

**EXHIBIT BJJ-29 TO THE
DIRECT TESTIMONY OF
BONNIE J. JOHNSON
ON BEHALF OF
INTEGRA TELECOM**

Preliminary Milestones/Timeline

• 11/01/10	Review Project Scope and High Level Functionality	Complete	12/06/2010
• 12/17/10	Send System Notification of MTG Project to CLEC through CMP Process	Complete	12/17/2010
• 01/10/11	Detailed Business Requirements	Complete	02/11/2011
• 02/14/11	Begin IT Design -- System Engineering	In Progress	
• 03/11/11	Begin High Level Application Design	In Progress	
• 04/15/11	20% LOE	Not Started	
• 04/29/11	Release Planning (**future dates contingent on successful release planning)	Not Started	
• 04/15/11	Begin Low Level Application Design	Not Started	
• 05/02/11	Begin Development	Not Started	
• 05/02/11	Begin Migration Planning	Not Started	
• 07/05/11	Begin Working on Draft Tech Specs for CLECs	Not Started	
• 08/12/11	Publish Draft Tech Specs with CLEC Community via CMP	Not Started	
• 08/24/11	Preliminary Walk-Through with CLEC Community via CMP	Not Started	
• 09/02/11	Publish Final Tech Specs to CLEC Community via CMP	Not Started	
• 10/28/11	Initial GUI Release Notification	Not Started	
• 11/05/11	Application to Application Testing Available to CLECs	Not Started	
• 11/14/11	Draft GUI Release Notes	Not Started	
• 11/15/11	GUI Overview	Not Started	
• 11/21/11	Final Release Notice with Training Information	Not Started	
• 12/10/11	Begin Deployment Process	Not Started	
• 12/12/11	System Improvements Available to CLECs	Not Started	
• 12/12/11	Begin Scheduling Migration Dates	Not Started	



March 15, 2011

MTG - Qwest CR# SCR121608-02

Vendor/manufacturer Support information

HP		
Operating System/Hardware	Response	Supporting Documents
Operating system HP-UX10.20	Support Discontinued on June 30, 2013	See Attached Document Named: Public_hp-ux_systems_support Document can also be found: http://h20338.www2.hp.com/hpux11i/downloads/public_hp-ux_systems_support.pdf
HP Hardware: HP 9000/889/K460 is supported at a "Best Effort Level."	HP Representative: HP will support hardware failures as quickly as possible but cannot guarantee that any replacement parts will be available locally and Qwest may have to wait extra time while a part is shipped to the Qwest location	Also see above document.

Oracle		
Operating System/Hardware	Response	Supporting Documents
Oracle 10.2.04 not supported	10.2.0.4.0 continues to be supported as mentioned in the lifetime support matrix in http://www.oracle.com/us/support/library/lifetime-support-technology-069183.pdf Please note that it is a oracle lifetime support document. **Document Attached: Oracle_Lifetime-support-technology-069183**	From the certification matrix and metalink support please see below: Support Information Oracle Database 10.2.0.4.0 End of Premium Support - Jul 30, 2010 End of Error Correction - Apr 29, 2011 End of Extended Support - Jul 30, 2013 End of Sustaining Support - Indefinite New patches will stop being produced in 46 days for Oracle Database 10.2.0.4.0.
Is Oracle 10.2.04 supported by Linux Redhat AS3?	Oracle Database 10.2.0.4.0 is certified on Linux x86 Red Hat Enterprise Linux 3 **Document Attached: Oracle_Lifetime-	Support Information Oracle Database 10.2.0.4.0 End of Premium Support - Jul 30, 2010

March 15, 2011

Oracle		
Operating System/Hardware	Response	Supporting Documents
	support-technology-069183**	<i>End of Error Correction - Apr 29, 2011</i> <i>End of Extended Support - Jul 30, 2013</i> <i>End of Sustaining Support - Indefinite</i> New patches will stop being produced in 46 days for Oracle Database 10.2.0.4.0.
Qwest runs Red Hat Linux AS3 with 10.2.04 and wants to know if this OS version is old and whether its compatible with latest versions of Oracle DB.	The following are the operating system requirements for Oracle Database 11g release 1: Asianux 2 SP2 Asianux 3 Oracle Linux 4 Oracle Linux 5 Red Hat Enterprise Linux 4 Red Hat Enterprise Linux 5 SUSE Enterprise Linux 10	If Qwest has to use 11g then it will need use Red Hat Enterprise Linux 4 or higher .

HP-UX 11i Support Matrix

March 1, 2011



Notice of Use

The tables on the following pages contain information about HP-UX 11i versions and lifecycles dates for HP 9000 and HP Integrity servers.

This document:

- Covers all versions of HP-UX 11i currently supported
- Expires 90 days from its last update

This is NOT an authoritative document. Please check with your HP or HP partner representative with any questions. For the latest version of this support matrix, please refer to www.hp.com/go/hpuxservermatrix.

Contents and specifically all future dates are subject to change without notice. HP is in no way obligated to provide support until the dates listed in this document.

Changes since the last version of this matrix are indicated in red.

HP-UX 11i version and date information

HP UX 11i version and date information (Note: Integrity servers are not supported on HP UX 11.0 and 11i version 1)

HP-UX 11i version	HP UX 11i v1 (R.11.11) HP 9000 only	HP UX 11i v1.6 (R.11.22) Integrity only	HP UX 11i v2 (R.11.23) HP 9000 and HP Integrity	HP UX 11i v3 (R.11.31) HP 9000 and HP Integrity
HP-UX 11i update (fusion) releases	June 2001, Sept 2001, Dec 2001, March 2002, June 2002, Sept 2002, Dec 2002, March 2003, June 2003, Sept 2003, Dec 2003, June 2004, Dec 2004, Sept 2005, Dec 2006	N/A	September 2004, May 2005, December 2005, March 2006, June 2006, September 2006, June 2007, December 2007, June 2008	September 2007, March 2008, September 2008, March 2009, September 2009, March 2010
HP-UX 11i introduction date (1st release in version)	01-Dec-00	29-Jun-02	01-Sep-03	20-Feb-07
HP-UX 11i ship date (1st release in version)	01-Dec-00	29-Sep-02	29-Sep-03	20-Feb-07
HP-UX 11i obsolescence date (last dated software offered for sale)	31-Dec-09	30-Apr-04	31-Dec-10	31-Dec-14
End of factory support - Product engineering no longer available from the HP factory, but limited support may be offered for an additional duration for the version	31-Dec-13	Technology release: customers transitioned to 11.23	31-Dec-13	

For older HP-UX releases and a summary chart, please see below.

Older HP-UX Releases

Public Name	Lab Name	Release Date	Off CPL (Discontinuance)	End of Support (Obsolescence)
HP-UX 10.20 (HP 9000)	10.20	August 1996	June 2002	June 2003
HP-UX 11.00 (HP 9000 only)	11.0	November 1997	March 2004	December 2006
HP-UX 11i v1 (HP 9000 only)	11.11	December 2000	December 2009	December 2013
HP-UX 11i v2 (HP 9000 & Integrity)	11.23	October 2003 (Oct 2004 for HP 9000)	December 2010	December 2013
HP-UX 11i v3 (HP 9000 & Integrity)	11.31	February 2007	December 2014	December 2017

HP-UX 11i version support on HP Integrity servers

HP Integrity systems

HP Integrity server support and HP-UX 11i support by version and server model. Find HP Superdome information in the Integrity or HP 9000 Superdome sections of this document.

