

Tariff No. _____

Cancels

Tariff No. _____

of

Howling Moon Shuttle, LLC

Name of Company (Certificate No.)

Doing business as

Howling Moon Shuttle

**NAMING FARES AND RATES FOR
Auto Transportation**

DOOR-TO-DOOR PASSENGER SERVICE BETWEEN: The townships and surrounding areas of Cle Elum, Roslyn, Ronald, Suncadia and South Cle Elum, by reservation only.

ISSUED BY: ERIC BOLSTAD

TITLE OF ISSUING AGENT: MANAGING MEMBER

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City/State/Zip: Kirkland, WA 98033

PHONE NO. (425)442-5440

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Howling Moon Seattle, LLC

PASSENGER RULES AND REGULATIONS

ANIMALS

Generally dogs and cats will be allowed on the shuttle in carriers and in the back of the vehicle or cargo trailer. There will be a \$20 charge for transporting an animal each direction. Service animals, as defined by the Americans with Disabilities Act, will be carried free of charge. Service animals may not occupy passenger seats unless it is necessary to assist an individual with a

OBJECTIONABLE PASSENGERS

This company reserves the right to refuse to transport persons under the influence of drugs or alcohol, or who are incapable of taking care of themselves, or whose conduct or behavior may be objectionable to other passengers. The carrier also reserves the right to refuse carriage of any materials that the carrier considers unsafe and not in the best interest of the passengers.

CHILDREN

years old must be restrained in child restraint systems, unless the child is four feet nine inches or taller. A child who is eight years old or older, or four feet nine inches or taller, must be properly restrained either with the motor vehicle's safety belt or an appropriately fitting child restraint system. When a child restraint system is required, the parent/guardian must provide and install their own car or booster seat, for safety. It is required by our insurance that all occupants, including children, must wear seat belts at all times while the shuttle is in motion.

BAGGAGE/LUGGAGE ALLOWANCES

Passengers are allowed two bags per person. There is a \$10 charge for each piece of luggage over two. All Baggage is subject to inspection for the safety and comfort of all passengers. Materials not allowed on the shuttle for transportation are: firearms (unless locked and stored in the back), packages that are leaking, articles that have foul or obnoxious odors, or items that cause annoyance or harm. Howling Moon Shuttle. is not responsible for lost, damaged, stolen, or switched luggage or property. It is transported your own risk.

ALCOHOL POLICY

Shuttle Company provides no alcohol whatsoever. However, Howling Moon Shuttle may provide water and other non-alcoholic beverages.

FOOD POLICY

We allow food and drink to be carefully consumed on the shuttle.

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PASSENGER RULES (Cont'd)

SCHEDULE MAINTENANCE

Carrier will not be liable for delays caused by accidents, breakdowns, bad road conditions, snow storms or other conditions beyond the control of the carrier and does not guarantee arrival at, or departure from, any point at any specific time. The time schedules provided are schedules the carrier endeavors to maintain, but does not guarantee to be able to do so at all times due to conditions listed above.

FARES

All fares are pre-determined and the same price based by category. Please refer to the rate schedules. However, when booking 3 or more people you receive a \$2.50 discount on each passenger after the second.

REFUNDS, TICKET LIMITATIONS, CHANGES, CANCELLATIONS

All tickets will be good for 180 days from the date of sale. Reservations may not be changed to a date more than 180 days from the date of the original reservation. If a reservation is cancelled more than 48 hours prior to shuttle departure time, the reservation can be refunded, minus a \$10 processing fee per person. If a reservation is cancelled in less than 48 hours to shuttle departure, the reservation cannot be refunded, but will be 'couponed', to use within 6 months from the date of travel. Cancellations are not allowed after the scheduled departure time of the reservation unless it's due to a flight delay or other extenuating circumstance, in which case passengers will be rebooked onto later shuttles as available. Customers who fail to show up by the scheduled departure time of their reservation at the designated pick-up point, or who have not called to cancel or change their reservation prior to shuttle departure time are NOT eligible for a refund or a 'coupon' and forfeit their ticket. Refunds will be made if the cancellation or change was caused by an airline delay or cancellation, minus the \$10 processing fee per person. The company does not overbook shuttles, therefore if a passenger reserves a seat, and does not show up to use it, it has blocked that seat so other passengers could not reserve it; which causes loss to the company, making this cancellation policy firm.

