

Exhibit No. ___ (SW-4)
Docket U-110808
Witness: Sharon Wallace

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

V.

PUGET SOUND ENERGY, INC.,

Respondent.

DOCKET U-110808

**EXHIBIT TO
REBUTTAL TESTIMONY OF**

Sharon Wallace

**STAFF OF
WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION**

*Excerpt from Attachment A to PSE's response to
Public Counsel Data Request No. 016
dated May 13, 2011*

From: Dieterle, Randy
Sent: Friday, May 13, 2011 5:05 PM
To: DeBoer, Tom; Hobbs, Michael G
Cc: Barard, Agnes; Archuleta, Gilbert; Jackson, Aundrea
Subject: RE: FOR REVIEW: Prior Obligation Updates - UTC Order and Quarterly Report

Mike and Tom

In response to your questions/comments I am attaching some clarifying documents.

The first attachment is the template we submitted in 2010 documenting disconnects (*this was a sample of the total disconnects for the October 2009 time period from the first request in 2010 regarding our disconnect practices*). We would recommend that we communicate with staff to determine if they in fact want the disconnect information for all of the disconnects from April 1 to April 15, 2011 (~ 3000 to 3500 accounts) or a sample similar to what we submitted in response to the first request. Our intent would be to submit it in this format.

The second attachment is the finalized review and analysis of the 26 accounts described in the order (*originally only 5 accounts were fully analyzed based on feedback from Sharon Wallace and confirmed in subsequent discussions in UTC issues update meetings*). The review of the 26 accounts indicates that no action is necessary on 14 of the accounts, 10 of the accounts require corrections based on pledges that were applied to PO amounts, 1 was potential fraud but Prior Obligation was never offered, and 1 was disconnected multiple times but would require that we place \$286.95 into a prior obligation balance and offer arrangements. Please review this document and provide feedback regarding any changes.

The third attachment is the report on Prior Obligation and Energy Assistance that we currently submit to staff on a quarterly basis. It is our recommendation that we use this table format in the updated deck since it is would be consistent with this quarterly PO and Energy Assistance report.

I know this is a lot to look at and review so please let me know if you have any questions. Thanks.

Randy

From: Hobbs, Michael G
Sent: Friday, May 13, 2011 2:29 PM
To: DeBoer, Tom; Archuleta, Gilbert; Dieterle, Randy; Barard, Agnes
Cc: Jackson, Aundrea
Subject: RE: FOR REVIEW: Prior Obligation Updates - UTC Order and Quarterly Report