Server model (Rows in order by server model)	Product number	Processor type(s)	Chipset/ processor specifics	Introduction date	Obsolescence date (last date server available for sale)	A date in this column indicates further service extensions are possible. Any final dates are indicated in next column.	A date in this column indicates NO service extensions beyond the posted date are possible.4	Final End of Support Life (EOSL) or End of Contract Availability (ECA)	HP-UX 11i v2 (B.11.22) Integrity only	HP-UX 11i v2 (B.11.23) HP 9000 and Integrity	HP-UX 11i v3 (B.11.31) HP 9000 and HP Integrity
B160p	AD000A AD106A	Itanium	Itanium 2 (1.6 GHz w/ 3 MB L3 cache and 200 MHz FSB)/ Mad90M/ zx1	7-Nov-05	01-Jan-08	31-Dec-15	TBD	No	No	Yes	No
B1860c	AD323A AD217A AD217B AD323B	Itanium	Montecito Montvale	15-Feb-07	30-Jun-11	30-Jun-16	TBD	No	No	Yes	Yes
B1870c	AH232A	Itanium	Montvale	22-Jan-08	30-Jun-11	30-Jun-16	TBD	No	No	Yes	Yes
B1860c i2	AD399A	Itanium	Tukwila	27-Apr-10	TBD	TBD	TBD	No	No	No	Yes
B1870c i2	AH383A AM329A	Itanium	Tukwila	27-Apr-10	TBD	TBD	TBD	No	No	No	Yes
B1890c i2	AH384A AM330A	Itanium	Tukwila	27-Apr-10	TBD	TBD	TBD	No	No	No	Yes
cx2600 Telecom	A8216A	Itanium Mad6M	Itanium 2 (1.3 GHz w/ 3 MB integrated level 3 cache)	5-Jan-01	1-Nov-06	1-Aug-12	TBD	Yes	Yes	Yes	Yes
cx2620 Telecom	AB402A	Itanium Mad6M	1.4GHz/12MB	1-Oct-06	1-Sep-09	31-Dec-15	TBD				
nl600	AB218A AB219A A9901A A8310A	Itanium Madison		1-Feb-04 1-Feb-04 1-Feb-04 1-Feb-04	1-Oct-05 1-Oct-05 1-Oct-05 1-May-05	31-Dec-14	TBD	No	No	Yes	Yes

HP-UX 11i Support Matrix

Server model (Rows in order by server model)	Product number	Processor type(s)	Chips/ processor specifics	Introduction date	Obsolescence date (Last date server available for sale)	At this time, support is expected to continue at least until	Final End of Support Life (EOSL) or End of Contract Availability (ECA)	HP-UX 11i v2 (B.11.23) HP 9000 and Integrity only	HP-UX 11i v2 (B.11.22) Integrity only	HP-JX 11i v2 (B.11.23) HP 9000 and Integrity	HP-UX 11i v3 (B.11.31) HP 9000 and HP Integrity		
r1620	AB430A AB431A	Itanium	1.3 GHz w/3 MB cache and 400 MHz FSB. Also (1.6/3/533)/Medison 9M	1-Nov-04	AB430A: 1-Apr-07 AB431A: 1-Oct-07	31-Dec-14	TBD	No	No	Yes	Yes		
	r1620 2X r1620 1X Bundle Solutions	AB568A AB569A	Itanium	1.3 GHz w/3 MB cache and 400 MHz FSB	1-Nov-04	1-Feb-06	31-Dec-14	TBD	No	Yes	Yes	Yes	
		AB323A AB329A	Itanium	1.0 GHz w/1.5 MB cache	24-Nov-03 24-Nov-03	1-May-05	31-Dec-14	TBD	Yes	Yes	Yes	Yes	
	r2620	A68708 AB209A AB324A A68738 AB210A			14-Apr-03 16-Jun-03 24-Nov-03 14-Apr-03 16-Jun-03								
		AB333A AB331A AB332A	Itanium Med9M and Montecito	1.3GHz/3M 1.6GHz/6M 1.6GHz/3M	1-Nov-04 20-Dec-04 1-Nov-04	1-Oct-07 1-Apr-07 1-Oct-07	31-Dec-14	TBD	No	No	Yes	Yes	
		AB356A AB303A AB357A AB374A AB386A AB387A		1.6GHz 1.3/3M 1.3/3 1.6/3 1.6/6	1-Nov-04	1-Feb-06	31-Dec-14	TBD	No	No	Yes	Yes	
		AD152A AD153A		1.4GHz/12 1.6GHz/18	1-Jul-06	1-Oct-07	31-Dec-14	TBD					
		r2660	AB419A AD245A	Itanium	Montecito Montvale	15-Feb-07 28-Nov-07	31-Dec-11	31-Dec-16	TBD	No	No	Yes	Yes
			AB463A AB596A	Itanium	Montecito Montvale	01-Sep-06 28-Nov-07	31-Dec-11	31-Dec-16	TBD	No	No	Yes	Yes

HP-UX 11i Support Matrix

Server model (Rows in order by server model)	Product number	Processor type(s)	Chipset/ processor specifics	Introduction date	Obsolescence date (last date server available for sale)	At this time, support is expected to continue at least until	Final End of Support Life (EOSL) or End of Contract Availability (ECA)	HP-UX 11i v2 (8.11.22) Integrity only	HP-UX 11i v2 (8.11.23) HP 9000 and Integrity	HP-UX 11i v3 (8.11.31) HP 9000 and HP Integrity
rx4610	A6153A	Itanium Merced	733 MHz	28-Nov-07	1-Aug-02	N/A	31-Dec-07	Yes	Yes	No
rx4640	A6447A		800 MHz							
rx4640 bundles	A6961A	Itanium Mad9M	1.3/3	1-Sep-03	1-Jun-04	31-Dec-14	TBD	Yes	Yes	Yes
Base	A6962A		1.5/6							
FAST One	AB370A			1-Apr-04	1-Sep-05					
FAST Two	AB370B			1-Nov-04	1-Oct-07					
FAST Four	AB530A		1.5/4	1-Nov-04	1-Feb-05					
mx2 FAST	AB531A		1.5/4	1-Nov-04	1-Feb-06					
	AB532A		1.6/6	1-Nov-04	1-Feb-06					
	AB533A		1.5/9	1-Nov-04	22-Apr-06					
	AB373A		mx2	1-Apr-04	16-Jan-06					
rx4670	A6837A	Itanium McKinley	900MHz	9-Jun-02	1-Nov-03	31-Dec-13	TBD	Yes	Yes	Yes
	A6837B	Madison	1.3 GHz	14-Apr-03	1-Feb-05					
	A6838A		1.0 GHz	9-Jun-02	23-Jun-03					
	A6838B		1.5 GHz	14-Apr-03	1-Feb-05					
rx7620	A7027A	Itanium Mad6M	1.1GHz mx2	15-Sep-03	1-Apr-07	1-Apr-12	TBD	Yes	Yes	Yes
Server Solution	AB201A	Mad9M	1.5GHz/4MB	15-Sep-03	1-Apr-07			Yes		
2-way FAST	AB202A	mx2	1.6GHz/6MB	15-Sep-03	1-Apr-07					
4-way FAST	AB203A	mx1000 chipset		15-Sep-03	1-Apr-07					
6-way FAST	AB204A			15-Sep-03	1-Apr-07					
8-way FAST	AB343A			1-May-04	1-Jan-07					
12-way FAST	AB344A			1-May-04	1-Jan-07					
16-way FAST	AB312A	Itanium Mad 9M	Mad 9M 1.6 GHz	1-Mar-06 Nov-07	31-Mar-12	Montreal-based 1-Mar-2013	TBD	No	Yes	Yes
rx7640 Server Solution	AD064A	Monticello Montivole	7.6 MB L3 cache	(Montivole)	1-Aug-07	Montivole-based 31-Mar-2017				
2-core FAST	AB447A	mx2000 chipset	Monticello 1.4GHz		31-Mar-12					
4-core FAST	AD242A		1/12MB cache		1-Aug-07					
6-core FAST	AB448A		Monticello 1.6GHz		31-Mar-12					
8-core FAST	AB449A		Montivole 1.6GHz		31-Mar-12					
12-core FAST	AB450A		7/24MB cache		1-Jan-11					
16-core FAST			Montivole 1.6GHz		31-Mar-12					
			1/18MB cache							

