## Docket No. TS-180677 - Vol. II

## In re Application of Backcountry Travels LLC

## April 22, 2019

BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

In re Application of ) DOCKET NO. TS-180677
BACKCOUNTRY TRAVELS LLC )
For a Certificate of Public ) Convenience and Necessity to ) Operate Vessels in Furnishing ) Passenger Ferry Service )

PUBLIC COMMENT HEARING, VOLUME II
Pages 11 - 61
ADMINISTRATIVE LAW JUDGE ANDREW O'CONNELL

April 22, 2019
9:02 a.m.
104 West Woodin Avenue Chelan, Washington

REPORTED BY:
DANI WHITE, CCR NO. 3352

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BE IT REMEMBERED that on Monday, April 22, 2019, at 9:02 a.m., at 104 West Woodin Avenue, Chelan, Washington, the public comment hearing was taken before Dani White, Certified Court Reporter. The following proceedings took place:

JUDGE O'CONNELL: Good morning. Let's be on the record for Docket TS-180677 for the Utilities and Transportation Commission regarding the application by Backcountry Travels LLC for a commercial ferry certificate.

My name is Andrew O'Connell, I'm an administrative law judge with the Utilities and Transportation Commission. You might hear in my voice that I've got something, some sort of a cold, so I'm going to keep my distance from this microphone and this podium for all of your benefit. I think you can probably -- you parents out there can understand that sometimes when your little one gets sick you don't have a choice.

So thank you for being here this morning. I know that I'm seeing that there's quite a bit of interest in this case and I understand that and appreciate all of your time coming here this morning.

So in this case, the UTC is to determine whether the public convenience and necessity requires the

1 operation of Backcountry Travels LLC as another ferry on Lake Chelan. Our role -- well, we're here this morning for a public comment hearing to listen to you and your opinions on whether that certificate should be granted. So my role today and our role is to listen to you. It's not really a time for dialogue from me to you.

If you have questions about the case or are interested to find out more about it, you can find information on the Commission's website or you can also -- I will refer you to the parties, including Commission Staff who is here, Mr. Greg Hammond and Mr. Mike Young who are in the back of the room. Greg, if you could raise your hand, they can help provide answers to questions you might have about the case. Also, Mr. Jeff Roberson up here in front and also from I believe Backcountry Travels and their representatives are here as well if you have questions.

So I want to talk about how we are going to go about this public comment hearing. I'm going to call you up one by one to the podium and allow you or invite you to give your comments, and I will be taking notes. We also have a court reporter here who will be recording everything that's said today at this hearing. It will be part of the record in this case, and the

1 benefit there is I don't have to try and keep up with everything that you say and take notes on it.

So we will have a full record of what you do say so don't be worried that I might not be able to catch up with everything. But as a request, knowing that I have trouble with this myself, please speak slowly and deliberately so that the court reporter can keep up with what you're saying. And if $I$ interrupt you to ask you to please slow down, please understand that it's for the benefit of being able to record everything that you say.

So I have been given a sign-up sheet by
Mr. Roberts, and I intend to go down that list calling everyone up one at a time. So this is a formal proceeding so the testimony that you give, it will be under oath. In a moment, I'm going to ask that anyone who intends to speak please stand and I will swear you in.

And as far as time limits, we have at most three hours today to hear from all of you. I'd like -- I don't want to put any time limits on anyone making comments, but $I$ would like to ask that you be considerate of the others. And if there is someone who said something that you agree with, you can simply just say, you know, That person has the same view that I

1 have. There isn't a need for you to repeat and that should help us make sure that everyone can have a chance to talk.

And along with that, if you brought written comments or if you would like to submit written comments, please give those to Mr. Roberts who's outside in the -- right outside the room in the front. Written comments are very much appreciated, they become part of the record, and what's good about it is I can refer to it directly because it's in writing and I don't have to worry about misremembering or not being able to refer back to it. So if you've brought those, I appreciate it.

UNIDENTIFIED SPEAKER: (Raised hand.)
JUDGE O'CONNELL: Yes.
UNIDENTIFIED SPEAKER: If we've already submitted a written comment, is that part of the record or do we need to repeat that written oral now?

JUDGE O'CONNELL: You do not need to repeat anything that you have already submitted in writing to the Commission. We have that in the record, it will be part of the record. If you would like to -- if you have written comments here or you've already submitted you could just hit the highlights when you give your comments here at the podium. It's not necessary to go

1 into great detail again.

Are there any other questions on how we're going to proceed today?

Okay. Then I'd like to ask that everyone who intends to speak today please stand and raise your right hand.
(Members of the public were sworn in.)
JUDGE O'CONNELL: Let the record reflect that everyone responded affirmatively.

So when you come to the podium, I'd like to ask that you please state and spell your name for the court reporter's benefit, and if you're representing someone other than yourself, please tell us that.

Okay. I'm going to sit down and our first speaker will be Mr. Tom Courtney.

Thank you, Mr. Courtney, please go ahead.
MR. T. COURTNEY: Okay. I thank you for the opportunity to testify in this case. My name is Tom Courtney and I live in Stehekin. My experience in the area is I've run barges and tugs on the lake for over 40 years. It's -- I'd like to go on the record as supporting the application by Backcountry Travel LLC.

I believe that Stehekin needs more diverse transportation choices, especially since we lost the Airways because now we're down to one. And I also

1 believe in free enterprise. I think it's good for the public as well as the private community and competition I think is good, it tends to keep the prices down and quality up. So I think these are all things I've always believed in and I've seen them work throughout my life. I expect it to lead to more service and better quality.

One question $I$ have, with the Utilities and Transportation Commission, I'm always kind of -- a question in my mind is you have the public convenience, of course, and I understand the need for a continual service, however, Stehekin, is partly a private community and partly tourism so in a way I'd like to say the Utilities and Transportation Commission also seems to be regulating the tourism in the area because of -- which affects most of the businesses in Stehekin. So I'd like you to consider that and keep that in mind in your decision. Thank you for the opportunity.

