



August 24, 2011

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Mr. Dave Danner  
Executive Director and Secretary  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Drive SW  
P.O. Box 47250  
Olympia, WA 98504-7250

**Subject: DOCKET UT-090842 – QUARTERLY REPORT CARDS 3Q10 – 2Q11**

Dear Mr. Danner:

Pursuant to paragraph 1 in Appendix E, Attachment 1 in Order 06 in Docket UT-090842, enclosed are the Frontier Communications Northwest Inc. ("FC Northwest" or the "Company") quarterly service quality report cards for 3Q10 through 2Q11. Although the Company has been monitoring the six service quality metrics identified in the above-referenced order on a monthly basis and filed its annual report card on August 1, 2011, the Company inadvertently overlooked this quarterly commitment. Beginning with 3Q11, the report card will be filed on a quarterly basis. FC Northwest respectfully requests that the Commission accept for filing the enclosed quarterly reports.

In addition to filing the quarterly report cards with the Commission, the Company is also required to make the report cards publically available through its Internet website. Frontier is working to get the enclosed report cards posted to its website within the next twenty (20) days.

If you have any questions concerning this report, please call me at 972-456-7551 or email me at [kimberly.a.douglass@ftr.com](mailto:kimberly.a.douglass@ftr.com).

Sincerely,

A handwritten signature in black ink that reads "Kim Douglass" with a long horizontal flourish extending to the right.

Kim Douglass  
Senior Consultant  
Compliance – Government and Regulatory Affairs