HP-UX 11i Support Matrix

November 30, 2010

Server model (Rows in order by server model)	Product number	Processor type(s)	Chipset/ processor specifics	Introduction date	Obsolescence date (last date server available for sale)	At this time, support is expected to continue at least until	Final End of Support Life (EOSL) or End of Contract Availability (ECA)	HP-UX 11i v2 (8.11.23) HP 9000 and Integrity	HP-UX 11i v2 (8.11.22) Integrity only	HP-UX 11i v2 (8.11.31) HP 9000 and HP Integrity
rx8630 Server solution 2-core FAST 4-core FAST 8-core FAST 12-core FAST 16-core FAST 24-core FAST 32-core FAST	A7026A	Itanium	1.1 GHz, 1.3, 1.5 GHz w/ 4 MB cache, 1.6/6 Madison	15-Sep-03	1-Apr-07	1-Apr-12	TBD	Yes	Yes	Yes
	AB236A			15-Sep-03	1-Apr-07			Yes		
	AB217A			15-Sep-03	1-Apr-07			Yes		
	AB238A			15-Sep-03	1-Apr-07			Yes		
	AB239A			15-Sep-03	1-Apr-07			Yes		
	AB240A			15-Sep-03	1-Apr-07			Yes		
	AB341A			1-May-04	1-Jan-07			Yes		
	AB342A			1-May-04	1-Jan-07			Yes		
	AB297A	Itanium	4x800MHz (1.6 GHz w/ 6 MB L3 cache) with 4x2000	1-Mar-06	31-Mar-12	31-Mar-17	TBD		Yes	Yes
	AD065A			1-Nov-07 (Montvale)	1-Aug-07	30-Apr-13			Yes	
rx8610 Base system solution 2-core FAST 4-core FAST 8-core FAST 16-core FAST 24-core FAST 32-core FAST	AB442A		chipset, Monticello 1.4GHz/12		31-Mar-12	31-Mar-17		No		
	AB443A		1.6GHz/18, 1.8GHz/24		31-Mar-12	31-Mar-17		No		
	AB444A		Montvale 1.4GHz/12, 1.6GHz/18, 1.8GHz/24		31-Mar-12	31-Mar-17		No		
	AB445A				31-Mar-12	31-Mar-17		No		
	AB446A				31-Mar-12	31-Mar-17		No		
	A6754A	Itanium Merced		29-May-01	Dec-02	N/A	30-Nov-07	No (rx9610 required HP-UX 11i v1.5)		
	A6755A									

HP Integrity Superdome - both HP 9000 and Integrity Superdome systems are covered under solution product A5200A

**HP Integrity Superdome - both HP 9000 and Integrity Superdome systems are covered under solution product A5200A
This section presents HP Integrity Superdome Servers (with Intel Itanium microprocessors)**

Cabinet product	Cabinet capacity	Cabinet intro date	Chipset	Cell board	Chipset-cell board intro date	Chipset-cell board obsolescence date	Processor name	Processor product	Processor intro date	Processor obsolescence date	At this time, support is expected to continue of least until	FINAL End of Support Life (EOL) - or - End of Contract Availability (ECA)
A6113A	16 processors	1-Aug-00	sx1000 - Pinnacles	A6866A - sx1000 Pinnacles cell board	1-May-03	1-Apr-09	Mad9M 1.6 Ghz / 6MB cache	AD003A	1-Dec-04	1-Apr-08	31-Dec-14	TBD
A6201A	32 processors						Mad6M 1.5Ghz	A6924A	1-May-03	1-Apr-06	1-Apr-11	
A6202A	64 processors						mx2-1_proc	AB522A	1-Dec-04	1-Jan-07	1-Jan-12	
							mx2-2_proc	A6868A	1-Dec-03	1-Apr-06	30-Dec-11	
A9833A	16 processors	1-Feb-06	sx2000 - Arches	A9837A - sx2000 Arches cell board	1-Feb-06	1-Jan-11	Mad9M 1.5 Ghz/6MB cache	AD003A	1-Dec-04	1-Apr-08	1-Apr-13	TBD
A9834A	32 processors						Monic6to 1.6 Ghz/18 MB cache	AB406A	1-Aug-06	1-Apr-09	1-Apr-14	
A9835A	64 processors						Monic6to 1.6Ghz/24 MB cache	A9840A	1-Aug-06	1-Apr-09	1-Apr-14	
							Monvale 1.6Ghz/18MB cache	AD371A	1-Nov-07	31-Mar-12	31-Mar-17	
							Monvale 1.6Ghz/24MB cache	AD374A	1-Nov-07	31-Mar-12	31-Mar-17	

HP-UX 11i version support on HP 9000 servers

HP 9000 systems										
Versions of HP-UX 11i supported on HP 9000 servers										
Server model (Rows in order by server model)	Product number	Processor description	Introduction date	Obsolescence date	A date in this column indicates further server extensions are possible. Any final dates are indicated in next column.	A date in this column indicates NO service extensions beyond the posted date are possible.4	HP-UX 11i v1 (8.11.11)2,3 Renamed as v1 on Jan. 1, 2003	HP-UX 11i v2 (8.11.22) Integrity only	HP-UX 11i v2 (8.11.23)2,3 HP 9000 and Integrity	HP-UX 11i v3 (8.11.31) HP 9000 and Integrity
A180	A5182A	PA-7300LC	1-Oct-98	1-Aug-01	NA	31-Jul-08	32	No	No	No
A180C	A5183A	PA-7300LC	1-Oct-98	1-Aug-01	NA	30-Apr-07	32	No	No	No
A400 (renamed rp2400 on 1-March-2002)	A6109A	PA-8500 PA-8600	1-Jun-00	1-Jan-01	NA	30-Sep-06	64	No	64	No
A500 (see rp2450)	A6109B		1-Nov-00	4-Nov-02	NA	31-Oct-07				
D200	A3262A	PA-7100LC	1-Nov-95	1-Feb-98	NA	31-Dec-07	32	No	No	No
D210	A3331A	PA-7100LC	1-Nov-95	1-Feb-98	NA	31-Dec-07	32	No	No	No
D220	A3572A	PA-7300LC	1-Dec-96	1-Jun-00	NA	31-Dec-07	32	No	No	No
D230	A3574A	PA-7300LC	1-Dec-96	1-Jun-00	NA	31-Dec-07	32	No	No	No
D250	A3332A A3333A A3343A	PA-7200	1-Nov-95	1-Feb-98	31-Dec-13	TBD	32	No	No	No
D260	A3474A	PA-7200	1-May-96	1-Feb-98	31-Dec-13	TBD	32	No	No	No
D270	A3473A A3558A	PA-8000	1-Oct-96	1-Jun-00	31-Dec-13	TBD	32 and 64	No	No	No
D280	A3573A A3575A	PA-8000	1-Aug-97	1-Jun-00	31-Dec-13	TBD	32 and 64	No	No	No
D310	A3268A	PA-7100LC	1-Nov-95	1-Feb-98	NA	31-Dec-07	32	No	No	No
D320	A3576A	PA-7300LC	1-Dec-96	1-Sep-01	NA	31-Dec-07	32	No	No	No
D330	A3578A	PA-7300LC	1-Dec-96	1-Sep-01	NA	31-Dec-07	32	No	No	No
D350	A3334A A3335A	PA-7200	1-Nov-95	1-Feb-98	31-Dec-13	TBD	32	No	No	No