JUDGE O'CONNELL: Thank you, Mr. Courtney. Let me please invite Ms. Liz Courtney.

Hi, good morning.
MS. L. COURTNEY: Good morning. Can you hear me?
JUDGE O'CONNELL: Yes.
MS. L. COURTNEY: Thank you, Commission, for this hearing. And my name is Liz Courtney, another

1 Courtney, and I'd like to go on record supporting this proposal for several reasons.

It's already established that we need extra or additional services on this lake. It's been
established by the seaplane, the charter boats that have worked on this lake in this past, and private boats that enjoy going to Stehekin. We've always needed alternatives, that's been established already.

Those services succeeded if they were committed, available, and were frequent, and this proposal is all about that. I see all those three things in there, commitment, availability, and frequency to and from Stehekin that will benefit Stehekin and the visitor.

I'm excited that this would grow the Stehekin economy. We need the support because we are a tourist town -- village. I'm especially excited that perhaps the winter business would grow. That's something we need. It's exciting because it might help families stay all year round. Stehekin needs that.

I like the cooperative spirit in this proposal with the present operation in that they are providing something outside of the mainstream, and it's an alternative that people will embrace and I think that's a good thing. That's all I have to say. Thank you very much.

JUDGE O'CONNELL: Thank you.
Ms. Mary Martin. And I'd like to remind everyone please spell your last name for the court reporter. Sometimes they're pretty easy but other times they're more difficult if the court reporter's unfamiliar. Thank you.

MS. MARTIN: Good morning. I'm Mary Martin, M-a-r-y M-a-r-t-i-n. Mr. Commissioner, you've made my point in your opening statement. You said and I quote, If your little one gets sick, you have no choice, and that's exactly what's going on at Stehekin. You have a sick child and it's a Tuesday, you're not getting out to get that child to a doctor. If it happens in the winter, you're going to have to wait until a Monday, a Wednesday, or a Friday to get that family member out to get to medical attention.

I think that this is a critical issue when we think about what kind of transportation we are going to provide to and from Stehekin. Thank you.

JUDGE O'CONNELL: Thank you.
Ms. Bethany Gerhard.
MS. GERHARD: Hello. My name is Bethany Gerhard. It's G-e-r-h-a-r-d. I am a Stehekin resident and I also am the general manager of Stehekin Valley Ranch. Given the number of people here, I'm not going to say a

1 lot of my thoughts as a resident, I'm going to talk more about the effect it has on my business and the guests that we see coming into the valley.

As people have been saying, the added service, it's not really a direct competition with the current Boat Company. The current service is designed more for day-trippers than it is for people that are spending the night in Stehekin. It's designed to take people up, let them stay for a short time, and then go back the same day. People that are spending the night are looking for a different time schedule than what is currently being offered.

So in the many years that $I$ have worked in Stehekin, the number one complaint that I hear from guests for their entire Stehekin experience, not just staying at the ranch or anything, the number one complaint is the inconvenience of the boat schedule. And that's not saying anything bad about what the current Boat Company is doing, it's just designed around a different set of needs.

So adding a service that will take care of those guests that want to come a little bit later in the day and then head back to wherever they came from a little earlier in the day is a great advantage and would be very beneficial to anybody that is coming to stay
overnight.
And also, what is being proposed is not -- it's a small boat, it's not going to take the place of what is currently there. It's going to add an additional service that's not here. And we've seen how beneficial that can be because of the floatplane that many people have mentioned, this is a similar kind of deal offering a little bit of better options, basically, giving people a choice of how they want to travel to and from Stehekin, and I think that is very beneficial to everybody. And I'm going to cut it off there.

JUDGE O'CONNELL: Thank you.
MS. GERHARD: Thank you.
JUDGE O'CONNELL: Mr. Earl Duda.
MR. DUDA: Hello. My name is Earl Duda, E-a-r-l D-u-d-a. I work for the North Cascades Lodge at Stehekin. I've been a resident for about three years now.

Opening up more transportation to the valley is greatly going to help. I take calls and emails every day of people asking, What is there to do, how can we get there? I answer the questions and they make their answer pretty quick because there's not a lot of transportation to get there. This is definitely going to help the valley, all of the businesses.

And I wasn't going to make a comment about being a resident but opening up so that we can take care of ourselves. I've heard people make decisions that I think are a little damaging to their health because they can't get down lake. So opening that up I believe will help outside of emergency, of course.

Everything that I've heard so far is pretty much echoed in my sentiment and that's it.

JUDGE O'CONNELL: Thank you.
MR. DUDA: Thank you.
JUDGE O'CONNELL: Jo Miller.
MS. MILLER: Jo Miller, M-i-l-l-e-r. Thank you
for having this hearing in Chelan. I think you can see that it means a lot to our community to be able to speak and not have to travel to the other side.

My first trip up Lake Chelan was on the Boat Company in 1972. In that timeframe, I've had more and more time and personal property up the lake, and I've seen options for transportation other than our own boat decrease consistently to the point when the Airways stopped servicing the lake, for emergencies we're up a creek without a paddle.

So I see the proposed ferry service that Backcountry is -- would like to offer as a great benefit for those of us who have private property up

1 lake, for our guests, and for the community of Stehekin to be maintained a viable, important presence in our current society. Thank you.

JUDGE O'CONNELL: Thank you.
Marshall Miller.
MR. M. MILLER: My first name is spelled
M-a-r-s-h-a-l-l. I can't tell you how excited I am about the prospect of what is proposed. I first went up lake 60 years ago, continue to try and go almost weekly. I represent our business which has constructed over 50 wells in Stehekin, primarily for the private sector, one for the National Park Service.

I guess it goes without saying how important water is. We wish to be able to offer more professional and quick response to those people who depend on our service and maintenance. And that has been compromised with a lack of scheduling or a decrease in scheduling of the commercial -- present commercial boat service. The opportunity to support those people whose businesses and lives and their homes would be a tremendous benefit.

