

Washington State Lifeline Quarterly Customer Report

Company: Boomerang Wireless, LLC d/b/a enTouch Wireless- 4Q20
 Docket: UT-121610

1. Total customers at end of period:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

Total Washington customers:

2. Total new customers enrolled:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

3. Total customers de-enrolled due to 60 day inactivity:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

4. Total customers de-enrolled due to failed annual verification:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

5. Total customers who de-enrolled voluntarily:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

Prior Ending Qtr	Oct-20	Nov-20	Dec-20	Total	Notes
					Category Line 1, Month 3 Column =Total (End of Qtr) column
-	-	-	-	-	(A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary.
538	535	556	547	1,638	
-	-	-	-	-	
249	245	228	228	701	
-	-	-	-	-	
787	780	784	775	2,339	
					Category Line 2, Sum of Months 1+2+3 = Total
				-	(B) Activity in Category Lines 2, 3, 4 and 5 MAY NOT EQUAL end of customer count in Category 1 since it MAY not include customers retained month to month, trueups include customers retained month to month, trueups and adjustments
	-	4	-	4	
	-	-	-	-	
	2	1	1	4	
	2	5	1	8	
					Category Line 3, Sum of Months 1+2+3 = Total
	-	-	-	-	
	-	-	-	-	
	-	-	-	-	
	-	-	-	-	
					Category Line 4, Sum of Months 1+2+3 = Total
	-	-	-	-	
	-	-	-	-	
	-	-	-	-	
	-	-	-	-	
					Category Line 5, Sum of Months 1+2+3 = Total
				-	
	2	5	7	14	
	-	-	-	-	
	5	1	1	7	
	7	6	8	21	