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May 20, 2014

Steven V. King, Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Dr. SW
P. O. Box 47250
Olympia, Washington 98504-7250

RE: *Total Call Mobile, Inc., Compliance Filing*
Docket UT-121524


Dear Mr. King:

Pursuant to Washington State Condition #1 of Commission Order 01 (Appendix A) in this docket, Total Call Mobile, Inc., (Total Call or the Company) submitted a compliance filing on April 25, 2014, for approval by the Commission. The Company's compliance filing contains a copy of its Lifeline rate plans, terms and conditions, proposed language to be used in marketing and advertising material, and its Lifeline Customer Enrollment Form. Staff has reviewed the compliance filing and discussed it with the Company's representative. Based on Staff's suggestions, the Company submitted revisions on May 19, 2014. Staff finds that the Company's final revised compliance filing is satisfactory and meets the requirements of Condition #1 set forth in the Commission's Order 01.

Condition #9 of Commission Order 01 requires the Company to work with the Department of Social and Health Services (DSHS) to establish a procedure to verify the Company's Lifeline customers' eligibility. Total Call informed Commission Staff that it has contacted the Department of Social and Health Services (DSHS) to obtain access to the DSHS database to verify its Lifeline customers' eligibility. This complies with Condition #9 of Commission Order 01.

Staff, therefore, recommends that the Commission approve Total Call's compliance filing so that the company can start offering its Wireless Lifeline service in Washington.

Sincerely,



SALLY BROWN
Senior Assistant Attorney General

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cc: Parties