We are incapable, as many are, to travel in our own smaller boat on a regular basis, particularly in the wintertime and because of weather, and being able to rely on commercial transportation would help us be
more professional and equally importantly meet those personal needs of our clients. I have -- I would -that is all my comment regarding commercial or business activity.

But personally, I can speak for one person who has a written record, his name is Jeffrey Polley, spelled P-o-l-l-e-y. He, like others, was of an age when he could not reliably get to his midway destination, not Stehekin, but there are numerous parties who have private property whose maintenance and recreation preclude older people.

The proposed boat service has offered facilities that would enhance older people -- older people to continue what's been a lifelong quest. I believe those people are very important and their needs need to be addressed. Thank you.

JUDGE O'CONNELL: Mr. Miller, you talked a little bit about your business, what is that business?

MR. M. MILLER: The business is MVM Quality Drilling. We first constructed wells approximately 35 years ago. In addition, there are at least 50 wells, some of them being used commercially, the bakery, for example, the school and the services commercially have been reduced to the point that we are either faced to travel there in a small boat to give
quick response and that is not something that we can reliably do. The commercial service that has been offered of the size and scheduling would allow us much better opportunity to serve the obligations that we have created there.

JUDGE O'CONNELL: Thank you, Mr. Miller.
MR. M. MILLER: Thank you.
JUDGE O'CONNELL: Malcolm Keithley, I hope I got that right.

MR. KEITHLEY: Yes, that is correct. My name is Malcolm Keithley, M-a-l-c-o-l-m K-e-i-t-h-l-e-y, and I represent Lake Chelan Magazine. In the early 1800s, there was a very bitter fight to find out what Boat Company would get the rights to provide service on Lake Chelan. Lake Chelan had just been discovered as a tourism destination, also miners and prospectors were needing transportation up and down the lake.

What was decided between the two competing boat companies, that the decision would be made by the result of a boat race. And I'm suggesting now that Colter challenge the Lake Chelan Boat Company to a boat race.

But in all seriousness, I had the opportunity last summer to go up and interview a lot of visitors and residents of Stehekin. All were totally in favor of

1 this new boat service, and I just echo that sentiment.
2 Thank you very much.

JUDGE O'CONNELL: Thank you.
Jim Courtney.
MR. J. COURTNEY: Yes, Jim Courtney, C-o-u-r-t-n-e-y. I just mostly want to be on the record in support of this. I think it's a great proposal. I did the same thing several years ago, applied for a permit and was denied, but it was along similar lines, Colter's is probably better, if anything.

I already believe that the current operation and the new operation could work well together and really be an asset to the whole valley, make it a lot easier for people to come in and out of the valley. And I have other comments but they've already been more eloquently discussed, I believe, my brother being one of them, so I thank you for the opportunity.

JUDGE O'CONNELL: Thank you. Cliff Courtney.
MR. C. COURTNEY: See if we can get this thing back over here.

JUDGE O'CONNELL: Sure.
MR. C. COURTNEY: Is that working for folks?
JUDGE O'CONNELL: Yes.
MR. C. COURTNEY: So I have about nine pages of

1 testimony here that I'd like to cover. No, but I've actually included most of it in writing before I cleaned it up a little bit so $I$ will be sending this to Mr. Roberts here at the end of the testimony. But really, it is an exciting time for Stehekin, not just with this new proposal but with the transfer that seems to be imminent of the Boat Company, all are being proposed by people who grew up in Stehekin, that's very important because they know the needs of the community and of the visitors.

And we truly are a tourism-supporting town. We can't do it without tourism, but however, tourism cannot do it without us either. If you don't have the services there, if you don't have the businesses intact, then there's really no reason to come to Stehekin unless you're just a few of the backpackers. And so this is going to be a tremendous asset for the community, to revitalize the community, but also it will be a tremendous asset as the community revitalizes to even make a more lucrative proposition to the present carrier because they will have more people coming to Stehekin.

An example of that is that heads in beds in the Chelan area has increased between the last ten or twelve years 80 to 100 percent, but yet, the visitation

1 to Stehekin is flat. Why is that? Why are you having
2 thousands -- hundreds of thousands more people come to Chelan but not go to Stehekin? That did not used to be the case. So as we open it up, as we enhance the service more to what people want, it will be good for everybody. And to use a cliche, a rising tide floats all boats, and I really believe that's the case.

But to get to my notes, which I haven't even got to yet, this proposal offers a schedule that works for Stehekin. Bethany talked a little bit about the schedule that works for our clients. Definitely they can drive over the passes, it's part of their vacation, the very scenic passes to get to Chelan the same day that they get to Stehekin by the schedule that Colter is proposing, that's a wonderful thing, running again.

They can drive in the daylight hours, save some expense of an extra hotel if they do not want to include Chelan as part of their vacation which many do. So the schedule works for the visitor but it works so well for the community.

An example is with the current carrier, you have to come out for just this one meeting. I have to come out on Sunday and would have to go back on a Wednesday, just right now the way the schedule is now. If it was in the middle of the winter, I'd have to come out on a

1 Friday and go back on a Wednesday just for this one meeting. So if this schedule were operating, I could have came out yesterday, still be an overnight trip, but $I$ could have gone back at 1 o'clock this afternoon. So you can see how convenient that is in every aspect for medical, for education, for recreation, for the folks wanting to come out, whatever it is, it's a schedule that is needed, it is necessary.

This proposal also offers daily service. Much has been said about the Airways. The Airways since World War II until about ten years ago was a daily service year around, we had daily options. We haven't had a daily option since the Airways just started skimming the cream off the crop in the summer. It was a year-round business for decades and so we lost that. And then lately, we have lost the Airways. We welcome the Airways back, we hope it comes back. We're not planning on it because we don't see an airplane flying. If it does, that's fantastic, another great asset, but $I$ doubt if it will operate in the winter. It will still not fix the problem we have coming and going in the winter. So this schedule, this proposal is a great asset because they're proposing for the first time a boat every day of the year in combination. Even in their maintenance times, they've made sure to

1 schedule it when it's a time that the other boat is 2 running daily.

