EXHIBIT BJJ-35 TO THE
DIRECT TESTIMONY OF
BONNIE J. JOHNSON
ON BEHALF OF
INTEGRA TELECOM

From: Clauson, Karen L.

**Sent:** Tuesday, April 19, 2011 3:03 PM

To: 'Gardner, Linda K'; 'Butler, Daphne'; 'Hunsucker, Mike R'; 'Hammack, Carolyn'; Butler, Daphne;

Hammack, Carolyn

Cc: Oxley, J. Jeffery; Johnson, Bonnie J.; Denney, Douglas K.

Subject: RE: CEMR/MEDIACC and MTG

## Linda and Daphne:

It has been a month since we sent the enclosed response and matrix to you. If the merged company does not have all of the requested information, there must be at least some of it that the company can provide at this point. For example, in my enclosed email to you of March 18<sup>th</sup>, I pointed out that, with respect to Row 2(I) of the enclosed matrix, Qwest deferred certain questions about the repair systems/processes used by CenturyLink/Embarq to CenturyLink. Specifically, on March 10<sup>th</sup> Qwest said: "Qwest suggests that questions related to CenturyLink or Embarq repair systems or processes be directed to CenturyLink, as Qwest cannot claim to know Century Link systems or processes as well as they do." CenturyLink should be able to readily answer this question.

Particularly if the merged company has not changed direction and is still proceeding down the path announced by Qwest, time is of the essence. Please provide us with a status update.

Karen

From: Johnson, Bonnie J.

Sent: Wednesday, April 20, 2011 1:59 PM

To: 'cmpcr@qwest.com'

**Cc:** Denney, Douglas K.; Isaacs, Kimberly D.; Johnson, Bonnie J.

Subject: FW: CEMR/MEDIACC and MTG

FYI

Bonnie Johnson | Director Carrier Relations direct 763,745,8464 | fax 763,745,6459 Integra Telecom | 6160 Golden Hills Drive | Golden Valley, MN 55416-1020

bjjohnson@integratelecom.com



From: Clauson, Karen L.

Sent: Wednesday, April 20, 2011 1:36 PM

To: 'Gardner, Linda K'; 'Butler, Daphne'; 'Hunsucker, Mike R'; 'Hammack, Carolyn'; 'Butler, Daphne';

'Hammack, Carolyn'

Cc: Oxley, J. Jeffery; Johnson, Bonnie J.; Denney, Douglas K.

Subject: RE: CEMR/MEDIACC and MTG

Linda and Daphne:

On the monthly CMP call today, Qwest said that it would provide a response to the matrix in CMP, but Qwest would provide no date by which it would do so. Therefore, we still need a status update on when to expect responses to CLECs.

Additionally, Qwest did not indicate whether its CMP response would include the issues that Qwest in CMP previously deferred to others either because Qwest said they were legal/regulatory issues or, as in the case of Row 2(I) discussed below, said CenturyLink would be better able to respond. Obviously, we do not want to wait for an additional period of time only to receive another response in CMP that says to go to legal or CenturyLink, when we have already directly contacted legal and CenturyLink. Please let us know who will respond to these issues and when we will receive that information. As indicated below, particularly if the merged company has not changed direction and is still proceeding down the path announced by Qwest, time is of the essence.

You did not extend us the courtesy of an acknowledgement or response to our email yesterday. Please respond.

Karen

From: Gardner, Linda K [mailto:Linda.Gardner@CenturyLink.com]

Sent: Wednesday, April 20, 2011 2:11 PM

To: Clauson, Karen L.; Hunsucker, Mike R; Hammack, Carolyn

Cc: Oxley, J. Jeffery; Johnson, Bonnie J.; Denney, Douglas K.; Nodland, Jeff

Subject: RE: CEMR/MEDIACC and MTG

Also, Daphne is no longer with the company so I've added Jeff Nodland.

From: Clauson, Karen L. [mailto:klclauson@integratelecom.com]

Sent: Wednesday, April 20, 2011 2:09 PM

To: Gardner, Linda K; 'Butler, Daphne'; Hunsucker, Mike R; 'Hammack, Carolyn'; 'Butler, Daphne';

Hammack, Carolyn

Cc: Oxley, J. Jeffery; Johnson, Bonnie J.; Denney, Douglas K.

