



February 29, 2012

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Mr. Dave Danner
Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 47250
Olympia, WA 98504-7250

Subject: WAC 480-120-439 – December 2011 Service Quality Report – Revised Summary Sheet

Dear Mr. Danner:

Enclosed is a revised Service Quality Report Summary Sheet for December 2011 for Frontier Communications Northwest Inc. Some installation data was inadvertently excluded from the Service Quality Performance Report for December 2011 that was filed on January 30, 2012.

The revisions affected certain installation metrics and have been bolded for identification. No other data was revised. The Company respectfully requests that the Commission replace the Summary Sheet previously filed with the enclosed revised report.

If you have any questions, please call me at 972-908-4415.

Sincerely,

A handwritten signature in black ink that reads "Kim Douglass". The signature is written in a cursive style with a long horizontal flourish at the end.

Kim Douglass
Manager - Regulatory Affairs

Enclosures