So visitors in Stehekin with the exception of one day, I think Christmas, will be able to come and go to Stehekin every day of the year and that economically -and also as a desirable place, making Stehekin a more desirable place to live which is great for growing our community as well, it's a fantastic thing.

This proposal will revitalize the community like I led off with. And something I think Earl can probably also repeat is that currently, I was a manager of Stehekin Landing Resort for a number of years and currently manage Stehekin Valley Ranch, and this new proposal will make it possible for what was Stehekin Landing Resort, which is now North Cascades Lodge at Stehekin, to operate in the winter.

Currently, you can't have a weekend travel. Most people want to come on weekends, they can't do a one-, two-, or three-day winter vacation now. This new service will enable the main business at the head of the lake, North Cascades Lodge at Stehekin, to stay open all winter. That will bring employment to the valley, but better yet, think about if you're the present carrier, that will bring a place for your people to come to. It's a lot easier to sell a day

1 trip if you can feed them lunch, bring them to Rainbow Falls, and have a warm place for them to sit and enjoy Stehekin. So by revitalizing Stehekin, you will also revitalize the Lake Chelan Boat Company.

I truly and honestly believe that one of your -and I know that one of your responsibilities is to make sure that necessary transportation continues, that the current carrier is not undercut. I believe that this new service in revitalizing Stehekin will enhance and bring a lot more revenue to the current carrier than it will take away and I firmly believe that.

This proposal is necessary for my business. It has been tough to try to run my business around a schedule that I felt I've had very little input as far as what it has been. But now with Stehekin in both cases and both carriers now with people growing up in Stehekin, $I$ feel like $I$ have input again. And so my business, Stehekin Valley Ranch, needs this service, it's necessary; as a resident, I need this service; and I believe as a community member we need this service. Thank you.

JUDGE O'CONNELL: Thank you.
Sharon Bennett.
MS. BENNETT: Sharon Bennet, S-h-a-r-o-n $B-e-n-n-e-t-t$. We are long-time visitors of Stehekin,

1 we support the Stehekin community, it's an amazing place. And basically, everything has been said so I just would like to go on record as supporting this. JUDGE O'CONNELL: Thank you. Mr. Jim Bennett.

MR. BENNETT: Jim Bennett, Jim you can spell, Bennett, $B-e-n-n-e-t-t . \quad I \quad a m$ a long-time visitor to Stehekin, and I've heard -- I support what I've heard this morning. And I haven't heard a lot of discussion about visitors to this destination area that come over the mountains, like the PCT hikers coming into Stehekin and the need that they have to get out of Stehekin to take care of business that they can't take care of on the trail. And if they come out after noon, they can't go down. They have to spend the night, wait, and then get back on the trail to finish their trip.

So I support also the hikers coming in, that they need to have access in the afternoons to get out of Stehekin and to get the help that they need. Thank you.

JUDGE O'CONNELL: Thank you.
Kenneth Gordon.
Jan Liberty.
MS. LIBERTY: Jan, J-a-n, Liberty, L-i-b-e-r-t-y.
I support everything that has been said today. As a

1 part-time resident, there are many times that -- especially in the winter that it's very inconvenient to travel, and I would especially ask or emphasize the need for the flag stops that are done along the lake for those that have cabins in those inaccessible areas such as Canoe Creek and Flick Creek, whatever, so thank you.

JUDGE O'CONNELL: Thank you.
Kerry Courtney.
MS. K. COURTNEY: Hello. My name is Kerry, K-e-r-r-y, Courtney. I've lived in Stehekin for 36 years, and my family has been trying for probably near two decades to get another boat option on this lake.

And as a Stehekin resident, I see the need because, you know, we have business to do down lake, we have meetings such as this to come to, and the amount of time that we spend traveling back and forth can be a real inconvenience when you have days to wait in between boats. So I see this boat as a real advantage to the residents of Stehekin as well as the tourists. Thank you.

JUDGE O'CONNELL: Thank you.
Lindsey Courtney.
MS. L. COURTNEY: Just first off, I didn't stand

1 because I didn't plan on saying anything so I'll go ahead and --

JUDGE O'CONNELL: Sure. Thank you for saying that.

MS. L. COURTNEY: Yes. (Ms. L. Courtney was sworn in.)

JUDGE O'CONNELL: Thank you very much.
MS. L. COURTNEY: So Lindsey, L-i-n-d-s-e-y,
Courtney, $\mathrm{C}-\mathrm{o}-\mathrm{u}-\mathrm{r}-\mathrm{t}-\mathrm{n}-\mathrm{e}-\mathrm{y}$. So as the co-owner of Backcountry Travels, Colter's wife, I obviously support this. And we get excited about providing more opportunities for full-time residents in Stehekin, also just creating some more jobs, and then being able to stay up there full-time year round.

Our family is growing so the past few winters we've had to leave Stehekin in the winter just to have more of a solid income because there's not a lot that goes up there in the winter. So we're excited about expanding options in the wintertime and also providing more opportunities for people to stay there.

I'm a registered nurse at Lake Chelan Community Hospital, so an opportunity to be able to leave every day would enhance me to be able to pick up more shifts at the hospital. I'm just on their per diem staff so a lot of times when people are sick or go on vacation I'm

1 the one that fills in their spot. So an everyday boat service makes me very excited because I'll be able to work more and then also serve the hospital a little bit more frequently. And then also it will hopefully make my family be able to be in Stehekin full time. That's what I would like to say. Thank you.

JUDGE O'CONNELL: Thank you.
Kim Scutt.
MS. SCUTT: Close.
JUDGE O'CONNELL: I'm sorry.
MS. SCUTT: My name is Kim Scutt, $S-c-u-t-t$.
That's okay. And it's Judge McConnell, correct?
JUDGE O'CONNELL: O'Connell.
MS. SCUTT: O'Connell, sorry.
JUDGE O'CONNELL: Yes, but again, close enough. MS. SCUTT: Aye yai yai, that's a good way to
start. Thank you for your attention and the opportunity to join in support of this wonderful measure that will offer us as a community.