Subject: RE: CEMR/MEDIACC and MTG

We appreciate the status update and look forward to hearing from you shortly after your call.

Karen

From: Gardner, Linda K [mailto:Linda.Gardner@CenturyLink.com]

Sent: Wednesday, April 20, 2011 2:03 PM

To: Clauson, Karen L.; 'Butler, Daphne'; Hunsucker, Mike R; 'Hammack, Carolyn'; 'Butler, Daphne';

Hammack, Carolyn

Cc: Oxley, J. Jeffery; Johnson, Bonnie J.; Denney, Douglas K.

Subject: RE: CEMR/MEDIACC and MTG

Karen, I have a call scheduled with some folks tomorrow and should be in a position to provide some of the answers e.g. Row 2 L or at least the expected date for answers deferred to CenturyLink shortly after that call.

From: Gardner, Linda K [mailto:Linda.Gardner@CenturyLink.com]

Sent: Thursday, April 21, 2011 9:27 PM

**To:** Clauson, Karen L.

Cc: Oxley, J. Jeffery; Johnson, Bonnie J.; Denney, Douglas K.; Hunsucker, Mike R; Hammack, Carolyn;

Nodland, Jeff

Subject: RE: CEMR/MEDIACC and MTG

Karen,

As I mentioned yesterday, we met again today and that discussion generated the need for additional fact gathering before we can provide a response. We are in the process of gathering that additional data and will provide a response to the questions directed to legal no later than COB 5/2. Given that these questions were raised in CMP, we do understand that the responses will also need to be provided within CMP and we will plan to do so at the time we provide the response to you. We can see what additional questions remain open after you have a chance to review the response and perhaps discuss on the 4<sup>th</sup>.

Also, we plan to add a couple of additional people to the meeting on May 4. Jeff Nodland plans to join us. Jeff mentioned yesterday that he is taking over the legal support on the Qwest ICA negotiation team. We will also have Jack Burge. Jack is within Mike Hunsucker's team and will have the account management responsibilities for Integra. We thought it would be a good opportunity for Jack to meet some of the Integra team and for Mike and Jack to describe the account management process/expectations at CenturyLink and basic approach to CLEC issues. For the balance of the meeting we would like to identify the significant issues that we have between the companies and discuss how to approach resolving those issues as business partners. I know the issues will vary in complexity and priority and we don't expect to walk out with a resolution but would like to have a better understanding of the significant "points-of-pain" on Integra's issues, identification of business owners so that the right people can get to work, and an agreed upon approach to how we move forward to see what business issues can be resolved or minimized. These could be specific, technical issues or process-type issues—whatever is causing the most business concern of Integra.

We will be arriving the evening of May 3<sup>rd</sup> so can meet at any time convenient on May 4<sup>th</sup>. Please let us know when and where that works best for you. I've been asked a practical question too—is your office business dress or business casual? Thanks.

From: Clauson, Karen L.

Sent: Friday, April 22, 2011 10:17 AM

To: 'Gardner, Linda K'; Hunsucker, Mike R; Hammack, Carolyn; Nodland, Jeff

Cc: Oxley, J. Jeffery; Johnson, Bonnie J.; Denney, Douglas K.

Subject: RE: CEMR/MEDIACC and MTG

Linda:

We appreciate that CLECs will receive some responses regarding the CEMR/MEDIACC/MTG issues by May 2<sup>nd</sup>. We are disappointed that you appear to have limited the responses to be received by May 2<sup>nd</sup> to those "directed to legal." If the legal response is anything other than a commitment to change the status of Qwest's CR and change direction, CLECs will be in a real time crunch, given that Qwest is actively proceeding with its CR in CMP. Please keep the time pressures in mind and provide information to CLECs as it becomes available.

Given the scope of the issues and the involvement of other CLECs, we may not be able to go over those issues in any depth at the meeting with Integra on May 4th, but we may be able to share with you initial reactions.

I've responded separately regarding the meeting on May 4th.

Karen