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Acumen. Agility. Answers.



July 3, 2014

### VIA ELECTRONIC FILING SYSTEM

Washington Utilities & Transportation Commission 1300 S. Evergreen Park Drive SW Olympia, WA 98504-7250

### RE: **<u>REVISED FCC Form 481 Confidential Financial Information Subject to Washington</u>** <u>Code 480-07-160</u>

Pend Oreille Telephone Company ("Pend Oreille") files its revised and corrected FCC Form 481 with the Washington Utilities & Transportation Commission and requests that this filing be treated confidentially.

Due to a clerical error, Pend Oreille forgot to enter the Mandatory EAS fee of \$2.25 to have a complete local rate of \$14.00. This error has been corrected and Pend Oreille respectfully requests that the WUTC accept this revised filing.

Please feel free to contact me with any questions regarding this particular matter.

Sincerely,

- n. Vatan

Eric N. Votaw, Senior Manager for Moss Adams LLP

Enclosures



FCC For	rm 481 - Carrier Annual Reporting Data Collection Form			FCC Form 481 OMB Control No. 3060- July 2013	0986/OMB Control N	lo. 3060-0819
<010>	Study Area Code	522418				
<015>	Study Area Name	PEND OREILLE TEL.				
<020>	Program Year	2015				
<030>	Contact Name: Person USAC should contact with questions about this data	Susan Case				
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2083662614 ext.				
<039>	Contact Email Address: Email of the person identified in data line <030>	Susan.Case@ruraltel.	.org			
ANNUA	AL REPORTING FOR ALL CARRIERS				54.313 Completion Required	54.422 Completion Required
<100>	Service Quality Improvement Reporting		(complete attached work	ksheet)	~	
<200>	Outage Reporting (voice)		(complete attached work	ksheet)	~	~
<210>	check box if no	outages to report		[	~	
<300>	Unfulfilled Service Requests (voice)					
<310>	Detail on Attempts (voice)			(attach descriptive do	(ument)	
					cumenty	
<320>	Unfulfilled Service Requests (broadband)				~	
<330>	Detail on Attempts (broadband)			(attach descriptive d	ocument)	
<400>	Number of Complaints per 1,000 customers (voice)					
<410>	Fixed <sup>0.0</sup>				<ul> <li>✓</li> </ul>	~
<420>	Mobile 0.0					LL
<430> <440>	Number of Complaints per 1,000 customers (broads Fixed	band)			~	
<450>	Mobile 0.0					
<500>	Service Quality Standards & Consumer Protection R	ules Compliance	(check to indicate certifi	ication)	V	~
<510>			(attached descriptive	document)	~	<i>۲</i>
<600>	Functionality in Emergency Situations		(check to indicate certifi	ication)	<ul> <li>✓</li> </ul>	~
	522418WA610.pdf		ן ר			
			(attached descriptive doo	cument)	~	~
<610>						
<700>	Company Price Offerings (voice)		(complete attached wor	ksheet)	<ul> <li></li> </ul>	
	Company Price Offerings (block)		(complete attached wor		· ·	
			(complete attached wor			~
	Tribal Land Offerings (Y/N)?	(if y	es, complete attached wor	rksheet)		
<1000>	Voice Services Rate Comparability 522418WA1000.pdf		(check to indicate certifi	ĩcation)		
<1010>			(attach descriptive doc	ument)	~	
<1100>	Terrestrial Backhaul (Y/N)? O	(if	not, check to indicate certi	fication)		
<1110> <1200>	• Terms and Condition for Lifeline Customers		(complete attached woi (complete attached woi			<u>~</u>
	Price Cap Carriers, Proceed to Price Cap Additional	Documentation Works	heet			
<b></b>	Including Rate-of-Return Carriers affiliated with Pr	ice Cap Local Exchange			<u>п                                    </u>	
<2000> <2005>			(check to indicate certifi (complete attached work			
~20032	Rate of Return Carriers, Proceed to ROR Additional	Documentation Works		NUICEL/	<u> </u>	1224
<3000>	· · · · · · · · · · · · · · · · · · ·		(check to indicate certifi	ication)	<ul> <li>✓</li> </ul>	(1111)
<3005>			(complete attached worl	ksheet)	~	

Page 1

ata Co	ervice Quality Improvement Reporting Illection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	522418	
<015>	Study Area Name	PEND OREILLE TEL.	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Susan Case	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2083662614 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <0302	> Susan.Case@ruraltel.org	
<110>	Has your company received its ETC certification from the FCC?	(yes / no ) 🔘 💿	
	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5		
<111>	year plan" filed with the FCC?	(yes / no ) UU	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your CETC which only receives frozen support, your progress report is only required to address voice telephony service.	522418WA100.pdf	
	Please check these boxes below to confirm that the attached documents(s), on 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.		Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets		
<114>	Report how much universal service (USF) support was received		
<115>	How (USF) was used to improve service quality		
<116>	How (USF)was used to improve service coverage	~	
<117>	How (USF) was used to improve service capacity	~	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
	July 2015

<010>	Study Area Code	522418
<015>	Study Area Name	PEND OREILLE TEL.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Susan Case
<030> <035>	Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>	Susan Case 2083662614 ext.