I think I'll give you a little bit of background. I've been in Stehekin since 1976, when my husband and I and our little boy, at that point three months old, came to Stehekin so my husband could teach in the oneroom school. And he completed that career a couple years ago after 40 years of teaching in the Stehekin

1 school. So that gives us an interesting perspective of the community.

And also the fact that we've had a seasonal business for about 35 years, a mountain bike rental business, so we've been involved in the tourist industry and seen it from the ground up and have worked with all of the folks that have presented their statements today.

I'd like to say what we're doing here is coming together with a historical phenomenon. This is time for this opportunity to be embraced. These young people are ready to grasp the future, this is how you do it. You say, I'm here, I want to take a risk for my family, but I also need the assistance of the State and its knowledge and its interest in the whole of the situation.

So we have a great opportunity here to work public, private energies and make this work because it is the future of the Stehekin community that's based so much on tourism. And you have -- I don't know how many times you get to decide these things where it affects the whole essence of the community and so that's why we may seem a little -- well, maybe I'm the strident one -- but dedicated to this because we need your cooperation and we want it and we want to do what you

1 need to have these young people do.

But we just appreciate you understanding that it's economic, Cliff hit all of those points very well, and now I'm speaking about the whole program, the whole essence of Stehekin, tourism, business, community, and all of these points have to do with accessibility, choice, and economic diversity which is what gives health to any community. That's enough. I thank you for your time and good day.

JUDGE O'CONNELL: Thank you.
Sue Lesmeister.
MS. LESMEISTER: No, I didn't -- I wrote no, I wasn't speaking.

JUDGE O'CONNELL: Oh, thank you.
Patsy Martin.
MS. MARTIN: Thank you for this opportunity. I'm here -- oh. Patsy Martin, P-a-t-s-y M-a-r-t-i-n. I'm here from two perspectives. One is my family, friends, and even my rotary group, we love to come over recreationally and have done so for 20 -some years to hike in the North Cascades and Stehekin. And if there were -- with this boat option that they're proposing we would be able to come more often.

But the second reason I'm here today is my professional career is working for a port district on

1 the west side of the mountains, and we work on growing good jobs and growing good economic opportunities for the Skagit Valley. What I observe are these wonderful Stehekin residents trying to do the same thing for themselves. They're trying to grow jobs and opportunities for their kids and grandkids. And having a reliable, stable, and cost-effective transportation system must happen for them to be able to do that so please support their proposal. Thank you.

JUDGE O'CONNELL: Thank you.
I see here that a couple people have signed in and have noted that they do not intend to speak. I'm going to call those names anyway just in case you've changed your mind. If you've changed your mind, that's fine -or I mean, if you haven't changed your mind, that's fine, you don't have to speak, but I want to at least make sure I give you the opportunity.

Marge Green.
MS. GREEN: No.
JUDGE O'CONNELL: Okay. Jordana LaPorte.
MS. LAPORTE: Yes. Yes now. I thought you were going to read all the names. I'm sorry.

My name is Jordana LaPorte, J-o-r-d-a-n-a
L-a-P-o-r-t-e. I'm not a resident of Stehekin, I'm a resident of Manson, Washington, and I've been a

1 resident here for about 20 years. When I moved here 20 years ago, there was a visible roll up in Chelan, the sidewalks literally rolled up after Labor Day.

I'm a small business owner myself and have an accounting firm, and I've watched Chelan grow for the last 20 years. I also do business in Stehekin. I can't say that they've had quite the same growth for all of the reasons that people have already presented, not having that transportation. I do believe this new boat is a great opportunity for the area. I support it emphatically and I believe it is a supplement.

If you have children and you've gone to
Disneyland, you sign up for a Fastpass because you want to get where you want to go when you need to get there. And as a business person, I've been unable to go up to Stehekin at times because the boat didn't allow for me to leave my own business for three or four days just to do a few hours worth of work up there.

And although many have said it's an inconvenience, the current system, it's not just an inconvenience for both -- for the owners of the businesses. Having to leave their own businesses as small business owners, we feel very -- it's very important for the business owner to be at their business while their guests are there, while their clients are there, and if they have to

1 leave for four or five days to go to a meeting, to make their Costco run, whatever it might be, or even just to go out to interview new employees, that's a long time to be away from your own business. So this opportunity for them to be able to come down for a few hours, meet with someone, get back home, it's wonderful for them. For myself, I'd love to be able to go up and only have to spend one night. I love spending the night, it's a beautiful area, but I've got kids, I've got a business down here to run so I don't have that luxury all the time as well.

We all know vacations are short and few, it's not like -- what? -- the 1890 s when you went up for your three- or four-week deal, we're short on time. You know, I've had friends that have come over, would love to go to Stehekin, you know, they've got to get back to their jobs in Seattle, they've got to leave Sunday night, can't do it. So I'm really looking forward to this opportunity and thank you very much for listening. JUDGE O'CONNELL: Thank you.

Logan Courtney.
MR. L. COURTNEY: No.
JUDGE O'CONNELL: Art Sanders?
MR. SANDERS: No.
JUDGE O'CONNELL: Okay. I'm going to get this one

1 wrong. Brun Garfoot.

MR. GARFOOT: No.
JUDGE O'CONNELL: Reed Courtney.
MR. R. COURTNEY: My name is Reed Courtney. I'm a lifetime resident of Stehekin, also the current owner of Mountain Barge Services with 20 years experience on Lake Chelan. I believe I can only speak to customers and Mountain Barge is a customer-based service and customers like options.

I believe this is an option for customers to access remote areas of Lake Chelan, upper Lake Chelan, and I believe that a smaller, more maneuverable boat can service areas of the lake that many of these residents who have spoken today is unrealistic to drop a 100-foot boat at so I believe it provides options for customers who have no options.