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PASSENGER RULES (Cont'd)

TICKET REDEMPTION

Unused tickets will be redeemed at the purchase price, minus the \$10 processing fee per person. Unused portions of round trip or commutation tickets will be redeemed by charging the regular fare or fares for the portion or portions used and refunding the balance of the purchase price, minus the processing fee. A coupon code will be issued for cancellations with less than 48 hours notice, to be used within 180 days from the date of the original reservation or forfeited if not used. A coupon or reservation may be moved twice, however, cannot be cancelled and dates changed more than 3 times. Once couponed, a reservation cannot be refunded.

HOLIDAYS OBSERVED

The shuttle will not run on Thanksgiving Day or Christmas Day.

LOST ITEMS

Items left by guests that are recovered will be retained for 7 days. Please contact the office at (509) 293-5773 to reclaim them.

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RATE SCHEDULE

ADULT FARES IN DOLLARS AND CENTS PER PERSON
ONE-WAY EXCEPT AS OTHERWISE INDICATED

| Type of Fare | Cost |
|--------------------|---------------------|
| Rider Fare | \$12.50 / one-way |
| Group of 3 or more | \$10.00 / one-way |
| Charter Fare | \$125.00 / per hour |

Note 1: Payment:

Payment for fares by cash, debit and credit cards only. No personal checks will be accepted.

Note 2: Round-trip fares:

Except as otherwise provided, round-trip fares will be double one-way fares, fares will be \$2.50 off per person for groups of 3 or more on round trip fares (Must be booked simultaneously)

Note 3: Booking 3 or more:

Except otherwise shown booking fares of three or more passengers, will pay \$10.00 each passenger after the second.

Note 4: Children's Fares

Children's fares are same as adult fares.

Note 5: Discounts

Discounts are given when booking more than 2 people, or when booking round trip.

Note 6: Home Pick up/Drop off

We offer home pick up or drop offs.

Note 7: Car Seats

All children less than eight years old must be restrained in child restraint systems, unless the child is four feet nine inches or taller. A child who is eight years old or older, or four feet nine inches or taller, must be properly restrained either with the motor vehicle's safety belt or an appropriately fitting child restraint system. When a child restraint system is required, the adult accompanying the child must provide and install their own car or booster seat for safety. Howling Moon Shuttle will neither supply nor install car seats.

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Time Schedule

Howling Moon Shuttle, LLC (dba) Howling Moon Shuttle

Providing Passenger Service

PASSENGER SERVICE BETWEEN The townships and surrounding areas of Cle Elum, Roslyn, Ronald, Suncadia, and South Cle Elum, by reservation only.

BY RESERVATION ONLY

The Actual time the vehicle will arrive to pick up passengers depends on the number of passengers making reservations, Howling Moon Shuttle will develop actual routes, and pick up and drop off at central locations to balance passenger convenience and company efficiency.

Service is available: In and between the townships and surrounding areas of Cle Elum, Roslyn, Ronald, Suncadia and Southe Cle Elum.

Note 1:

The company is not responsible for delays caused by weather, accidents, breakdowns or other circumstances.

Note 2:

Reservations must be made online at least 2 hours in advance or by phone, during business hours, or before departure time.

Note 3:

Transportation is limited to picking up and dropping off passengers that originate in our designated service zone as follows: The townships and surrounding areas of Cle Elum, Roslyn, Ronald, Suncadia and South Cle Elum.

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