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December 15, 2017

VIA E-FILING

Steven King, Executive Director State of Washington Utilities and Transportation Commission 1300 S. Evergreen Park Dr., SW Olympia, WA 98504

Re: Q LINK WIRELESS LLC Updates to Lifeline Offering

Docket No. UT-130702

Dear Mr. King:

Q LINK WIRELESS LLC ("Q LINK") hereby provides notice of changes to its Lifeline offering in Washington in accordance with changes in the Federal Communications Commission's minimum service standards set forth at 47 C.F.R. § 54.408, effective December 1, 2017.

As summarized in Attachment A attached hereto, Q LINK is increasing the amount of data included on each existing rate plan from 500 megabytes (MB) to 1 gigabyte (GB) per month, with no changes in net cost to the Lifeline customer, as well as adding a fourth plan option.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me at 770-232-7805 or hkirby@telecomcounsel.com. Thank you.

Respectfully submitted,

s/ Heather Kirby

Heather Kirby Regulatory Specialist Lance J.M. Steinhart, P.C. Attorneys for Q LINK WIRELESS LLC

Attachment

cc: Maybell Kelly

ATTACHMENT A

Q LINK WIRELESS LLC - LIFELINE OFFERING EFFECTIVE 12/1/2017

LIFELINE NON-TRIBAL:

Bundle Plan 1: 350 Minutes & 1 GB Data (Q LINK ALWAYS ON)

350 anytime minutes per month Unlimited text and picture messaging 1 GB data per month Minutes & data do not rollover Net cost to Lifeline customer: **\$0**

Data-Only Plan 2: 1 GB Data

1 GB data per month (*no rollover*) Net cost to Lifeline customer: **\$0**

Bundle Plan 3: 750 Minutes & 1 GB Data

750 anytime minutes per month
Unlimited text and picture messaging
1 GB data per month
Minutes & data do not rollover

Net cost to Lifeline customer: \$15 every 90 days*

Bundle Plan 4: 1000 Minutes & 100 MB

1000 anytime minutes per month Unlimited text and picture messaging 100 MB data per month Minutes & data do not rollover Net cost to Lifeline customer: **\$0**

LIFELINE TRIBAL:

<u>Unlimited Talk & Text & 1 GB Data (Q LINK ALWAYS ON TRIBAL)</u>

Unlimited anytime voice minutes per month Unlimited text and picture messaging 1 GB data per month (*no rollover*) Net cost to Tribal Lifeline customer: **\$0**

^{*}Fee waived first 90 days; thereafter, if customer misses payment, customer is automatically moved to the no-cost Bundle Plan 1 (Q. LINK ALWAYS ON)

All packages include:

- Free data-capable device
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge
- Data at 3G speeds or higher

Additional airtime available for purchase

Current rates published at https://qlinkwireless.com/members/cart/quickpurchase.aspx and copied below:

Additional Minutes

\$ 3	Unlimited Minutes & Text for 1 day	1 day
\$10	50 Minutes	30 days
\$20	100 Minutes	30 days
\$30	150 Minutes	30 days
\$35	200 Minutes	60 days
\$40	500 Minutes	60 days
\$49	Unlimited Minutes	30 days

Additional Data

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\$ 3	100 MB Data	30 days		
\$10	500 MB Data	30 days		
\$15	1 GB Data	30 days		
\$25	2 GB Data	30 days		
\$45	4 GB Data	90 days		
\$55	5 GB Data	90 days		

Unlimited Talk & Text with Data Bundles

\$15	Unlimited Minutes	Unlimited Text	500 MB Data	30 days
\$25	Unlimited Minutes	Unlimited Text	1 GB Data	30 days
\$40	Unlimited Minutes	Unlimited Text	3 GB Data	30 days
\$50	Unlimited Minutes	Unlimited Text	5 GB Data	30 days
\$60	Unlimited Minutes	Unlimited Text	Unlimited Data	30 days