



King County

Solid Waste Division

Department of Natural Resources and Parks

King Street Center
201 South Jackson Street, Suite 701
Seattle, WA 98104-3855

206-477-4466 Fax 206-296-0197
TTY Relay: 711

December 6, 2016

Steven V. King
Secretary and Executive Director
Attention: Danny Kermode, Assistant Director, Water and Transportation Section
Washington Utilities and Transportation Commission
1300 S Evergreen Park Drive SW
PO Box 47250
Olympia WA 98504-7250

RE: Waste Management – King County Revenue Sharing Plan

Dear Mr. King:

The purpose of this letter is to provide King County's determinations regarding revenue sharing plan compliance with RCW 81.77.185 by Waste Management of Washington, Inc. (Waste Management). This letter conveys the County's findings regarding Waste Management's performance, at the mid-point of the current revenue sharing plan which runs January 1, 2016 through September 30, 2017. The plan referenced herein applies to all of Waste Management's G-237 certificated territory within the County except for areas served by Waste Management of Ellensburg near Snoqualmie Pass.

This letter reports on activities carried out during Part A of the agreement beginning January 1, 2016 and concluding September 30, 2016. These activities were carried out during this period of the agreement:

- A. Monthly data reporting and quarterly meetings to discuss tactics and implementation, review revenue and make adjustments, if necessary, to tactics and outreach plans.
- B. A cart tagging pilot plan was developed and launched in which the County and Waste Management are testing the efficacy of prompting single family households to compost their food waste in their curbside bin using a cart tag to remind residents to compost their food. The pilot study will conclude in April 2017 and the results will inform future tactics aimed at increasing the overall recycling rate (recycling + organics) in Waste Management certificated territories.

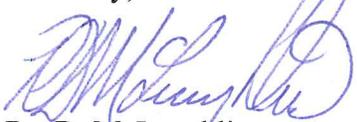
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COMMISSION

- C. The development of Best Management Basics (BMBs), a suite of tactics and education materials, which will be implemented to increase recycling and decrease contamination in multifamily complexes. These tactics were piloted in the previous agreement and will be implemented, by Waste Management, in all multifamily complexes by the end of the current agreement.
- D. We concluded Latino audience research for households in Waste Management's certificated territories to determine where and how many households are in these areas in order to understand the proportion who speak Spanish as a primary language. The study determined that 46% of the Latino households in these areas are bilingual or speak only Spanish. The results will inform outreach tactics in 2017.
- E. Waste Management continued its education outreach to encourage food composting through their 'foodcyclers' education campaign. The campaign is successful in engaging households in King County, increasing the likelihood that households will sort their food waste correctly and compost in their curbside bins.

We have worked closely with Waste Management on its Plan implementation and have evaluated Waste Management's implementation of the current Plan through September 30, 2016. We are satisfied that Waste Management fully met its work plan obligations and that the program expenditures were reasonable and appropriate during Part A of this agreement.

Thank you for the opportunity to provide these comments and support for the revenue sharing plan developed by Waste Management and King County. If you have any questions, please contact Gerty Coville, Project/Program Manager III, at 206-477-5271, or gerty.coville@kingcounty.gov.

Sincerely,



Pat D. McLaughlin
Division Director

cc: Mindy Rostami, Waste Management, Sr. Mgr., Public Sector Contract Compliance, PNW Area