

**Amendment No. 3 to the Agreement
Between
Washington Information Network 2-1-1
And
Verizon Northwest Inc.
For 211 Routing Service**

This is Amendment No. 3 ("Amendment No. 3") to the Agreement for 211 Routing Service (the "Agreement") between the Washington Information Network 2-1-1 ("Customer") and Verizon Northwest Inc. ("Verizon").

Whereas, the Agreement was filed with the Washington Utilities and Transportation Commission (the "Commission") January 6, 2006 as Contract No. 1316ICB in Docket No. UT-060023 and effective February 5, 2006.

Whereas, the parties agreed to amend the Agreement under Amendment No. 1, which removed the reference to tariff charges for Remote Call Forwarding (RCF). Amendment No. 1 was filed with the Commission January 23, 2006 as Contract No. 1317 in Docket No. UT-060023 and effective February 22, 2006.

Whereas, the parties agreed to amend the Agreement under Amendment No. 2, which extended the Service Period for the Services under the Agreement. Amendment No. 2 was filed with the Commission January 4, 2007 as Contract No. 1333 in Docket No. UT-060023 and effective February 4, 2007.

Whereas, the purpose of this Amendment No. 3 is to further extend the Service Period of the Agreement.

Now therefore, the parties agree as follows

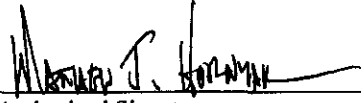
- 1) Customer's current Agreement (Verizon internal tracking No. 2006-392533) expires February 3, 2010. In order for service to continue on an uninterrupted basis, this Amendment No. 3 needs to be signed by Customer and returned to Verizon on or before December 22, 2009 to provide sufficient time for Verizon to have this Amendment No. 3 countersigned and prepared for filing with the Commission on or before January 5, 2010. In the event this Amendment No. 3 is not fully executed, filed with the Commission and effective on or before February 4, 2010, Service will terminate.
- 2) Provided this Amendment No. 3 is made effective on or before February 4, 2010, Customer's Service will be extended on a Month to Month basis for up to thirty-six (36) consecutive months.
- 3) Rates set forth in the Agreement will remain in effect for the extended term period.

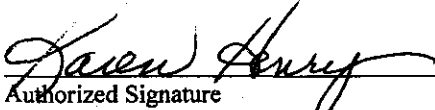
EXCEPT AS EXPRESSLY MODIFIED HEREIN, ALL OTHER TERMS OF THE AGREEMENT, AS AMENDED, REMAIN IN FULL FORCE AND EFFECT.

IN WITNESS WHEREOF, Customer and Verizon have caused this Amendment No. 3 to be executed by their duly authorized representatives.

WASHINGTON INFORMATION NETWORK 2-1-1

VERIZON NORTHWEST INC.


Authorized Signature


Authorized Signature

MATTHEW J. HORNYAK
Name

KAREN HENRY
Name

EXECUTIVE DIRECTOR
Title

CONTRACT ADMINISTRATOR
Title

12/15/2009
Date

DECEMBER 15, 2009
Date