



Qwest Corporation
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Mark S. Reynolds
Senior Director – Regulatory
Policy and Law

February 25, 2010

David Danner, Secretary & Executive Director
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Dr. SW
Olympia, Washington 98504-7250

Attention: Kristen Russell
Re: Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625

Dear Mr. Danner:

Enclosed are the January 2010 service quality performance reports required of Qwest Corporation in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625 and WAC 480-120-438 – 480-120-440.

The following reports are enclosed:

- 1) Summary Report,
- 2) Orders Summary,
- 3) Trouble Report,
- 4) Trunk Blocking Report

Pursuant to WAC 480-07-160(3), Qwest requests that the portions of these reports be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

By Ron L. Trullinger
Ron L. Trullinger for
Mark Reynolds

Enclosures

cc: Lisa Anderl

RECEIVED
UTILITY AND TRANSPORTATION COMMISSION
2010 FEB 26 PM 2:13

Washington Service Quality Summary Report - JANUARY 2010

METRIC DESCRIPTION	JANUARY 2010		
	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	8486	9311	91.14%
OOS Tickets Not Cleared Within 48 Hrs	825	1	825
Number of OOS Exemptions	218	1	218
All Other Repairs Cleared LT < 72 Hrs	2971	3120	95.22%
All Other Troubles Cleared GTR > 72 Hrs	149	1	149
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	3	1	3
Physically Obstructed All Other Troubles Cleared > 72 Hrs	38	1	38
Repair Force Majeure Exclusions	53	1	53
Repair Physically Obstructed Exclusions	46	1	46
Installation Appointments Met	7039	7542	93.33%
Repair Appointments Met	3196	3796	84.19%
Provisioning Missed for Company Reasons	187	1	187
Provisioning Missed for Customer Reasons	908	1	908
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard

Blanks in the report indicate no activity for the measure.

