

Docket UT-140597

PC Data Request Nos. 7 through 17 to CenturyLink

Date: August 26, 2015

PC-7 Does CenturyLink have the ability to provide 911 service without using a third party vendor? Please explain why or why not.

Response: Yes and no. CenturyLink can and does physically provide E911 without a third party vendor in other states. However, this solution is neither legally nor physically possible in Washington. The State of Washington's RFP in 2008 asked for bids on NG911 service. CenturyLink did not have an IP-based selective router, and therefore could not have bid on the contract without using a vendor such as Intrado for the selective router/database function. That remains true today. So, the 911 service that CenturyLink could provide without using a third party vendor is not the type of 911 service demanded by the State of Washington. NG911 is required under the existing contract, and E911 would not be substitutable.

Respondent: Scott McKenzie