HP-UX 11i Support Matrix

Server model (Rows in order by server model)	Product number	Processor description	Introduction date	Obsolescence date	At this time, support is expected to continue at least until:	FINAL End of Support life (EOS) - or - End of Contract Availability(ECA)	11i.01, 2	HP-UX 11i v1 (8.11.1)2,3 Remained as v1 on Jan. 1, 2003	HP-UX 11i v2 (8.11.2)3 HP 9000 and Integrity	HP-UX 11i v3 (8.11.3) HP 9000 and Integrity
D360	A3476A	PA-7200	1-May-96	1-Feb-99	31-Dec-13	TBD	32	32	No	No
D370	A3560A A3562A	PA-8000	1-Oct-95	1-Jun-00	31-Dec-13	TBD	32 and 64	32 and 64	No	No
D380	A3577A A3579A	PA-8000	1-Aug-97	1-Nov-00	31-Dec-13	TBD	32 and 64	32 and 64	No	No
D390	A4903A A4904A	PA-8200	1-Jul-98	1-Sep-01	31-Dec-13	TBD	N/A	32 and 64	No	No
Kx00	PA-7200	PA-7200	1-Mar-95	1-Dec-96	NA	30-Jun-06	32	32	No	No
Kx10	PA-7200	PA-7200	1-Sep-95	1-Dec-97	NA	30-Jun-06	32	32	No	No
Kx20	PA-7200	PA-7200	1-Mar-96	1-Sep-99	31-Dec-13	TBD	32	32	No	No
K260	A3205A	PA-8000	1-Jul-96	1-Sep-98	31-Dec-13	TBD	32 and 64	32 and 64	No	No
K360/Kx60	A5140A	PA-8000	1-Jun-98	1-Jun-00	31-Dec-13	TBD	32 and 64	32 and 64	No	No
K250/K450	A3284A A3463A A3464A	PA-8000	1-Jul-96	1-Apr-98	31-Dec-13	TBD	32 and 64	32 and 64	No	No
K370 K570	A3663B A3641A	PA-8200	1-Jun-98	1-Nov-00	31-Dec-13	TBD	32 and 64	32 and 64	No	No
K380 K580	A4869B A4837A	PA-8200	1-Jun-98	1-Sep-01	31-Dec-13	TBD	32 and 64	32 and 64	No	No
L1000 (renamed rp5400 on Nov 1, 2001)	A5576A A5576B	PA-8500 PA-8600	1-Oct-99 1-Dec-00	1-May-02	31-Dec-14	TBD	64	64	N/A	see rp5400
L1500 (renamed rp5430 on Nov 1, 2001)	A6797B	PA-8600	1-Nov-01	5-Sep-05	31-Dec-13	TBD	64	64	N/A	see rp5430
L2000 (renamed rp5450 on Nov 1, 2001)	A5191A A5191B	PA-8500 PA-8600	1-Oct-99 1-Dec-00	1-May-02	31-Dec-14	TBD	64	64	N/A	see rp5450
L3000 (renamed rp5470 on Nov 1, 2001)	A6144A A6144B	PA-8600	1-Nov-00 1-Nov-01	1-Jan-02 5-Sep-05	30-Sep-07 31-Dec-14	TBD	64	64	N/A	see rp5470
N4000	A3639A A3639B	PA-8500	1-Apr-99 1-Mar-00	1-Jul-03 1-Nov-01	31-Dec-14	TBD	64	64	N/A	64
R380	A5176A A5177A	PA-8000/ PA-8200	1-Oct-98 1-Oct-98	1-Nov-00 1-Nov-00	31-Dec-13	TBD	N/A	32 and 64	N/A	No

HP Public information

Server model (Rows in order by server model)	Product number	Processor description	Introduction date	Obsolescence date	At this time, support is expected to continue at least until:	FINAL End of Support life (EOS) or End of Contract Availability (ECA)	HP-UX 11i v1 (B.11.112.3 Renamed as v1 on Jan. 1, 2003)	HP-UX 11i v2 (B.11.22) Integrity only	HP-UX 11i v2 (B.11.23) HP 9000 and Integrity	HP-UX 11i v3 (B.11.31) HP 9000 and Integrity
rp300	A5178A, A5179A	PA8000/ PA8200	1-Oct-98	1-Sep-01	31-Dec-13	TBD	N/A	N/A	N/A	No
rp2405	A7121A, A7122A	PA-8700 650 Mhz	1-Sep-02	1-Feb-05	31-Dec-13	TBD	64	N/A	64	No
rp2430	A6889A	PA-8700	1-Mar-02	1-Feb-05	31-Dec-13	TBD	64	N/A	64	No
rp2450	A5570A	PA-8600	1-May-00	1-Jan-01	NA	30-Sep-06	64	N/A	64	No
rp2470	A5570R	PA-8700	1-Sep-00	13-Oct-03	31-Dec-13	TBD	64	N/A	64	No
rp3410	A6890A, A7136P	PA-8700 PA-8800	1-Mar-02 12-Jun-04	1-Feb-05 1-Jan-06	31-Dec-13 31-Dec-14	TBD	64 N/A	N/A	64	Yes
rp3440	A9954A, A7137A	PA-8900 PA-8800	1-May-05 1-Feb-04	1-Jan-09 1-Jan-09	31-Dec-14	TBD	64	N/A	64	Yes
rp4410	A9949A, A9952A, A9953A	PA-8900	19-Jul-04 1-May-05	1-Jan-06 1-Jan-09	31-Dec-14	TBD	N/A	N/A	64	Yes
rp4430	A9955A, A9956, A7124, A7134	PA-8900 PA-8800 PA-8900	1-May-05 24-Nov-03 1-Feb-04	1-Jan-09 1-Aug-04 1-Jan-06	31-Dec-14	TBD	N/A	N/A	64	Yes
rp5400 (formerly L1000)	A7124, A7134, A9950A, A9951A	PA-8500 PA-8600	12-Jun-04 1-May-05	1-Jan-09 1-May-02	31-Dec-13 31-Dec-14	TBD	64	N/A	64	No
rp5405 (formerly L2000)	A7117A, A7118A, A9805A	PA-8700 550 Mhz	1-Dec-00 1-Sep-02 1-Mar-03	1-May-02 1-Feb-05	31-Dec-13	TBD	64	N/A	64	No
rp5470 (formerly L3000)	A67973, A5191B, A6144B	PA-8600, PA-8700 PA-8500, PA-8600 PA-8600, PA-8600	1-Nov-01 1-Dec-00 1-Nov-01	5-Sep-05 1-May-02 5-Sep-05	31-Dec-13 31-Dec-14 31-Dec-13	TBD	64	N/A	64	No

Server model (Rows in order by server model)	Product number	Processor description	Introduction date	Obsolescence date	At this time, support is expected to continue at least until:	FINAL End of Support Life (EOSL) -or- End of Contract Availability(ECA)	11.01, 2	HP-UX 11i v1 (8.11.1)2,3 Renamed as v1 on Jan. 1, 2003	HP-UX 11i v2 (8.11.2)2,3 HP 9000 and Integrity	HP-UX 11i v3 (8.11.3)1) HP 9000 and Integrity
rp7400	A3639C		1-Sep-01	14-Apr-03	31-Dec-14	TBD	64	64	64	No
rp7405	A7111A A7112A A7113A	PA-8700 650 MHz	1-Sep-02	1-Jul-04	31-Dec-13	TBD	N/A	N/A	64	Yes
rp7410	A6752A	PA-8700	1-Feb-02	1-Feb-05	31-Dec-13	TBD	N/A	64	64	Yes
rp7420	A7025A A8205A A8206A A8207A A8208A	PA-8800 1.0GHz 900MHz PA-8900 1.1GHz 1.0GHz	PA-8800 1-Feb-04 PA-8900 1-May-05	PA-8800 14-Aug-2006 PA-8900 1-Mar-2008	PA-8800 1-May-2012	TBD	No	Yes	64	Yes
rp8400	A6093A	PA-8700	1-Aug-01	1-Feb-05	31-Dec-13	TBD	N/A	64	64	Yes
rp8520	A6912A	PA-8800 1.0GHz 900MHz PA-8900 1.1GHz 1.0GHz	PA-8800 1-Dec-2003 PA-8900 1-May-2005	PA-8800 1-Aug-2006 PA-8900 1-Mar-2008	1-May-2012	TBD	No	64	64	Yes
rp7440	A9959A AD026A AD027A AD028A AD029A	PA-8900 1.068GHz 533MHz FSB	1-Feb-07	1-Jan-09	31-Dec-14	TBD	No	Yes	64	Yes
rp8440	A9958A AD031A AD032A AD033A AD034A AD035A	PA-8900 1.068GHz 533MHz FSB	1-Feb-07	1-Jan-09	31-Dec-14	TBD	No	Yes	64	Yes