Washington Orders Summary - JANUARY 2010
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
ABERDEEN-HOQUIAM		132	3	49.67	0	100.00%	0	100.00%	
AUBURN		240	4	83.50	2	99.17%	0	100.00%	
BAINBRIDGE ISLAND		56	1	62.00	0	100.00%	0	100.00%	
BATTLEGROUND		68	1	1.00	1	98.53%	0	100.00%	
BELFAIR		56	0		0	100.00%	0	100.00%	
BELLEVUE		276	4	70.75	5	98.19%	0	100.00%	
BELLEVUE GLENCOURT		132	2	94.50	5	96.21%	0	100.00%	
BELLEVUE-SHERWOOD		144	2	47.00	0	100.00%	0	100.00%	
BELLINGHAM		296	5	54.20	2	99.32%	0	100.00%	
BELLINGHAM LUMMI		14	0		0	100.00%	0	100.00%	
BELLINGHAM REGENT		282	5	54.20	2	99.29%	0	100.00%	
BLACK DIAMOND		23	0		1	95.65%	0	100.00%	
BREMERTON		341	2	54.00	16	95.31%	0	100.00%	
BREMERTON CROSBY		21	0		1	95.24%	0	100.00%	
BREMERTON ESSEX		316	2	54.00	15	95.25%	0	100.00%	
BREMERTON SUNNYSLOPE		4	0		0	100.00%	0	100.00%	
BUCKLEY		12	0		0	100.00%	0	100.00%	
CASTLE ROCK		38	2	46.50	1	97.37%	0	100.00%	
CENTRALIA		97	2	21.50	1	98.97%	0	100.00%	
CHEHALIS		94	1	19.00	2	97.87%	0	100.00%	
CHEHALIS		71	1	19.00	1	98.59%	0	100.00%	
CHEHALIS NAPAVINE		23	0		1	95.65%	0	100.00%	
CLE-ELUM		24	0		0	100.00%	0	100.00%	
COLFAX		10	0		0	100.00%	0	100.00%	
COLVILLE		52	1	28.00	0	100.00%	0	100.00%	
COPALIS(OCEAN SHORES)		34	0		2	94.12%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - JANUARY 2010
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD									
COULEE DAM		19	1	54.00	1	94.74%	0	100.00%	
CRYSTAL MTN.		1	0		0	100.00%	0	100.00%	
DAYTON		20	2	72.50	0	100.00%	0	100.00%	
DEER PARK		41	0		1	97.56%	0	100.00%	
DES MOINES		295	2	37.50	6	97.97%	0	100.00%	
	DES MOINES	113	1	74.00	1	99.12%	0	100.00%	
	DES MOINES FEDERAL WAY	182	1	1.00	5	97.25%	0	100.00%	
EASTON		6	0		0	100.00%	0	100.00%	
ELK		19	0		0	100.00%	0	100.00%	
ENJIMCLAW		53	2	13.00	1	98.11%	0	100.00%	
EPHRATA		36	2	91.50	0	100.00%	0	100.00%	
GRAHAM		130	2	2.50	1	99.23%	0	100.00%	
