

Docket UT-140597
CenturyLink's Responses to Data Requests 1-53
May 30, 2014

RS-9. How many Washington State customers were affected and was the customer impact simultaneous across Washington State?

Response: All customers in the state were affected, and the impact was for the duration of the outage, or until the PSAP was able to reroute calls (see the discussion in response to Data Request RS-4). At this point, CenturyLink believes that all counties and exchanges were affected, but is investigating possible exceptions in Skamania County and the Garfield exchange.

Respondent: Kathy Miller