



December 12, 2007

Executive Secretary  
Washington Utilities and Transportation Commission  
Attention: Record Center  
Docket UT-072149  
P.O. Box 47250  
Olympia, WA 98504-7250

**RE: Evercom Systems, Inc.**

Dear Ms Washburn and Emergency Management Staff:

In response to your request in Docket No. UT-072149, Evercom Systems, Inc. hereby provides the following response.

For emergency and consumer complaints, the contact is:

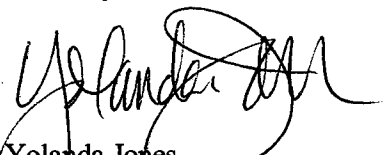
Curt Hopfinger  
Director-Regulatory and Government Affairs  
Evercom Systems, Inc.  
14651 Dallas Parkway  
Suite 600  
Dallas, TX 75254  
(972) 277-0319 – desk  
(972) 277-0416 – fax  
[chopfinger@securustech.net](mailto:chopfinger@securustech.net)

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Evercom Systems, Inc. does not have facility based operations in Washington. The services of Evercom Systems, Inc. consist of installing telecommunications equipment in correctional facilities on a contractual basis. Such services are available through Evercom's pay telephones and through resold transmission facilities procured from interexchange carriers and local exchange carriers who actually carry the calls from the correctional facilities to the called parties. For disaster recovery involving call transmission, Evercom looks to the interexchange carrier and/or local exchange carrier carrying the calls for recovery operations. For recovery of data processing functions, Evercom runs a designated disaster recovery site in conjunction with its main data processing site so that if either site has an interruption in service the other site will continue to carry operations. This process is transparent to our users and no transition time is necessary.

If you should have any further questions, please contact me at (972) 277-0472.

Sincerely,



Yolanda Jones  
Regulatory Compliance Analyst