimile (206) 343-4040

Lisa A. Anderl
Associate General Counsel
Regulatory Law Department



October 17, 2011

*Via E-mail and
Overnight Delivery*

Mr. David Danner, Executive Director and Secretary
Washington Utilities & Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 47250
Olympia, WA 98504-7250

Re: Docket No. UT-100820 – CenturyLink’s Compliance with Merger Condition 17

Dear Mr. Danner:

Merger Condition 17 requires all of the CenturyLink ILECs to report quarterly on their Customer Service Guarantee Plans. The companies intend to provide these quarterly reports contemporaneously with the other service quality reports that are already provided on a monthly basis. Thus, the third quarter reports will be included with the September 2011 monthly reports that will be provided on or before October 31, 2011.

The electronic copy is being provided by email.

Sincerely,

Lisa A. Anderl

LAA/l dj
Enclosures
cc: Jennifer Cameron-Rulkowski
Simon ffitc