JUDGE O'CONNELL: Thank you.
Darrel Lewman.
MR. LEWMAN: Good morning. Darrel Lewman, L-e-w-m-a-n. I'm a resident of -- born and raised in Manson, and my brother and I have a parcel of land that's four miles down from Stehekin, and the only access to it is by private boat or a floatplane or a trail. And our family, we have a large family between the two of us, and we've been trying to get people up

1 there but it's just with our schedule, we have private boats, but our friends and families do not. And we'd just like to be able to utilize the place fully with all the family.

And I can recall back, the house was built in '46, our grandparents took it over in the mid-'50s, and then my brother and I took it over in the '70s. And I can remember back -- way back when when the Boat Company would go up lake, we could go out and put a white sheet out and they would stop on the way down and pick people up. Then they changed that to you had to paint a piece of plywood out there in yellow and they would stop by.

But anyway, we fully support this proposal and hope that, you know, it will benefit the whole valley all the way around. Thank you very much.

JUDGE O'CONNELL: Thank you.
Linda Davis.
MS. DAVIS: No.
JUDGE O'CONNELL: Jeff Davis.
MR. DAVIS: No.
JUDGE O'CONNELL: Peggy Courtney.
MS. P. COURTNEY: Good morning. Thank you very much for this opportunity. I appreciate it. My name is Peggy, last name is Courtney, $C-o-u-r-t-n-e-y$. And I just want to go on record as supporting all of the
positive feedback for Backcountry Travels. I feel we're coming into a new era, it's exciting. I think that their vision will just do nothing but synergize with the current services and just really support this effort they're making. Thank you.

JUDGE O'CONNELL: Thank you.
MR. J. MILLER: Your Honor?
JUDGE O'CONNELL: Yes.
MR. J. MILLER: Would it be possible to just clarify the persons who are signed up but not speaking, I don't know if it indicates on the sign-in sheet, whether they're supportive of the application or not, just so that's clear on the record that these persons are here to support Backcountry?

JUDGE O'CONNELL: On the sheet it only indicates whether they wish to speak or not.

MR. J. MILLER: Would the Court entertain inviting those persons just to state briefly if they're in support or not of the application?

JUDGE O'CONNELL: Of course, anyone may state whether they're in support of the application or not but I'm not going to require them to do so. If there's someone here who just wants to be present because they're interested in the matter, to hear what other people say, I'm not going to require anyone to say

1 whether they support or not.

MR. J. MILLER: Thank you.
JUDGE O'CONNELL: Cindy Engstrom.
MS. ENGSTROM: Cindy Engstrom, Lake Chelan Boat Company. Last name is $\mathrm{E}-\mathrm{n}-\mathrm{g}-\mathrm{s}-\mathrm{t}-\mathrm{r}-\mathrm{o}-\mathrm{m}$. And I just wanted to say that we're in the interesting situation where we are in the midst of transferring the certificate to new ownership, and we support them and they did not ask me to speak.

I'm actually speaking more because I believe after my family having the service for 35 years, that on the part of the public and even all of these people here that are in support probably of both services and all the people involved, it's important for people to realize that in a regulated service that they are very protected from overcharging and all of that.

So my concerns would be that people believe that the rates would be better because what I do see is another service coming on and taking initially up to 10,000 passengers leaves a void in the Lake Chelan Boat Company's service, which of course, again, I'm saying this -- I'm making these comments just from our experience, not from our future because this won't be our future.

It will be the future of the people taking on the

1 service and our concern would be about them being successful and being able to provide the level of service we've even provided because the -- in order to have the larger vessels and all of that is entailed the property to operate that off of, that's a huge investment, and we want the new owners -- which is Discover Lake Chelan -- to be successful.

And so I don't -- you know, you can have more options, they will probably be more expensive. Of course, if -- if there is more ridership that fills the void that the new service would take from Lake Chelan Boat Company, then the playing field, you know, would be even again and we might be at the same rates.

But I just wanted to point that out because I understand options are good and it's very exciting that there would be new things opening up. It's April now, we run five days per week, aside from the Lodge at Stehekin, there's nothing open, maybe some private cabins.

So it's exciting -- it's a very exciting time as you can hear from all of those folks because of the parties involved, and we're just concerned about the success of the new ownership of Lake Chelan Boat Company because numbers matter in order to make it successful, and everything else we've put in written
testimony.
JUDGE O'CONNELL: Thank you.
Mr. Hitchcock, did I get that right? I'm sorry --
MR. J. MILLER: Miller.
JUDGE O'CONNELL: Mr. Miller.
MR. J. MILLER: Yes, sir.
JUDGE O'CONNELL: I apologize. Can you please
identify yourself for the court reporter?
MR. J. MILLER: Jordan Miller, counsel for Backcountry Travels.

JUDGE O'CONNELL: Thank you.
Randy Brooks.
MR. BROOKS: Good morning. Thank you for holding the hearing here. My name is Randy Brooks, B-r-o-o-k-s. I was born and raised in Chelan, I visit Stehekin on a regular basis, and I want to emphasize my support for the petition to have an additional service.

Everyone has spoken here very well about all the benefits and I agree with those so thank you very much.

JUDGE O'CONNELL: Thank you.
I apologize, I'm going to make this one probably the worst of the day for me. Samantha --

MS. CRUTEZ: No.
JUDGE O'CONNELL: Okay. Thank you for not making me have to say the last name. I couldn't figure it
out.
John Wilsey.
MR. WILSEY: Good morning. My name is John Wilsey, J-o-h-n W-i-l-s-e-y. And thank you, Judge O'Connell, for the opportunity to speak. I am in favor of this and I'd like to go on the record saying that, but I would also like to publically say thank you to the Raines family for their 35 years of boat service.

The boat service is absolutely critical for our local economy in Stehekin, we cannot exist without it. I have -- I grew up in Stehekin, except for a time of 15 years, I've spent all my life there. And we have witnessed over the years that there is opportunity that has come and gone and our community has had to flow or flux with that.