<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS									Did This Outage		
	Reference	Outage Start	<b>Outage Start</b>	Outage End	Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date	Time	<b>Customers Affected</b>	Total Number of		<b>Description</b> (Check	Study Areas	Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures

### (700) Price Offerings including Voice Rate Data FCC Form 481 Data Collection Form OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 July 2013

<010> Study Area Code

<015>

<020>

Study Area Name

522418 PEND OREILLE TEL. 2015

1/1/2014

Susan Case

Program Year

<030> Contact Name - Person USAC should contact regarding this data

<035> Contact Telephone Number - Number of person identified in data line <030>  $_{\rm 2083662614~ext}$  .

<039> Contact Email Address - Email Address of person identified in data line <030> Susan.Case@ruraltel.org

<701> Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

State       Exchange (ILEC)       SAC (CETC)       Rate Type       Residential Local Service Rate       State Subscriber Line Charge       State Universal Service Fee       Mandatory Extended Area Service Charge       Total per line Rates a         Image: Comparison of the temperature of temperate of temperature of temperature of temperatur	03> <a1></a1>	<a2></a2>	2> <a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
Image: series of the series					Residential Local			Mandatory Extended Area	
Image: state in the state	State	Exchange (ILEC)	e (ILEC) SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
Image: Second									
Image: Second									
Image: state of the state									
Image: Second									
Image: Second									
Image: Second									
Image: Second									-
Image: Second									
Image: See attached worksheet       Image: See attached worksheet       Image: See attached worksheet         Image: See attached worksheet       Image: See attached worksheet       Image: See attached worksheet         Image: See attached worksheet       Image: See attached worksheet       Image: See attached worksheet         Image: See attached worksheet       Image: See attached worksheet       Image: See attached worksheet         Image: See attached worksheet       Image: See attached worksheet       Image: See attached worksheet         Image: See attached worksheet       Image: See attached worksheet       Image: See attached worksheet         Image: See attached worksheet       Image: See attached worksheet       Image: See attached worksheet         Image: See attached worksheet       Image: See attached worksheet       Image: See attached worksheet         Image: See attached worksheet       Image: See attached worksheet       Image: See attached worksheet         Image: See attached worksheet       Image: See attached worksheet       Image: See attached worksheet         Image: See attached worksheet       Image: See attached worksheet       Image: See attached worksheet         Image: See attached worksheet       Image: See attached worksheet       Image: See attached worksheet         Image: See attached worksheet       Image: See attached worksheet       Image: See attached worksheet         Image: See at									
See attached worksheet     See attached worksheet <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>									
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Image: state of the state of					See at	tached worksheet			
Image: Second		-							
Image: Constraint of the second sec									
	L	<u>    I                                </u>							I

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	522418
<015>	Study Area Name	PEND OREILLE TEL.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Susan Case
<035>	Contact Telephone Number - Number of person identified in data line <030>	2083662614 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Susan.Case@ruraltel.org

<a2> <b2> <d1> <d2> <d3> <d4> <711> <a1> <b1> <c> Broadband Service -Usage Allowance Action Taken When State Regulated Download Speed Broadband Service -Usage Allowance State Exchange (ILEC) **Residential Rate** Fees Total Rate and Fees (Mbps) Upload Speed (Mbps) (GB) Limit Reached {select } - See attached worksheet -

	erating Companies lection Form				FCC Form 481 OMB Control No. 3060-0986/OMB Control No July 2013	. 3060-0819
<010>	Study Area Code		522418			
<015>	Study Area Name		PEND OREILLE	FEL.		
<020>	Program Year		2015			
<030>	030> Contact Name - Person USAC should contact regarding this data		Susan Case			
<035>	Contact Telephone Num	nber - Number of person identified in data line <030>	2083662614 ex	t.		
<039>	Contact Email Address -	Email Address of person identified in data line <030>	Susan.Case@ru	raltel.org		
<810>	Reporting Carrier	Pend Oreille Telephone Company				
<811>	Holding Company	Martell Enterprises				
<812>	Operating Company	Pend Oreille Telephone Company				_
<813>		<a1></a1>		<a2></a2>	<a3></a3>	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
-			
-			
-			
-			
-			
-			
-			
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-			
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-			
-			