GREEN BLUFF		15	1	13.00	0	100.00%	0	100.00%	
HOODSPORT		13	0		0	100.00%	0	100.00%	
ISSAGUAH		120	3	69.33	1	99.17%	0	100.00%	1
KENT		437	3	74.33	4	99.08%	0	100.00%	1
	KENT MERIDIAN	103	1	16.00	0	100.00%	0	100.00%	
	KENT O BRIEN	62	0		0	100.00%	0	100.00%	
	KENT ULRICH	272	2	103.50	4	98.53%	0	100.00%	1
	LIBERTY LAKE	9	0		1	88.89%	0	100.00%	
	LONGVIEW-KELSO	288	3	3.33	1	99.65%	0	100.00%	
	LOON LAKE	6	0		0	100.00%	0	100.00%	
	MAPLE VALLEY	54	1	6.00	0	100.00%	0	100.00%	
	MOSES LAKE	145	5	38.20	1	99.31%	0	100.00%	
	MOSES LAKE AFB	26	0		0	100.00%	0	100.00%	
	MOSES LAKE ALDER	119	5	38.20	1	99.16%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
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STANDARD						90.00%		99.00%	
NEWMAN LAKE		9	0		0	100.00%	0	100.00%	
NORTHPORT		8	0		0	100.00%	0	100.00%	
OLYMPIA		465	9	46.22	4	99.14%	0	100.00%	
	OLYMPIA EVERGREEN	36	0		1	97.22%	0	100.00%	
	OLYMPIA LACEY	199	5	52.40	1	99.50%	0	100.00%	
	OLYMPIA WHITEHALL	230	4	38.50	2	99.13%	0	100.00%	
OMAK-OKANOGAN		77	1	174.00	4	94.81%	0	100.00%	1
OROVILLE		28	1	42.00	3	89.29%	0	100.00%	
OTHELLO		74	1	13.00	2	97.30%	0	100.00%	
PASCO		222	3	39.00	1	99.55%	0	100.00%	
PATEROS		9	0		0	100.00%	0	100.00%	
POMEROY		5	0		0	100.00%	0	100.00%	
PT. ANGELES		117	2	24.50	1	99.15%	0	100.00%	
	PT ANGELES JOYCE	6	1	19.00	0	100.00%	0	100.00%	
	PT. ANGELES	111	1	30.00	1	99.10%	0	100.00%	
PT. LUDLOW		20	0		1	95.00%	0	100.00%	
PT. ORCHARD		125	0		3	97.60%	0	100.00%	
	PORT ORCHARD COLBY	44	0		0	100.00%	0	100.00%	
	PT. ORCHARD	81	0		3	96.30%	0	100.00%	
PT. TOWNSEND		98	2	5.50	3	96.94%	0	100.00%	
PUYALLAP		247	2	16.50	3	98.79%	0	100.00%	
RENTON		387	5	23.60	3	99.22%	0	100.00%	
RIDGEFIELD		24	1	10.00	1	95.83%	0	100.00%	
ROCHESTER		36	4	10.50	1	97.22%	0	100.00%	
ROY		25	0		1	96.00%	0	100.00%	
SEATTLE		2287	29	34.21	22	99.04%	0	100.00%	

