# Item 100 – Residential Service – Monthly Rates (continued from previous page)

Note 4: Customers will be charged for service requested even if fewer units are picked up on a particular trip. No credit will be given for partially filled cans. No credit will be given if customer fails to set receptacles out for collection.

Note 5: For customers on automated service routes: The company will assess roll-out charges where, due to circumstances outside the control of the driver, the driver is required to move an automated cart or toter more than \_\_N/A\_\_\_\_ feet in order to reach the truck. The charge for this roll-out service is: $\_\_\_N/A\_\_\_\_\_\_\_ per cart or toter, per pickup.

Note 6: The charge for an occasional extra residential bag, can, unit, toter, mini-can, or micro-mini can on a regular pickup is:

|  |  |
| --- | --- |
| Type of receptacle | Rate per receptacle, per pickup |
| 32-gallon can or unit | $ 4.31 (A) |
| Mini-can | $ --- |
| Micro-mini can | $ N/A |
| 60-gallon toter | $ 8.62 (A) |
| 90-gallon toter | $ 12.93 (A) |
| Bag | $ 4.31 (A) |
| Other: | $ |

Note 7: Customers may request no more than one pickup per month, on an "on call" basis, at $\_\_9.44 (A)\_\_\_ per can/unit. Service will be rendered on the normal scheduled pickup day for the area in which the customer resides. Note: If customer requires service be provided on other than normal scheduled pickup day, rates for special pickups will apply.

Note 8: In lieu of scheduled pickup. If a customer requests a pickup on the same day of the week, but on an off week there will be a charge of $5.00 for the off schedule pickup in addition to charges due for scheduled collection services. This charge only applies to customers who have requested every other week and monthly pickups.