	bal Lands Reporting lection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	522	418	
<015>	Study Area Name	PEN	D OREILLE TEL.	
<020>	Program Year	201	5	
<030>	Contact Name - Person USAC should contact regarding this data	Sus	an Case	
<035>	Contact Telephone Number - Number of person identified in data line	×030×	33662614 ext.	
<039>	Contact Email Address - Email Address of person identified in data line	e <030> Sus	an.Case@ruraltel.org	
<910>	Tribal Land(s) on which ETC Serves	Kalispel Tri	.bal Lands	
<920>	Tribal Government Engagement Obligation	522418WA920		of Attached Document
to confi demons	<ul> <li>company serves Tribal lands, please select (Yes, No, NA) for each these boxes rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:</li> <li>Needs assessment and deployment planning with a focus on Tribal community anchor institutions.</li> <li>Feasibility and sustainability planning;</li> <li>Marketing services in a culturally sensitive manner;</li> <li>Compliance with Rights of way processes</li> <li>Compliance with Facilities Siting rules</li> <li>Compliance with Environmental Review processes</li> <li>Compliance with Cultural Preservation review processes</li> <li>Compliance with Tribal Business and Licensing requirements.</li> </ul>	Select (Yes,No, NA) Yes Yes Yes Yes Yes Yes Yes Yes Yes		

• •	o Terrestrial Backhaul Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	522418
<015>	Study Area Name	PEND OREILLE TEL.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Susan Case
<035>	Contact Telephone Number - Number of person identified in data line <030>	2083662614 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Susan.Case@ruraltel.org
<1120>	Please check this box to confirm no terrestrial backhaul <b>v</b> options exist within the supported area pursuant to § 54.313(G)	
	Please check this box to confirm the reporting carrier offers	

<1130> broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code		522418	
<015> Study Area Name			
<020> Program Year		PEND OREILLE TEL.	
<030> Contact Name - Person USAC should contact regarding this	data	2015 Susan Case	
<ul> <li>&lt;035&gt; Contact Telephone Number - Number of person identified in</li> </ul>		2083662614 ext.	
<039> Contact Email Address - Email Address of person identified i			
<1210> Terms & Conditions of Voice Telephony Lifeline Plans		522418WA1200.pdf	Name of Attached Document
<1220> Link to Public Website	HTTP		
"Please check these boxes below to confirm that the attached document(s), or the website listed, on line 1220, contains the required information pursua § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carr annually report: <1221> Information describing the terms and conditions of any voice	ant to riers must		
telephony service plans offered to Lifeline subscribers,			
<1222> Details on the number of minutes provided as part of the pl	ılan, 🔽		
<1223> Additional charges for toll calls, and rates for each such plar	n. 🔽		

(2000) Pr	ice Cap Carrier Additional Documentation	FCC Form 481	
Data Coll	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			July 2013
<010>	Study Area Code	522418	
<015>	Study Area Name	PEND OREILLE TEL.	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Susan Case	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2083662614 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	Susan.Case@ruraltel.org	

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}	
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}	
	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}	
<2012>	2013 Frozen Support Certification	
<2013>	2014 Frozen Support Certification	
<2014>	2015 Frozen Support Certification	
<2015>	2016 and future Frozen Support Certification	
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	
<2016>	Certification Support Used to Build Broadband	
	Connect America Phase II Reporting {47 CFR § 54.313(e)}	ï==-1
<2017>	3rd year Broadband Service Certification	
<2018>	5th year Broadband Service Certification	
<2019>	Interim Progress Certification	
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the require pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, na addresses of community anchor institutions to which began providing access to broadband servic preceding calendar year.	ed information mes, and e in the
<2021>	Interim Progress Community Anchor Institutions	
		Name of Attached Document Listing Required Information

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(3000) Rate Of Return Carrier Additional Documentation