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STANDARD	SEATTLE ATWATER	139	3	60.00	1	99.28%	0	99.00%	
	SEATTLE CAMPUS	55	2	30.50	0	100.00%	0	100.00%	
	SEATTLE CHERRY	382	5	46.80	1	99.74%	0	100.00%	
	SEATTLE DUWAMISH	169	3	29.67	0	100.00%	0	100.00%	
	SEATTLE EAST	265	2	30.50	2	99.25%	0	100.00%	
	SEATTLE ELLIOT	112	1	1.00	2	98.21%	0	100.00%	
	SEATTLE EMERSON	228	1	36.00	2	99.12%	0	100.00%	
	SEATTLE LAKEVIEW	144	1	43.00	4	97.22%	0	100.00%	
	SEATTLE MAIN	293	2	45.50	5	98.29%	0	100.00%	
	SEATTLE MERCER ISLAND (ADAMS)	53	0		2	96.23%	0	100.00%	
	SEATTLE PARKWAY	191	4	7.50	0	100.00%	0	100.00%	
	SEATTLE SUNSET	120	0		2	98.33%	0	100.00%	
	SEATTLE WEST	136	5	33.40	1	99.26%	0	100.00%	
SEQUIM		105	2	41.50	1	99.05%	0	100.00%	
SHELTON		133	4	43.50	4	96.99%	0	100.00%	
SILVERDALE		84	2	3.00	0	100.00%	0	100.00%	
SPOKANE		1223	17	41.29	11	99.10%	0	100.00%	
	SPOKANE CHESTNUT	33	1	116.00	0	100.00%	0	100.00%	
	SPOKANE FAIRFAX	170	3	26.67	1	99.41%	0	100.00%	
	SPOKANE HUDSON	205	1	26.00	0	100.00%	0	100.00%	
	SPOKANE KEYSTONE	146	1	4.00	1	99.32%	0	100.00%	
	SPOKANE MORAN	49	0		1	97.96%	0	100.00%	
	SPOKANE RIVERSIDE	191	6	42.67	2	98.95%	0	100.00%	
	SPOKANE WALNUT	289	3	56.67	2	99.31%	0	100.00%	
	SPOKANE WHITWORTH	140	2	25.00	4	97.14%	0	100.00%	
SPRINGDALE		11	0		0	100.00%	0	100.00%	

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STANDARD		91	1	64.00	0	100.00%	0	100.00%	
SUMNER (BONNEYLAKE)		1630	11	54.09	16	99.02%	0	100.00%	
TACOMA		59	0		1	98.31%	0	100.00%	
	TACOMA FORT LEWIS	288	2	80.00	3	98.96%	0	100.00%	
	TACOMA GREENFIELD	242	3	48.67	3	98.76%	0	100.00%	
	TACOMA JUNIPER	274	1	0.00	3	98.91%	0	100.00%	
	TACOMA LENNOX	134	2	38.50	1	99.25%	0	100.00%	
	TACOMA LOGAN	266	1	82.00	3	98.87%	0	100.00%	
	TACOMA MARKET (FAWCETT)	114	1	3.00	0	100.00%	0	100.00%	
	TACOMA SKYLINE	56	0		0	100.00%	0	100.00%	
	TACOMA WAVERLY-2	197	1	127.00	2	98.98%	0	100.00%	
	TACOMA WAVERLY-7	803	8	54.88	10	98.75%	0	100.00%	
VANCOUVER		381	4	71.75	4	98.95%	0	100.00%	
	VANCOUVER ORCHARDS	305	3	28.33	4	98.69%	0	100.00%	
	VANCOUVER OXFORD	117	1	67.00	2	98.29%	0	100.00%	
	VANCOUVER SALMON CRK(NORTH)	4	0		0	100.00%	0	100.00%	
WAITSBURG		150	1	33.00	0	100.00%	0	100.00%	
WALLA WALLA (INCL TOUCHET)		17	0		0	100.00%	0	100.00%	
WARDEN		25	0		0	100.00%	0	100.00%	
WINLOCK		571	3	31.67	1	99.82%	0	100.00%	
YAKIMA		441	3	31.67	1	99.77%	0	100.00%	
	YAKIMA CHESTNUT	130	0		0	100.00%	0	100.00%	
	YAKIMA WEST								
Exchanges in Neighboring States									
CLARKSTON		48	1	37.00	0	100.00%	0	100.00%	

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STANDARD									
TOTALS		12714	163	41.56	147	90.00% 98.84%	0	99.00% 100.00%	3
Liberty Lake percent inward orders completed in 5 days missed standard due to low volume.									
Oroville percent inward orders completed in 5 days missed standard due to low volume.									
Issaquah, Kent Ulrich and Omak-Okanogan orders not completed > 180 days due to customer reasons.									