Server model (Rows in order by server model)	Product number	Processor description	Introduction date	Obsolescence date	At this time, support is expected to continue at least until:	FINAL End of Support Life (EOSL) - or - End of Contract Availability (ECA)	HP-UX 11i v1 (B.11.1.1)2,3 Renamed as v1 on Jan. 1, 2003	HP-UX 11i v2 (B.11.22) Integrity only	HP-UX 11i v2 (B.11.2)2,3 HP 9000 and Integrity	HP-UX 11i v3 (B.11.31) HP 9000 and Integrity
T500	A2339A	PA-7100	1-Oct-93	1-Nov-97	31-Dec-13	TBD	32	N/A	N/A	No
T520	A3310A	PA-7150	1-Sep-95	1-Feb-98	31-Dec-13	TBD	32	N/A	N/A	No
T600	A3329A	PA-6000	1-Apr-97	1-Aug-99	31-Dec-13	TBD	32 and 64	N/A	N/A	No
V2200	A3726A	PA-8200	1-May-97	1-Sep-99	31-Dec-13	TBD	64	N/A	N/A	No
V2250	A5081A	PA-8200	1-Mar-98	1-Jul-00	31-Dec-13	TBD	64	N/A	N/A	No
V2500	A5074A	PA-8500	1-Dec-98	1-Jan-01	31-Dec-13	TBD	64	N/A	N/A	No
V2600	A5824A	PA-8600	1-Dec-99	1-Dec-01	31-Dec-13	TBD	64	N/A	N/A	No
EPS 40		PA-8200/ V2200	1-Feb-98	TBD			N/A	N/A	N/A	No

HP 9000 Superdome - both HP 9000 and Integrity Superdome systems are covered under solution product A5200A

HP 9000 Superdome Server specific with introduction and obsolescence dates (last date server offered for sale)
 All models run HP-UX 11i v1 - in 64-bit mode only - v2 (B.11.23) and v3 (B.11.31).
 No model runs HP-UX 11i v2 (B.11.22) or 11.0.

Cabinet product	Cabinet capacity	Cabinet intro date	Chipset	Cell board	Chipset-cell board intro	Chipset-cell board obsolescence date	Processor name	Processor product	Processor intro date	Processor obsolescence date	At this time, support is expected to continue at least until	FINAL End of Support Life (EOSL) - or - End of Contract Availability (ECA)
A6113A	16 processors	1-Aug-00	Yosemite	A5206A	1-Aug-06	1-Sep-02	4 x PA-8600 552 Mhz processor	A6161A - Right to Use	1-Aug-00	1-Sep-02	31-Dec-14	TBD
A5201A	32 processors	1-Aug-00		A6445A	1-Aug-01	1-Nov-04	4 x PA-8700 750 Mhz processor	A6441A - Right to Use	1-Aug-01	1-Nov-04		
A5202A	64 processors	1-Aug-00		A6862A	17-Jun-02	1-Apr-06	4 x PA-8700+ 875 Mhz processor	A6865A - Right to Use	17-Jun-02	1-Apr-06		
A6113A	16 processors	1-Aug-00	ex2000 Arches	A9837A	1-Feb-06	1-Nov-10	PA-8900	A9853A	1-Feb-07	1-Jan-10	1-Jan-15	TBD
A5201A	32 processors	1-Aug-00										
A5202A	64 processors	1-Aug-00										
A6113A	16 processors	1-Aug-00	ex 1000 Pinnacles	A6966A	1-May-05	1-Apr-09	PA-8800	A8520A	1-Dec-04	1-Dec-06	1-Dec-11	TBD
A5201A	32 processors	1-Aug-00										
A5202A	64 processors	1-Aug-00										

Notes

- TBD means "To be determined"
- Yes means "This version of HP-UX 11i supports the designated server".
- HP-UX 11i v2 and v3 supports only the 64-bit version of the HP-UX kernel.
- NA means "Not applicable"

¹ Since HP-UX 11.0 is the first to support 64 bits, prior versions are 32-bit only.

² 32 and 64 means a 64-bit PA8x00-based system can run either 32- or 64-bit versions of HP-UX 11.x and 32- and 64-bit applications

³ 64 means runs on 64-bit PA8x00 systems only, but can run 32- and 64-bit applications.

⁴ Local support dates may vary. Please contact your local support representative for further information

ORACLE INFORMATION-DRIVEN SUPPORT

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Oracle Technology Products



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Technical support

My Oracle Support

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Tax, legal, and regulatory updates

Upgrade scripts

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Certification with most new Oracle products

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Your technology future is assured with Oracle's Extended Support. Extended Support lets you stay competitive, with the freedom to upgrade on your timetable. If you take advantage of Extended Support, it provides you with an extra three years of support for specific Oracle releases for an additional fee. You benefit from:

Major product and technology releases

Technical support

My Oracle Support

Updates, fixes, security alerts, data fixes, and critical patch updates

Tax, legal, and regulatory updates

Upgrade scripts

Certification with most existing third-party products/versions

Certification with most existing Oracle products

Extended Support may not include certification with some new third-party products/versions

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Sustaining Support puts you in control of your upgrade strategy. When Premier Support expires, if you choose not to purchase Extended Support, or when Extended Support expires, Sustaining Support will be available for as long as you license your Oracle products. With Sustaining Support, you receive technical support, including access to our online support tools, knowledgebases, and technical support experts. You benefit from:

Major product and technology releases

Technical support

Access to My Oracle Support

Fixes, updates, and critical patch updates created during the Premier Support stage

Upgrade scripts created during the Premier Support stage

Sustaining Support does not include:

New updates, fixes, security alerts, data fixes, and critical patch updates

New tax, legal, and regulatory updates

New upgrade scripts

Certification with new third-party products/versions

Certification with new Oracle products

For more specifics on Premier Support, Extended Support, and Sustaining Support, please refer to Oracle's "Technical Support Policies."

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Oracle Lifetime Support: Coverage for Oracle Technology Products

Support does not follow the Lifetime Support Policy.
Unless otherwise noted, each stage of support is provided through the last day of the month noted on the included charts.
For further information regarding specific releases, please refer MyOracle Support.

Oracle Database Releases

Release	GA Date	Primary Support Ends	Extended Support Ends	End of Life Support Ends
8.1.7	Sep 2000	Dec 2004	Dec 2005	Indefinite
9.2	Jul 2002	Jul 2007	Jul 2010	Indefinite
10.1	Jan 2004	Jan 2005	Jan 2012	Indefinite
10.2	Jul 2005	Jul 2010	Jul 2013	Indefinite
11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite

For Oracle Database 9.2 a limited bug fix service will be available from Aug 2010 until July 2012. For details please refer to the [Technical Support Policies](#).

For Oracle Database 10.2 there will be available an additional 2 years of Severity 1 fixes August 2013 – July 2015 for the Linux Itanium platform. For details please refer to the [Technical Support Policies](#).

For more detailed information on bug fix and patch release policies, please refer to the "Error Correction Support Policy" on [MyOracle Support](#).

For customers with current support contracts running Oracle Database 10gR2, please refer to the Oracle [Technical Support Policies](#) for Extended Support fee waiver information.

Oracle's iBran Releases

Release	GA Date	Primary Support Ends	Extended Support Ends	End of Life Support Ends
CWD4ALL (All releases)	Not Available	Not Available	Not Available	Aug 2009
Oracle iBran Releases				
Oracle SQL Developer Data Modeler 2.0.0.57.0	Jul 2009	Jul 2014	Jul 2017	Indefinite

Support for all CWD4ALL releases will end August 31, 2009. Customers are advised to use the Oracle-branded product, Oracle SQL Developer Data Modeling.

