



H&R WATERWORKS, INC.

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September 2, 2016

TO: All Customers Participating in the Indoor/Outdoor Water Budgeting
 FROM: Stephen L. Harrington, General Manager H&R Waterworks, Inc.
 RE: Water Use Reduction Results - August 2016 compared to August 2015

THE AUGUST RESULTS ARE IN!!! They are again *impressive*. THANK YOU for working together while implementing the new Indoor/Outdoor (I/O) budget program. Clearly, as you see below, this is a great second month result.

The 323 customers and neighbors including several HOA irrigation connections in the Countrywood, Summerwood, Talcott Ridge, Riverwood and Conifer neighborhoods reduced consumption by **896,927 GALLONS or 90 gallons PER DAY PER HOUSEHOLD for the month of August.**

We thank you all for your efforts to reduce water consumption. We monitored water use and conditions throughout the month. Based on recent questions and comments we received in the field and at the office we believe customers now know what the effect of their irrigation adjustments accomplishes. We had essentially the same weather occur during this August as in August 2015, yet you were able to produce your impressive water use reduction results.

	% Reduction**	Gallons saved	Acre Feet Saved
Countrywood Summerwood	-2.18%	-70,088	-0.215
Talcott Ridge	-0.16%	-5,468	-0.017
Riverwood	23.30%	612,044	1.878
Conifer	18.38%	56,137	0.172
TOTALS		592,625	1.819

** Red numbers means an increase in use over 2015

Looking ahead to September if each of you can continue your revised water use practices and we will have met our year-long water use reduction goal. Thank you again.

We attribute your minor adjustments made to “lessen” the frequency and duration of irrigation as the single leading factor of continued water use reduction in August. If you are contemplating turf removal or replanting, we have posted ‘Standard Landscape Detail

Drawings' at thewaterco.net, for the proper methods of planting, irrigating, use of cobble in swales, rock and boulder placement, and support lines for trees.

Please keep in mind, **NO CUSTOMER WILL BE DISCONNECTED** as a result of the Indoor/Outdoor Budgeting program. It will take one full year of use to measure actual water use reductions. Only flagrant violators, if any, may be subject to the potential of having a water flow restrictor installed.

Several customers reported that implementing as well as installing some of the indoor savings practices helped them meet their budget.

Please let us know of activities or actions you have implemented to reduce water reduction at your home.

Several other activities which reduce consumption include:

1. Do not water within 48 hours after a measurable rain event. This requires active management of your irrigation system.
2. Use a nozzle on your outdoor hose.
3. Check for leaks between you meter box and your home. Check to see if your meter leak indicator rotates on the face of your meter when you believe everything is shut off in your home. One customer checked on a leak we suspected to be near his pool and now that it is fixed will save them more than \$1,000 a year.
4. Look for slime and soft spots near your hose bibs. This usually means there is a leak or significant drip.
5. Examine the layout of your sprinkler heads. Use of MP Rotator type heads will allow placement on the exterior of your property line so they "shoot" inward onto your property. These heads are easily installed and the supply line is easily extended.
6. Consider using the Netafim Drip Micro Irrigation emitters around your trees and shrubs.
7. If you are replacing plumbing fixtures or equipment, install ultra-low-flow devices.
8. Please check our website for more conservation tips and ideas.