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180 day data from OP15A pending orders
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WASHINGTON TROUBLE REPORT RATE - JANUARY 2010

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE JAN-10	RATE DEC-09	RATE NOV-09	RATE OCT-09	RATE SEP-09	RATE AUG-09	RATE JUL-09	RATE JUN-09	RATE MAY-09	RATE APR-09	RATE MAR-09	RATE FEB-09
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
ABERDEEN-HOQUJAM	0	10442	129	1.24	1.12	1.94	1.14	0.85	0.69	0.73	0.92	1.15	0.86	0.65	0.78
AUBURN	0	19093	225	1.18	0.94	0.99	0.91	0.77	1.06	0.79	1.06	0.73	0.74	0.79	0.81
BAINBRIDGE ISLAND	0	9921	131	1.32	1.07	1.30	0.96	0.56	0.92	0.79	0.75	1.30	0.63	0.56	0.48
BATTLEGROUND	0	8891	85	0.96	0.76	1.26	0.64	0.86	0.74	0.98	0.87	0.60	0.72	0.85	0.56
BELFAIR	0	8360	74	1.16	1.72	1.00	1.16	1.22	1.27	1.87	1.38	1.09	1.29	0.81	0.57
BELLEVUE	0	39244	252	0.64	0.67	0.74	0.83	0.64	0.64	0.67	0.53	0.57	0.56	0.56	0.59
BELLEVUE GLENCOURT	0	16138	79	0.49	0.48	0.69	0.71	0.48	0.41	0.42	0.49	0.39	0.48	0.57	0.46
BELLEVUE-SHERWOOD	0	23106	173	0.75	0.81	0.78	0.90	0.75	0.79	0.84	0.55	0.69	0.61	0.55	0.67
BELLINGHAM	0	26929	118	0.44	0.49	0.66	0.47	0.39	0.40	0.46	0.44	0.38	0.49	0.42	0.37
BELLINGHAM LUMMI	0	1266	5	0.39	1.18	1.34	0.47	0.69	0.70	0.69	0.45	0.76	0.97	0.68	0.53
BELLINGHAM REGENT	0	25663	113	0.44	0.46	0.62	0.47	0.37	0.38	0.44	0.44	0.36	0.47	0.41	0.36
BLACK DIAMOND	0	2420	42	1.74	0.98	1.86	2.09	1.20	1.23	0.90	1.08	0.77	0.80	1.46	1.33
BREMERTON	0	30147	220	0.73	0.65	0.74	0.61	0.50	0.65	0.54	0.49	0.52	0.53	0.46	0.47
BREMERTON CROSBY	0	2958	62	2.10	1.68	1.31	1.20	1.27	1.80	0.83	1.19	1.48	0.95	0.91	0.84
BREMERTON ESSEX	0	26537	155	0.58	0.52	0.67	0.54	0.42	0.51	0.48	0.40	0.41	0.48	0.41	0.42
BREMERTON SUNNYSLOPE	0	652	3	0.46	1.23	1.24	0.77	0.30	1.35	1.80	1.19	0.74	0.60	0.74	0.74
BUCKLEY	0	1998	40	2.00	1.38	2.00	1.51	2.06	1.35	1.51	1.40	1.16	1.71	1.57	1.04
CASTLE ROCK	0	3622	112	3.09	1.87	2.89	1.82	1.07	1.19	1.50	1.42	0.93	1.43	1.76	1.03
CENTRALIA	0	6931	90	1.30	1.13	1.11	1.38	1.03	0.79	0.90	0.99	0.97	0.95	1.32	0.66
CHEHALIS	0	8673	139	1.60	1.38	1.21	1.08	1.82	0.73	1.05	1.46	1.04	0.84	1.06	1.38
CHEHALIS	0	6274	74	1.18	0.92	1.18	1.14	1.95	0.65	1.10	1.78	0.88	0.78	1.07	1.13
CHEHALIS NAPAVINE	0	2399	65	2.71	2.57	1.29	0.91	1.47	0.94	0.93	0.60	1.48	1.00	1.04	2.05
CLE-ELUM	0	2706	23	0.85	0.70	1.02	0.58	0.86	0.85	0.78	1.61	0.69	0.71	0.91	0.47
COLFAX	0	2187	23	1.05	1.18	1.54	1.49	0.76	2.01	1.34	1.42	0.31	1.19	1.14	0.48
COLVILLE	0	6518	67	1.03	0.69	0.52	0.82	0.80	0.98	1.52	1.56	0.70	0.92	0.68	0.68
COPALIS(OCEAN SHORES)	0	3329	46	1.38	1.79	3.08	2.02	0.96	1.99	1.49	1.62	0.94	0.74	1.42	1.24
COULEE DAM	0	2008	44	2.19	1.24	1.63	2.07	1.02	0.88	1.11	1.10	1.01	2.33	1.56	0.89
CRYSTAL MTN.	0	599	6	1.00	1.66	0.50	1.67	2.16	0.16	0.33	1.98	0.83	1.32	1.13	1.28
DAYTON	0	1741	12	0.69	1.26	1.37	1.26	2.06	2.23	0.75	0.46	0.97	1.93	1.14	0.79
DEER PARK	0	5652	40	0.68	1.02	0.64	0.88	0.96	2.99	1.60	1.09	1.02	2.31	1.03	0.93
DES MOINES	0	19431	191	0.98	0.86	1.08	0.97	0.72	0.83	0.67	0.97	0.80	0.81	0.89	0.68
DES MOINES	0	7531	65	0.86	0.96	1.15	0.87	0.68	1.01	0.78	1.07	0.94	1.00	0.73	0.70
DES MOINES FEDERAL WAY	0	11900	126	1.06	0.80	1.04	1.03	0.74	0.72	0.60	0.91	0.72	0.69	1.00	0.67

