



CenturyLink™

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July 13, 2011
Via Electronic Filing

Mr. David W. Danner, Executive Director and Secretary
Washington Utilities and Transportation Commission
P.O. Box 47250
1300 S. Evergreen Park Drive SW
Olympia, WA 98504-7250

RE: DO NOT RE-DOCKET (Docket UT-100820)
Advice No. WA UTNW 11-05 for United Telephone Company of the Northwest d/b/a CenturyLink

Dear Mr. Danner:

Enclosed for filing please find a replacement tariff page for United Telephone Company of the Northwest d/b/a CenturyLink WN U-4. This filing was submitted with a June 13, 2011 issue date and a proposed effective date of July 15, 2011.

The tariff page enclosed for review and approval is as follows:

WN U-4

Schedule AD First Revised Sheet 27

This filing modifies the Quality of Service Guarantee to incorporate the provisions agreed to by the Company in condition 16a of the Settlement Agreement in the CenturyLink/Qwest merger Docket UT-100820. Specifically, the filing:

- Implements the \$5 out of service credit mirroring Qwest's "Allowance for Service Interruptions" tariff.
- Modifies the service guarantee program adopted in the CenturyTel/Embarq merger by increasing the residential credit from \$15 to \$25.

I, Debra Levy, in compliance with WAC 480-80-103, certify that I have authority to issue tariff revisions on behalf of United Telephone Company of the Northwest d/b/a CenturyLink.

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Mr. David W. Danner
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Commission consideration and timely approval of these pages are respectfully requested. Upon approval, please return one stamped approved copy of this filing for our records. Please feel free to contact me if you have any questions regarding this filing.

Sincerely,



Debra Levy

Enclosures

pc: Mark Reynolds
John Felz

2-WA 11-05

Debra Levy
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