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Lisa A. Anderl
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June 28, 2016

*Via Web Portal and
Overnight Delivery*

Mr. Steven V. King
Executive Director and Secretary
Washington Utilities & Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 47250
Olympia, Washington 98504-7250

Re: Docket UT-132234, Order 05
Compliance Filing associated with Washington State Outage Communication Plan

Dear Mr. King,

On May 2, 2016 the Commission issued Order 05 in Docket UT-132234 approving the San Juan County Outage Communications Plan and the Washington State Outage Communications Plan. These documents serve as CenturyLink's communications plans for use by CenturyLink personnel during major outages in Washington and San Juan County and provide the Commission, emergency management officials and the public an understanding of the communication to expect from CenturyLink in the event of a major outage of telephone service.

On page 3 of 8 of the Washington State Outage Communications Plan¹, CenturyLink made the following commitment:

“. . .CenturyLink will modify its outage notification system so that it provides e-mail notification to PSAPs of major outages as defined in WAC 480-120-021. The system will identify major outages by Common Language Location Identifier (CLLI) code and notify all PSAPs served in that CLLI of a major outage in the CLLI. CenturyLink anticipates completing the modification by June 30, 2016.”

This letter serves as notification to the Commission that CenturyLink has completed this commitment from the Washington State Outage Communications Plan to modify its outage notification system to provide e-mail notification to PSAPs of major outages.

¹ See Attachment A to Order 05 in Docket UT-132234

Mr. Steven V. King

June 28, 2016

Page 2

If you have any questions regarding the enclosed, please don't hesitate to call me.

Sincerely,

Lisa A. Anderl

LAA/jga

Enclosures

cc: Service List