WASHINGTON TROUBLE REPORT RATE - JANUARY 2010

WIRECENTER	STD EXD CNT	LINES	RPTS	JAN-10	DEC-09	NOV-09	OCT-09	SEP-09	AUG-09	JUL-09	JUN-09	MAY-09	APR-09	MAR-09	RATE- FEB-09
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
EASTON	0	568	6	1.06	1.22	0.52	3.45	1.54	1.36	1.35	1.00	0.99	0.32	0.00	0.79
ELK	0	2483	32	1.29	1.68	1.44	1.52	1.07	2.53	1.85	2.66	1.56	1.24	1.30	1.41
ENUMCLAW	0	6161	72	1.17	1.14	1.29	0.99	1.53	1.19	0.92	1.44	0.88	1.10	1.12	1.27
EPHRATA	0	2894	34	1.17	0.69	0.99	0.99	0.98	0.88	0.67	0.91	0.33	0.56	0.56	0.36
GRAHAM	0	11405	180	1.58	1.21	0.85	1.16	1.26	0.78	1.13	1.08	0.67	0.74	1.19	0.63
GREEN BLUFF	0	2421	21	0.87	0.66	0.74	0.69	1.05	1.53	1.23	0.90	0.71	0.86	1.00	1.87
HOODSPORT	0	1998	31	1.55	0.90	0.99	0.93	0.78	1.50	2.29	0.95	0.94	1.55	1.40	0.51
ISSAQUAH	0	16322	187	1.15	0.62	0.75	0.87	0.68	0.60	0.55	0.81	0.85	0.62	0.54	0.58
KENT	0	35905	311	0.87	0.75	0.75	0.84	0.61	0.70	0.69	0.69	0.62	0.59	0.70	0.63
KENT MERIDIAN	0	12283	134	1.09	0.91	0.88	1.14	0.76	0.85	0.93	0.84	0.87	0.79	1.01	0.77
KENT O BRIEN	0	7600	21	0.28	0.38	0.23	0.29	0.17	0.21	0.33	0.34	0.25	0.16	0.35	0.30
KENT ULRICH	0	16022	156	0.97	0.80	0.90	0.86	0.71	0.81	0.67	0.75	0.59	0.64	0.63	0.68
LIBERTY LAKE	0	911	3	0.33	0.44	0.42	0.11	0.21	0.61	1.10	0.56	0.36	1.36	0.09	0.35
LONGVIEW-KELSO	0	21377	357	1.67	1.18	1.22	1.02	1.14	1.29	1.13	1.03	0.90	1.04	0.82	0.87
LOON LAKE	0	1153	8	0.69	1.47	0.43	0.68	0.58	0.66	1.14	1.71	1.07	0.91	1.15	0.74
MAPLE VALLEY	0	7913	60	0.76	0.89	0.88	0.85	0.72	0.85	0.63	0.71	0.62	0.84	0.81	0.60
MOSES LAKE	0	11842	148	1.25	0.96	0.93	1.19	1.01	1.15	0.94	0.98	0.80	1.02	0.97	0.82
MOSES LAKE AFB	0	1937	19	0.98	0.87	0.82	0.92	1.05	1.49	0.89	0.83	0.93	0.73	1.12	0.29
MOSES LAKE ALDER	0	9905	129	1.30	0.97	0.95	1.24	1.00	1.08	0.95	1.01	0.77	1.08	0.94	0.92
NEWMAN LAKE	0	1559	7	0.45	0.95	0.32	1.01	1.06	0.99	0.98	1.09	1.25	0.65	1.75	1.26
NORTHPORT	0	1003	16	1.60	0.89	3.16	0.88	1.46	1.45	1.66	2.33	1.56	1.37	0.49	0.78
OLYMPIA	0	54964	530	0.96	0.71	0.76	0.88	0.60	0.78	0.71	0.58	0.66	0.58	0.56	0.52
OLYMPIA EVERGREEN	0	4286	56	1.31	1.11	1.19	0.91	0.65	2.57	1.31	0.96	0.88	0.89	0.55	0.64
OLYMPIA LACEY	0	24075	210	0.87	0.66	0.68	0.57	0.56	0.73	0.70	0.59	0.55	0.65	0.53	0.52
OLYMPIA WHITEHALL	0	26603	254	0.99	0.69	0.77	0.76	0.63	0.50	0.62	0.52	0.71	0.46	0.58	0.50
OMAK-OKANOGAN	0	6825	168	2.46	1.05	1.05	1.49	1.33	2.12	1.97	1.77	1.18	0.91	1.07	1.03
OROVILLE	0	1744	42	2.41	1.78	2.62	2.12	1.93	2.44	1.75	1.91	2.23	1.46	1.18	0.95
OTHELLO	0	4092	89	2.17	1.47	1.24	1.70	2.32	2.31	1.76	1.36	1.91	1.11	1.20	1.04
PASCO	0	15225	203	1.33	0.77	0.57	0.81	0.60	0.80	0.95	0.95	0.91	1.24	0.84	0.76
PATEROS	0	731	9	1.23	1.92	1.36	1.60	1.20	0.53	2.11	1.58	1.84	1.45	2.10	0.52
POMEROY	0	1250	31	2.48	1.44	2.07	1.67	0.94	1.57	1.72	1.24	1.16	3.94	1.27	2.85
PT. ANGELES	0	14580	175	1.20	1.13	1.29	0.94	0.67	0.74	1.20	1.16	0.58	0.61	0.68	0.57
PT ANGELES JOYCE	0	1074	10	0.93	1.94	3.04	1.84	1.92	1.45	1.45	6.21	1.89	0.81	2.06	0.89

