EXHIBIT BJJ-25 TO THE DIRECT TESTIMONY OF BONNIE J. JOHNSON ON BEHALF OF INTEGRA TELECOM From: Clauson, Karen L.
Sent: Tuesday, March 08, 2011 5:09 PM
To: 'Butler, Daphne'; 'Gardner, Linda K[CTL]'; 'jason.topp@qwest.com'; 'ahern.michael@dorsey.com'; 'susan.masterton@centurylink.com'
Cc: Denney, Douglas K.; Johnson, Bonnie J.; Oxley, J. Jeffery
Subject: RE: CEMR/MEDIACC and MTG

Daphne:

We disagree. Unlike Integra, which has provided specific provisions of the merger agreement to substantiate its positions, Qwest has not provided, and cannot provide, any basis for its position vis a vis the requirements of the settlement agreement. Also, Qwest owes CLECs information both from the business side and from legal, and Integra's requests are ongoing. I have enclosed Jim's February 20th email to Qwest with enclosed questions.

As to legal/regulatory issues, please review and respond to the specific questions in section 4 of the enclosed list of questions. With respect to your claim that questions are "non-legal," Tremind you, once again, that it is Qwest which, on more than one occasion in CMP (as documented in CMP minutes), directed CLECs to the Legal departments at Qwest and CenturyLink for answers. With Qwest CMP personnel directing CLECs to Legal, and Qwest Legal claiming the issues are "non-legal," it appears to be a classic runaround. We need prompt answers to all of the questions on the list, regardless of which department at Qwest responds. Because in CMP Qwest referred our questions to Qwest Legal, Qwest Legal needs to ensure the answers are provided.

You indicate that you understand that Qwest has deferred the retirement of CEMR and MEDIACC. Qwest has not fully documented deferment in CMP, and Qwest did not respond to our request to withdraw, not defer, its Change Requests (CRs). Qwest has two CRs: (1) to retire MEDIACC; and (2) to both retire CEMR/MEDIACC and to replace them with MTG. Qwest has not changed the status of the latter CR to deferred, or withdrawn it, even though replacing CEMR/MEDIACC is still an integral part of the latter CR. With respect to the former CR, Qwest did not change the status of its CR to retire and replace MEDIACC to "deferred" status until March 1st (the date of your email below, though the status change was posted to the web later). Qwest did not send a notice to CLECs, but just changed the status in the CR Detail (which therefore requires a CLEC to continually check the website to monitor for a change in status.) We asked Qwest to withdraw (not defer) both of these Change Requests. From your email, it appears that Qwest has denied this request for withdrawal of both of these CRs, though no one at Qwest has communicated this fact to us. Please confirm whether Qwest will withdraw either or both CRs. (See Section 5 of the enclosed February 20th list.)

We have checked the Qwest CMP website again this afternoon, and the CMP CR detail (for both CRs) still does not provide any indication of the length of the deferment or any commitment not to, once again, change the status at any time. With respect to your assertion of "450 days or until all CLEC users have transferred to MTG," please provide documentation for this claim. Where does the 450 days come from, and where is it documented?

A time period of 450 days is less than 2 years, and the shorter time period does not address the questions we have about the 2-year requirement of the settlement agreement. In addition, regardless

of when CEMR/MEDIACC are retired/replaced, the steps of paragraph 12 and its subparagraphs must be followed. We have questions about the timing of when each of those steps will be completed (see, e.g., Section 2, tenth bullet point, in the enclosed Feb. 20th list of questions). We continue to ask Qwest to specifically respond to those questions.

Although Warren Mickens had suggested that information would be forthcoming promptly, Qwest has not provided requested information, including via executives/business units or via CMP, since then, including while I was out of the country for the last week. Qwest had suggested that there is some urgency about replacing CEMR/MEDIACC, but its delay in providing information sends a different message. If there is any urgency in Qwest's desire to proceed with its proposed changes, then Qwest should prioritize providing the requested information and working with CLECs to provide a solution that works for all parties.

Please keep us apprised as to the status of when and via what forum/personnel Qwest will provide the requested information. Your prompt attention to this matter will be appreciated.

Karen