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July 13, 2011

## **Via Electronic Filing**

Mr. David W. Danner, Executive Director and Secretary Washington Utilities and Transportation Commission P.O. Box 47250 1300 S. Evergreen Park Drive SW Olympia, WA 98504-7250

RE: DO NOT RE-DOCKET (Docket UT-100820)

Advice No. WA CT 11-05 for CenturyTel of Washington, Inc. d/b/a CenturyLink

Dear Mr. Danner:

Enclosed for filing please find a replacement package for CenturyTel of Washington, Inc. d/b/a CenturyLink WN U-2. This filing is submitted with a proposed effective date of July 15, 2011. Tariffs are available on CenturyLink's website at <a href="http://www.about.centurylink.com/tariffs">http://www.about.centurylink.com/tariffs</a>. The tariff pages enclosed for review and approval are as follows:

**WN U-2** 

Preface First Revised Sheet No. 7
Schedule 2 First Revised Sheet No. 1
Original Sheet No. 23

This filing establishes tariff provisions for the Quality of Service Guarantee by introducing language to identify when the quality of service guarantee may be applied as agreed to by the Company in Condition 3 of the Settlement Agreement in the CenturyTel/Embarq merger Docket UT-080219. This filing also incorporates the following conditions to the Service Guarantee plan agreed to by the Company in Condition 16a of the Settlement Agreement in the CenturyLink/Qwest merger Docket UT-100820.

- Implements the \$5 out of service credit mirroring Qwest's "Allowance for Service Interruptions" tariff.
- Implements the service guarantee program adopted in the CenturyTel/Embarq merger by introducing the residential credit of \$25.

I, Debra Levy, in compliance with WAC 480-80-103, certify that I have authority to issue tariff revisions on behalf of CenturyTel of Washington, Inc. d/b/a CenturyLink.

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Commission consideration and timely approval of these pages are respectfully requested. Upon approval, please return one stamped approved copy of this filing for our records. Please feel free to contact me if you have any questions regarding this filing.

Sincerely,

Debra Levy

**Enclosures** 

pc: Mark Reynolds John Felz

2-WA11-05