Oracle Collaboration Suite Releases

Release	GA Date	Primary Support Ends	Extended Support Ends	Outstanding Support Ends
9.0.3	Dec 2002	Oct 2005	Not Available	Not Available
9.0.4	Apr 2004	Mar 2007	Not Available	Mar 2010
10.1	Aug 2005	Aug 2010	Aug 2013	Indefinite

Support retirement dates have already been announced for Oracle Collaboration Suite 9.0. For more detailed information on bug fix and patch release policies, please refer to the "Error Correction Support Policy" on [http://www.oracle.com/technetwork/middleware/collaboration/errata-101887.html](#).

Oracle Enterprise Manager Releases

Release	GA Date	Primary Support Ends	Extended Support Ends	Outstanding Support Ends
Oracle Grid Control 10.1	Feb 2004	Feb 2009	Feb 2012	Indefinite
Oracle Grid Control 10.2	Oct 2005	Nov 2011	Nov 2014	Indefinite
Oracle Grid Control 11.1	Apr 2010	Apr 2015	Apr 2018	Indefinite

Oracle Enterprise Manager 9.2 was bundled with the Oracle Database 9.2. Therefore, the support time frames for Oracle Enterprise Manager 9.2 will follow the same support time frames as Oracle Database 9.2. Please see the Oracle Database release table for details.

*Please note that Oracle Enterprise Manager 10g R3 (10.2.0.3), 10g R4 (10.2.0.4), and 10g R5 (10.2.0.5) are patchset releases of Oracle Grid Control 10.2 and as such fall under the support time frames for Oracle Grid Control 10.2. For more detailed information on bug fix and patch release policies, please refer to the "Error Correction Support Policy" on [http://www.oracle.com/technetwork/middleware/enterprise_manager/errata-101887.html](#).

Oracle's AmberPoint Releases

Release	GA Date	Primary Support Ends	Extended Support Ends	Outstanding Support Ends
AMS 5.0 and Earlier	Not Available	Not Available	Not Available	Not Available
AMS 6.0.5.1	Feb 2010	Mar 2012	Not Available	Indefinite
AMS 6.1.4.1	Feb 2010	Mar 2012	Not Available	Indefinite
AMS 6.5.3.x	Feb 2010	Mar 2012	Not Available	Indefinite
GHMP Adapter 1.0.1.1	Feb 2010	Mar 2012	Not Available	Indefinite
Datapower Observer 1.0.2.0	Feb 2010	Mar 2012	Not Available	Indefinite
BW Observer 2.2.1.0	Feb 2010	Mar 2012	Not Available	Indefinite
Cisco AXG Observer (All Versions)	Not Available	Not Available	Not Available	Not Available
BMC Adapter (All Versions)	Not Available	Not Available	Not Available	Not Available
HPOVO Adapter (All Versions)	Not Available	Not Available	Not Available	Not Available
Internal Tools (All Versions)	Not Available	Not Available	Not Available	Not Available
Jigsaw Tools (All Versions)	Not Available	Not Available	Not Available	Not Available

Oracle's AmberPoint Releases (Continued)

Release	GA Date	Primary Support Ends	Extended Support Ends	Endgame Support Ends
MOB Adapter (All Versions)	Not Available	Not Available	Not Available	Not Available
SCOM Adapter (All Versions)	Not Available	Not Available	Not Available	Not Available
SiteScope Adapter (All Versions)	Not Available	Not Available	Not Available	Not Available
TEC Adapter (All Versions)	Not Available	Not Available	Not Available	Not Available
Oracle's Sustaining Releases				
Oracle Business Transaction Management 6.5.4 x	Apr 2010	Apr 2012	Apr 2014	Indefinite

Note: No Certification will be provided to new OS and 3rd Party products for legacy AmberPoint releases and any AMS 6.0.x, 6.1.x and 6.5.x release not listed will receive indefinite sustaining support.

Oracle Rdb and Oracle CODASYL Database Releases

Release	GA Date	Primary Support Ends	Extended Support Ends	Endgame Support Ends
7.0	Oct 1996	Aug 2007	Aug 2009	Indefinite
7.1	Jul 2001	Dec 2007	Dec 2010	Indefinite
7.2	Jan 2006	Jan 2013	Jan 2016	Indefinite

Oracle TimesTen In-Memory Database Releases

Release	GA Date	Priority Support Ends	Extended Support Ends	Standard Support Ends
5.0	Nov 2003	Nov 2005	Not Available	Not Available
5.1	Oct 2004	Oct 2006	Not Available	Not Available
6.0	Sep 2005	Sep 2008	Sep 2009	Indefinite
7.0	Feb 2007	Feb 2012	Feb 2015	Indefinite
11.2.1	May 2009	May 2014	May 2017	Indefinite

The releases of the Oracle Database Enterprise Edition Option *In-Memory Database Cache* will follow the same support timeframe as the associated Oracle TimesTen In-Memory Database releases.

Oracle Berkeley DB (Formerly Sleepycat) Releases

Release	GA Date	Priority Support Ends	Extended Support Ends	Standard Support Ends
3.1.14	Jun 2000	Dec 2006	Dec 2007	Indefinite
3.1.17	Aug 2006	Dec 2006	Dec 2007	Indefinite
3.2.9	Jan 2001	Dec 2006	Dec 2007	Indefinite
3.3.11	July 2001	Dec 2007	Dec 2010	Indefinite
4.0.14	Dec 2001	Dec 2008	Dec 2011	Indefinite
4.1.25	Sep 2007	Dec 2008	Dec 2011	Indefinite
4.2.52	Nov 2003	Dec 2008	Dec 2011	Indefinite
4.3.29	Nov 2004	Dec 2009	Dec 2012	Indefinite
4.4.20	Nov 2005	Dec 2010	Dec 2013	Indefinite
4.5	Sep 2006	Sep 2011	Sep 2014	Indefinite
Berkeley DB XML 1.2.1	Feb 2004	Dec 2007	Dec 2010	Indefinite
Berkeley DB XML 2.0.9	Jan 2005	Dec 2008	Dec 2011	Indefinite
Berkeley DB XML 2.1.8	May 2005	Dec 2008	Dec 2011	Indefinite
Berkeley DB XML 2.2.13	Jan 2006	Jan 2009	Jan 2012	Indefinite
Berkeley DB Java Edition 1.7.1	Feb 2005	Feb 2006	Not Available	Indefinite
Berkeley DB Java Edition 2.0.42	Jun 2005	Jun 2008	Jun 2010	Indefinite
Berkeley DB Java Edition 2.0.54	Jul 2005	Jul 2008	Jul 2010	Indefinite

Oracle Berkeley DB (Formerly Sleepycat) Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
10.0	Jul 2004	Dec 2008	Dec 2010	Indefinite
Berkeley DB Java Edition 2.0.90	Nov 2005	Nov 2008	Nov 2010	Indefinite
Berkeley DB Java Edition 2.1.30	Jan 2006	Jan 2011	Jan 2014	Indefinite
Berkeley DB Java Edition 3.0.11	May 2006	May 2011	May 2014	Indefinite
Berkeley DB Java Edition 3.1.0	Sep 2006	Sep 2011	Sep 2014	Indefinite
Berkeley DB Java Edition 3.1.25	Oct 2006	Oct 2011	Oct 2014	Indefinite

Other releases of Oracle Berkeley DB, Oracle Berkeley DB XML, and Oracle Berkeley DB Java Edition not listed will receive indefinite Sustaining Support.

Oracle Database Lite Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
10.0	Jul 2004	Dec 2008	Dec 2010	Indefinite
10.2	Sep 2005	Dec 2009	Dec 2011	Indefinite
10.3	Apr 2007	Dec 2012	Dec 2015	Indefinite

Oracle Database Lite releases will follow the support time frames for the most recent Oracle Fusion Middleware version for which the Oracle Database Lite release is certified.

For Oracle products which require or embed Oracle Database Lite (for example, Oracle Mobile Field Service and Oracle E-Business Suite), Oracle Database Lite will be supported according to the support schedule of those products, even if the support dates extend beyond those for Oracle Database Lite support.

Oracle Reliably Backup Release

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
3.1.3.x	Not Available	Aug 2007	Not Available	Not Available

Customers should plan to migrate to Oracle Secure Backup 10.1.

