

Washington State Lifeline Quarterly Customer Report

Company: Boomerang Wireless, LLC d/b/a enTouch Wireless- 3Q20
 Docket: UT-121610

1. Total customers at end of period:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

Total Washington customers:

2. Total new customers enrolled:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

3. Total customers de-enrolled due to 60 day inactivity:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

4. Total customers de-enrolled due to failed annual verification:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

5. Total customers who de-enrolled voluntarily:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

Prior Ending Qtr	Jul-20	Aug-20	Sep-20	Total	Notes
					Category Line 1, Month 3 Column =Total (End of Qtr) column
-	-	-	-	-	(A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary.
552	548	544	538	1,630	
-	-	-	-	-	
299	271	254	249	774	
-	-	-	-	-	
2,628	819	798	787	2,404	
					Category Line 2, Sum of Months 1+2+3 = Total
	3	1	6	10	(B) Activity in Category Lines 2, 3, 4 and 5 MAY NOT EQUAL end of customer count in Category 1 since it MAY not include customers retained month to month, trueups include customers retained month to month, trueups and adjustments
	-	-	-	-	
	-	-	-	-	
	3	1	6	10	
					Category Line 3, Sum of Months 1+2+3 = Total
	-	-	-	-	
	-	-	-	-	
	-	-	-	-	
	-	-	-	-	
					Category Line 4, Sum of Months 1+2+3 = Total
	-	-	-	-	
	-	-	-	-	
	-	-	-	-	
	-	-	-	-	
					Category Line 5, Sum of Months 1+2+3 = Total
	1	5	4	10	
	-	-	-	-	
	-	-	-	-	
	28	17	8	53	
	29	22	12	63	