It's already been mentioned that when the Airways went down it created difficulties in travel. And I run three different local businesses. And I run a fly fishing business and we had a slight bump when that happened and we had to figure out ways to overcome our day travelers into Stehekin.

Having said that, I'm in complete support of the local Boat Company and I'm excited about changes but I also believe that we are an unprecedented economic opportunity for Stehekin Valley. And I believe that if

1 you approve this for -- Backcountry services for their boat, I believe it would be a benefit for the community especially for our opportunities.

I'm especially excited for Colter and Lindsey because the reason $I$ was not in Stehekin for 15 years is I got married to my wife, I followed her out of the valley, and we saw no opportunity for us to live there. And we lived out of the valley 15 years and then we saw an opportunity we could return to raise our family there. This not only benefits the community as having another option service but it also gives a family an opportunity to live there, and we need these opportunities.

And it's already been stated, I don't want to repeat everything, but Chelan is seeing amazing growth in people, tourism is up right now, and I believe that if we put the options out there that people can come both to Lake Chelan Boat Company and the new certificate if you were to grant that, that would be a great benefit to the economy in Stehekin.

It would give the local people the chance to expand businesses. There is opportunity but if we take the risk to expand business, we need to have the opportunity to make sure that the people or the clients that come there have the opportunity to do that. Thank

1 you very much.

JUDGE O'CONNELL: Thank you.
Charles Miller.
MR. C. MILLER: My name is Charles Miller, C-h-a-r-l-e-s M-i-l-l-e-r. I'm here representing both my professional interest and that's MVM Quality Drilling. As my dad eluded to earlier, we've got a tremendous number of clients in the Stehekin Valley, and having a year-round, daily, reliable alternative for transportation of both our staff and equipment up the lake would be of tremendous value and benefit to the community.

I'd also like to touch on the personal side of it. Our family owns two pieces of private property on Lake Chelan that are accessible by boat, plane, or horseback only. I have spent nearly my entire life recreating at those properties. And over my life, I have watched the slow but steady diminishment in service to be able to access those properties, primarily in weather conditions where it's not feasible for us to trailer and launch our own private boats.

A year-round daily alternative that offers flag stops to our private properties is of a tremendous personal benefit and asset. Our family has taken on the significant expense and endeavor to create dock
facilities that met the current boat service's needs for a significant period of time until what appears to be they just decided not to any longer. We have been assured by Backcountry Travels that our facilities would meet their needs and it's really exciting to me to look forward to that potential opportunity.

Currently, my family is living in the Stehekin Valley, our kids are doing a short, mini semester abroad, so to speak. Just in this approximately one-month window that my family has been living there, we have -- well, right now they missed school this morning because the only option was the boat today versus yesterday they could have spent Easter weekend here as a family and gone up yesterday afternoon.

I'm -- it's hitting home real quickly what the daily year-round service would offer and I urge you to consider that value in your decision-making.

JUDGE O'CONNELL: Okay. Thank you.
Parker Nolen.
MR. NOLEN: Parker Nolen, last name N-o-l-e-n.
I'd like to thank you for having this meeting today. I want to first be on the record that I'm not here representing Chelan Seaplanes at all but as a young man inspiring to hopefully eventually bring that service back into the valley here and would like to offer
definitely my support to Colter here.
Because as a person who works alongside the Airways, the more people you get in the valley, the more people that have to come back. So with an airplane service hopefully eventually coming back, it's just a matter of more people that need to be transported.

So as a valley, community as a whole, another option for people especially when a floatplane can only fit six people, a lot of times, busy weekends, the floatplane was full, people would have to ride back on the boat, it didn't fit their schedule. An operation like Colter is suggesting here would give people another option.

As a side note, I'm a personal property owner up Lake Chelan and having an opportunity to take a daily boat up there, commercial travel, is pretty exciting rather than, like Charles Miller mentioned, trying to trailer a boat in the winter when there's a foot of snow and the boat launch is icy, it's not really something you can do. So getting more recreation time up lake is something that's pretty exciting. Thank you.

JUDGE O'CONNELL: Thank you.
Merdin Cumparker.

MR. CUMPARKER: No.
JUDGE O'CONNELL: Okay. Kristin Shively.
Jack Raines.
MS. RAINES: No.
MR. RAINES: I didn't even know my name was on there.

JUDGE O'CONNELL: Marilyn Raines.
MS. RAINES: No.
JUDGE O'CONNELL: Parrie Pleyte.
MS. PLEYTE: No.
JUDGE O'CONNELL: Monica Courtney.
MS. M. COURTNEY: Yes. Monica, M-o-n-i-c-a,
Courtney. I just support the proposal brought forth today by Backcountry, and the points that have been made have been made well. There are just a couple things that $I$ would like to add.

I've been living in Stehekin -- came there 40-plus years ago, met my husband, married, now we have six grandchildren in Stehekin, and I definitely have seen a decline in the Stehekin community based on many things, but one of them I think is the lack of opportunity for year-round employment up there. And year-round employment is made difficult when the boat only runs three days a week.

I have seen in the past when the boat ran more

1 frequently in the winter businesses spring up, cross-country skiing packages made available, snowshoes to rent, and then when the boat schedule changed, then those businesses couldn't survive so they disappeared. And you can't create and go forward with a business when you can't be sure of having incoming visitors. So I think the economy of Stehekin could be greatly benefitted.

I would love to be able to see my grandchildren as they grow up be able to stay in the valley. I think a lot of young people who have grown up in Stehekin have felt like they have to leave. Seasonal work is great but to only have an income for half the year is difficult to make a go of it.

And also, I within the past year and a half have been a frequent boat passenger, and I believe that there is quite a lot of boat business in the summertime. I a number of times last summer without having made a reservation to get on the boat showed up in the morning to be told that there was no room. And so I just want that to be made clear, that there are people that are being turned away at 8:30 in the morning, and that leaves the whole rest of the day when other people could get on a boat and travel to Stehekin. And that's the only additional points I

1 wanted to make. Thank you for the opportunity.