WASHINGTON TROUBLE REPORT RATE - JANUARY 2010

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE JAN-10	RATE DEC-09	RATE NOV-09	RATE OCT-09	RATE SEP-09	RATE AUG-09	RATE JUL-09	RATE JUN-09	RATE MAY-09	RATE APR-09	RATE MAR-09	RATE FEB-09
STANDARD	0	13506	165	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
PT. ANGELES	0	2401	30	1.25	0.87	0.83	0.37	0.65	0.89	0.56	1.12	1.03	0.78	0.43	0.35
PT. LUDLOW	0	16602	209	1.26	1.22	1.16	1.05	0.93	0.94	1.02	1.00	0.78	0.63	0.97	0.72
PT. ORCHARD	0	6214	71	1.14	0.97	1.12	1.04	1.14	0.95	0.95	0.98	0.80	0.45	0.58	0.69
PORT ORCHARD COLBY	0	10388	138	1.33	1.37	1.19	1.06	0.80	0.93	1.07	1.02	0.76	0.74	1.19	0.74
PT. ORCHARD	0	10408	75	0.72	0.86	0.86	0.85	0.63	0.76	0.88	0.94	0.74	0.78	0.64	0.48
PT. TOWNSEND	0	20602	246	1.19	0.93	1.04	0.96	0.57	0.82	0.75	0.99	0.68	0.82	0.72	0.69
PUYALLAP	0	32973	312	0.95	0.86	1.05	0.93	0.78	0.95	0.97	0.78	0.91	0.88	0.75	1.08
RENTON	0	3025	54	1.79	1.41	0.88	1.03	0.80	2.03	1.10	1.71	1.95	1.53	0.91	1.27
RIDGEFIELD	0	4313	77	1.79	1.95	2.67	1.33	1.35	0.82	1.69	1.18	1.09	1.50	0.92	0.56
ROCHESTER	0	2154	43	2.00	0.51	1.34	1.42	0.73	1.80	1.03	1.16	0.75	0.80	0.75	0.79
ROY	0	239483	1727	0.72	0.62	0.83	0.67	0.52	0.58	0.54	0.58	0.65	0.62	0.59	0.47
SEATTLE	0	17376	124	0.71	0.59	0.68	0.59	0.30	0.40	0.41	0.35	0.47	0.65	0.34	0.30
SEATTLE ATWATER	0	8999	60	0.67	0.35	0.81	0.45	0.33	0.45	0.42	0.59	0.58	0.42	0.48	0.41
SEATTLE CAMPUS	0	27256	289	0.95	1.06	1.03	0.90	0.69	0.84	0.75	0.70	0.87	0.99	0.97	0.73
SEATTLE CHERRY	0	11325	105	0.93	0.88	1.36	0.84	0.56	0.64	0.57	0.85	0.79	0.82	0.54	0.61
SEATTLE DUWAMISH	0	25860	187	0.72	0.63	1.02	0.73	0.72	0.64	0.61	0.65	0.70	0.55	0.54	0.63
SEATTLE EAST	0	6762	19	0.28	0.28	0.46	0.27	0.21	0.19	0.20	0.21	0.22	0.30	0.16	0.32
SEATTLE ELLIOT	0	25120	170	0.68	0.70	0.84	0.78	0.57	0.69	0.57	0.77	0.84	0.60	0.53	0.54
SEATTLE EMERSON	0	21994	174	0.79	0.55	0.86	0.90	0.60	0.73	0.83	0.69	0.61	0.59	0.77	0.49
SEATTLE LAKEVIEW	0	34316	57	0.17	0.21	0.16	0.17	0.16	0.15	0.16	0.24	0.19	0.13	0.20	0.14
SEATTLE MAIN	0	8029	76	0.95	0.68	0.92	0.74	0.67	0.73	0.49	0.72	0.49	0.79	0.69	0.39
SEATTLE MERCER ISLAND (ADAMS)	0	16381	218	1.33	0.95	1.19	0.97	0.84	0.85	0.76	0.97	0.84	1.05	1.22	0.69
SEATTLE PARKWAY	0	18450	145	0.79	0.52	0.99	0.63	0.49	0.51	0.49	0.47	0.71	0.59	0.53	0.38
SEATTLE SUNSET	0	17615	133	0.76	0.58	0.85	0.69	0.56	0.68	0.58	0.52	0.98	0.85	0.56	0.50
SEATTLE WEST	0	12463	116	0.93	0.86	0.95	0.94	0.76	0.61	0.85	0.81	0.76	0.71	1.03	0.57
SEQUIM	0	12638	174	1.38	1.31	0.84	1.12	1.08	0.96	0.96	0.89	0.80	0.83	0.73	0.87
SHELTON	0	11579	105	0.91	0.54	0.74	0.65	0.56	0.62	0.69	0.65	1.00	0.72	0.69	0.42
SILVERDALE	0	106874	1134	1.06	1.01	0.73	1.06	0.77	0.89	0.93	0.96	0.83	0.85	0.95	0.86
SPOKANE	0	2388	58	2.43	3.63	1.03	0.90	1.13	1.53	1.00	1.23	1.06	0.86	1.21	0.86
SPOKANE CHESTNUT	0	15065	230	1.53	1.13	0.91	1.36	0.90	0.87	1.05	1.20	1.58	1.12	1.19	1.68
SPOKANE FAIRFAX	0	11910	143	1.20	1.07	0.85	1.05	0.82	0.93	0.77	0.96	0.75	0.78	0.89	0.69
SPOKANE HUDSON	0	10620	101	0.95	1.18	0.73	1.27	0.74	0.85	0.89	0.95	0.79	0.81	1.63	0.93
SPOKANE KEYSTONE	0														

