BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of a Penalty Assessment Against DOCKET TV-170526

ORDER 01

FRIENDS AND FAMILY MOVING & STORAGE, INC.

in the amount of \$1,000

GRANTING PAYMENT ARRANGEMENT

BACKGROUND

- I On July 3, 2017, the Washington Utilities and Transportation Commission (Commission) assessed a \$1,000 penalty (Penalty Assessment) against Friends & Family Moving & Storage (Friends & Family or Company) for failure to timely file an annual report and pay its regulatory fee. The Commission offered to suspend a \$750 portion of the penalty on the condition that Friends & Family file a complete annual report, pay any outstanding regulatory fee, and pay the \$250 unsuspended portion within 15 days of receipt of the penalty assessment notice. If the conditions were not met, the suspended portion would be imposed without further order of the Commission.
- 2 On August 14, 2017, Commission staff (Staff) notified the Commission that Friends & Family had failed to meet any of the conditions, and recommended that the Commission impose the \$750 suspended portion of the penalty. On August 24, the Commission issued a letter informing Friends & Family that the full \$1,000 penalty was due.
- 3 On October 2, 2017, Staff contacted the Executive Director and Secretary of the Commission explaining that the Company requested to pay the penalty in four monthly installments, and that Staff supports the request. The Company and Staff jointly propose the following payment schedule:

October 10, 2017	\$250
November 10, 2017	\$250
December 11, 2017	\$250
January 10, 2018	\$250

4 Staff also proposes that if Friends & Family misses one payment, the entire balance will become due and payable immediately.

DISCUSSION

5 The installment payment schedule Staff and the Company propose is reasonable. The Commission approves the proposal with two modifications. First, Friends & Family may make additional payments in advance of the payment due dates or pay an increased amount on the due dates, but no additional payment or increased amount will relieve the Company of its obligation to make timely monthly installments until the full amount is satisfied. Second, if Friends & Family fails to pay the penalty by the date it becomes due in full – either immediately upon a missed installment, or September 28, 2018, whichever applies – the Commission may cancel the Company's household goods carrier permit.

ORDER

THE COMMISSION ORDERS THAT:

- 6 (1) The \$1,000 penalty is due and payable to the Commission in installments as set out in paragraph 3, above.
- 7 (2) If Friends & Family Moving & Storage fails to pay any installment by 5 p.m. on the date it is due, the unpaid balance will immediately become due and payable without further order by the Commission.
- 8 (3) If Friends & Family Moving & Storage fails to pay any portion of the assessed penalty by the due date, the Commission may cancel the Company's household goods permit by order in this docket.

DATED at Olympia, Washington, and effective October 6, 2017.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

STEVEN V. KING Executive Director and Secretary

NOTICE TO PARTIES: This is an order delegated to the Executive Secretary for decision. As authorized in WAC 480-07-904(3), you must file any request for Commission review of this order no later than 14 days after the date the decision is posted on the Commission's website.