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

- <010>	Study Area Code	522418
<015>	Study Area Name	PEND OREILLE TEL.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Susan Case
<035>	Contact Telephone Number - Number of person identified in data line <030>	2083662614 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Susan.Case@ruraltel.org
CHECK t	he haves below to note compliance on its five year service quality plan (nursuar	nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47
CHECK		in formation reported on this form and in the documents attached below is accurate.
		· · · · · · · · · · · · · · · · · · ·
(2010)	Progress Report on 5 Year Plan	
(3010)	Milestone Certification {47 CFR § 54.313(f)(1)(i)}	
	Milescone certification (47 CFK § 54.515(1)(1)(1))	
		Name of Attached Document Listing Required Information
(3011)	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addre providing access to broadband service in the preceding calendar year.	
(3012)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	
(3012)		
		Name of Attached Document Listing Required Information
(2012)	Is used a second s	(Yes/No)
	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	
(3014)	If yes, does your company file the RUS annual report	
Please	check these boxes to confirm that the attached document(s), on line 301	7, contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for	
(5015)	Telecommunications Borrowers)	4.*
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows
(5010)		
		522418WA3017.pdf
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	
		kine of Attrobal Decument Listing Required Information
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No)
	If the response is yes on line 3018, please check the boxes below to	
	confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
(3019)	Éither a copy of their audited financial statement; or (2) a financial report $$ in a fo	ormat comparable to RUS Operating Report for Telecommunications
/		
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of C	ash Flows
(3021)	Management letter issued by the independent certified public accountant that	performed the company's financial audit.
	If the response is no on line 3018, please check the boxes below	—
	to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),	
	contains:	
(3022)	Convof their financial statement which has been subject to review here	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a	
	format comparable to RUS Operating Report for Telecommunications	
	Borrowers,	
(2022)		
(3023)	Underlying information subjected to a review by an independent certified public accountant	
(3024)	Underlying information subjected to an officer certification.	Hered I and the second s
(3024)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	ash Flows
(3023)		2011 10/05
		l l
(2020)	Attach the worksheet listing required information	l l
(3020)	Attach the worksheet isting required information	
	L	
		Name of Attached Document Listing Required Information

	tion - Reporting Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	522418
<015>	Study Area Name	PEND OREILLE TEL.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Susan Case
<035>	Contact Telephone Number - Number of person identified in data line <030>	2083662614 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Sugan Cage@ruraltel org

<039> Contact Email Address - Email Address of person identified in data line <030> Susan.Case@ruraltel.org

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsibilitie recipients; and, to the best of my knowledge, the information reporte	s include ensuring the accuracy of the annual reporting requirements for universal service supp d on this form and in any attachments is accurate.
Name of Reporting Carrier: PEND OREILLE TEL.	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/27/201-
Printed name of Authorized Officer: Mark Martell	
Title or position of Authorized Officer: General Manager	
Telephone number of Authorized Officer: 2083662614 ext.	
Study Area Code of Reporting Carrier: 522418	Filing Due Date for this form: 07/01/2014

	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	522418
<015>	Study Area Name	PEND OREILLE TEL.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Susan Case
<035>	Contact Telephone Number - Number of person identified in data line <030>	2083662614 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Susan.Case@ruraltel.org

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	n Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier is authorized to submit the information reported on behalf of the reporting carrier. I sibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized vided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer: ext.	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
	hed by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment • Title 18 of the United States Code, 18 U.S.C. § 1001.

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent A	Authorized to File Annual Reports for CAF o	r LI Recipients on Behalf of Reporting Carrier
I, as agent for the reporting carrier, certify that I am author the data reported herein based on data provided by the r	-	rvice support recipients on behalf of the reporting carrier; I have provided the information reported herein is accurate.
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Age	ent: ext.	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this form	can be punished by fine or forfeiture under the Communic 18 of the United States Code, 18 U.S.C.	ications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title . § 1001.

1

Attachments

LINE 100 INITIAL FIVE-YEAR SERVICE QUALITY IMPROVEMENT PLAN

REDACTED FOR PUBLIC INSPECTION

Response Line 510 Pend Oreille Telephone Company Study Area 522418

Pursuant to 47 C.F.R. § 54.313(a)(5) and or 47 C.F.R. § 54.422(b)(3) Pend Oreille Telephone Company is in compliance with appropriate FCC Service Quality Standards and Consumer Protection Rules. Pend Oreille Telephone provides CPNI training to all of its new employees and in addition trains all of its existing employees on an annual basis. Pend Oreille Telephone Company also conducts subscriber outreach regarding CPNI by periodically placing CPNI explanation messages onto its website informing subscribers on CPNI rules and regulations. In addition Pend Oreille Telephone Company trains staff on Red Flag issues on an annual basis. All company employees are required to sign and acknowledge that they have completed CPNI and Red Flag training and understand obligations to adherence of applicable rules.

Pend Oreille Telephone Company also outlines its rates, terms, and conditions under which Pend Oreille Telephone Company offers service in its Local Exchange Tariff. The tariff explains customer rights and obligations, customer service, dispute resolution, deposits, billing and payment options, disconnection of service as well as cancellation of service options. Pend Oreille Telephone Company keeps its tariffs available for public inspection at its business offices.