WASHINGTON TROUBLE REPORT RATE - JANUARY 2010

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE JAN-10	RATE DEC-09	RATE NOV-09	RATE OCT-09	RATE SEP-09	RATE AUG-09	RATE JUL-09	RATE JUN-09	RATE MAY-09	RATE APR-09	RATE MAR-09	RATE FEB-09
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
SPOKANE MORAN	0	6730	69	1.03	0.76	0.62	0.62	0.61	0.79	0.55	0.84	0.57	0.63	0.55	0.54
SPOKANE RIVERSIDE	0	15085	164	1.09	0.92	0.75	1.09	0.61	0.76	0.79	0.73	0.66	0.74	0.81	0.60
SPOKANE WALNUT	0	29247	208	0.71	0.83	0.60	1.04	0.79	0.87	1.06	0.90	0.70	0.81	0.82	0.72
SPOKANE WHITWORTH	0	15829	161	1.02	0.84	0.71	0.89	0.76	1.05	1.02	1.11	0.69	0.95	0.83	0.80
SPRINGDALE	2	1672	62	3.71	4.27	1.70	1.93	2.03	1.68	4.15	2.29	1.55	0.69	1.21	1.21
SUMNER (BONNEYLAKE)	0	12520	137	1.09	1.03	0.84	0.92	0.74	0.84	0.75	0.96	0.74	0.94	0.74	0.73
TACOMA	0	115155	1202	1.04	0.82	0.95	0.86	0.77	0.83	0.79	0.72	0.72	0.68	0.75	0.60
TACOMA FORT LEWIS	0	2595	13	0.50	0.53	0.83	0.46	0.52	0.72	1.04	0.36	0.53	0.55	0.54	0.37
TACOMA GREENFIELD	0	15862	211	1.33	1.04	1.23	0.99	0.95	0.94	0.70	0.64	0.73	0.74	1.00	0.68
TACOMA JUNIPER	0	15656	173	1.11	0.93	0.89	1.04	0.78	1.03	1.19	0.79	0.68	0.69	0.88	0.79
TACOMA LENNOX	0	18996	222	1.17	0.79	1.14	1.07	1.07	1.07	0.84	0.96	0.94	0.82	0.79	0.73
TACOMA LOGAN	0	11395	120	1.05	0.81	0.90	0.80	0.83	0.66	0.65	0.73	1.04	0.78	0.71	0.66
TACOMA MARKET (FAWCETT)	0	13630	86	0.63	0.62	0.86	0.69	0.46	0.57	0.51	0.59	0.52	0.53	0.72	0.48
TACOMA SKYLINE	0	11198	96	0.86	0.58	1.01	0.65	0.63	0.65	0.78	0.65	0.79	0.62	0.53	0.51
TACOMA WAVERLY-2	0	5146	70	1.36	1.92	0.86	1.00	0.70	0.79	0.85	0.65	0.59	0.77	0.72	0.64
TACOMA WAVERLY-7	0	20677	211	1.02	0.60	0.70	0.70	0.65	0.74	0.70	0.70	0.54	0.59	0.61	0.40
VANCOUVER	0	65055	709	1.09	1.09	1.09	0.95	0.91	0.87	0.87	1.16	0.85	0.84	0.83	0.76
VANCOUVER ORCHARDS	0	32595	312	0.96	1.01	1.25	1.00	0.96	0.82	0.89	1.26	0.72	0.72	0.78	0.73
VANCOUVER OXFORD	0	18933	231	1.22	1.19	0.98	0.99	0.95	0.76	0.91	1.12	0.90	1.00	0.85	0.81
VANCOUVER SALMON CRK(NORTH)	0	13527	166	1.23	1.14	0.86	0.78	0.76	1.16	0.76	1.08	1.08	1.08	0.91	0.75
WAITSBURG	0	529	6	1.13	0.00	0.75	2.23	1.09	1.08	2.71	1.62	1.62	3.40	1.42	1.43
WALLA WALLA (INCL TOUCHET)	0	14005	176	1.26	0.71	0.75	0.92	0.59	1.14	1.06	0.71	0.89	0.58	0.85	0.59
WARDEN	0	1092	24	2.20	1.00	1.71	2.14	0.78	1.12	1.10	1.68	1.00	1.24	1.07	0.49
WINLOCK	0	2003	36	1.80	1.69	1.54	2.08	1.13	1.07	1.41	0.82	0.96	1.20	1.24	1.34
YAKIMA	0	38524	429	1.11	0.64	0.57	0.68	0.83	0.78	0.77	0.71	0.67	0.62	0.65	0.55
YAKIMA CHESTNUT	0	25787	308	1.19	0.68	0.62	0.70	0.82	0.76	0.65	0.80	0.67	0.61	0.70	0.61
YAKIMA WEST	0	12737	121	0.95	0.55	0.49	0.65	0.85	0.80	1.01	0.52	0.66	0.65	0.55	0.42
Exchanges in Neighboring States															
CLARKSTON	0	5915	82	1.39	0.87	0.84	1.00	1.02	1.20	1.18	1.22	0.99	0.91	1.02	0.74
TOTALS	0	1176353	11994	1.02	0.85	0.92	0.88	0.74	0.83	0.81	0.82	0.75	0.75	0.75	0.66

WASHINGTON TRUNK BLOCKING SUMMARY - JANUARY 2010

TRUNK	# OF TRK GRPS	# OF TRK GRPS EXCEEDING STANDARD	% OF TRK GRPS BLOCKED
E911	120	0	0.00%
LOCAL	363	0	0.00%
TOLL	374	1	0.27%

WASHINGTON TRUNK BLOCKING - JANUARY 2010

TRUNK GROUP ID	CIS	A LOCATION	Z LOCATION	TYPE OF CALLS CARRIED	DIRECTION	% BLOCK	DETAILS OF ACTION TAKEN TRUNK SERVICING RESPONSE
AP072427	288			TOLL	TWO_WAY	1.18%	Blocked hour 13 week of 1/4/10 due to spikes in po sa issued