



STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

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June 15, 2020

RE: *In the Matter of the Petition of Sage Telecom Communications, LLC, d/b/a TruConnect, Seeking Designation as an Eligible Telecommunications Carrier in the state of Washington pursuant to 47 U.S.C. §214(e)(2) (Low Income Only),*
Docket UT-190744

TO ALL PARTIES:

On May 7, 2020, the Washington Utilities and Transportation Commission (Commission) entered Order 01, Granting Eligible Telecommunications Carrier Designation with Conditions an Exemption from Rule (Order 01) in the above-referenced docket. Order 01, among other things, required Sage Telecom Communications, LLC, d/b/a TruConnect, (Company) to provide within 30 days an initial compliance filing containing the following:

- a. Sage's Lifeline rate plans, terms, and conditions. The rates, terms, and conditions shall include all provisions that apply to the Lifeline services offered by Sage in Washington State and detailed procedures explaining how customers can participate in a particular Lifeline plan.
- b. Sage's proposed language to be used in all advertising of Lifeline services and on its websites. The language shall include information directing customers to the Washington State Office of the Attorney General for complaints regarding any Lifeline service issues.
- c. Sage's Lifeline Customer Application Form.

On May 29, 2020, the Company submitted its compliance filing.

On June 2, 2020, Staff filed a letter in this Docket stating that Staff had reviewed the filing and believes that it complies with the requirements of Order 01.

The Commission has reviewed the compliance filing, and finds that it complies with Order 01. The Commission approves the Company to begin offering services to low-income consumers in Washington state.

/s/ Mark L. Johnson
MARK L. JOHNSON
Executive Director and Secretary