Response Line 610 Pend Oreille Telephone Company Study Area 522418

Functionality in Emergency Situations:

Pursuant to 47 C.F.R. § 54.313(a)(6) and 47 C.F.R § 54.22(b)(4) as set forth in 47 C.F.R. § 54.202(a)(2) Pend Oreille ("Pend Oreille") meets the requirements to remain functional in emergency situations and has the following capabilities: Back-up power is provided to Pend Oreille central by use of a fixed generator and batteries that provide it with 8 hours of emergency power. In addition, Pend Oreille field electronics have 8 to 12 hours of back-up power by use of fixed and mobile generators and batteries. Pend Oreille also has SONET technology deployed in its core fiber optic network that is a self-healing and will automatically reroute traffic should a fiber cut occur. In addition Pend Oreille has connectivity to the neighboring exchanges to pass traffic and also has connectivity to the LATA Tandem which further provides capabilities of handling traffic. Lastly, Pend Oreille is prepared and capable of managing traffic spikes resulting from emergency situations and has developed procedures for employees to follow during emergency situations.

### (700) Price Offerings including Voice Rate Data FCC Form 481 Data Collection Form OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

522418

<010> Study Area Code <015> Study Area Name PEND OREILLE TEL. Program Year <020> 2015 Contact Name - Person USAC should contact regarding this data <030> Susan Case Contact Telephone Number - Number of person identified in data line <030> <035> 2083662614 ext. Contact Email Address - Email Address of person identified in data line <030> <039> Susan.Case@ruraltel.org

Residential Local Service Charge Effective Date <701>

Single State-wide Residential Local Service Charge <702>

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
WA	Cusick		FR	11.75	0.0	0.0	2.25	14.0
WA	Ione		FR	11.75	0.0	0.0	2.25	14.0
WA	Metaline Falls		FR	11.75	0.0	0.0	2.25	14.0

1/1/2014

(710) Broadband Price Offerings		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010> Study Area Code	522418	

<015>	Study Area Name	PEND OREILLE TEL.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Susan Case
<035>	Contact Telephone Number - Number of person identified in data line <030>	2083662614 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Susan.Case@ruraltel.org

<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	> <d3></d3>		<d4></d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
WA	Cusick	29.95	0.0	29.95	0.768	0.256	0.0	Other, No limits on Usage
WA	Ione	29.95	0.0	29.95	0.768	0.256	0.0	Other, No limits on Usage
WA	Metaline Falls	29.95	0.0	29.95	0.768	0.256	0.0	Other, No limits on Usage
WA	Cusick	49.95	0.0	49.95	3.0	0.512	0.0	Other, No limits on Usage
WA	Ione	49.95	0.0	49.95	3.0	0.512	0.0	Other, No limits on Usage
WA	Metaline Falls	49.95	0.0	49.95	3.0	0.512	0.0	Other, No limits on Usage
WA	Cusick	69.95	0.0	69.95	6.0	0.768	0.0	Other, No limits on Usage
WA	Ione	69.95	0.0	69.95	6.0	0.768	0.0	Other, No limits on Usage
WA	Metaline Falls	69.95	0.0	69.95	6.0	0.768	0.0	Other, No limits on Usage
WA	Cusick	89.95	0.0	89.95	10.0	0.768	0.0	Other, No limits on Usage
WA	Ione	89.95	0.0	89.95	10.0	0.768	0.0	Other, No limits on Usage
WA	Metaline Falls	89.95	0.0	89.95	10.0	0.768	0.0	Other, No limits on Usage

Response Line 920 Pend Oreille Telephone Company Study Area 522418

### Tribal Lands Reporting:

Pend Oreille Telephone Company ("Pend Oreille") submits the following documentation in its Tribal Lands Report and submits the attached documentation. Pend Oreille has reached out to the Kalispel Tribal community on three occasions during 2013. As to date there has not been a response back from the tribal government. Pend Oreille will continue its outreach and is prepared to discuss obligations pursuant to 54.313(a)(9) with the Kalispel Tribal government.



### attached FCC Notice 7-19-12 OFF Ke Mative AFF. R

892 W. Madison Ave., Glenns Ferry, ID 83623

December 30, 2013

Kalispel Tribal Headquarters Business Council Glen Nenema, Chairman P.O. Box 39 Usk, WA 99180

RE: Annual Tribal Government Engagement

Dear Chairman Nenema:

This letter is a follow-up to our letter of November 7 wherein you received a Federal Communications Commission (FCC) issued a Public Notice issued by the Office of Native Affairs and Policy on July 19, 2012, which provides guidance on Tribal obligation. The Tribal government engagement requirement is to benefit Tribal government leaders, communication service providers and consumers living on Tribal lands, ultimately providing greater connectivity, economic opportunities, education, health care and public safety.

