



Date: December 11, 2003

To: Executive Secretary  
Washington Utilities & Transportation Commission  
Attn: David Dittmore; Re: UT-031755  
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[records@wutc.wa.gov](mailto:records@wutc.wa.gov)

Emergency Management Division  
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Tacoma, Washington 98430-5122  
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From: Catherine A. Murray  
Manager, Regulatory Affairs  
Eschelon Telecom of Washington, Inc.  
(612) 436-1632 or FAX (612) 436-6816

**Re: Rulemaking on Emergency Information, Docket No. UT-031755;  
Response of Eschelon Telecom of Washington, Inc.**

Eschelon Telecom of Washington, Inc. (Eschelon) herein provides information concerning the Company's emergency planning and management, and company contacts for its Washington operations.

1. Contacts

Local Network Operations Manager:	Hal Burdsall, 503-753-6003
National Operations Director:	Gerry Boeke, 612-251-6630
24-Hour Emergency Contact:	1-888-308-4045 (pager)

2. Emergency Planning

Eschelon maintains a well-developed and highly controlled emergency manual titled Eschelon Telecom, Inc. Emergency Management Procedures and Plans. Only 20, serially numbered, copies of this manual exist. Eschelon considers this material highly confidential and therefore respectfully declines to provide a copy of the manual to the Commission. Sections 2.27 through 2.32 of the manual address emergency procedures for the Company's Seattle switch and overall Washington operations, but these sections do not stand on their own outside the context of the entire plan.

Should you have any further questions, please contact Cathy Murray at 612-436-1632 or via e-mail at [camurray@eschelon.com](mailto:camurray@eschelon.com). Thank you.