Oracle Secure Backup Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	End-of-Life Support Ends
10.1	Apr 2006	Dec 2008	Not Available	Indefinite
10.2	Nov 2007	May 2010	Not Available	Indefinite
10.3	Jun 2009	Dec 2012	Not Available	Indefinite

Oracle Warehouse Builder Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	End-of-Life Support Ends
9.2	Jul 2003	Oct 2007	Not Available	Oct 2010
10.1	Apr 2004	Jul 2007	Not Available	Jul 2010

As of 10gR2 (10.2) Oracle Warehouse Builder (OWB) ships as a part of the Database release. So from 10.2 onwards the lifecycle dates for OWB will be the same as for the Database release it ships with.

Oracle's JD Edwards EnterpriseOne Extended Process Integration (XPI) Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	End-of-Life Support Ends
8.97	Dec 2003	Jan 2008	Not Available	Not Available
8.94	Dec 2004	Dec 2008	Not Available	Not Available

Oracle's Auplyma Release

Release	GA Date	Premier Support Ends	Extended Support Ends	End-of-Life Support Ends
Java Application Monitoring (All Releases)	Dec 2005	Jan 2008	Jan 2008	Not Available

Support for all legacy Auplyma products ended on January 31, 2008. Customers are advised to upgrade to the Oracle-branded product, Oracle Enterprise Manager 10gR4 (10.2.0.4).

Oracle's Moniforce Releases

Release	GA Date	Product Support End Date	Collection Support End Date	Definitive Support End Date
UXinsight 4.0x	Oct 2007	Jun 2008	Not Available	Not Available
UXinsight 4.4	Feb 2008	Dec 2008	Not Available	Not Available
webProbe 3.2 x 32bit	Jun 2005	Not Available	Not Available	Dec 2010
webProbe 3.6.x (32 and 64 bit)	Jun 2007	Not Available	Not Available	Dec 2010
webProbe 3.6.4 64bit	Jan 2008	Dec 2009	Not Available	Dec 2010
webSensor Enterprise 3.2 x 32bit	Jun 2005	Not Available	Not Available	Dec 2010
webSensor Enterprise 3.6.x (32 and 64 bit)	Jun 2007	Not Available	Not Available	Dec 2010
webSensor Enterprise 3.6.4 64bit	Jan 2008	Dec 2009	Not Available	Dec 2010
webSensor Commerce 3.2 x 32bit	Jun 2005	Not Available	Not Available	Not Available
webSensor Commerce 3.6.x (32 and 64 bit)	Jun 2007	Not Available	Not Available	Not Available
webSensor Commerce 3.6.4 64bit	Jan 2008	Jan 2009	Jan 2009	Jan 2009
webAlarm	Not Available	Jan 2009	Jan 2009	Jan 2009
Discontinued Products				
Oracle Real User Experience Insight 4.4.1	Mar 2008	Dec 2009	Dec 2010	Dec 2011
Oracle Real User Experience Insight 4.5.x	Sep 2008	Sep 2010	Sep 2012	Indefinite
Oracle Real User Experience Insight 6.0.x	Nov 2009	Nov 2011	Nov 2013	Indefinite
Oracle Real User Experience Insight 6.5.x	Apr 2010	Apr 2012	Apr 2014	Indefinite

The migration path for webAlarm is to use Oracle's existing service-level monitoring solution.

Oracle Express Server Release

Release	GA Date	Primary Support Ends	Extended Support Ends	Remaining Support Ends
Oracle Express Server 6.3.4	Jul 2002	Dec 2007	Not Available	Dec 2010

Oracle Gateway Release's

Release	GA Date	Primary Support Ends	Extended Support Ends	Remaining Support Ends
Oracle Gateway Release 9.2				
Oracle Access Manager for AS/400 9.2	Jul 2002	Jul 2007	Not Available	Indefinite
Oracle Transparent Gateway for DB2/400 9.2	Jul 2002	Jul 2007	Not Available	Indefinite
Oracle Transparent Gateway for DRDA 9.2	Jul 2002	Jul 2007	Not Available	Indefinite
Oracle Procedural Gateway for APFC 9.2	Jul 2002	Jul 2007	Not Available	Indefinite
Oracle Procedural Gateway for IBM MQ Series 9.2	Jul 2002	Jul 2007	Not Available	Indefinite
Oracle Transparent Gateway for DB2 9.2	Jul 2002	Jul 2007	Not Available	Indefinite
Oracle Gateway Release 10.1				
Oracle Access Manager for AS/400 10.1	Jan 2004	Jan 2009	Not Available	Indefinite
Oracle Transparent Gateway for DB2/400 10.1	Jan 2004	Jan 2009	Not Available	Indefinite
Oracle Transparent Gateway for DRDA 10.1	Jan 2004	Jan 2009	Not Available	Indefinite
Oracle Procedural Gateway for APFC 10.1	Jan 2004	Jan 2009	Not Available	Indefinite
Oracle Transparent Gateway for DB2 10.1	Jan 2004	Jan 2009	Not Available	Indefinite
Oracle Gateway Release 10.2				
Oracle Access Manager for AS/400 10.2	Jul 2005	Jul 2010	Not Available	Indefinite
Oracle Transparent Gateway for DB2/400 10.2	Jul 2005	Jul 2010	Not Available	Indefinite
Oracle Transparent Gateway for DRDA 10.2	Jul 2005	Jul 2010	Not Available	Indefinite
Oracle Procedural Gateway for APFC 10.2	Jul 2005	Jul 2010	Not Available	Indefinite
Oracle Procedural Gateway for WebSphere MQ 10.2	Jul 2005	Jul 2010	Not Available	Indefinite
Oracle Transparent Gateway for DB2 10.2	Jul 2005	Jul 2011	Not Available	Indefinite
Oracle Gateway Release 11.1				
Oracle Database Gateway for WebSphere MQ 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Database Gateway for APFC 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Database Gateway for DRDA 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Database Gateway for VSAM 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Database Gateway for IMS 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Database Gateway for Adabas 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Database Gateway for SQL Server 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite

Oracle Gateway Release's (Continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Continuing Support Ends
Oracle Database Gateway for Teradata 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Database Gateway for Informix 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Database Gateway for Sybase 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Gateway Release 11.2				
Oracle Database Gateway for Websphere MQ 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for APPC 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for DRDA 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for VSAM 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for IMS 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for Acabas 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for SQL Server 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for Teradata 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for Informix 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for Sybase 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite

Oracle Access Manager for AS400 10.2 is the terminal release.

Oracle Transparent Gateway for DB2/400 10.2 is the terminal release, customers should migrate to Oracle Database gateway for DRDA.

Oracle's TripleHop Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Continuing Support Ends
MatchPoint 2.x	Jun 2002	Not Available	Not Available	Not Available
MatchPoint 3.x	Oct 2003	Not Available	Not Available	Sep 2008

Customers should plan to migrate to Oracle Secure Enterprise Search 10.1.8.x

Oracle Secure Enterprise Search

Release	GA Date	Premier Support Ends	Extended Support Ends	Continuing Support Ends
Secure Enterprise Search 10.1.8	Apr 2007	Jan 2012	Not Available	Indefinite

Oracle Application Express (Formerly HTML DB)

Release	GA Date	Premier Support Ends	Extended Support Ends	Ongoing Support Ends
1.6	Jul 2005	Dec 2008	Not Available	Indefinite
2.0	Sep 2005	Dec 2008	Not Available	Indefinite
2.2	Aug 2006	Aug 2009	Not Available	Indefinite
3.0	Mar 2007	Mar 2010	Not Available	Indefinite
3.1	Feb 2008	Feb 2011	Not Available	Indefinite
3.2	Feb 2009	Feb 2012	Not Available	Indefinite
4.0	Jun 2010	Jun 2015	Not Available	Indefinite