If there is anything you would like to discuss, I would sincerely appreciate hearing from you so we may coordinate and schedule a meeting to establish: needs assessment and deployment planning with a focus on Tribal community anchor institutions; feasibility and sustainability planning; how best we may implement marketing services to the Kalispel Tribe; Rights of way processes, land use permitting, facilities siting, environmental and cultural preservation review processes; and Compliance with Tribal business and licensing requirements. We realize these are important issues and vital to the successful deployment and provision of communication services on Tribal lands.

Sincerely,

Mark Martell Administrative Manager (208) 366–2840

Enclosure

892 W. Madison Ave., Glenns Ferry, ID 83623



November 7, 2013

Kalispel Tribal Headquarters Business Council Glen Nenema, Chairman P.O. Box 39 Usk, WA 99180

### RE: Annual Tribal Government Engagement

Dear Chairman Nenema:

The Federal Communications Commission (FCC) issued a Public Notice on July 19, 2012 by the Office of Native Affairs and Policy; which provides guidance on Tribal obligation. The FCC adopted a Tribal government engagement requirement for all eligible telecommunications carriers that are currently serving or are seeking to serve tribal lands. The Tribal government engagement requirement is intended to benefit Tribal government leaders, communication service providers and consumers living on Tribal lands, ultimately providing greater connectivity, economic opportunities, education, health care and public safety.

Enclosed for your convenience, reference and review is a copy of the Public Notice released July 19, 2012, by the FCC's Office of Native Affairs and Policy, which provides further guidance on the Tribal government engagement obligations.

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At your earliest convenience, I would sincerely appreciate hearing from you so we may coordinate and schedule a meeting to discuss: Needs assessment and deployment planning with a focus on Tribal community anchor institutions; Feasibility and sustainability planning; how best we may implement Marketing services to the Kalispel Tribe; Rights of way processes, land use permitting, facilities siting, environmental and cultural preservation review processes; and Compliance with Tribal business and licensing requirements. We realize these are important issues and vital to the successful deployment and provision of communication services on Tribal lands.

Sincerely,

Mark Martell Administrative Manager

Enclosure

892 W. Madison Ave., Glenns Ferry, ID 83623



June 13, 2013

Kalispel Tribal Headquarters Business Council Glen Nenema, Chairman P.O. Box 39 Usk, WA 99180

RE: Annual Tribal Government Engagement



Dear Chairman Nenema:

The Federal Communications Commission (FCC) issued a Public Notice on July 19, 2012 by the Office of Native Affairs and Policy; which provides guidance on Tribal obligation. The FCC adopted a Tribal government engagement requirement for all eligible telecommunications carriers that are currently serving or are seeking to serve tribal lands. The Tribal government engagement requirement is intended to benefit Tribal government leaders, communication service providers and consumers living on Tribal lands, ultimately providing greater connectivity, economic opportunities, education, health care and public safety.

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Sincerely,

Mark Martell Administrative Manager

Enclosure

Response to Line 1000 Pend Oreille Telephone Company Study Area 522418

Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10 ) Pend Oreille Telephone Company ("Pend Oreille") is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$46.96 as specified in Public Notice DA 14-384 issued on March 20, 2014. Pend Oreille current total local end-user rate<sup>1</sup> of \$14.00 (which includes a local fee of \$11.75, mandated state fees of \$0.00 and mandatory extended area service charges of \$2.25) is not above the standard deviation as specified in the USF/ICC Transformation Order.<sup>2</sup>

<sup>&</sup>lt;sup>1</sup> Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

<sup>&</sup>lt;sup>2</sup> USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

