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December 19, 2022

Washington Utilities and Transportation Commission  
621 Woodland Square Loop SE  
Lacey, WA 98503  
[records@utc.w.gov](mailto:records@utc.w.gov)

RE: Docket UT-220749

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Records Management  
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State Of WASH.  
UTIL. AND TRANSP.  
COMMISSION

To Whom It May Concern:

Enclosed please find the Annual Emergency and Non-Emergency contact information update on behalf of QuantumShift Communications, Inc. in compliance with Washington Administrative Code 480-120-414.

Should you have any questions concerning this submission on behalf of QuantumShift Communications, Inc., please address said questions directly to me.

Sincerely,

CliftonLarsonAllen LLP

Laura Sanders  
Attorney-in-Fact  
678-786-1472  
atlantaregulatory@ticket.claconnect.com

Enclosure

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1	Company Name	QuantumShift Communications, Inc. dba vCom Solutions
2	Services Provided	Local, Long Distance, Postpaid Wireless
3	Emergency plan (Y/N)	Y
4	Emergency plan filed with the UTC (Y/N)	Y
5	Company network operations center (Y/N)	Y
6	Network operation center location	12657 Alcosta Blvd., Ste. 418, San Ramon, CA 94583

		Name	Title	24-hour (Y/N)	Address	E-mail	Telephone	Cell	Change from 2021 submission (Y/N)
7	Regulatory contact	Jenna Brown	VP, Compliance & Contract Management	N	12657 Alcosta Blvd., Ste. 418, San Ramon, CA 94583	jbrown@vcomsolutions.com	415-209-7044	415-867-4547	Y
8	Primary emergency contact	Jenna Brown	VP, Compliance & Contract Management	N	12657 Alcosta Blvd., Ste. 418, San Ramon, CA 94583	jbrown@vcomsolutions.com	415-209-7044	415-867-4547	Y
9	Alternate emergency contact	Ivy Lee		N	12657 Alcosta Blvd., Ste. 418, San Ramon, CA 94583	ilee@vcomsolution.com	925-244-1800		Y
10	Network operations center	Customer Service		Y	12657 Alcosta Blvd., Ste. 418, San Ramon, CA 94583	service@vcomsolutions.com	800-804-8266		Y
11	24-hour emergency contact	Customer Service		Y	12657 Alcosta Blvd., Ste. 418, San Ramon, CA 94583	service@vcomsolutions.com	800-804-8266		Y

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