Oracle Fail Safe Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Ongoing Support Ends
Oracle Fail Safe 3.3.2	Nov 2002	Jul 2007	Not Available	Indefinite
Oracle Fail Safe 3.3.3	Apr 2004	Mar 2009	Not Available	Indefinite
Oracle Fail Safe 3.3.4	Nov 2005	Jul 2010	Not Available	Indefinite
Oracle Fail Safe 3.4.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Fail Safe 3.4.2	Sep 2009	Jan 2015	Jan 2018	Indefinite

Oracle Application Testing Suite Releases

Legacy Release	GA Date	Premier Support Ends	Extended Support Ends	Ongoing Support Ends
e-TEST suite 5.x and earlier	Not Available	Not Available	Not Available	Not Available
e-TEST suite 6.x	Not Available	Not Available	Not Available	Not Available
e-TEST suite 7.x	Not Available	Not Available	Not Available	Not Available
e-TEST suite 8.0	Mar 2005	Not Available	Not Available	Not Available
e-TEST suite 8.1	Jun 2006	Not Available	Not Available	Not Available
e-TEST suite 8.2	Apr 2007	Not Available	Not Available	Jun 2009
Current Release (EOL)				
Oracle Application Testing Suite 8.3	Jun 2008	Jun 2010	Jun 2012	Indefinite
Oracle Application Testing Suite 8.4	Sep 2008	Sep 2010	Sep 2012	Indefinite
Oracle Application Testing Suite 8.5	Jan 2009	Jan 2011	Jan 2013	Indefinite
Oracle Application Testing Suite 8.0	Sep 2009	Sep 2011	Sep 2013	Indefinite

Oracle's ClearApp Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Indefinite Support Ends
Access Manager 5.1	Not Available	Not Available	Not Available	Not Available
QuickVision 6.0	Not Available	Not Available	Not Available	Jun 2010
QuickVision 6.1	Not Available	Not Available	Not Available	Indefinite
QuickVision 7.0	Not Available	Dec 2009	Dec 2010	Indefinite
QuickVision 7.5	Sep 2008	Dec 2010	Dec 2011	Indefinite
Oracle Composite Application Monitor and Modeler				
Oracle Composite Application Monitor and Modeler 10.7.0.4	Nov 2008	Oct 2010	Oct 2013	Indefinite

The migration path for QuickVision 7.5 is to use Oracle Composite Application Monitor and Modeler. Oracle Composite Application Monitor and Modeler is part of Oracle Grid Control release 10.2.x. To be eligible for Premier Support and Extended Support coverage, a mandatory patch for QuickVision 7.0 must be applied.

Oracle's mValent Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Indefinite Support Ends
mValent Integrity 3.x and earlier	Jan 2005	Not Available	Not Available	Not Available
mValent Integrity 4.0	Jan 2005	Not Available	Not Available	Not Available
mValent Integrity 4.1.x	Jan 2005	Not Available	Not Available	Not Available
mValent Integrity 4.2.x	Dec 2007	Not Available	Not Available	Not Available
mValent Integrity 5.0.x	Dec 2007	Not Available	Not Available	Dec 2011
mValent Integrity 5.1.x	Sep 2008	Not Available	Not Available	Dec 2011
mValent Integrity 5.2.x	Dec 2008	Not Available	Not Available	Dec 2012
mValent Integrity 5.3.x	Feb 2009	Dec 2011	Dec 2013	Indefinite

Oracle Virtual Iron Releases

Release	GA Date	Previous Support Ends	Extended Support Ends	Sustaining Support Ends
Virtual Iron Extended Enterprise Edition and Virtual Iron Enterprise Edition 4.0.4 and earlier	Sep 2007	Not Available	Not Available	Not Available
Virtual Iron Extended Enterprise Edition and Virtual Iron Enterprise Edition 4.0.5	Sep 2007	Not Available	Not Available	Indefinite
Virtual Iron Extended Enterprise Edition and Virtual Iron Enterprise Edition 4.1.4	Oct 2007	Not Available	Not Available	Indefinite
Virtual Iron Extended Enterprise Edition and Virtual Iron Enterprise Edition 4.2.9	Dec 2007	Not Available	Not Available	Indefinite
Virtual Iron Extended Enterprise Edition and Virtual Iron Enterprise Edition 4.2.11	Jan 2008	Not Available	Not Available	Indefinite
Virtual Iron Extended Enterprise Edition and Virtual Iron Enterprise Edition 4.2.13	Jan 2008	Not Available	Not Available	Indefinite
Virtual Iron Extended Enterprise Edition and Virtual Iron Enterprise Edition 4.2.14	Feb 2008	Not Available	Not Available	Indefinite
Virtual Iron Extended Enterprise Edition and Virtual Iron Enterprise Edition 4.3.8	Apr 2008	Not Available	Not Available	Indefinite
Virtual Iron Extended Enterprise Edition 4.4.11	Sep 2008	Sep 2009	Not Available	Indefinite
Virtual Iron Extended Enterprise Edition 4.4.15	Oct 2008	Oct 2009	Not Available	Indefinite
Virtual Iron Extended Enterprise Edition 4.5.13	Jan 2009	Jan 2010	Not Available	Indefinite
Virtual Iron Extended Enterprise Edition 4.5.15	Feb 2009	Feb 2010	Not Available	Indefinite

Oracle's Secerno Releases

Release	GA Date	Previous Support Ends	Extended Support Ends	Sustaining Support Ends
Previous Secerno Releases	Various	Jan 2012	Not Available	Indefinite

Oracle Audit Vault Releases

Release	GA Date	Previous Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Audit Vault 10.2.3	Jun 2008	Jun 2013	Not Available	Indefinite

Oracle's MySQL Releases

Release	General Availability	Discontinued Support	Extended Support	Terminating Support
MySQL Database 5.0	Oct 2005	Dec 2011	Not Available	Indefinite
MySQL Database 5.1	Dec 2006	Dec 2013	Not Available	Indefinite
MySQL Database 5.5	Dec 2010	Dec 2015	Dec 2018	Indefinite
MySQL Cluster 5	Aug 2007	Mar 2013	Not Available	Indefinite
MySQL Cluster 7	Apr 2009	Apr 2014	Not Available	Indefinite

Oracle Lifetime Support:
 Coverage for Oracle Exadata Storage Server Software

Oracle Exadata Storage Server Software

Release	OLP Start	Release Support Ends	End of Support	End of Support
11.1.x	Sep 2008	Sep 2013	Not Available	Indefinite
11.2.x	Sep 2009	Sep 2014	Sep 2017	Indefinite

Lifetime Support Policy:

Our Commitment to Deliver a Superior Ownership Experience

Now, you can have even greater peace of mind knowing that your business strategy is driving your upgrade strategy with more control, more choice, and more certainty. It all amounts to an Oracle Superior Ownership Experience — available only with the industry's most advanced support offering, Oracle Lifetime Support.

CONTACT US

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ORACLE

Oracle Corporation

Worldwide Headquarters

500 Oracle Parkway
Redwood Shores, CA
94065
U.S.A.

Worldwide Inquiries

Phone:
+1 650 506 7000
+1 650 506 7222

Fax:

+1 650 506 7213

Web Site:

Oracle Corporation, 500 Oracle Parkway, Redwood Shores, CA 94065, U.S.A.
Oracle Corporation, 500 Oracle Parkway, Redwood Shores, CA 94065, U.S.A.
Oracle Corporation, 500 Oracle Parkway, Redwood Shores, CA 94065, U.S.A.
Oracle Corporation, 500 Oracle Parkway, Redwood Shores, CA 94065, U.S.A.
Oracle Corporation, 500 Oracle Parkway, Redwood Shores, CA 94065, U.S.A.
Oracle Corporation, 500 Oracle Parkway, Redwood Shores, CA 94065, U.S.A.
Oracle Corporation, 500 Oracle Parkway, Redwood Shores, CA 94065, U.S.A.
Oracle Corporation, 500 Oracle Parkway, Redwood Shores, CA 94065, U.S.A.
Oracle Corporation, 500 Oracle Parkway, Redwood Shores, CA 94065, U.S.A.
Oracle Corporation, 500 Oracle Parkway, Redwood Shores, CA 94065, U.S.A.