FIRST REVISED SHEET NO. 23 CANCELING ORIGINAL SHEET NO. 23			
WN. U-1 PEND OREILLE TELEPHONE COMPANY			
	NETWORK ACCESS RATES PREMIUM CALLING SERVICE RESIDENCE SERVICE		
Network Access Charge	Monthly <u>Rate</u>		
One Party	\$14.00	<u>9</u> 9	
CONDITIONS			
Rates apply within base rate areas and supplementary base rate areas. Service can be provided in suburban areas at additional charge (mileage). Rates include Extended Area Service differentials where applicable and a \$.25 Service Fee as provided in U85-23 for short-haul toll rates. An excise tax of \$.13 per month is applied in addition to the rates following for all network access lines to f the Washington Telephone Assistance Program.	base rate areas. Service can be provided in include Extended Area Service differentials in U85-23 for short-haul toll rates. An excise is following for all network access lines to fund	(Ŧ)	
The above rates apply to the provision of network access lines which, when connected to a suitab telephone instrument provides access to the telephone network.	ess lines which, when connected to a suitable network.		
Instruments must be provided by the subscriber, subject to the conditions described in the Connection With Subscriber-Owned Equipment portion of this tariff.	ect to the conditions described in the Connection riff.		
Additional instruments may be attached to network access lines. The Company reserves the right to limit the number of instruments connected to an access line if they cause interference with the normal operation of the line.	ccess lines. The Company reserves the right to ss line if they cause interference with the normal	r.	
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Residence Rates Apply: In private residence where husiness listing are not provided and telephone service is not used for	nvided and telenhone service is not used for the		
conduct of business.			
In the place of residence of a clergyman, physician, or other medical practitioner provided the su does not maintain an office in the residence.	or other medical practitioner provided the subscriber	• • •	
		(Ð	
Issued: March 29, 2013	Effective: May 1, 2013		
Issued by: PEND OREILLE TELEPHONE COMPANY	MPANY	,	
By: James R. Martell	Title: President		

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### WN.U - 1 PEND OREILLE TELEPHONE COMPANY

# WASHINGTON TELEPHONE ASSISTANCE PROGRAM

Services (DSHS) is eligible for the following assistance: residential subscriber or applicant for service who is certified eligible by the Department of Social and Health As provided by Chapter 229, Laws of 1987, and revised by House Bill No. 2546 effective July 1, 1990, a

- . nonrecurring charges such as line extension charges). Reduction of the Service Connection Charges by 50 percent\* (Does not apply to other
- 2 deposit may still be required to cover toll service usage). Waiver of the portion of the deposit which is associated with the local exchange service rate. (A
- $\dot{\omega}$ type, class or grade of service will not apply when changing to the Washington Telephone Assistance Plan. The normal service request or change charge which would apply when changing to a different
- 4 exchange telephone service to \$9.25 inclusive of the FCC's End User Access Charge A discount sufficient to reduce the monthly rate for the lowest available grade\*\* of flat rate local

- \* whichever is lowest. qualify for a Link-Up America discount equal to the remaining Service Connection Charges or \$30.00, Subscribers or applicant for service who qualify for the Washington Telephone Assistance Program also
- \* service as the lowest available grade of flat rate local exchange telephone service. DSHS as medically needy shall, where single-party service is available, be provided with single-party Low-income senior citizens sixty years of age and older and other low income persons identified by the

Effective Date: 3/1/97 Advice No. Title: President

### WN.U - 1 PEND OREILLE TELEPHONE COMPANY

### LINK-UP AMERICA PROGRAM

### DEFINITION

opportunity to low income households which do not presently have telephone service. This plan pays for one half of service commencement nonrecurring charges up to \$30.00. Link-Up America is a national, consumer education and outreach program designed to provide economic

### **APPLICATION \***

Link-Up America is provided for applicants who meet the following criteria:

- 1 The recipient meets the income test for a general low income assistance program.
- Recipients are not dependents for federal income tax purposes unless over the age of 60.

### FUNDING

Funding is provided entirely for charges assessed to Interexchange Carriers (IXC's).

qualify for the Link-Up America discount. \* Subscribers or applicants for service who qualify for the Washington Telephone Assistance Program also

