

August 16, 2006

To: Pioneer Telephone Company (Pioneer)

From: Bob Shirley, Telecommunications Policy Analyst  
(360) 664-1292

Re: Request for Supplemental Filing of ETC Certifications and Reports  
Docket UT-063052

**- - VIA Electronic Mail - -**

After review of Pioneer's ETC certification and reports, commission staff has concluded that the filing is inconsistent with the requirements of WAC 480-123-020 through 080. Please file a replacement or supplement consistent with the attachment to this e-mail.

Certifications are due to the Federal Communications Commission and the Universal Service Administrative Company not later than October 1. Commission staff plans to request commission approval of certifications at the open meeting scheduled for September 13. In order to make a recommendation on September 13, commission staff will need to receive replacement or supplemental filings not later than August 24. Commission staff will work closely with Pioneer and its representatives so that filings can be completed not later than August 24.

Please contact me by e-mail at [bshirley@wutc.wa.gov](mailto:bshirley@wutc.wa.gov) or by calling (360) 664-1292 if you have questions. Thank you.

Attachment: ETC Certification and Report Request

cc: Records Center, UT-063052

## ATTACHMENT

### **Pioneer ETC Certification and Report Request**

#### **WAC 480-123-070(4)**

Pioneer needs to specify a number, e.g., zero, for the number of complaints. If it would be an accurate statement, Pioneer may make the statement: “The company reports that during the calendar year 2005, the company did not receive from either the Federal Communications commission or the consumer Protection Division of the Office of the Attorney General of the State of Washington any complaints against the company made by the company’s customers.”

Pioneer stated it is “. . . not aware of any complaints” to the FCC or the Attorney General. The rule requires companies to state “the number of complaints that the ETC’s customers made to the federal communications commission, or the consumer protection division of the office of the attorney general of Washington.”