

CenturyLink's Responses to
Consumer Protection Data Requests
Docket No. UT-140597

CP1 The number of affected customers, identified by customer type (commercial or residential), and CenturyLink services affected.

Response: Access to 911 was affected for all customers whose end office routed calls to the Englewood ECMC (Emergency Call Management Center). See Confidential Attachment to RS-4.d for a list of failed calls, and see Confidential Attachment to RS-4.a for a list of PSAPs with successful calls.