JUDGE O'CONNELL: Thank you.
Mistaya Johnston.
MS. JOHNSTON: My name is Mistaya Johnston,
M-i-s-t-a-y-a J-o-h-n-s-t-o-n. Thank you for this
opportunity to be here. And I just would like to go on record to say I support Backcountry LLC. I'm a resident of Chelan, we have a cabin in Stehekin.

The current schedule we have right now, my husband and I both work shift work, and so a lot of times we'll get off after the boat has already left -- get off work -- and so that makes it so we have to wait, one, two, or sometimes three days to make it up there. So it hinders our ability to go to Stehekin a lot.

And then I think a lot of the other things have already been represented for just tourism and all of that so I would just like to say I support the Backcountry LLC. Thank you.

JUDGE O'CONNELL: Thank you.
Barb Polley.
MS. POLLEY: Yes. I'm Barb Polley, Polley is P-o-l-l-e-y. We've had property on the lake in a area that is not accessible by anything but boat or plane, and we've been there for a number of years. It's family property so there are several families that are

1 involved in it. I support the proposal and I agree with what's been said previously.

The one thing I would like to bring up is with private property, anybody that's on the lake knows, there's a lot of maintenance for your property. And so the work for that maintenance on the lake needs to be done when the lake is down and getting there at that time of the year is difficult except in a private boat. So some of us can get there in a private boat but for a large work party we need more transportation there and some of our owners do not have boat access to come in as a flag stop on the boat service.

So when we went to get together for a work party it's very difficult to have access to get that work done when the lake is down because it's not just the winter months, you know, that's not public service, it's spring and fall also that we're limited on availability. So thank you for this opportunity to speak and for your coming here to do this today.

JUDGE O'CONNELL: Thank you.
Kit Cramer.
MS. CRAMER: I would. I changed my mind.
JUDGE O'CONNELL: Okay.
MS. CRAMER: That won't surprise the Courtneys, they all know I like to talk. It's K-i-t C-r-a-m-e-r.

1 And thank you guys for this today. And my family has had a long relationship with Stehekin and the Courtneys and generational. I have pictures of my father at three years old in the sand at Weaver Point so it's delightful.

Anyway, I just wanted to let everybody know that I'm very much in support of these young people starting this operation so that would be fantastic. Thank you.

JUDGE O'CONNELL: I forgot. Thank you for reminding me, Mr . Roberson.
(Ms. Cramer was sworn in.)
JUDGE O'CONNELL: Thank you.
Kathy Steveson.
MS. STEVESON: No.
JUDGE O'CONNELL: Okay. Caroline Summers.
MS. SUMMERS: No.
JUDGE O'CONNELL: Kay Sonn -- Sinn.
Anne Brooks.
MS. BROOKS: No.
JUDGE O'CONNELL: Linda Martinson.
MS. MARTINSON: No.
JUDGE O'CONNELL: Corianne Courtney.
MS. C. COURTNEY: No.
JUDGE O'CONNELL: Is there anyone else in the room who would like to come up and give their thoughts or
opinions?
Okay. So thank you all for coming today. I appreciate the time and effort you put in to come here. I'm hearing all of your comments, I've heard a lot of your stories about how it is you got here, so thank you for sharing.

One last time, is there anyone who would like to speak before $I$ close this public comment hearing?

MS. SCUTT: Can I respeak? Well, I mean, add a --
JUDGE O'CONNELL: Sure, please.
MS. SCUTT: I think that you'll -- and if I don't have to come up there, that'd be fine.

JUDGE O'CONNELL: Well, I'd rather you did come up here so the court reporter can hear you.

MS. SCUTT: Okay.
JUDGE O'CONNELL: Thank you.
MS. SCUTT: Kim Scutt, $S-c-u-t-t$. One thing that I sort of overlooked in suggesting another benefit to this service is that -- in that I've been in Stehekin for a number of years and have worked on a number of different projects that have to do with outside interests that come to the valley. I'm talking about representatives, senators, park service officials, PUD dudes, UTC judges perhaps, the point I'm making and I think it's probably overdone because you know it by now

1 is that Stehekin is a place that if you really have never been there it's kind of hard to understand really the beauty of the place as well as the unique character of the valley compliments of all the folks that live there, and of course, those that visit and come back and share their joy for the valley.

So from a broader political situation, it's nice to have an opportunity to talk to people that say they want to get a sense of what's going on in the valley for whatever issue is at hand, they never can get to Stehekin for that personal face-to-face contact which is very important in small community politics.

And so just wanted to say that that would open things up because we've had difficulties getting folks that are interested in being in and getting a sense of Stehekin so they can make their decisions about what might be going on but can't get to us. And so this is great being able to be here in Chelan but maybe next time if there's another issue, Stehekin could be a base because Stehekin is what is being discussed.

So I like the idea of having options so that folks that want -- the official folks want to talk to folks in Stehekin they can get there and actually get home without being away too long. Thank you.

JUDGE O'CONNELL: Thank you.

Again, thank you all for your participation. With that, we're going to be off the record. And if you are interested, you may already know, there will be an evidentiary hearing for this matter this afternoon. That's it. Thank you very much.
(PROCEEDINGS ADJOURNED AT 10:17 A.M.)

C ERTIFICATE
STATE OF WASHINGTON )
COUNTY OF YAKIMA )

This is to certify that I, Dani White, Certified Court Reporter in and for the State of Washington, residing at Selah, reported the within and foregoing proceedings; said proceedings being taken before me on the date herein set forth; that the witnesses were first by the law judge duly sworn; that said proceedings were taken by me in shorthand and thereafter, under my supervision, transcribed; and that same is a full, true, and correct record of the testimony of said witnesses, including all questions, answers, and objections, if any, of counsel.

I further certify that $I$ am not a relative or employee or attorney or counsel of any of the parties, nor am I financially interested in the outcome of the cause.

IN WITNESS WHEREOF I have set my hand this 3rd day of May, 2019.

DANI WHITE
CCR NO. 3352