Issued Date: 3/1/97 Issued By: Pend Oreille Telephone Company By: Jim Martell

Effective Date: 3/1/97 Advice No. Title: President

WN U-1 SECOND REVISED SHEET NO 33	
SECOND REVISED SHEET NO. 33 CANCELING FIRST REVISED SHEET NO. 33	
PEND OREILLE TELEPHONE COMPANY	
WASHINGTON TELEPHONE ASSISTANCE PROGRAM	E ASSISTANCE PROGRAM
The Company participates in the Washington Telephone Assistance Program ("WTAP"), as provided in RCW 80.36.410 through .470, and Chapters 480-122 and 388-273 of the Washington Administrative Code (collectively the "WTAP laws"), offers to eligible subscribers the WTAP and applies to switched access lines within its exchange areas the excise tax related to the WTAP described therein.	Telephone Assistance Program ("WTAP"), as ers 480-122 and 388-273 of the Washington , offers to eligible subscribers the WTAP and reas the excise tax related to the WTAP described
Subscribers eligible to participate in the WTAP, as well as certain subscribers eligible to participate under rules of the Federal Communications Commission, may also be eligible for the Lifeline service offering ("Lifeline service") under Subpart E of Part 54 of Title 47, Code of Federal Regulations ("CFR"). Within the service areas for which the Company is designated as an "eligible telecommunications carrier" pursuant to Subpart C of Part 54 of Title 47 CFR, the Company offers Lifeline service to qualifying low-income consumers.	AP, as well as certain subscribers eligible to s Commission, may also be eligible for the Lifeline of Part 54 of Title 47, Code of Federal Regulations apany is designated as an "eligible Part 54 of Title 47 CFR, the Company offers
Lifeline service is a non-transferable retail local service offering that is available only to qualifying low-income consumers and for which qualifying low-income consumers pay charges that have been reduced in accordance with Subpart E of Part 54 of Title 47 CFR and, to the extent applicable, the WTAP laws. In addition, for "eligible residents of Tribal lands," as defined in § 54.400 of Subpart E of Part 54 of Title 47 CFR, the Company's Lifeline service charges are further reduced in accordance with Subpart E of Part 54 of Title 47 CFR.	cal service offering that is available only to lifying low-income consumers pay charges that have l of Title 47 CFR and, to the extent applicable, the ibal lands," as defined in § 54.400 of Subpart E of ice charges are further reduced in accordance with
The Company's offering of Lifeline service includes "toll limitation" only in the form of "toll blocking" (and not "toll control"), as those terms are defined in Subpart E of Part 54 of Title 47 CFR. "Toll blocking" is available with respect to Company-provided Lifeline service at no Company charge to the Company's subscriber to such Lifeline service.	The Company's offering of Lifeline service includes "toll limitation" only in the form of "toll y" (and not "toll control"), as those terms are defined in Subpart E of Part 54 of Title 47 CFR. ocking" is available with respect to Company-provided Lifeline service at no Company charge to pany's subscriber to such Lifeline service.
On the issue date of this tariff sheet, "toll blocking" is defined in § 54.400 of Subpart E of Part of Title 47 CFR, as "a service provided by an eligible telecommunications carrier that lets subscribers elect not to allow the completion of outgoing toll calls from their telecommunications channel." "Toll blocking" does not necessarily result in the blocking of collect calls to the subscriber's telephone line or the blocking of calls billed from another location to the subscriber's telephone line.	On the issue date of this tariff sheet, "toll blocking" is defined in § 54.400 of Subpart E of Part 54 47 CFR, as "a service provided by an eligible telecommunications carrier that lets subscribers t to allow the completion of outgoing toll calls from their telecommunications channel." "Toll 3" does not necessarily result in the blocking of collect calls to the subscriber's telephone line or king of calls billed from another location to the subscriber's telephone line.
Issued: May 3, 2012	Effective: June 3, 2012
Issued by: Pend Oreille Telephone Company	
By: Richard A. Finnigan	Title: Attorney

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WN U-1

### FIRST REVISED SHEET NO. 33.1 CANCELING ORIGINAL SHEET NO. 33.1

## PEND OREILLE TELEPHONE COMPANY

# WASHINGTON TELEPHONE ASSISTANCE PROGRAM - (Cont.)

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If the service areas for which the Company is designated as an "eligible telecommunications carrier" pursuant to Subpart C of Part 54 of Title 47 CFR includes any "Tribal lands," as that term is used in § 54.413 of Subpart E of Part 54 of Title 47 CFR, then, with respect to such "Tribal lands," the any, that may apply thereto, all as specified more fully in Subpart E of Part 54 of Title 47 CFR. telecommunications service and (ii) other benefits pertaining to such charge and to interest charges, if Link Up provides, under certain circumstances, (i) a reduction of the customary charge for commencing "eligible residents of Tribal lands," as defined in § 54.400 of Subpart E of Part 54 of Title 47 CFR. Tribal Company also offers "Tribal Link Up," as defined in § 54.413 of Subpart E of Part 54 of Title 47 CFR to

subscriber- or applicant-identifying information, the service address to which the relevant telephone participation or requested participation, all in accordance with the WTAP laws and/or Subpart E of Part in which the subscriber or applicant participates or has applied to participate, and the date or dates of such assistance program service is being applied for and/or is being furnished, the specific assistance program pertaining to that subscriber or applicant, including, but not necessarily limited to, his or her name, other his or her written consent to disclosure and/or transmission by the Company of certain information to any otherwise eligible subscriber or applicant may be subject to such subscriber or applicant granting 54 of Title 47 CFR. The availability of the telephone assistance programs described in this schedule, or any of them,

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Issued: May 3, 2012

Issued by: Pend Oreille Telephone Company

Effective: June 3, 2012

Title: Attorney

By:

Richard A. Finnigan

LINE 3005 RATE OF RETURN DATA

REDACTED FOR PUBLIC INSPECTION